

Microsoft Teams Direct Routing Cloud Phone Service

We can help you

1. DID Number

- Keep current DID numbers
- Apply new DID numbers
- SIP /E1 /PSTN Connection
- China City number
- Internation City number

2. Phone System

- Greeting IVR
- Extensions
- Call forward
- Call recording
- CDR

4. Teams

Teams Configuration

3. SBC

- Certified SBC
- Compatible SBC
- On Premise
- Cloud Hosted



We can help you

1. Direct Routing with phone line

1.1. SIP lines

1.2. E1/PSTN lines

1.3. Multi-channel lines

2. Direct Routing with IPPBX or PBX

2.1. With IPPBX

2.2. With PBX

3. Other Application Scenarios

3.1. Media bypass

3.2. SBA





1. Direct Routing with Phone Lines





PSTN/Telephony services via our certified cloud gateways.

Equiinet can integrate into your Microsoft Office 365 platforms and offer PSTN/Telephony services via our certified cloud gateways.





Direct Routing with SIP Lines



Direct Routing with SIP lines

- This gives you the ability to port and use existing telephone numbers, purchase new numbers and route these numbers to your Microsoft Teams for Business clients & desk phones.
- You can use current SIP lines, or we can help you to apply for new SIP lines. Registering SIP lines to Equiinet Cloud SBC.
- After all configurations done, you can :
 - 1. Use teams client to call out.
 - 2. Use teams client to answer calls.



Direct Routing

with

Current numbers



Direct Routing with Current numbers

- You can keep current analog (PSTN) or E1(30B+D) numbers.
- We will install FXO\E1 VoIP gateway in your local office, to connect with physical lines, and register the gateway to Equiinet Cloud SBC.
- After all configurations done, you can:

1. Use teams client to call out showing your current office numbers.

2. Use teams client to answer calls when someone calling your office numbers.



Direct Routing with Multi-channel Lines

- If SIP/Analog/30B+D has **multi-channels**, which means more than one person can make calls and all showing the same office number.
- In addition, more than one person can call the same office number and you can pick them up.
- In this case, with Our solution, you can:

1. Multiple Teams user, use Teams client calling out show the same office number.

2. When people calling the office number , calls can reach Auto Attendant(or IVR) ,then dial extension number, or directly reach user in reception then transfer calls to others.



2. Direct Routing with IPPBX or PBX



Direct Routing

with

IPPBX/PBX



EQU

PC

Teams

Phone

Direct Routing with IPPBX/PBX

- Cloud SBC can connect with your local IPPBX or legacy PBX Phone system .
- After configurations done:

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1. Teams Client and IPPBX/PBX extensions can all each other.

2. Teams Client can call out, by using phone lines in local IPPBX/PBX.





3. Other Application Scenarios

Media Bypass



Media bypass can improves voice quality because media does not go around the Internet.

(1) Teams client and SBC directly send and receive media.

(2) Media delay reduction.

SBA

(1) DR SBA provides Microsoft with Teams local survival solution.

Note: SBA solution require both SBC and SBA install locally.

(2) When the Internet connection between the Team client and the Mircrosoft Teams server fails, the Teams client can utilize the local SBA for incoming and outgoing calls.

Note: Only Teams PC client is supported



Why choose us?

• Why Choose Us?

- Not only are we fully skilled in this type of complex deployment, but we have rolled out a number of systems already to small and large enterprises. We can provide virtual or on-prem SBCs depending on your requirements and can offer in single or high availability clusters.
- VPN Server for Secure Communications
- A site-to-site VPN secures and encrypts private Microsoft Teams data communications traveling over the Internet. TICA's VPN can securely connect to Azure ExpressRoute maintaining the QoS markings and packet prioritization.

Who is Equiinet?



EQU(I)NET

MS Certificated Partner and engineers EQUIDNET





ASSOCIATE

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Successful cases



- EQUUNET

For example:

Cross-border Financial Information Services Ltd "Cross-border Financial Information Services Ltd is jointly established by The People's Bank of China which, the World Banking Financial Telecommunications Association (SWIFT) and 4 Chinese-funded institutions and provide users with financial gateway services, including the establishment and operation of local financial messaging services.

Cross-border FIS choose Equiinet's cloud SBC services for their Teams users. They can make outbound and inbound call with local numbers.



