



Technology Audit and Roadmap

Are you wasting your time and money?

Can your systems help you work smarter?

Fast Facts

Intelligent systems will drive 70% of customer interactions by 2022

76% of companies are investing in emerging technologies

Of companies that haven't started their digital transformation, 59% fear it might be too late (it's never too late)

Executives say the top benefits of digital transformation are improved operational efficiency (40%), faster time to market (36%) and the ability to meet customer expectations (35%)

Forbes Digital Transformation And Customer Experience, 2019

Do you have a digital transformation strategy? If you are like most businesses today, your technology stack has grown organically as needs have arisen. Implementing something off the shelf here, converting a free trial there, and suddenly you have over a dozen different systems that don't talk to each other.

If your staff are copying duplicate information across systems, too reliant on emails, emailing attachments internally, typing out scanned forms or manually populating Word or Excel templates, you need to talk to us about how we can improve your situation through true digital transformation.

365 Solutions Group are experts in diagnosing the most effective changes to bring your digital systems together to reduce manual admin work and doublehandling, then making recommendations for a 'single pane of glass' platform built in the most secure cloud environment worldwide.

We offer a fixed-price project to audit your digital systems, thoroughly investigate your processes, then scope your requirements to present a self-supporting actionable roadmap, with audit results, scope, pricing and timelines that other providers could action for you if necessary.

"Our experience as an organization with 365 Solutions Group around the audit was very, very positive ... it was a very objective assessment. There were no punches pulled, there were no soft landings. It was 'Here's what the organization has done, here's what's working, here's what could be done better and here's where you might want to focus your efforts - short, medium and long term.' So, we've got a really good

road map, we can engage with other suppliers, we can do a lot of the things ourselves ... there was no pressure to stick with 365 Solutions Group."

How does it work?

One of our Senior Technical Business Consultants from **365 Solutions Group** runs a series of workshops with you and your leadership team, as well as core individuals throughout different disciplines, to discover, document, and present:

- Any immediate red flags within your environment
- Score which typical business processes you have:
 - o thought about
 - o implemented
 - documented
 - automated
- What systems/applications you use every day and how much are they currently costing you to maintain
- Where your data lives, how it moves between systems, i.e. manually or automatically, who has access to what
- The life cycle flow of different data types
- What duplicated functionality you have across tools and platforms
- What **integrations** are already in place, if any
- What automations are already in place, if any
- Which systems could be merged/replaced/replicated within existing Microsoft 365 subscriptions to save monthly licensing costs
- Surveying the team to document current delays and processes
- Prioritization, effort versus cost for different phases
- What the recommended path forward is for your team
- Predict a quantitative measurable return on investment dollar value

Place of the control of the control

All this from only \$4,900 ex GST

What do you get? Clarity

Following the structured workshops and hands-on investigation, 365 Solutions Group present you with an **actionable roadmap**, laid out in a visual phased approached. The roadmap includes **scope items, timelines and pricing** for as much of the roadmap as is practical (latter stages can vary depending on decisions made in early stages). We detail **quick wins**, internal actions and **pivotal projects** which focus on strong foundations, a 'single source of truth', clear optics and **quantitative return on investment.** The report is extremely thorough, covering what was discussed in the audit workshops, and it provides a clear strategy to deliver true digital transformation, integration and automation.