AEB

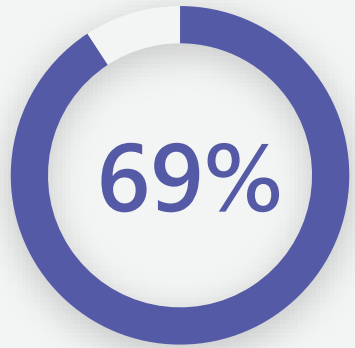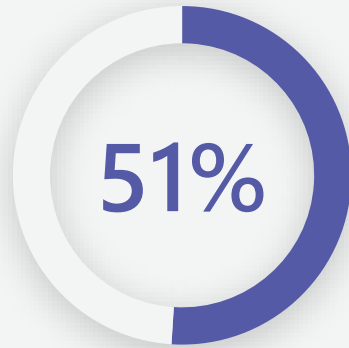# Empower your Frontline Workers with AEB and Microsoft Teams
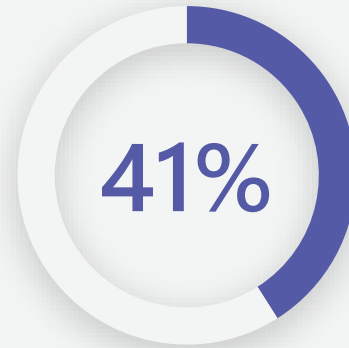
Frontline workers face a variety of challenges and lack access to key resources

69%

of frontline managers say their higher-ups are not effectively communicating with them[1]

51%

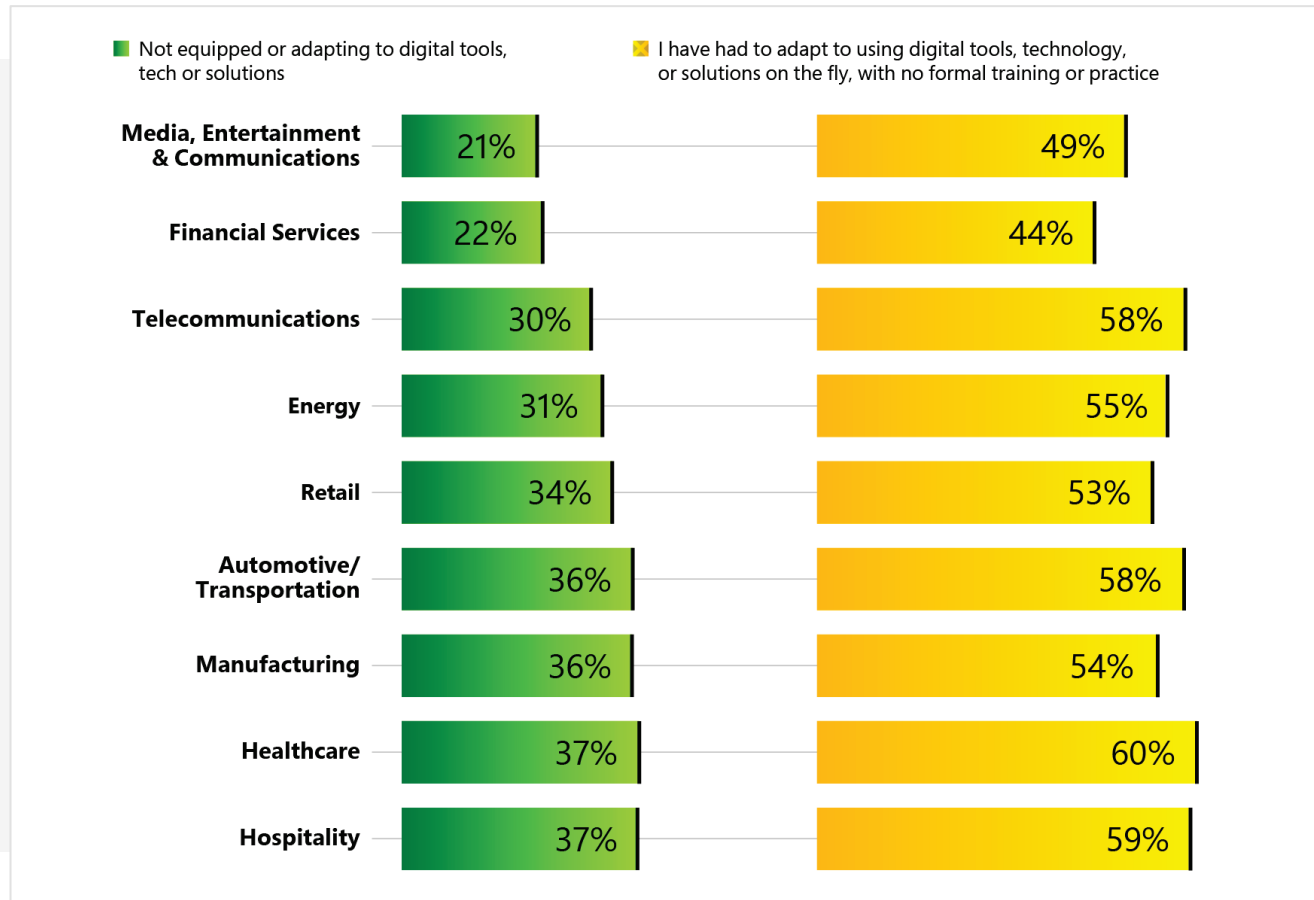of frontline workers don't feel valued as employees[1]

41%

of frontline workers in non-management positions say they do not have the right technological tools to do their job effectively[1]

54%

of IT executives suspect that frontline workers use a variety of unsanctioned shadow IT[2]

Across industries and geographies, the frontline faces a tech and training gap

Legend:
- ■ Not equipped or adapting to digital tools, tech or solutions
- ■ I have had to adapt to using digital tools, technology, or solutions on the fly, with no formal training or practice

Industry	Not equipped	Adapt on the fly
Media, Entertainment & Communications	21%	49%
Financial Services	22%	44%
Telecommunications	30%	58%
Energy	31%	55%
Retail	34%	53%
Automotive/Transportation	36%	58%
Manufacturing	36%	54%
Healthcare	37%	60%
Hospitality	37%	59%

Employees in some industries and countries are lacking the tech and training they need to do their jobs effectively[1]

At AEB and Microsoft, we want to help you reimagine the frontline worker experience
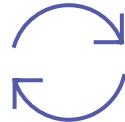
Enhance communications and collaboration

Connect frontline workers with the right people, tools and knowledge to get their job done

Transform employee experience

Empower frontline workers to build new skills and engage in an inclusive company environment

Increase frontline operational efficiency

Automate processes with connected digital workflows, creating a unified platform for your workforce
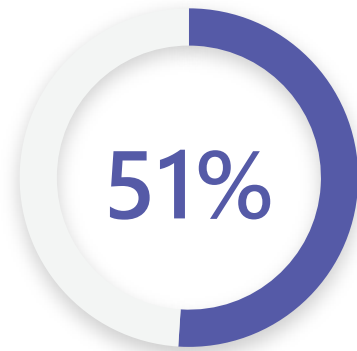
Safeguard your business

Secure your business with built-in security and compliance across identities, email, apps, and endpoints
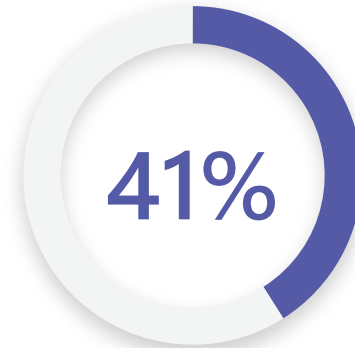
Empower your frontline to do more with less

69%

of frontline managers say their higher-ups are not effectively communicating with them[1]

51%

of frontline workers don't feel valued as employees[1]

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of frontline workers in non-management positions say they do not have the right technological tools to do their job effectively[1]

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of IT executives suspect that frontline workers use a variety of unsanctioned shadow IT[2]

Employees spend hours each day on repetitive, manual tasks

51% say that labor shortages are making their jobs especially difficult[1]
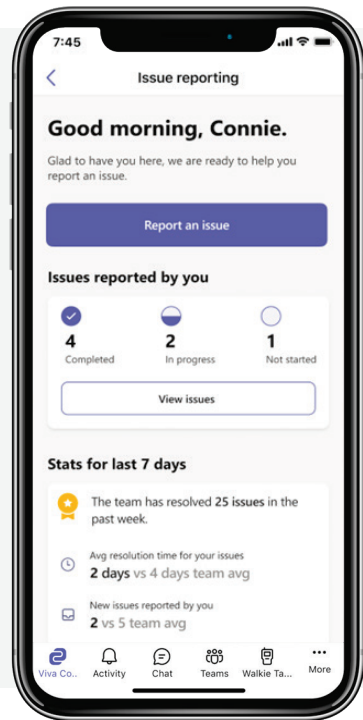
One-third of all frontline workers say they do not have the right technological tools to do their job effectively[1]
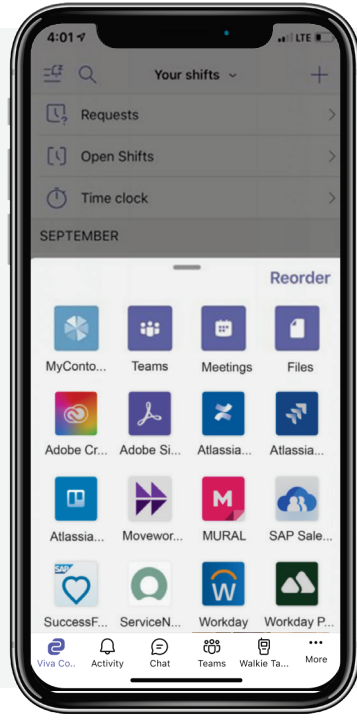
Frontline workers **lack reliable methods to pass critical information** to the next shift, burdening productivity and preventing efficient task management[2]
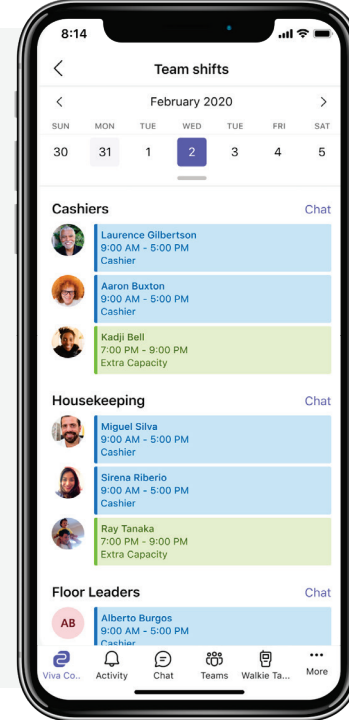
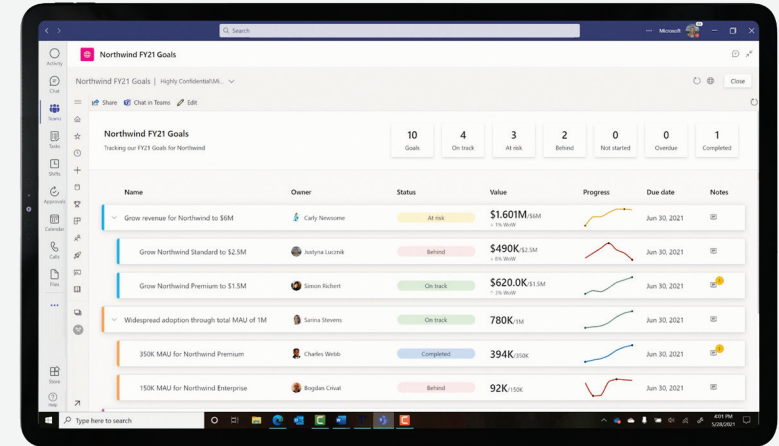# Empowering frontline workers with technology that helps them concentrate on what matters most

Automate business processes

Connect to line-of-business applications and industry devices

Enhance shift and task management

Gain operational visibility for real-time insights

IT encounters complex challenges and needs tools that are easy to deploy

Deployment for frontline workers is more continuous than for information workers based on natural turnover and seasonality
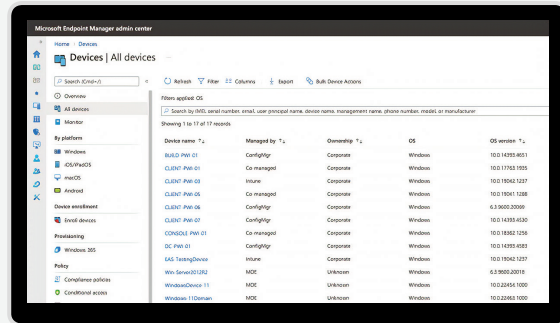
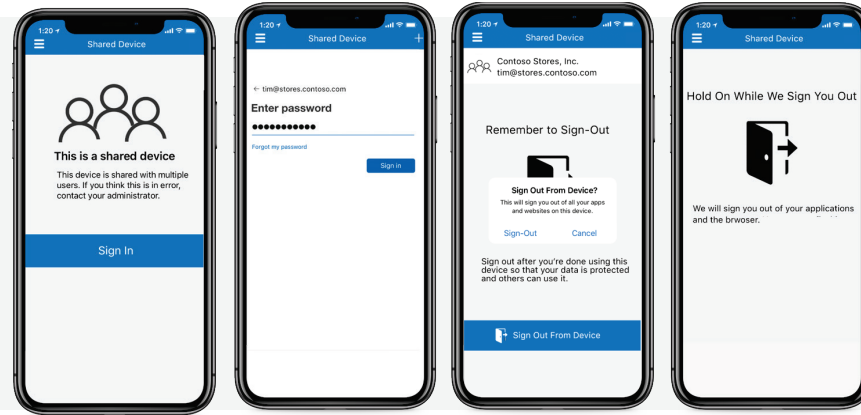Increased annual savings in total avoided security breach costs[1]

56% of organizations are only somewhat confident in their ability to grant the right access to the right user according to role[2]
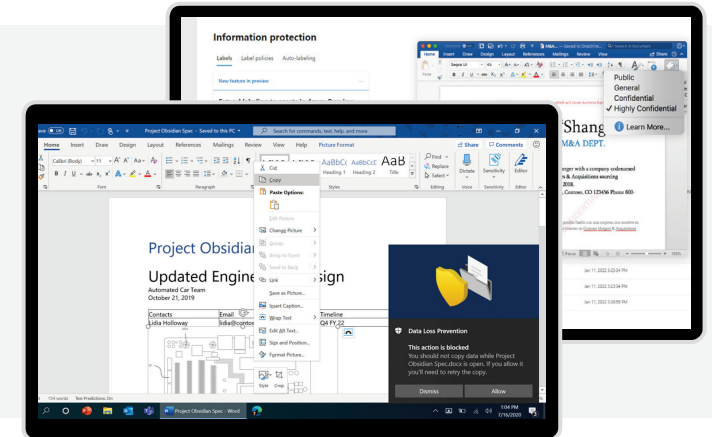
An end-to-end security solution decreases the burden on IT, helps with cost savings, and speeds time to value

Simplify deployment and manage at scale

Secure identities, emails, apps, and endpoints, across platform and cloud environments

Mitigate compliance and privacy risks

Thank you

Microsoft Teams