awara IT

NAVISION SUPPORT

Trusted support for Microsoft Dynamics NAV

At Awara IT, we help customers with support for Microsoft Dynamics NAV: incident resolution, environment health, integrations and month-end help. From $45/hour with block-hours and SLA plans available.

WE OFFER

✔ **Incident & Ticket Support:** fast triage, fixes and post-incident reports.

✔ **Environment Maintenance:** backups, housekeeping and version checks.

✔ **Integrations & Connectors:** troubleshooting for banks, POS, payroll and third-party systems.

✔ **Runbooks & Training:** admin guides, runbooks and knowledge transfer to your team.

BEST FOR

• Companies still running Microsoft Dynamics NAV that require reliable day-to-day support.

• Finance teams (CFOs, Controllers) needing stable month-end and reconciliation support.

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70%
faster response for critical incidents (with SLA)

50%
fewer repeat incidents after proactive maintenance

30%
reduction in operational interruptions during payroll/month-end

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KEY BUSINESS OUTCOMES & BENEFITS

✓ **Less downtime and faster recovery from incidents.**

✓ **Smoother month-end and payroll operations.**

✓ **Predictable support costs and lower operational risk.**

ABOUT AWARA IT

We automate key business processes and implement the most innovative solutions, use world-class technologies, manage IT assets, help companies switch to cloud technologies and work in a secure information environment. We work with a wide range of software, from classic office products to large-scale international solutions. We have in-depth knowledge of local implementation specifics, helping clients to optimize their global business.

17+
years on the IT consulting market

200+
certified experts on our team

250+
support and Implementation projects

10+
industries proficiency

Our Team

- Certified consultants, developers, architects, trainers and technical specialists
- Microsoft Most Valued Professionals (MVP)
- Microsoft Certified Trainers

Microsoft Awards

- Microsoft Solutions partner
- Member of Microsoft Inner Circle
- Microsoft Partner Awards Winner
- Microsoft Managed Partner
- Custom Solutions for Microsoft Teams

Geography

PROJECTS

- Europe
- North & South America
- CIS countries
- Australia
- Asia

OFFICES

- Spain
- USA
- Bulgaria
- Finland
- Italy
- Qazaqstan
- Cyprus

awara IT
Your trusted global partner