





SOLUTION FOR WATER UTILITIES

EAM for water companies: telemetry, GIS, mobile operations and integration

At Awara IT, we help water utilities get started with Dynamics 365 F&O EAM through a rapid pilot and extend deployments by adding water-specific accelerators (pumps, mains, treatment units), SCADA/IoT and GIS integrations, mobile field tools, and finance/regulatory reporting.

WE OFFER

-  **Pilot & Tenant Quickstart:** Sandbox provisioning and a short pilot to validate EAM processes.
-  **Integrations:** SCADA/IoT telemetry, GIS mapping, and meter data ingestion for automated work-order flows.
-  **Field Mobility & Parts Management:** Mobile technician apps and spare-parts lifecycle management.
-  **Finance & Compliance:** Cost rollups, CAPEX modeling, and audit-ready records.

BEST FOR

- Municipal water utilities, regional water operators, and utilities service providers
- Heads of Maintenance, Asset Managers, CIO/CFO, and Operations Directors
- Organizations using or planning to adopt Dynamics 365 F&O who need industry-tailored EAM

Realtime

asset condition visibility

2–6

weeks

for pilot deployment

1

mobile work-order app
for field technicians

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KEY BUSINESS OUTCOMES & BENEFITS



Reduced downtime and faster outage recovery.



Transparent maintenance spend and better CAPEX planning.



Empowered field teams with mobile tools and clear processes.

ABOUT AWARA IT

We automate key business processes and implement the most innovative solutions, use world-class technologies, manage IT assets, help companies switch to cloud technologies and work in a secure information environment. We work with a wide range of software, from classic office products to large-scale international solutions. We have in-depth knowledge of local implementation specifics, helping clients to optimize their global business.

17+

years on the IT
consulting market

200+

certified experts on
our team

250+

support and
Implementation projects

10+

industries
proficiency



Our Team

- Certified consultants, developers, architects, trainers and technical specialists
- Microsoft Most Valued Professionals (MVP)
- Microsoft Certified Trainers



Microsoft Awards

- Microsoft Solutions partner
- Member of Microsoft Inner Circle
- Microsoft Partner Awards Winner
- Microsoft Managed Partner
- Custom Solutions for Microsoft Teams



Geography

PROJECTS

- Europe
- North & South America
- CIS countries
- Australia
- Asia

OFFICES

- Spain
- USA
- Bulgaria
- Finland
- Italy
- Qazaqstan
- Cyprus