DataParser

MOVIUS

Movius is the mobile communication company for the work-from-anywhere world. MultiLine™ by Movius is the trusted solution for using mobile voice, text, and WhatsApp for business and customer communications globally.

The Movius MultiLine DataParser lets you use the technology you want while still meeting your compliance and security policy requirements.

KEY DIFFERENTIATORS

- Collects text data.
- Maintains user/participant information.
- Maintains source transcripts.
- Ability to filter Users for collection.
- Message tagging and output options.
- Supports multiple configurations.

How does it work?

DataParser collects Movius MultiLine data via SFTP. Users' texts are threaded into conversations and formatted into EML or JSONs for ingestion into an archive. Compliance metadata, user information and time/date stamps are included. DataParser delivers the processed messages to a destination of your choosing. All major Archiving, eDiscovery and Supervision technologies are supported. There is no need to add another repository or new review procedure.

DataParser is configured to automatically process data on a daily schedule. DataParser can also be used for specific legal matters or eDiscovery requests with the ability to create custom collection criteria for one-off runs.

The 17a-4 Testing team is your feedback resource through POC/trials and manages any feature requests. 17a-4 Support installs and configures DataParser according to your use case and deployment choice.

COMMON QUESTIONS

- How do I set up a free trial?
  - Request a free trial from sales@17a-4.com. The Movius DataParser Requirements must be in place and the output destination credentials must be provided to 17a-4 Support.
- Can we collect only specific Movius users?
  - Yes, DataParser fully integrates with your Active Directory for easy user management.
- How does the Movius data get into my archive?
  - DataParser can send Movius data to your archive via SMTP, through a mailbox or to a file location for pickup.
- How do we know if there is an issue?
  - Summary reports are generated with each run. If you see errors in the report or are not seeing the data in the archive, our Support Team will review.

On-premise or Cloud: Which deployment is right

DataParser Server is an on-premise solution for clients with strict security and compliance policies. Benefits include the ability to monitor daily processing and create one-off and custom collections.

On-prem Server Requirements

DataParser Cloud is for clients that don't want to manage servers but need to get data into an archive. 17a-4 Support handles daily monitoring and upgrades. Benefits include quick deployments and no administration.

DataParser Cloud Deployment

Request a Demo or Free Trial

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