DataParser

webex by CISCO

Webex Teams brings together remote and in-person teams for work that goes wherever you do.

DataParser is connector software to bring Webex Teams data into any archive or eDiscovery system in use.

Webex Teams DataParser helps you use the technology you want while still meeting your compliance and security policy requirements.

KEY DIFFERENTIATORS

- Threads messages to replicate appearance in Webex Teams for easy viewing.

- Collects both 1-1 Chats and Space Chats.

- Collects File Attachments, Emojis, Screen Captures, and Whiteboards.

- Integrates with AD for easy user management.

- Supports multiple configurations.

- Supports Multi-factor Authentication (MFA).

How does it work?

DataParser collects Webex Teams data directly from Cisco's Webex API. Users' chats are threaded into conversations and formatted into an email. Compliance metadata, user information and time/date stamps are included. Any shared files are attached to the email. DataParser delivers the processed messages to a destination of your choosing. All major Archiving, eDiscovery and Supervision technologies are supported. There is no need to add another repository or new review procedure.

DataParser is configured to automatically process data on a daily schedule. All new data is collected on each day's process. DataParser can also be used for specific legal matters or eDiscovery requests with the ability to create custom collection criteria for one-off runs.

The 17a-4 Testing team is your feedback resource through POC/trials and manages any feature requests. 17a-4 Support installs and configures DataParser according to your use case and deployment choice.

COMMON QUESTIONS

- **How do I set up a free trial?**
  - Request a free trial from sales@17a-4.com. The Webex Teams DataParser Requirements must be in place and the output destination credentials must be provided to 17a-4 Support.
- **Can we collect only specific Webex Teams users?**
  - Yes, DataParser fully integrates with your Active Directory for easy user management.
- **How does the Webex Teams data get into my archive?**
  - DataParser can send Webex Teams data to your archive via SMTP, through a mailbox or to a file location for pickup.
- **How do we know if there is an issue?**
  - Summary reports are generated with each run. If you see errors in the report or are not seeing the data in the archive, our Support Team will review.
- **How much is a license to collect 50 users of Webex Teams?**
  - Annual licenses for 50 users are $1,900.

On-premise or Cloud: Which deployment is right for you?

DataParser Server is an on-premise solution for clients with strict security and compliance policies. Benefits include the ability to monitor daily processing and create one-off and custom collections.

On-prem Server Requirements

DataParser Cloud is for clients that don't want to manage servers but need to get data into an archive. 17a-4 Support handles daily monitoring and upgrades. Benefits include quick deployments and no administration.

DataParser Cloud Deployment

Request a Demo or Free Trial

17a-4

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