

848. Group



Microsoft Teams

The hub for **teamwork.**

<https://848.co/get-teams-talking/>

 848.

Gold
Microsoft
Partner





Maintain productivity, no matter where you work...

With more people working from home, fostering virtual connection is crucial. Empower your team to stay connected and keep business running smoothly using Microsoft Teams.

Maintain productivity and stay connected with your team by communicating, sharing, and collaborating with **MICROSOFT TEAMS.**

So what can Teams do for you?

Staying connected to your team in the modern workplace can be challenging. Microsoft Teams allows all your people to work together wherever they are, whether through instant messages, video calls or conferences.

What's more, they can show each other what they are working on by exchanging documents from SharePoint, or present their ideas through the screenshare option. Today's workplace runs on teamwork. With the right tools, teams are more productive, more profitable, and more engaged.

What will 848 do for **YOU**?



PLAN

- ✓ Work with you to understand your voice, video and collaboration requirements
- ✓ Understand any call centre and other advanced telephony requirements
- ✓ Demonstrate the savings of adopting Skype for Business and Teams
- ✓ Ensure your network is ready for your new collaboration experience



BUILD

- ✓ Migrate your users to a new Skype for Business/Teams solution
- ✓ Ensure you get the best experience from a new way of collaborating
- ✓ Integrate all required access methods including desk phones, meeting room solutions, mobile solutions and traditional Windows 10 devices



RUN

- ✓ Work with you to understand your voice, video and collaboration requirements
- ✓ Understand any call centre and other advanced telephony requirements
- ✓ Demonstrate the savings of adopting Skype for Business and Teams
- ✓ Ensure your network is ready for your new collaboration experience

We have over a decade of experience in Planning, Building and Running intelligent Microsoft products and solutions that enhance and add value to organisational operations, delivering Business Changing IT.



THE 848 GROUP IS A LEADING MICROSOFT GOLD PARTNER WITH 14 GOLD COMPETENCIES...

We are considered in the highest tier of Microsoft Partners, achieving fourteen Gold Competencies that illustrate our expertise, knowledge and strength in the provision of Microsoft Technologies.



Managing **new work situations** for social distancing



Communicate
through chat, meetings, and calls.



Customize and extend
with 3rd party apps, processes, and devices.



Collaborate
with deeply integrated Office 365 apps.



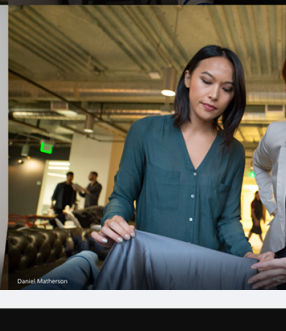
Work with confidence
enterprise-level security, compliance, and manageability.

Engaged employees produce better business outcomes.

Productivity
33%
Higher

Sales
20%
Higher

Profitability
21%
Higher



Staying connected with Microsoft Teams

Empowering remote work to help your team stay productive

848 ACCREDITATIONS & PARTNERS

- Gold Application Development
- Gold Application Integration
- Gold Cloud Platform
- Gold Communications
- Gold Cloud Productivity
- Gold Collaboration and Content
- Gold Datacenter
- Gold Data Platform
- Gold DevOps
- Gold Messaging
- Gold Small and Midmarket Cloud Solutions
- Gold Data Analytics
- Gold Windows and Devices
- Gold Cloud Business Applications
- Silver Enterprise Resource Planning
- Silver Enterprise Mobility Management
- Silver Project and Portfolio Management
- Silver Security

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BUSINESS CHANGING IT

WHO DOES 848 HELP?

RICOH

Deloitte.

ORBITAL
GLOBAL SOLUTIONS

Hermes

Keepmoat
PROMISE. DELIVERED.

hortor

Guernsey Electricity

Rosti
AUTOMOTIVE

H&T
PAWNBROKERS

HAYLEY

IChemE
Institution of Chemical Engineers

Swift-Cut
AUTOMATION

Somo.

ecta
European Competitive
Telecommunications Association

SALLYBEAUTY
HOLDINGS, INC.

2 sisters
Food Group
Every Meal Occasion

MBNL

JUTEXPO

incentive
fm group limited

COMMERCIAL EXPRESS

Solicitors Regulation Authority

CIM
The Chartered
Institute of Marketing

The Law Society



CASE STUDY

UK based regulatory authority with over **600 users**.



THE PROBLEM

The regulatory authority had a legacy telephony system that was limited to desk-based telephones that was integrated to a on-premises contact centre solution. During the pandemic their office including contact centre was closed with all staff working remotely with the desk based phones on a divert to mobile phones which restricted the functionality available to the users.

THE SOLUTION

Building on the existing modernisation program MS Teams with direct routing was implemented for the contact centre to enable telephony to users regardless of location and integrated into Anywhere 365 contact centre.

THE RESULT

The ability for the contact centre users to work from any location with the functionality that they had previously, but restricted to on-premises, enabling them to deliver services to their customer base.

Contact us today to discover Microsoft Teams!

Call for more information:

03449 848 848 or **01785 503 848**

Ask a question via email: info@848.co



Go to 848.co to find out more

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