



Yealink YDMP (Yealink Device Management Platform, on-premise) and YMCS (Yealink Management Cloud Service, Cloud-based) are designed to solve the complexities of provisioning, management, call quality control and troubleshooting of Yealink Devices.

## YMCS

- **Free forever** for YMCS-Device-Professional (<=1000) & YMCS-Room-Essential
- Reseller account could create enterprise account for EU
- Free API service

## YDMP

- **Yealink provides free installation package**
- Sell license for EU
- Free API service

# Manage Teams Customers' Devices In Bulk With Ease And Unity



Dashboard



Monitoring and Alert



Update & Configure



Remote Diagnosis



Open API

# Manage Device and Solve problems remotely

The image displays the Yealink Enterprise Management Platform interface. The top window shows the 'Device XXX' management page with a table of device details:

MAC	Device name	Model
809e03c3738	XXXXXXXX	T58

Additional details include Firmware Version (192.168.12.34), Status (Online), Private IP (192.168.12.34), and Public IP (192.168.12.34). The interface also features sections for 'Details', 'Diagnosis', and 'Config' with various diagnostic tools like 'One-click Export', 'Packets Capture', and 'Screen Capture'.

The bottom window shows a 'Remote control' interface with a 'Meet Now' button and a list of meetings:

- Contoso Briefing**  
9:30 AM - 10:30 AM  
Christina Rollin
- Weekly status meeting**  
1:00 PM - 3:00 PM  
Justin Harrison
- Customer user study report out**  
3:00 PM - 3:35 PM  
Brian Thomas

A green circular icon with a speech bubble and a monitor symbol is overlaid on the interface, indicating remote communication and device management.

- **Remote diagnosis** to save management and maintenance time and reduce service costs
- **Solve problems** quickly and improve user satisfaction
- **Reduce equipment downtime**, ensure meeting continuity, and improve equipment usage efficiency