

DataParser



Fuze modernizes the communications experience and empowers the digital and distributed workforce to communicate anywhere, anytime, and across any device.

DataParser is connector software to bring Fuze data into any archive or eDiscovery system in use.

Fuze DataParser helps you use the technology you want while still meeting your compliance and security policy requirements.

KEY DIFFERENTIATORS

- Threads messages to replicate appearance in Fuze for easy viewing.
- Connects to Fuze's API to pull data.
- Collects 1-1 and group chats, message edits, deletes, and shared files.
- Integrates with AD for easy user management.
- Supports multiple configurations.
- Daily export is typically available between 2:00-3:00 am EST.



How does it work?

DataParser collects Fuze data directly from the platform using its API. Users' chats are threaded into conversations and formatted into an email. Compliance metadata, user information and time/date stamps are included. Any shared files are attached to the email. DataParser delivers the processed messages to a destination of your choosing. All major Archiving, eDiscovery and Supervision technologies are supported. There is no need to add another repository or new review procedure.

DataParser is configured to automatically process data on a daily schedule. All new data is collected on each day's process. DataParser can also be used for specific legal matters or eDiscovery requests with the ability to create custom collection criteria for one-off runs.

The 17a-4 Testing team is your feedback resource through POC/trials and manages any feature requests. 17a-4 Support installs and configures DataParser according to your use case and deployment choice.

COMMON QUESTIONS

- **How do I set up a free trial?**
 - Request a free trial from sales@17a-4.com. The [Fuze DataParser Requirements](#) must be in place and the output destination credentials must be provided to 17a-4 Support.
- **Can we collect only specific Fuze users?**
 - Yes, DataParser fully integrates with your Active Directory for easy user management.
- **How does the Fuze data get into my archive?**
 - DataParser can send Fuze data to your archive via SMTP, through a mailbox or to a file location for pickup.
- **How do we know if there is an issue?**
 - Summary reports are generated with each run. If you see errors in the report or are not seeing the data in the archive, our Support Team will review.
- **How much is a license to collect 50 users of Fuze?**
 - Annual licenses for 50 users are \$1,900.

On-premise or Cloud: Which deployment is right for you?

DataParser Server is an on-premise solution for clients with strict security and compliance policies. Benefits include the ability to monitor daily processing and create one-off and custom collections.

[On-prem Server Requirements](#)

DataParser Cloud is for clients that don't want to manage servers but need to get data into an archive. 17a-4 Support handles daily monitoring and upgrades. Benefits include quick deployments and no administration.

[DataParser Cloud Deployment](#)



[Request a Demo or Free Trial](#)

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