Solved

We help automate incident management in the manufacturing industry.

Try Pitch

Sobre Solved

Cloud-based software that allows for intuitive, collaborative, and automated optimization of incident management among all actors in the supply chain
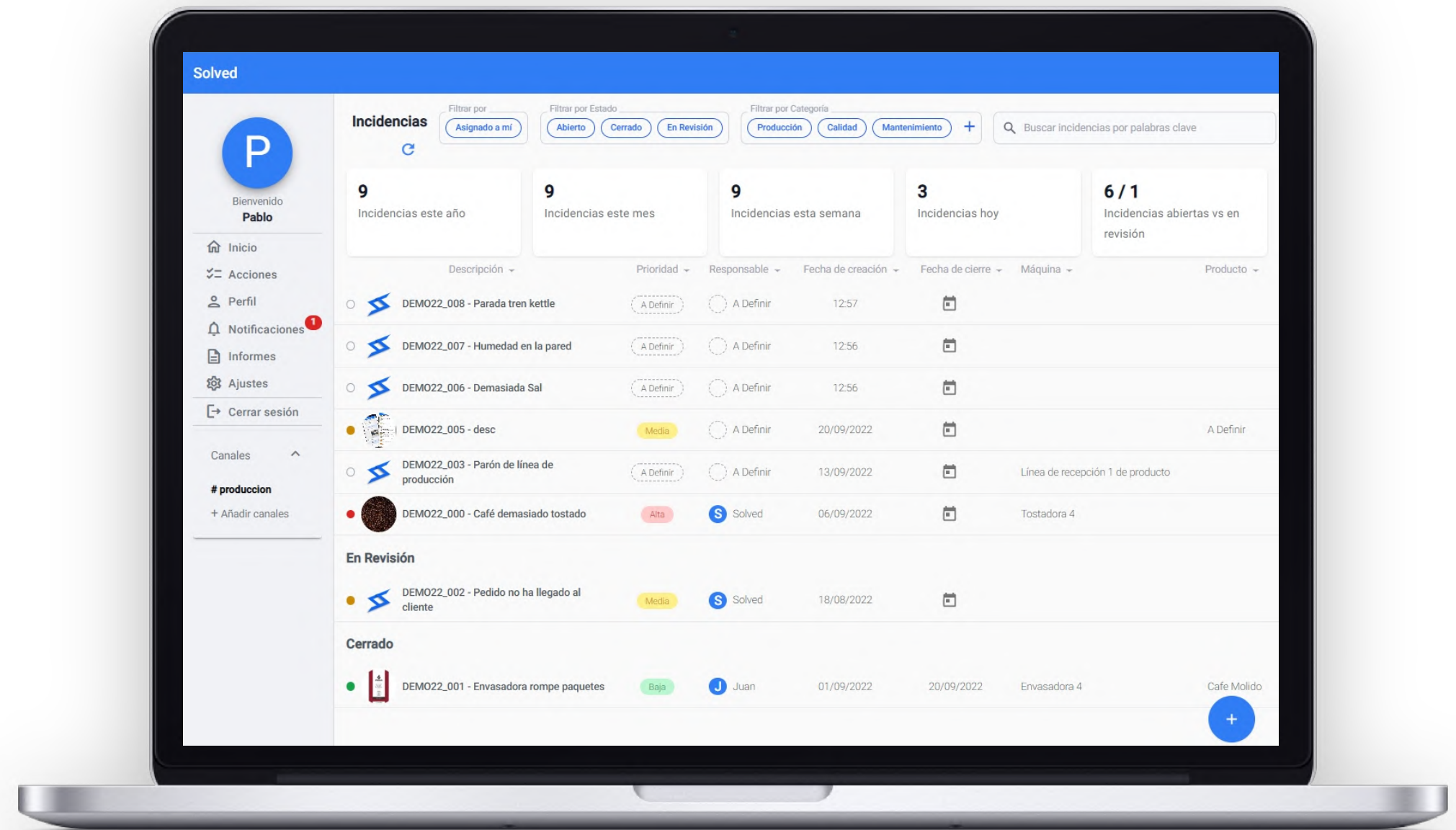
Solved

Main
Benefits

Unified information

Save time with:

- **Standarized** database

- **smart filters** and **search**

- **standarized data** among all **departments**

Incident logging from **any device**

Creation of incidents from any device, through a chat system:

- Simple system **without the need for learning**

- **Customizable** and **adaptable questions** based on **department, production center, or product**

- Response **field adapted** based on the **expected response** (multiple selection, dropdown, free text, date, etc.)
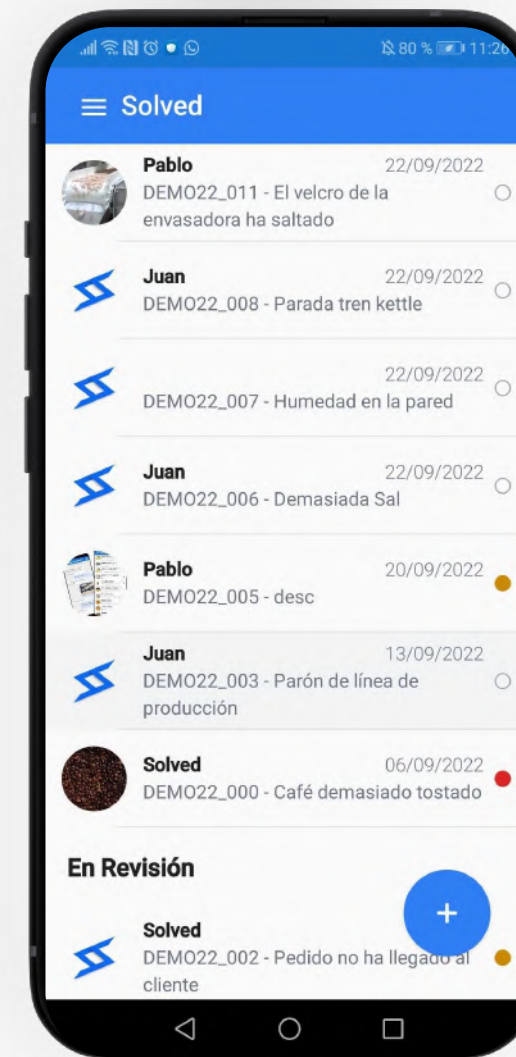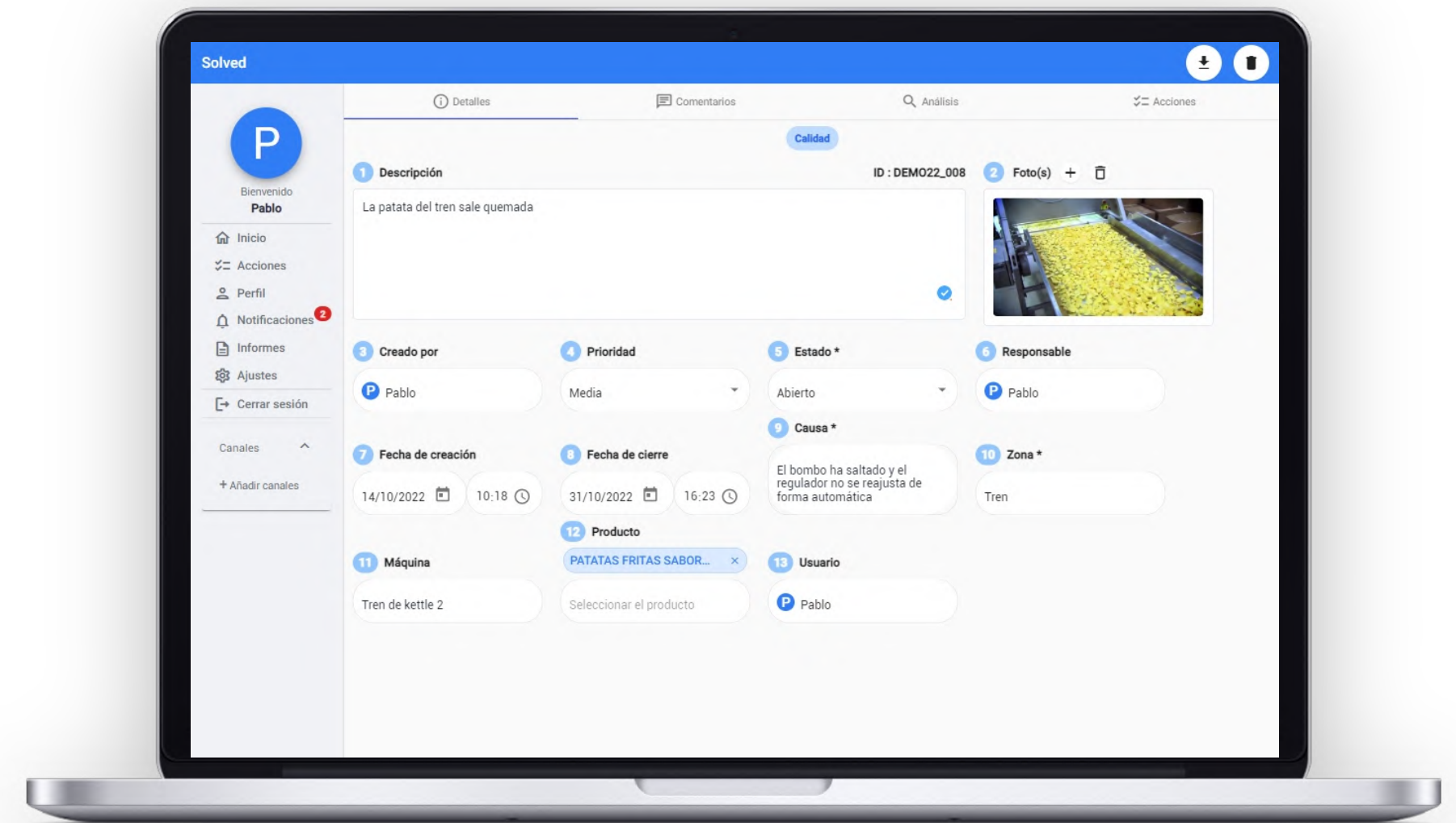
Incident form

incident details and updates:

- Review and update **in real time**

- **Add additional fields** not present in the initial creation

- **Add photos** to the incidence

- **Comment section** to enhance **collaboration** and **communication** among users

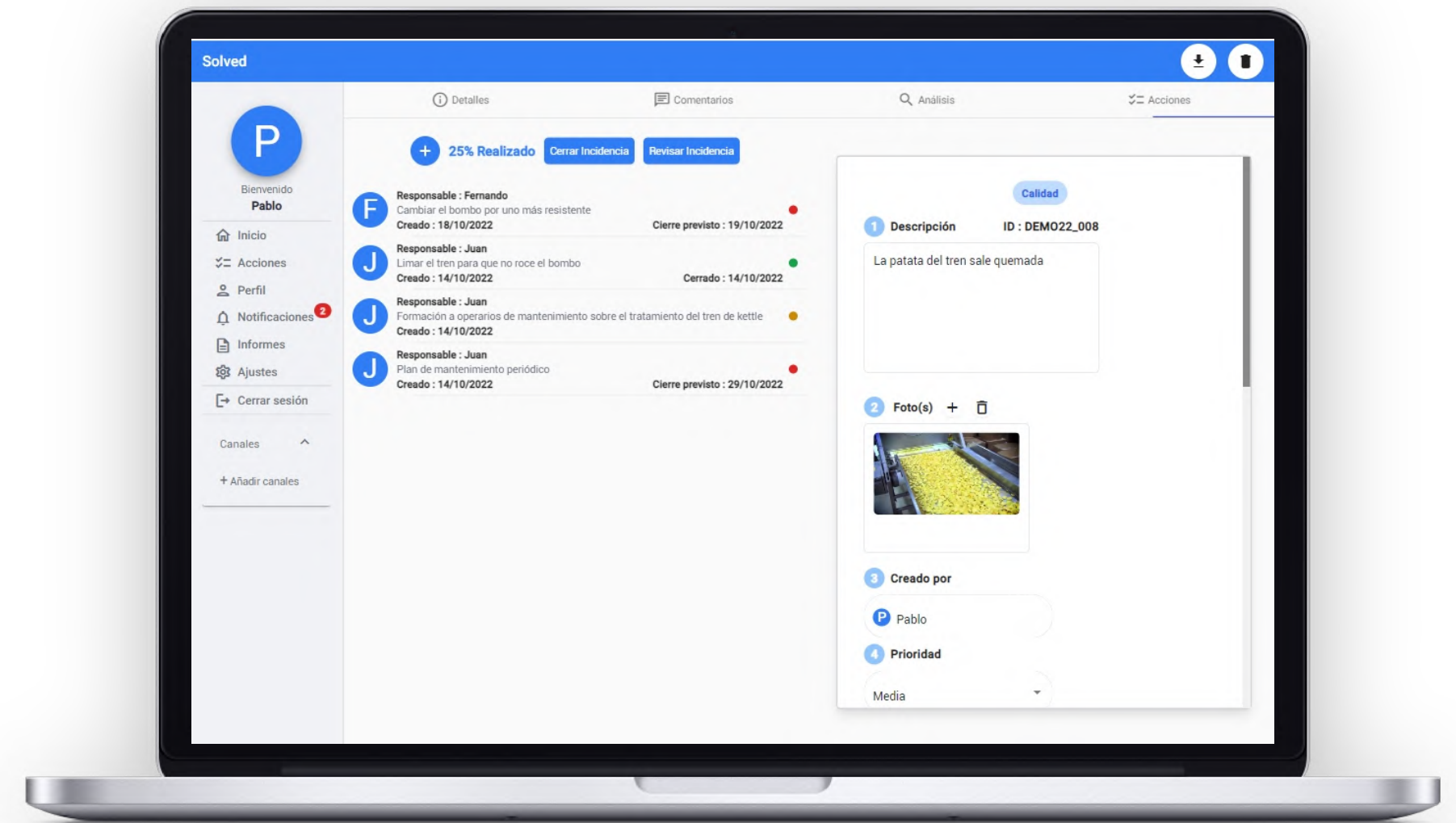- **Fields adapted** to each **department**, **production center**, and/or **product**

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Action plan and analysis

Corrective action plan:

- Definition and **tracking of actions and tasks**

- **Automatic** progress **update**

- **Assignment** of **responsible** parties

Analysis:
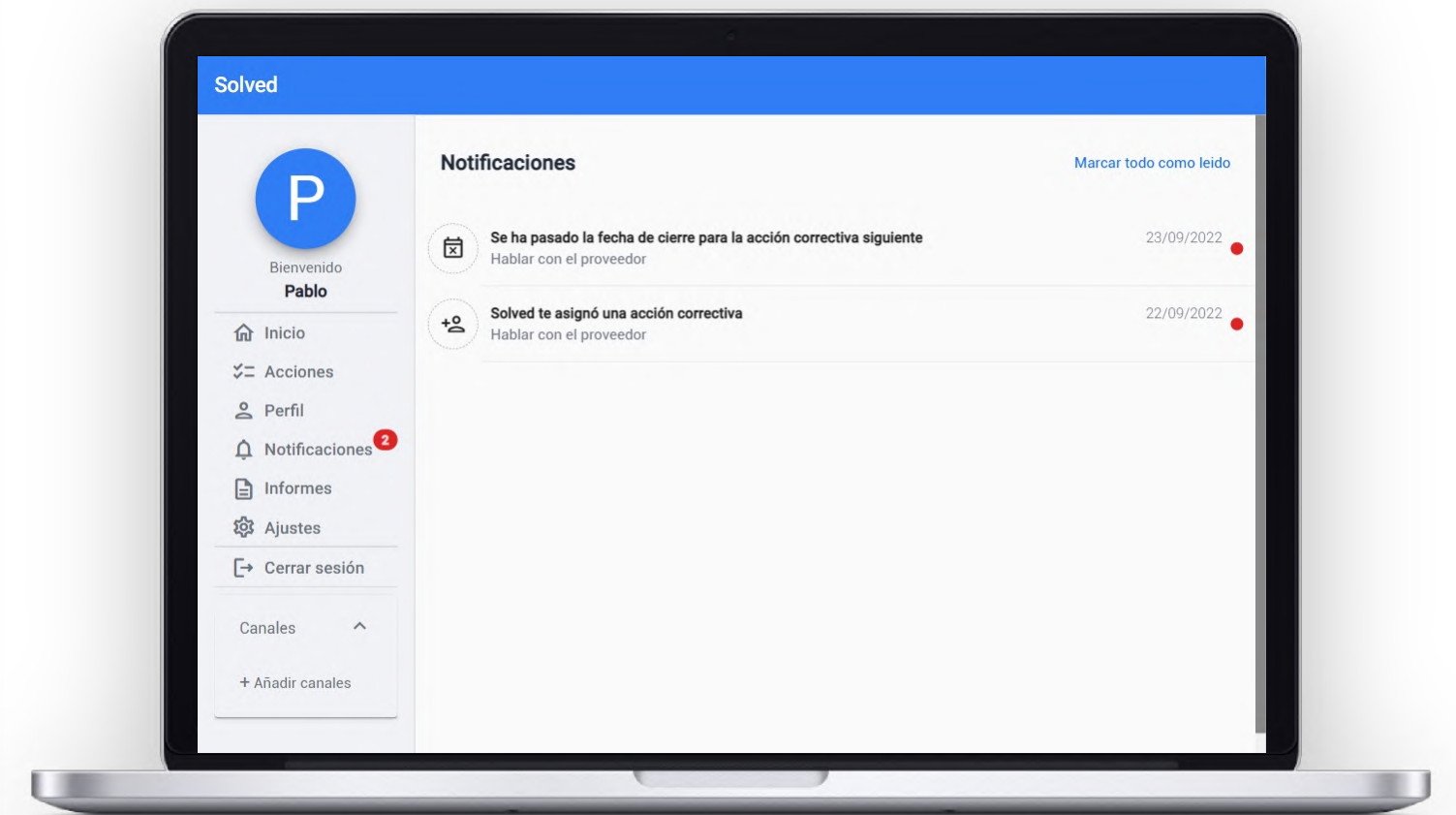
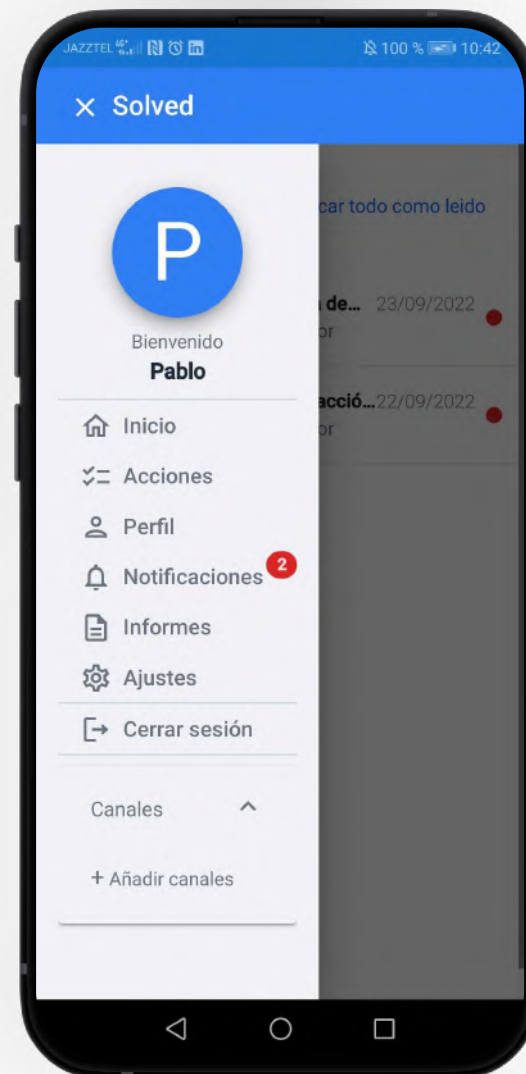- **Lean methodology** for root cause **analysis**

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Notifications and comments

Notifications

- Automatic reminders of due dates, pending tasks via the app or email

Comments

- Chat zone for collaboration among all stakeholders involved in different incidents and/or tasks
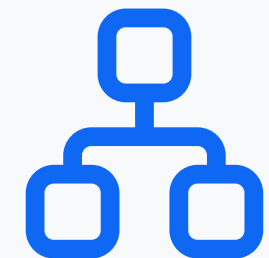
A comprehensive solution for managing incidents

Setup in less than two weeks

Simple and intuitive design to facilitate the adaptation period

Collaborate with customers and suppliers

Try Pitch

Some of our customers

PANCRACIO
ARTISAN CHOCOLATE

IMPERIO

PATATAS
HIJOLUSA

Fritoper
CHIPS SNACKS POPCORN

lacteosRomar
POSTRES

PG PATATAS
GÓMEZ

Implementation process

Study of the current registration method and gathering of requirements

Demo after the adaptation of requirements

Implementation on devices

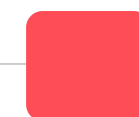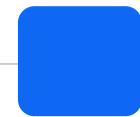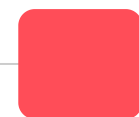The proposed improvements and innovations will be considered for implementation.

Week 1	Week 1	Week 2	Week 2	Week 2	Week 3

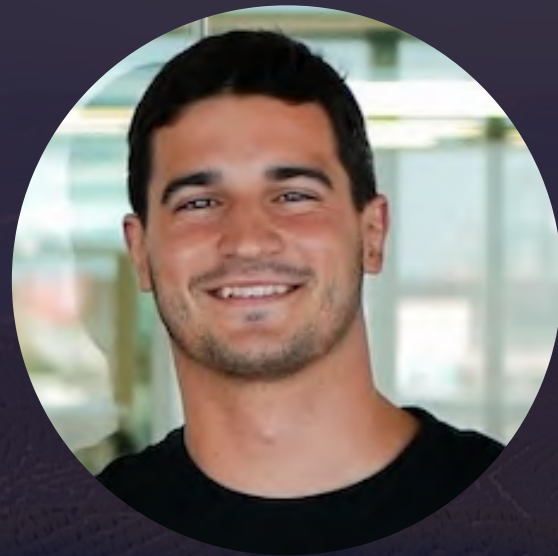**Meeting 1**   **Solved Development**   **Meeting 2**   **Solved Development**   **Meeting 3**   **Feedback session**

Definition of user stories and adaptation of requirements V.1

Adjustments and improvements V.2

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