

The AinoAid™ service's chatbot and knowledge bank offer guidance, information, and assistance for people seeking help with their close relationships and for professionals supporting them.

**AinoAid™ is an artificial intelligence-based service being trained to help people in relationships.**

While it can offer help and advice, it cannot replace people. Artificial intelligence's abilities, understanding, and operation are limited, and it can make mistakes. Creating them requires a lot of data and training.

It is recommended that users seek support from friends, family, and/or professionals. In an emergency, they should call the emergency number.

Users should not share names, email addresses, phone numbers, or other personal information.

### **Instructions for the user:**

AinoAid™'s training is just beginning; the first version is now available. AinoAid™ needs a lot more data and training to give more detailed answers and instructions. Discussions can help it improve. It is recommended that users check its advice and give feedback about errors or shortcomings via the feedback form.

- **Understand its limitations:** AinoAid™'s AI is based on the limited data it has, and it is not a real thinking being.
  - It may not understand complex or deep concepts.
  - It does not have access to external sources or user location data, so it cannot provide specific or location-specific instructions.
  - It uses machine translation, and it might make grammatical mistakes.
- **Communicate clearly:** It is a machine and doesn't understand things the same way as a human.
  - It understands best simple, clear, complete sentences.
  - Avoid complicated language or ambiguous sentences.
- **Be patient:** Although it aims to respond quickly, it may need a moment to process the information.
  - It forms answers using the limited data at its disposal, it may give incorrect or inaccurate answers.
  - Don't hesitate to refine your message if it can't answer your message or if the answer seems imprecise.

Thank you for helping AinoAid™ to improve by talking to it and by giving feedback.

AinoAid™ service is available at <https://ainoaid.fi/>