

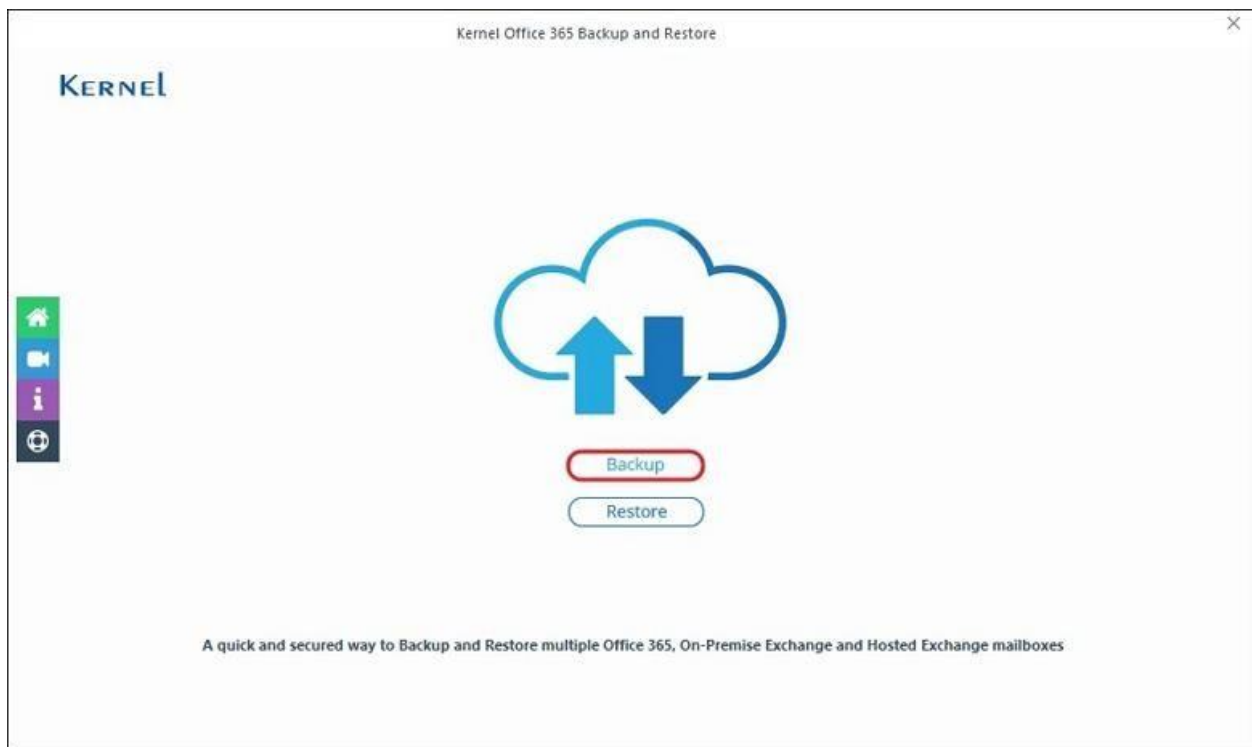
How to use Kernel for Office 365 Backup & Restore?

The software helps users to backup Office 365 mailboxes and Exchange data into PST format. Use the tool to backup and restore Office 365/Exchange mailbox to PST.

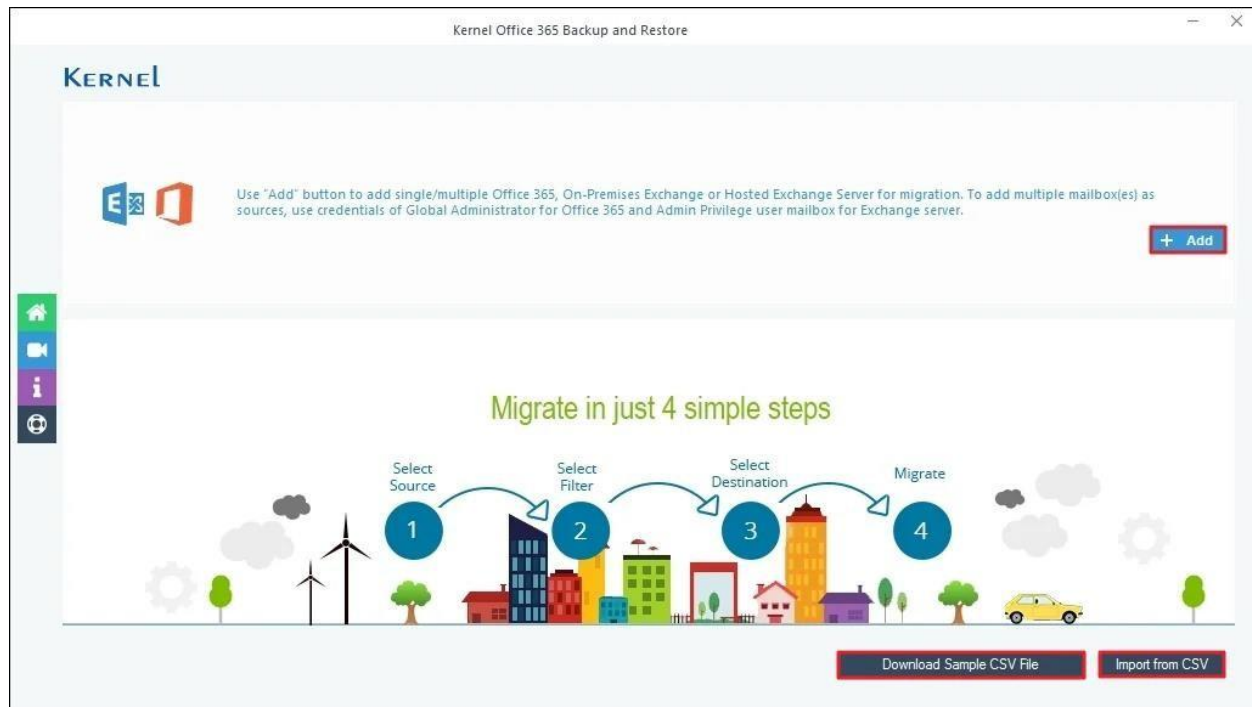
Backup Office 365 mailboxes

Follow the below steps to backup the single mailbox:

Step 1: Launch the application and click the **Backup** button.

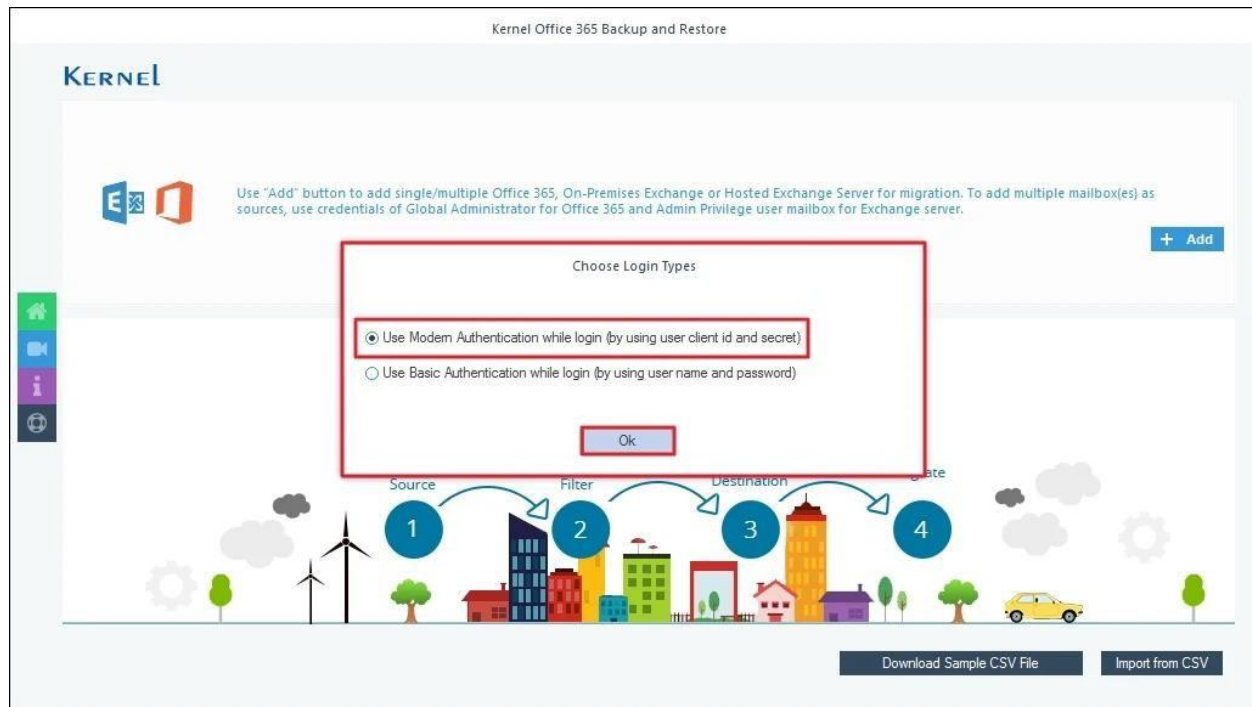


Step 2: Click on **Add** to map **Exchange Server/Office 365** account with the software.



Note: To backup multiple Office 365 mailboxes, click **Download Sample CSV File**, enter the required mailbox details then click **Import from CSV** to import that CSV in the software. It will instantly map multiple mailboxes in the software.

Step 3: Select **Use Modern Authentication while login (by using user client id and secret)** in **Choose Login Types** and click **OK**.



Step 4: Enter **Exchange/Office 365** mailbox credentials such as **Tenant ID, Client ID,** and **Client Secret Value**. Select **List all Mailbox using above credentials** and **Get User Mailbox(es)**.

Note: You can add Office 365, Hosted Exchange Server, or On-Premises Exchange details as required.

Office 365/Exchange Login

Tenant ID

253324128-4731e-4480-98132-27fba1a9338a356

(For Hosted Exchange use Proxy Server Name)

Client ID

a759ac2f61-43315-4480-98132-27fba1a9338a356

Client Secret Value

Single Mailbox / Office 365 Group

Mailbox/Office 365 Group Email ID:

List all Mailboxes using above credentials

Get User Mailbox(es)

Get Group(s)

Import from CSV

Select All

Unselect All

Mailbox Name

Search

Add

Cancel

Create Azure AD app for Modern Authentication

To connect to Exchange Online organization that uses Modern authentication, you need to create an Azure AD application, as described in this section.

Step 1: Create and Register a new app in Azure AD

To register a new Azure AD application, do the following:

1. Sign into the Microsoft 365 Admin Center (with your Global Administrator, Application Administrator, or Cloud Application Administrator account) and go to the Select Identity from the list of accessible admin centers.
2. Under the App registrations section, select New registration:
3. In the Name field, enter the application name.
4. Select who can use this application in the Supported account types – use the Accounts in this organizational directory only option.
5. Click the Register button.

NOTE: Application redirect URI is optional; you can leave it blank on this step.

6. Your application ID is now available in the Overview section. Copy it to a safe location.

Step 2: Grant Required Permissions

Step 5: The software will start retrieving all mailboxes associated with the Office 365/Exchange Login account. The software will pop up **Please wait while current process finishes.**

Office 365/Exchange Login

Tenant ID

253324128-4731e-4480-98132-27fba1a9338a356

(For Hosted Exchange use Proxy Server Name)

Client ID

a759ac2f61-43315-4480-98132-27fba1a9338a356

Client Secret Value

Single Mailbox / Office 365 Group

Mailbox/Office 365 Group Email ID:

List all Mailboxes using above credentials

Get User Mailbox(es)

Get Group(s)

Import from CSV

Select All

Unselect All

Mailbox Name

Search

Add

Cancel

Please wait while current process finishes

Create Azure AD app for Modern Authentication

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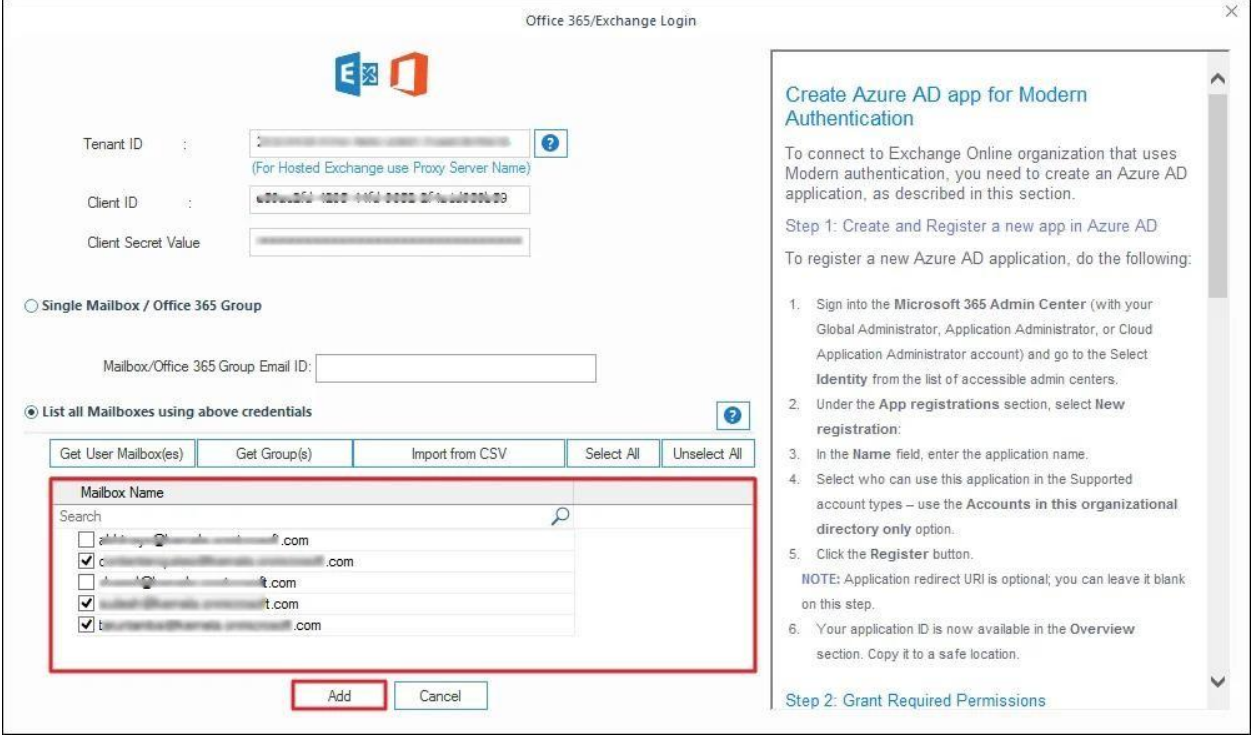
1. Sign into the Microsoft 365 Admin Center (with your Global Administrator, Application Administrator, or Cloud Application Administrator account) and go to the Select Identity from the list of accessible admin centers.
2. Under the App registrations section, select New registration:
3. In the Name field, enter the application name.
4. Select who can use this application in the Supported account types – use the Accounts in this organizational directory only option.
5. Click the Register button.

NOTE: Application redirect URI is optional; you can leave it blank on this step.

6. Your application ID is now available in the Overview section. Copy it to a safe location.

Step 2: Grant Required Permissions

Step 6: The software will show all the mailboxes associated with your account. Select necessary mailboxes accordingly and click on **Add**.



Office 365/Exchange Login

Tenant ID : ?
(For Hosted Exchange use Proxy Server Name)

Client ID :

Client Secret Value :

☐ Single Mailbox / Office 365 Group

Mailbox/Office 365 Group Email ID:

☒ List all Mailboxes using above credentials ?

Get User Mailbox(es) Get Group(s) Import from CSV Select All Unselect All

Mailbox Name
Search
☐ .com
☒ .com
☐ .com
☒ .com
☒ .com

Create Azure AD app for Modern Authentication

To connect to Exchange Online organization that uses Modern authentication, you need to create an Azure AD application, as described in this section.

Step 1: Create and Register a new app in Azure AD

To register a new Azure AD application, do the following:

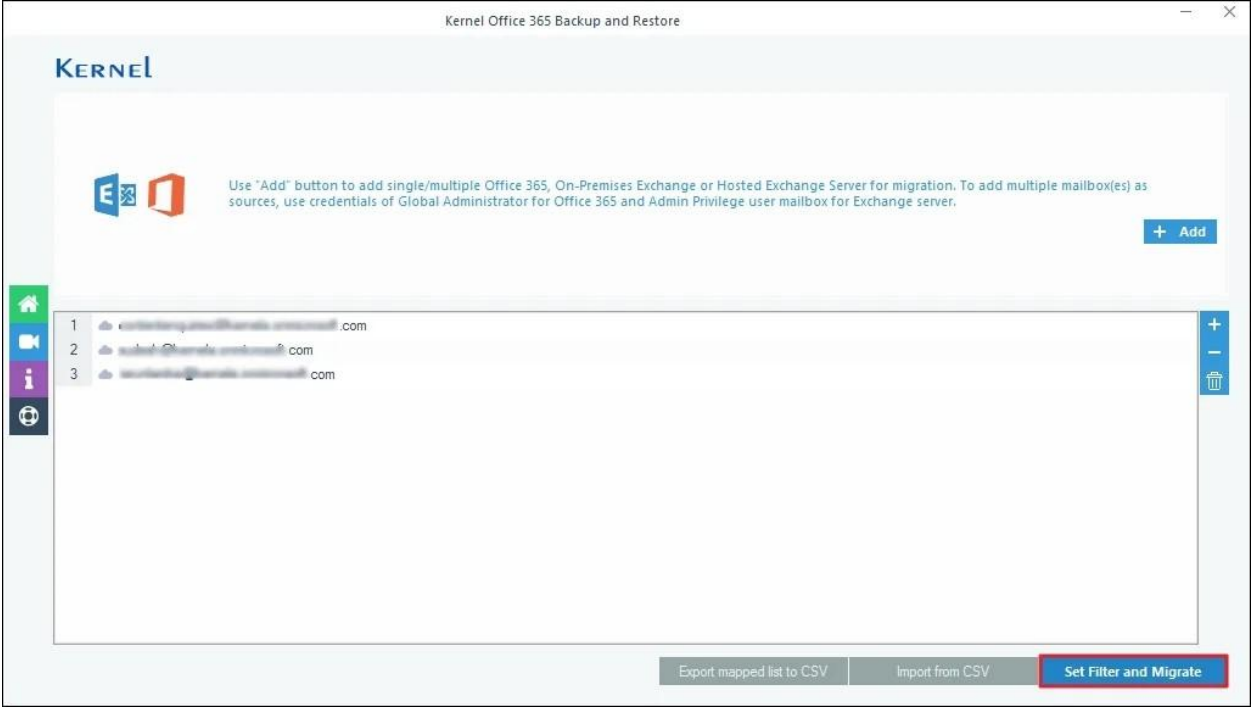
1. Sign into the Microsoft 365 Admin Center (with your Global Administrator, Application Administrator, or Cloud Application Administrator account) and go to the **Select Identity** from the list of accessible admin centers.
2. Under the **App registrations** section, select **New registration**.
3. In the **Name** field, enter the application name.
4. Select who can use this application in the Supported account types – use the **Accounts in this organizational directory only** option.
5. Click the **Register** button.

NOTE: Application redirect URI is optional; you can leave it blank on this step.

- 6. Your application ID is now available in the **Overview** section. Copy it to a safe location.

Step 2: Grant Required Permissions

Step 7: Verify all the selected mailboxes and click on **Set Filter and Migrate**.



Kernel Office 365 Backup and Restore

Use "Add" button to add single/multiple Office 365, On-Premises Exchange or Hosted Exchange Server for migration. To add multiple mailbox(es) as sources, use credentials of Global Administrator for Office 365 and Admin Privilege user mailbox for Exchange server.

1	.com
2	.com
3	.com

Step 8: Select the source options from **Mailbox**, **Archive Mailbox**, or **Public Folder** for migration and click **Migrate**.

The screenshot shows a window titled "Migration Type Selection" with a close button (X) in the top right corner. Below the title bar, there is a text instruction: "Please select migration (Mailbox, Archive Mailbox or Public Folder) as per your choice using Drop-down list." To the right of this instruction are three buttons: "Mailbox", "Archive Mailbox", and "Public Folder". The main area of the window is divided into two sections. The left section is titled "Source Mailbox(es)" and contains a search bar with the text "Search..". Below the search bar is a list of email addresses: "contentenquiries@kemela.onmicrosoft.com", "sudesh@kemela.onmicrosoft.com", and "tanunlamba@kemela.onmicrosoft.com". The right section is titled "From Source" and contains a search bar with the text "Search..". Below the search bar is a dropdown menu that is currently open, showing three options: "Mailbox", "Archive Mailbox", and "Public Folder". The "Mailbox" option is highlighted with a blue background. At the bottom right of the window, there are two buttons: "Cancel" (red) and "Migrate" (green).

Step 9: The software will start **Enumerating folders** from the Office 365 account.

The screenshot shows the 'Filter Selection' window with the title 'Filter Selection'. The main area is titled 'Review and search Mailbox Folders to Migrate'. It contains a table with two columns: 'Folder Path' and 'Item Count'. Below the table are search bars for both columns. A 'Please wait...' dialog box is overlaid on the window, with the text 'Enumerating folders' and a progress bar showing '0 %'. The dialog also shows an email address 'onmicrosoft.com' and a 'Cancel' button. In the background window, there are several filter options: 'Date Filter' with a 'From' date of '8/21/2024', 'Item Type Filter' with 'Email' and 'Journal' options, 'Exclude Deleted folder', 'Exclude empty folders', and 'Select if you want to save all data hierarchy into a separate folder' with an empty text box. There is also a 'Set operation timeout for larger emails while uploading/downloading' dropdown set to '20 Min', a checked 'Skip Previously Migrated Items (Incremental)' checkbox, and a 'Request minimum items from the Server' dropdown set to '100'. At the bottom right are 'Cancel' and 'I am OK, Start Migration' buttons.

Step 10: In the **Filter Selection** window, choose the filtering options as required:

- **Review and search Mailbox Folders to Migrate:** Select the folders to migrate.
- **Date Filter:** Provide a date range to filter items.
- **Item Type Filter:** Select Email, Journal, Task, Contacts, and Contacts/Appointment accordingly.
- **Exclude Deleted folder:** Select to skip deleted items folder from migration.
- **Exclude empty folders:** Exclude empty folders from the migration.
- **Select if you want to save all data hierarchy into a separate folder:** Provide a folder name (to save the data inside a folder.)
- **Set operation timeout for larger emails while uploading/downloading:** Select an upper time limit for backup (the backup will be rejected if it exceeds the limit).

- **Skip Previously Migrated Items (Incremental):** Check the box to exclude the already migrated data and migrate only the additional data.
- **Request minimum items from the Server:** The software will request server to retrieve files from the mailbox.

Finally click **I am OK, Start Migration.**

Filter Selection

Review and search Mailbox Folders to Migrate

Folder Path	Item Count
Search..	Search..
Mailbox: contentenquiries@kemela.onmicrosoft.com	
☒ 05jan	0
☒ 101	0
☒ 101\Gmail	0
☒ 101\Gmail\Important	10
☒ 12_June_santosh	0
☒ 12_June_santosh\101	0
☒ 12_June_santosh\101\Gmail	0
☒ 12_June_santosh\101\Gmail\Important	10
☒ 1233	0

☒ **Date Filter**

From: 8/22/2024 To: 8/22/2024

☒ **Item Type Filter**

☒ Email ☒ Journal ☒ Task ☒ Contacts ☒ Calendar/Appointment

☒ **Exclude Deleted folder**

☒ **Exclude empty folders**

☒ **Select if you want to save all data hierarchy into a separate folder**

Jail

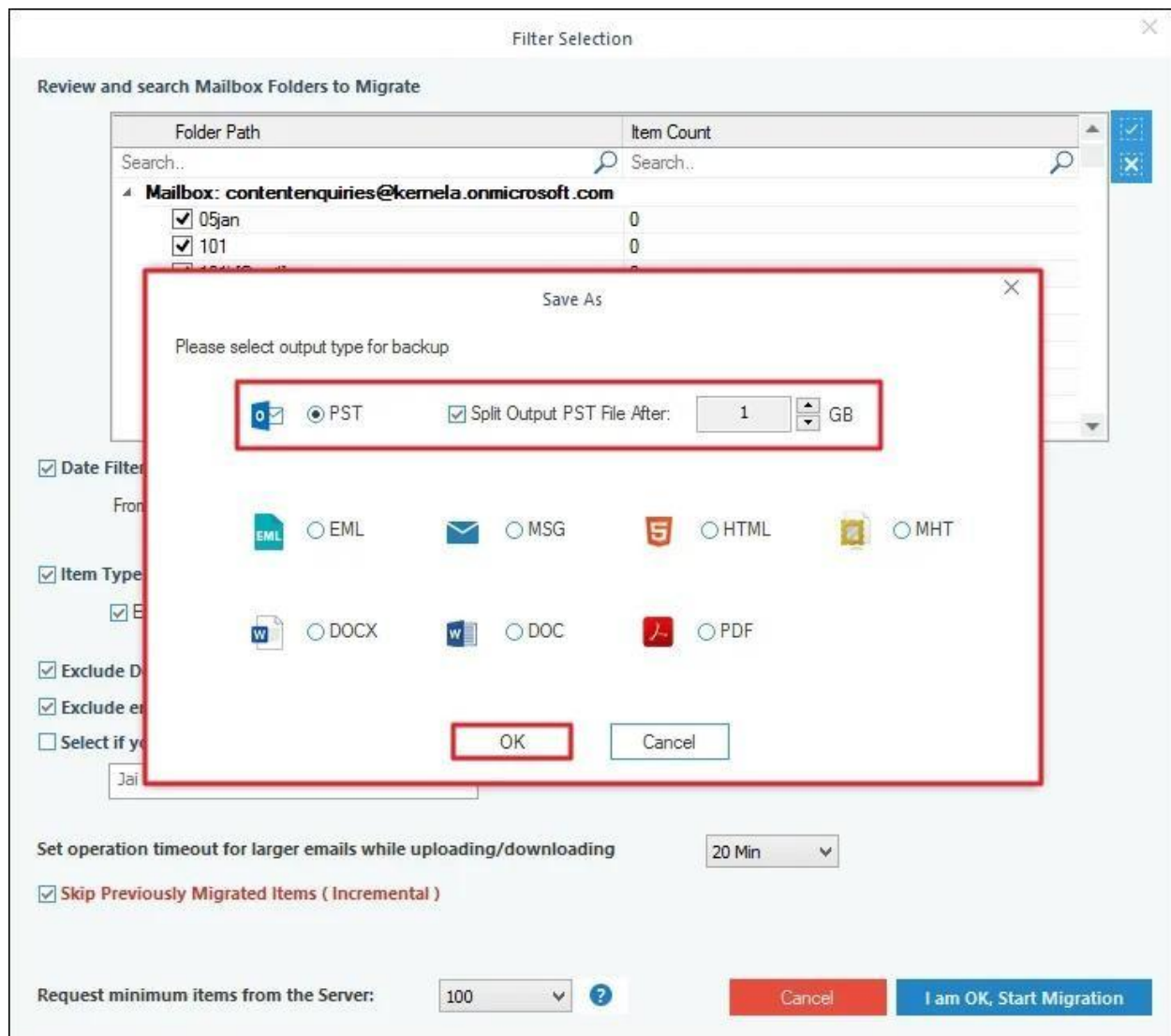
Set operation timeout for larger emails while uploading/downloading 20 Min

☒ **Skip Previously Migrated Items (Incremental)**

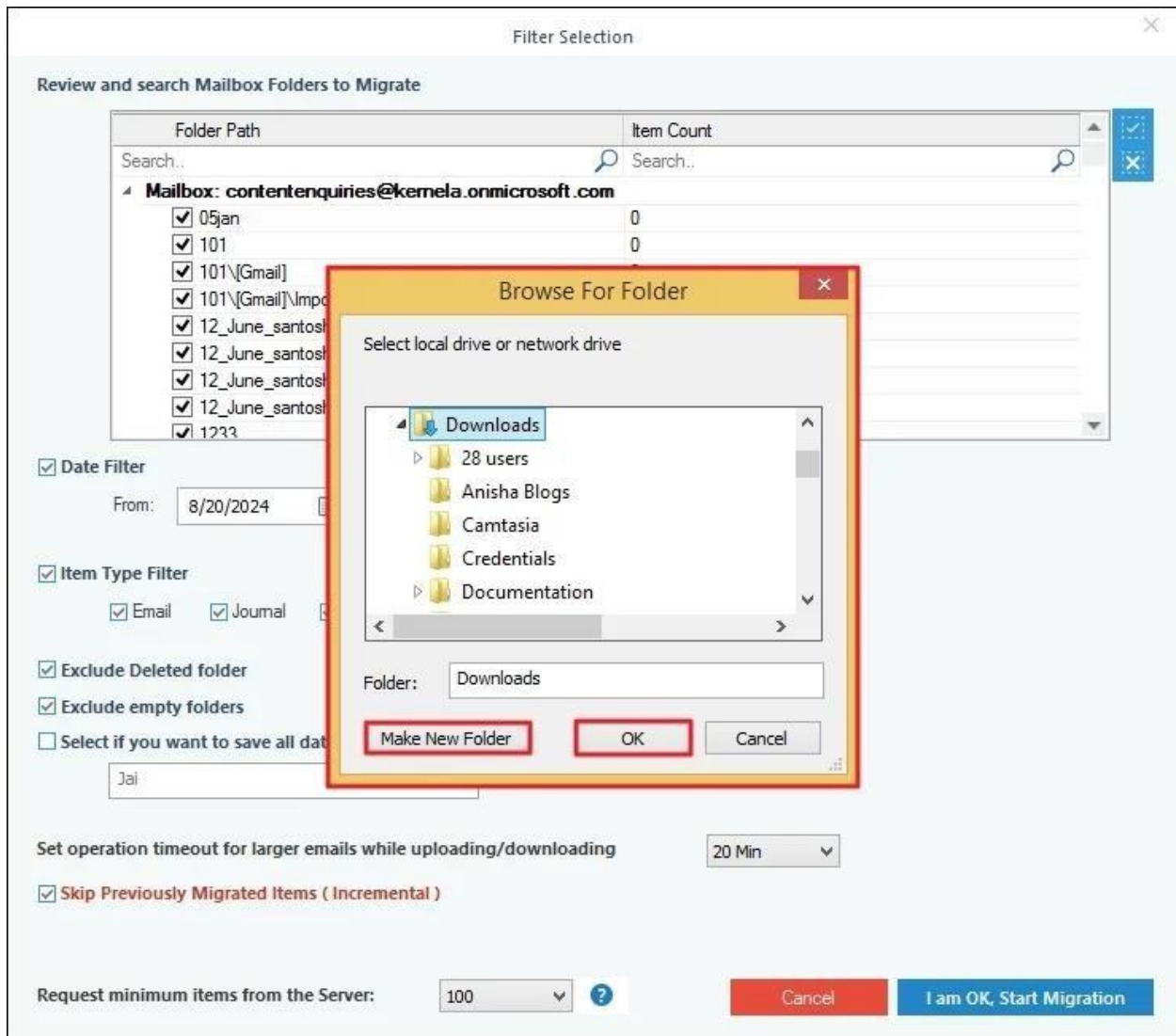
Request minimum items from the Server: 100

Cancel I am OK, Start Migration

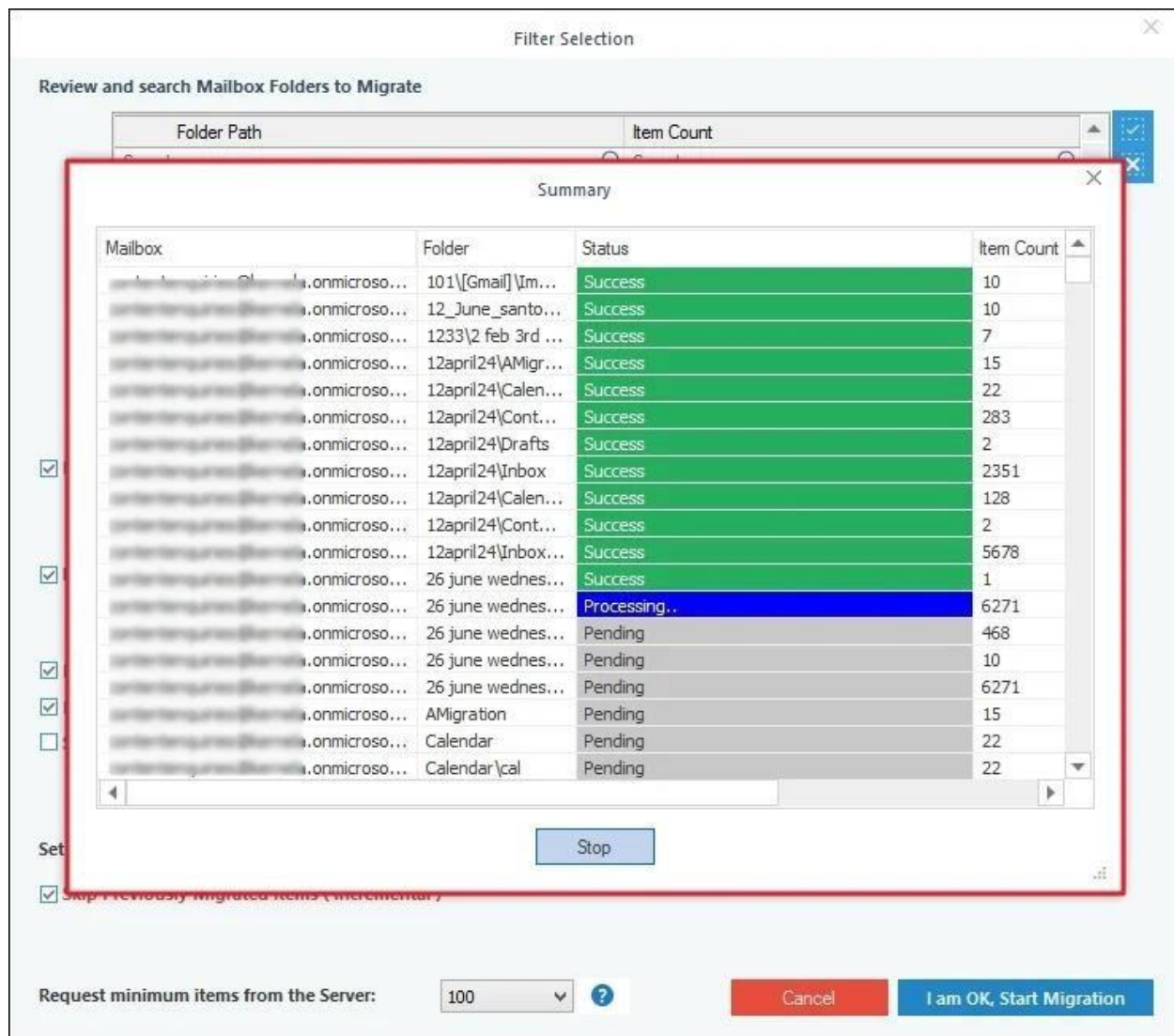
Step 11: In the **Save As** dialogue box, select the **PST** file, tick **Split Output PST File After** to create multiple PST files, and click **OK**.



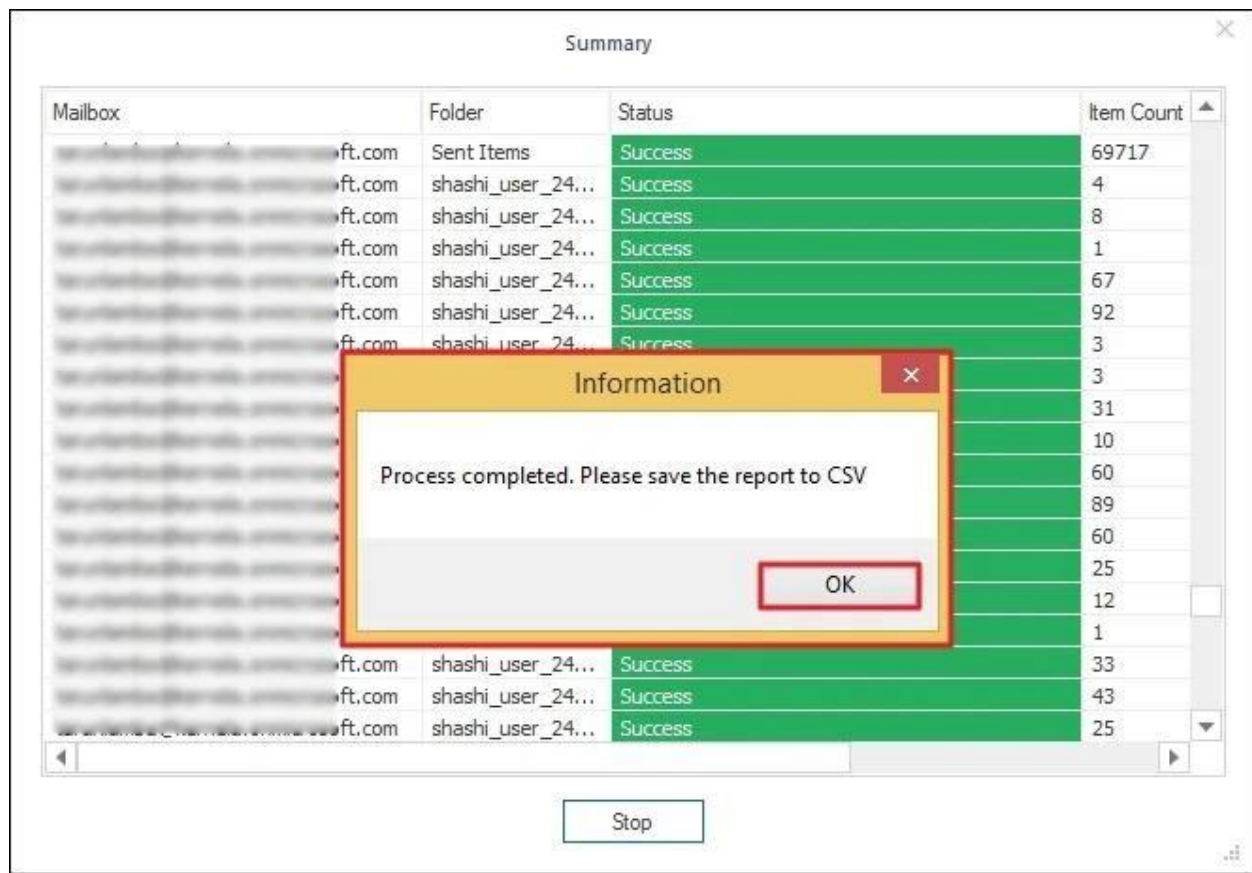
Step 12: Provide a destination to save **PST** file. Also, you can **Make New Folder** to save all your backed-up files by clicking **OK**.



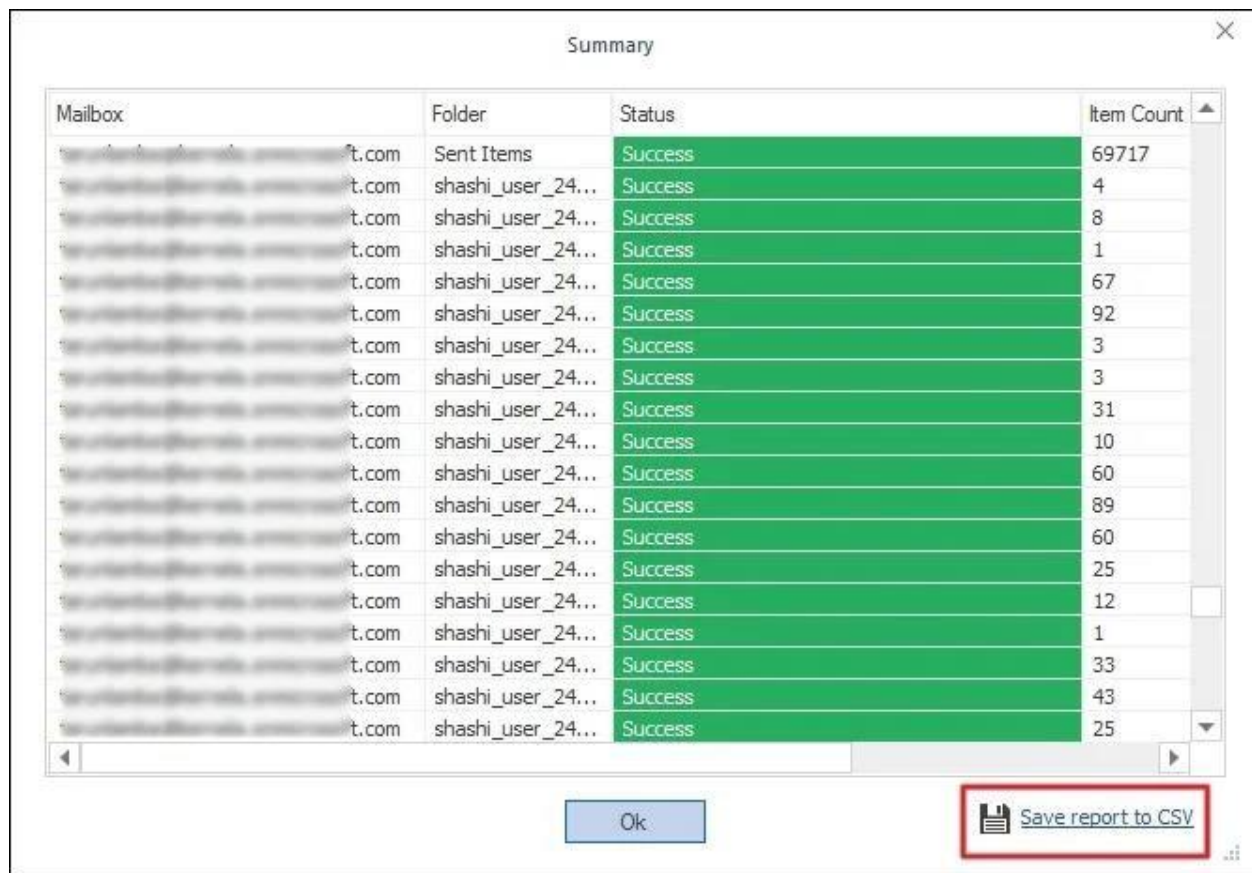
Step 13: The software will start the backup process and show the live backup process in the following wizard.



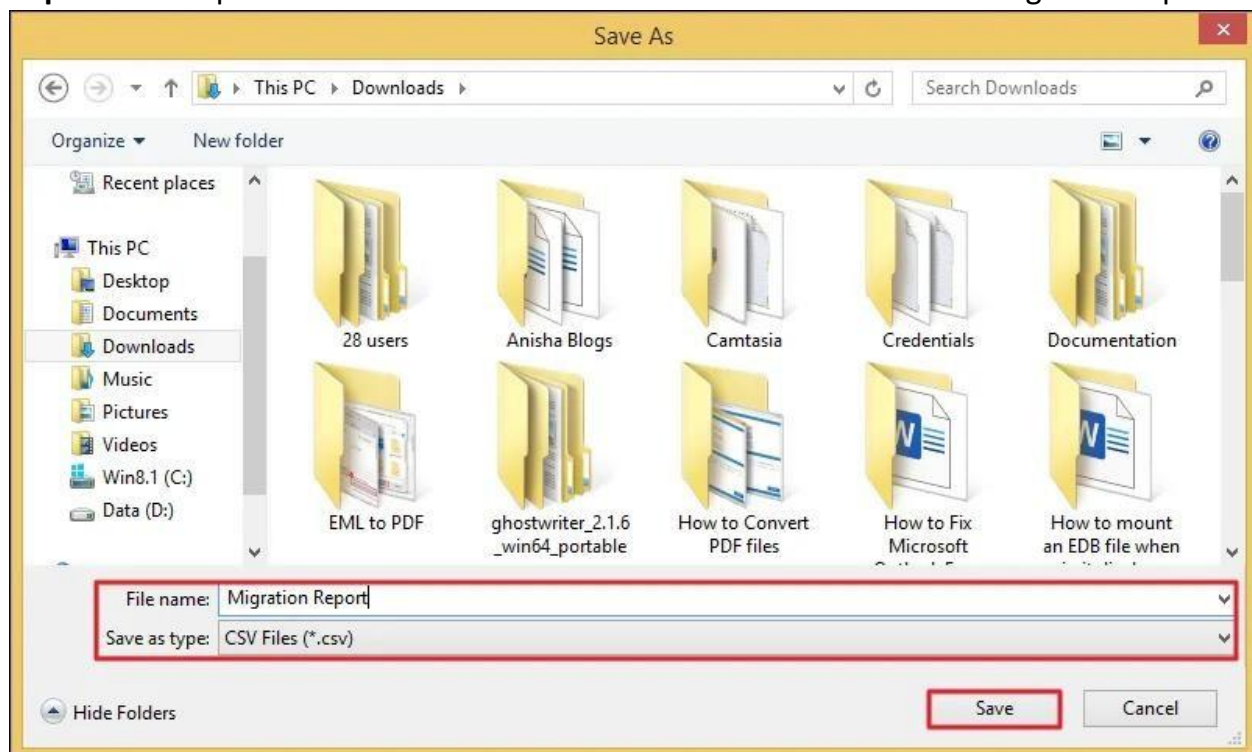
Step 14: Once the process is completed, software will pop up **Process completed**. Please save the report to CSV and click **OK**.



Step 15: To download a detailed migration report, click on **Save report to CSV**.



Step 16: Select preferred location and enter the **CSV** file name to **Save** migration report.

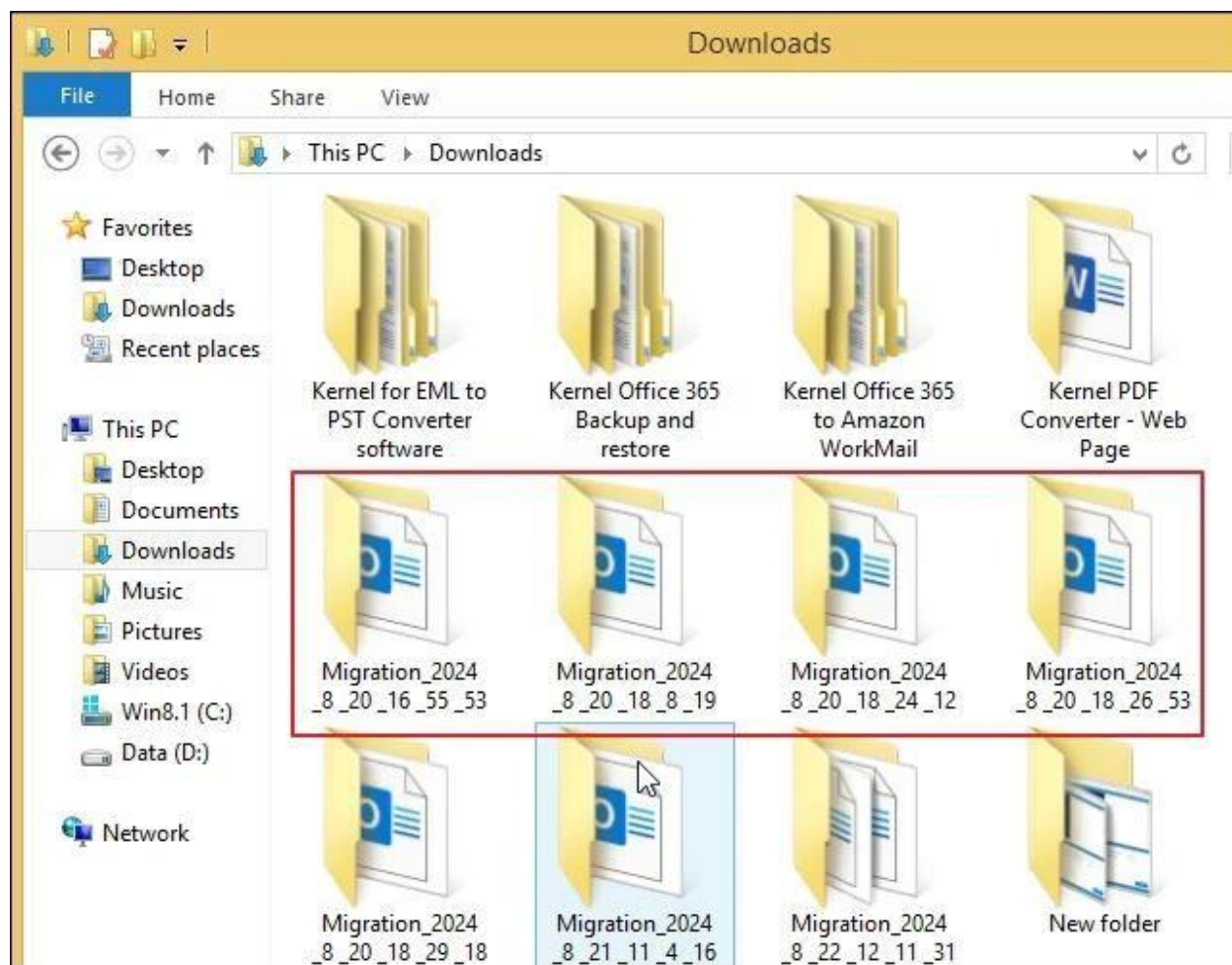


Step 17: After all, click **OK** to end the backup process.

Summary			
Mailbox	Folder	Status	Item Count
shashi_user_24...@onmicrosoft.com	Sent Items	Success	69717
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	4
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	8
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	1
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	67
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	92
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	3
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	3
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	31
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	10
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	60
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	89
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	60
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	25
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	12
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	1
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	33
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	43
shashi_user_24...@onmicrosoft.com	shashi_user_24...	Success	25

Ok  [Save report to CSV](#)

Step 18: Access all your backed PST files in the designated location.



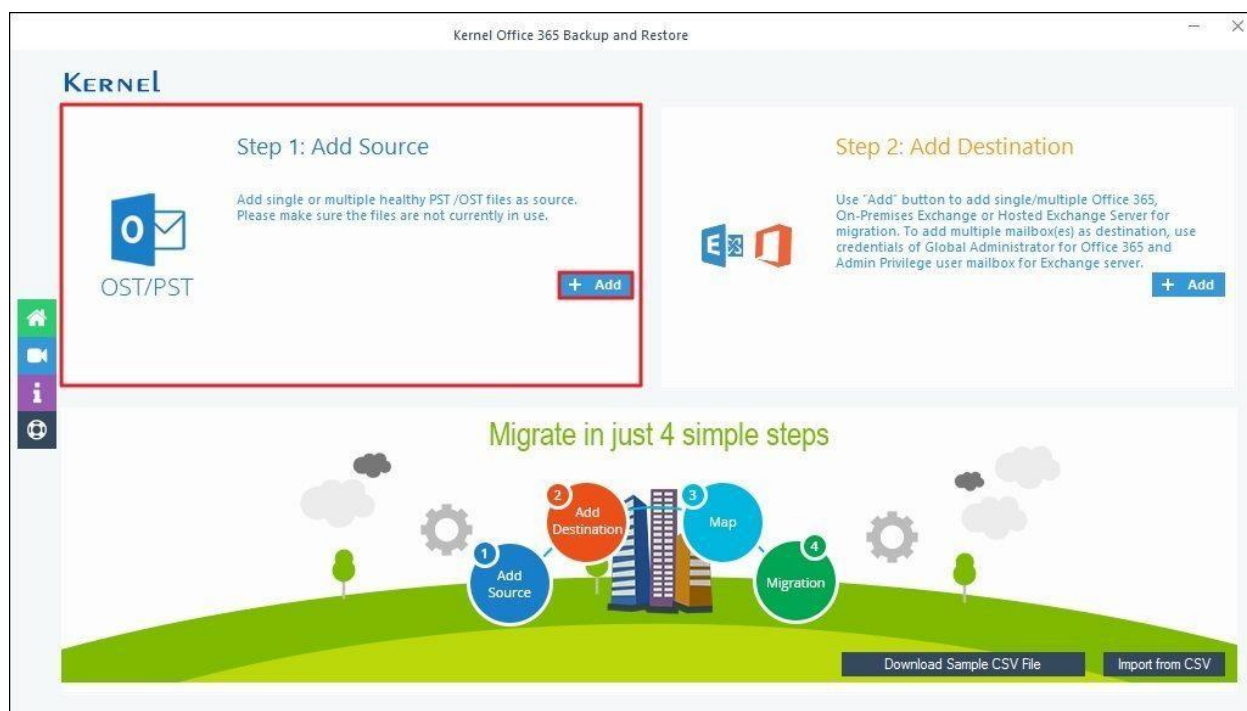
Importing PST files to Office 365/Exchange mailboxes

Import single or multiple PST files to Office 365 mailboxes using an Office 365/Exchange account with Global administrator credentials.

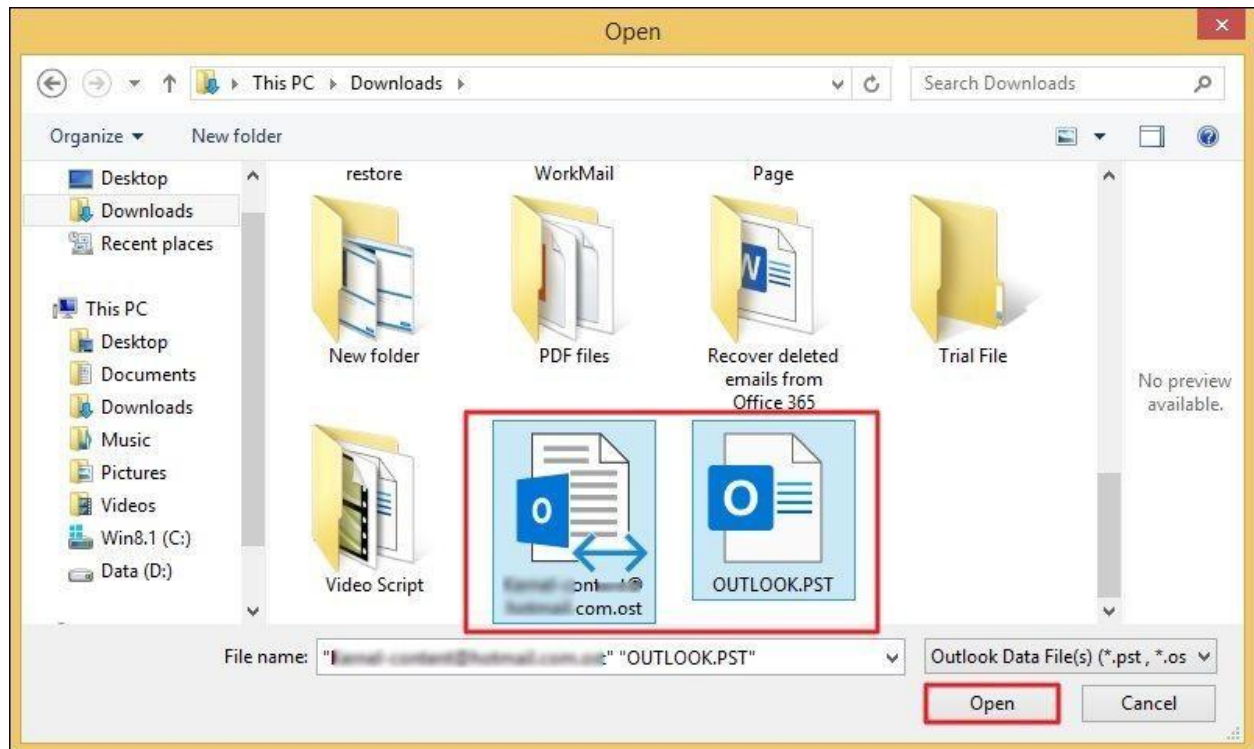
Step 1: Launch the software and click on **Restore**.



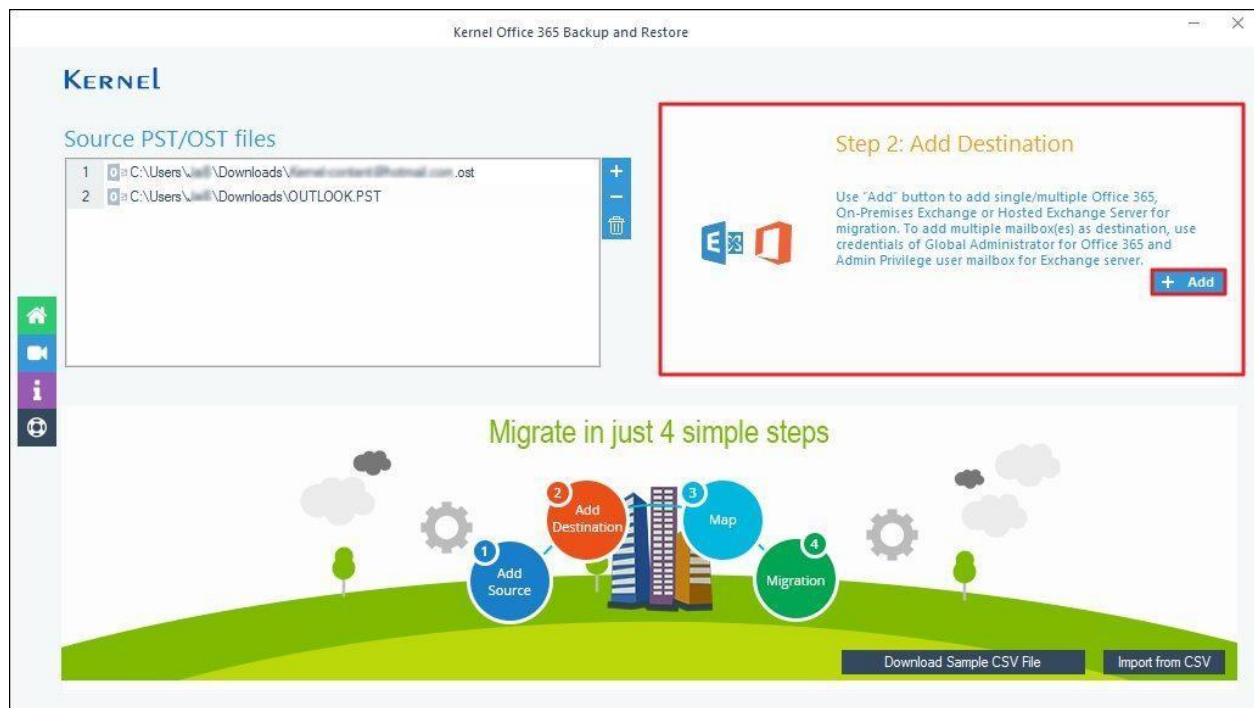
Step 2: Click on **Add** in the **Add Source** section.



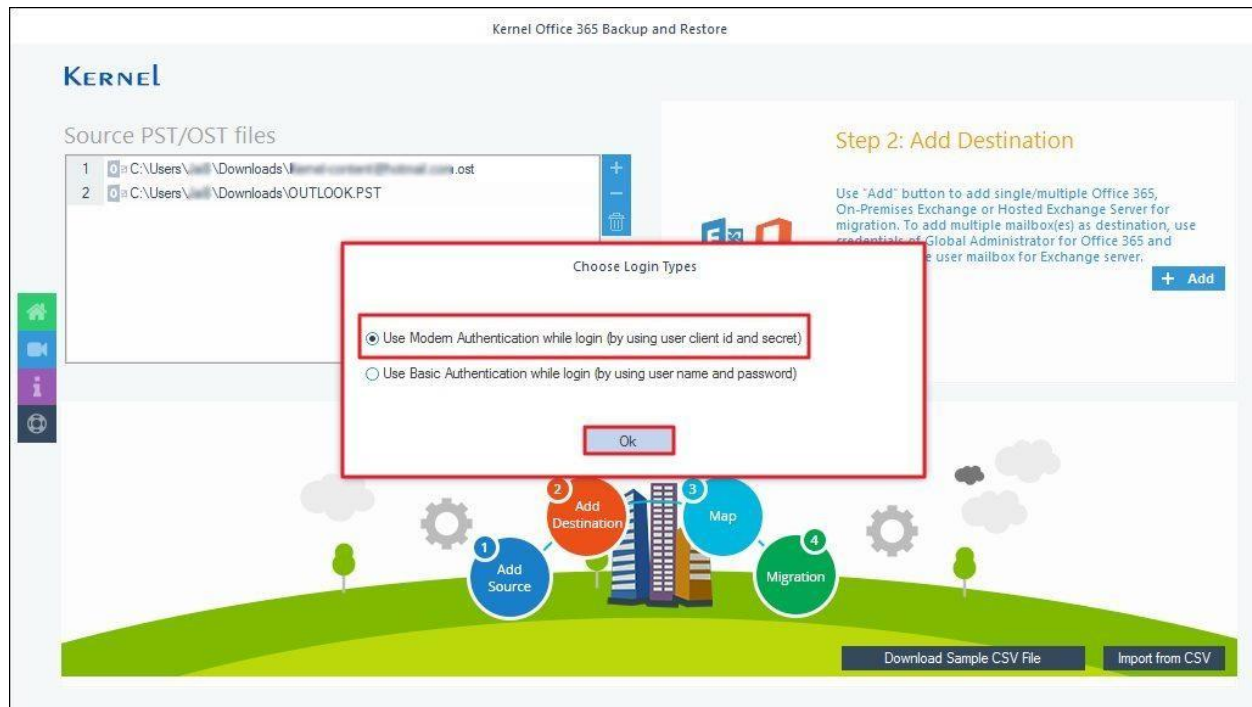
Step 3: Browse and select **PST files** and proceed to **Open**.



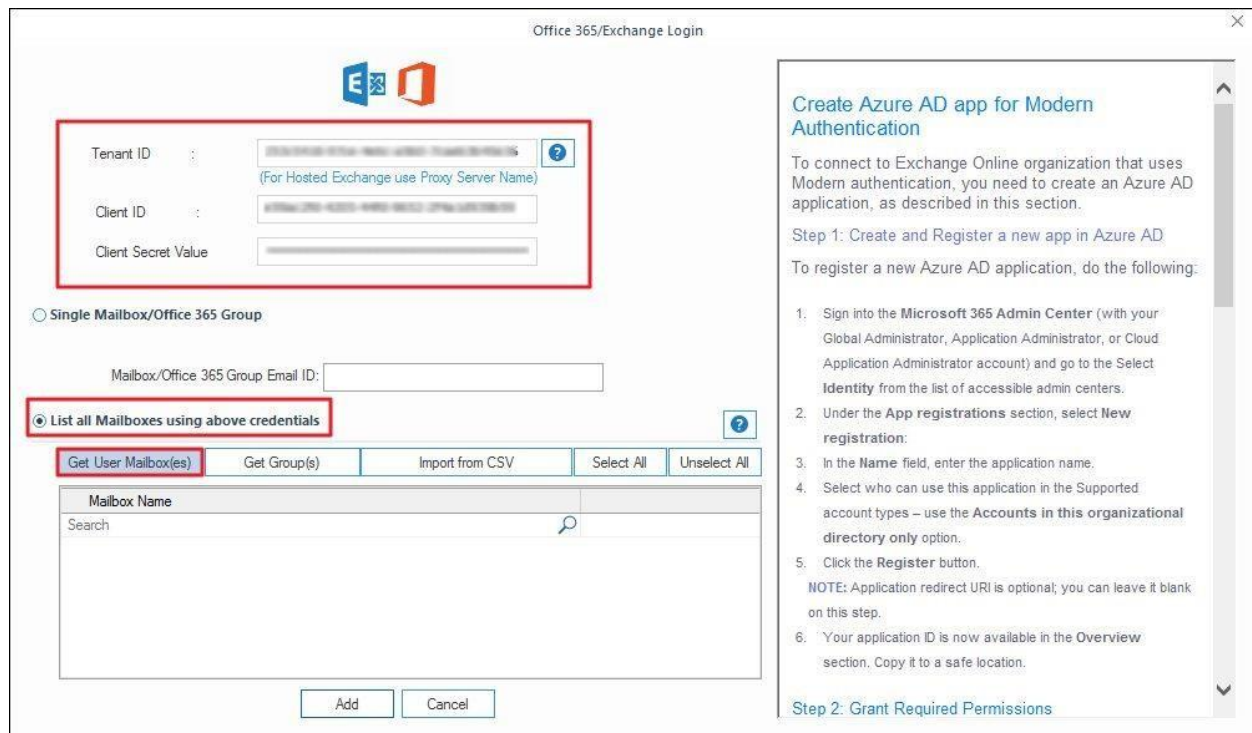
Step 4: Click on **Add** in the **Add Destination** section.



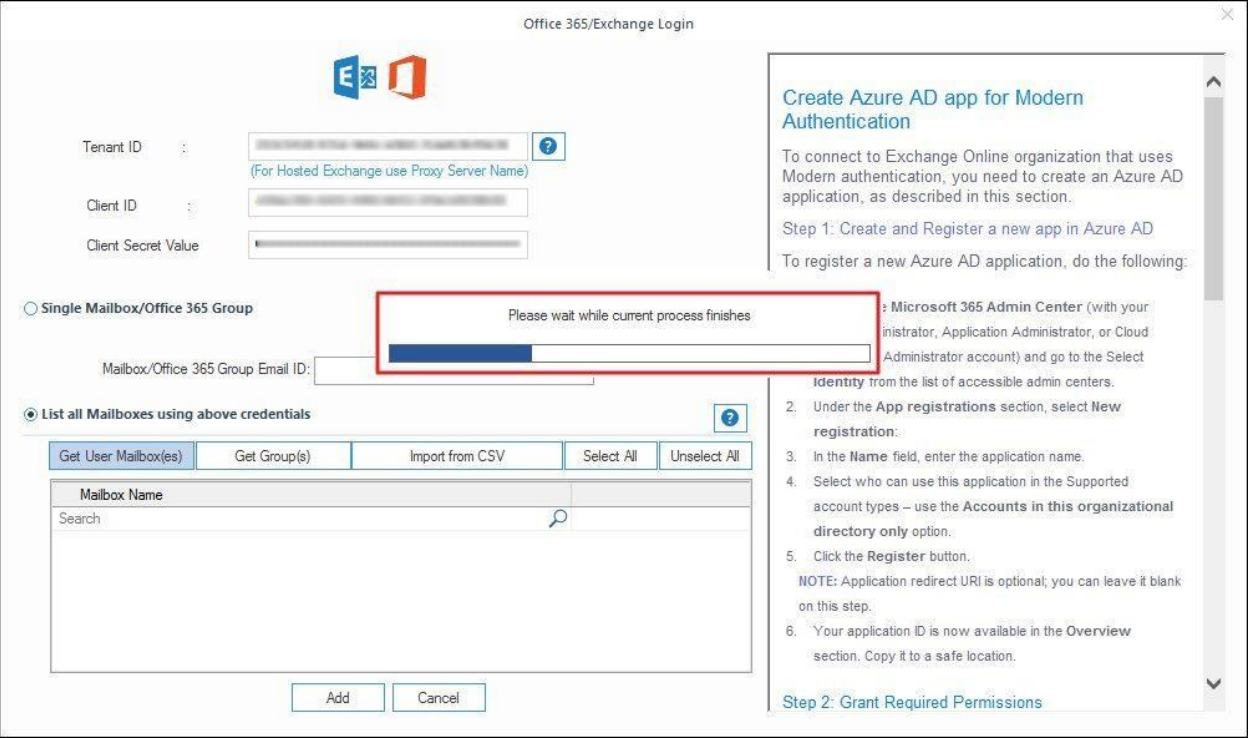
Step 5: In **Choose Login Types**, select **Use Modern Authentication** while login (by using user client id and secret).



Step 6: Enter Tenant ID, Client ID, Client Secret Value, and Mailbox/Office 365 Group Email ID on the Office 365/Exchange Login page. Click on List all Mailboxes using above credentials and select Get User Mailbox(es).



Step 7: The software will start fetching all the mailboxes associated with given credentials and show **Please wait while current process finishes** in the toolbar.



Office 365/Exchange Login

Tenant ID : ?
(For Hosted Exchange use Proxy Server Name)

Client ID :

Client Secret Value :

☐ Single Mailbox/Office 365 Group

Mailbox/Office 365 Group Email ID:

☒ List all Mailboxes using above credentials ?

Get User Mailbox(es) Get Group(s) Import from CSV Select All Unselect All

Mailbox Name

Search

Add Cancel

Create Azure AD app for Modern Authentication

To connect to Exchange Online organization that uses Modern authentication, you need to create an Azure AD application, as described in this section.

Step 1: Create and Register a new app in Azure AD

To register a new Azure AD application, do the following:

1. Microsoft 365 Admin Center (with your administrator, Application Administrator, or Cloud Administrator account) and go to the Select Identity from the list of accessible admin centers.
2. Under the App registrations section, select New registration.
3. In the Name field, enter the application name.
4. Select who can use this application in the Supported account types – use the Accounts in this organizational directory only option.
5. Click the Register button.

NOTE: Application redirect URI is optional; you can leave it blank on this step.

6. Your application ID is now available in the Overview section. Copy it to a safe location.

Step 2: Grant Required Permissions

Step 8: The tool will preview all the mailboxes, select your preferred **mailbox**, and click **Add**.

Office 365/Exchange Login



Tenant ID: [?](#)
(For Hosted Exchange use Proxy Server Name)

Client ID:

Client Secret Value:

☐ Single Mailbox/Office 365 Group

Mailbox/Office 365 Group Email ID:

☒ List all Mailboxes using above credentials [?](#)

Get User Mailbox(es) Get Group(s) Import from CSV Select All Unselect All

Mailbox Name
Search
☐ [redacted]@microsoft.com
☒ [redacted]@microsoft.com
☐ [redacted]@microsoft.com
☒ [redacted]@microsoft.com
☒ [redacted]@microsoft.com

Add Cancel

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Step 1: Create and Register a new app in Azure AD

To register a new Azure AD application, do the following:

1. Sign into the **Microsoft 365 Admin Center** (with your Global Administrator, Application Administrator, or Cloud Application Administrator account) and go to the **Select Identity** from the list of accessible admin centers.
2. Under the **App registrations** section, select **New registration**.
3. In the **Name** field, enter the application name.
4. Select who can use this application in the **Supported account types** – use the **Accounts in this organizational directory only** option.
5. Click the **Register** button.

NOTE: Application redirect URI is optional; you can leave it blank on this step.

6. Your application ID is now available in the **Overview** section. Copy it to a safe location.

Step 2: Grant Required Permissions

Step 9: Select your Destination Account and click Set Filter and Migrate.

Kernel Office 365 Backup and Restore

KERNEL

Source PST/OST files

- 1 C:\Users\[redacted]\Downloads\Kernel-content@hotmail.com.ost
- 2 C:\Users\[redacted]\Downloads\OUTLOOK.PST

Destination Mailbox(es)

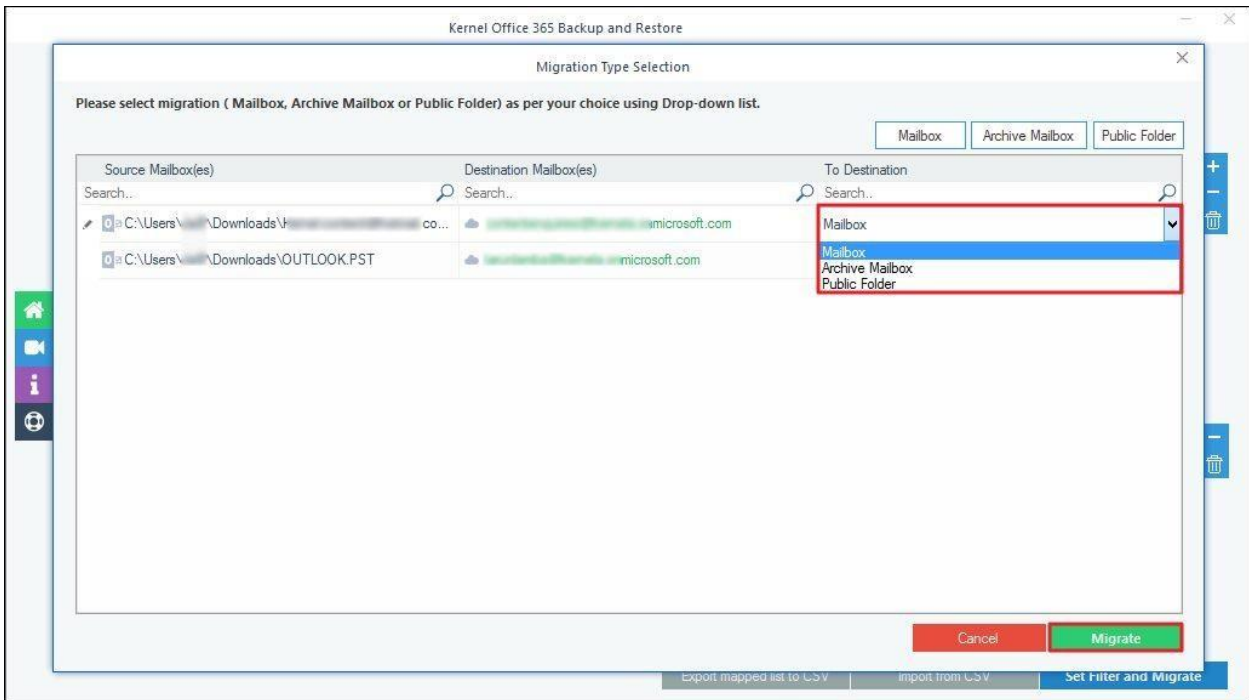
- 1 [redacted]@microsoft.com
- 2 [redacted]@microsoft.com
- 3 [redacted]@microsoft.com

Please map the Source Accounts with the Destination Accounts below and click 'Set Filter and Migrate'. Then choose Mailbox, Archive mailbox and Public folder for migration.

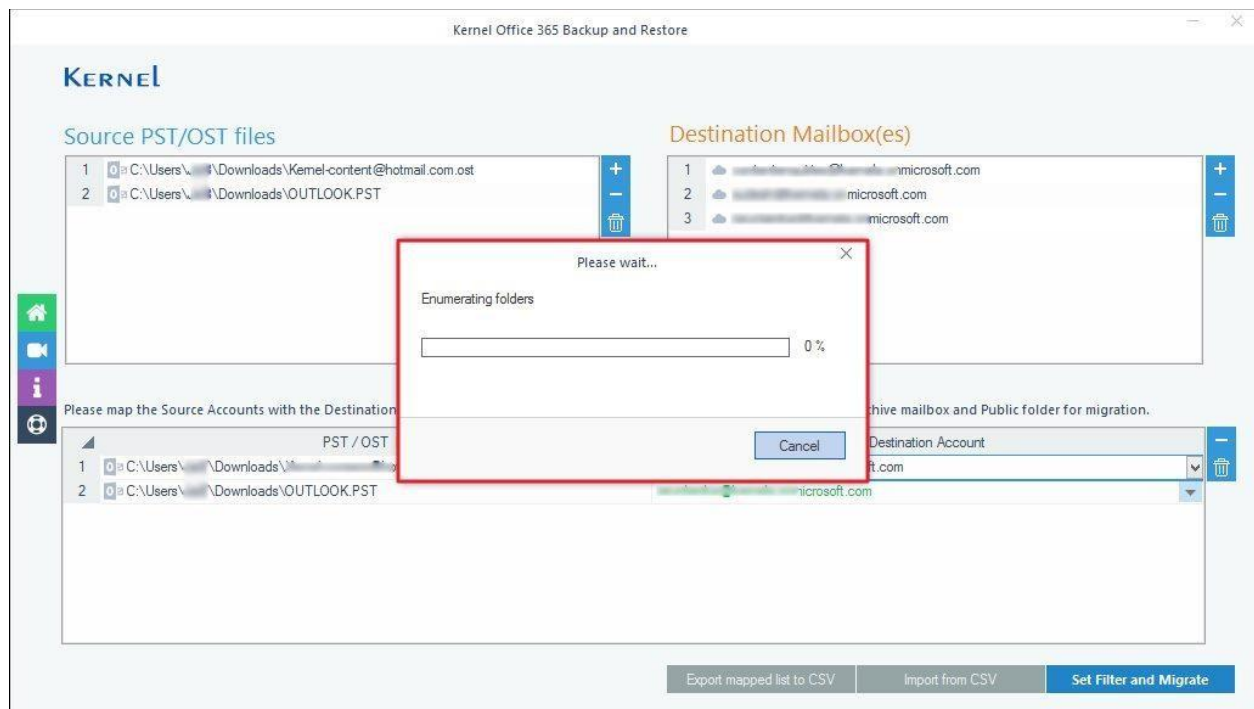
PST / OST File(s)	Destination Account
1 C:\Users\[redacted]\Downloads\Kernel-content@hotmail.com.ost	[redacted]@microsoft.com
2 C:\Users\[redacted]\Downloads\OUTLOOK.PST	[redacted]@microsoft.com

Export mapped list to CSV Import from CSV **Set Filter and Migrate**

Step 10: In Migration Type Selection page, select Mailbox, Archive Mailbox, and Public Folder according to your need. Click on Migrate.



Step 11: The software will start **Enumerating folders** from the selected PST files.



Step 12: In the Filter Selection section, select the filtering options as required:

- **Review PST Folders to Migrate:** Select the folders to migrate.

- **Date Filter:** Provide a date range to filter items.
- **Item Type Filter:** Select Email, Journal, Task, Contacts, and Calendar/Appointment accordingly.
- **Exclude Deleted folder:** Select to skip deleted items folder from the migration.
- **Exclude empty folders:** Exclude empty folders from the migration.
- **Select if you want to save all data hierarchy into a separate folder:** Provide a folder name (to save the data with hierarchy inside a mailbox folder).
- **Set Operation Timeout for larger emails while uploading/downloading:** Select an upper time limit for migration (the migration will be rejected if it exceeds this time limit).
- **Skip Previously Migrated Items (Incremental):** Check the box to exclude the already imported data.
- **Select if migrating to Office 365 Group:** Select the checkbox if you are moving PST to the Office 365 group.

Finally click **I am OK, Start Migration**.

Filter Selection

Review PST Folders to Migrate

Folder Path	Item Count
Search..	
PST File(s): C:\Users\...\Downloads\...\ost	
☒ Root - Public	0
☒ EFORMS REGISTRY	0
☒ EFORMS REGISTRY\Organization Forms	0
☒ Root - Mailbox	0
☒ Root - Mailbox\Common Views	0
☒ Root - Mailbox\Finder	0
☒ Root - Mailbox\Shortcuts	0
☒ Root - Mailbox\Views	0
☒ Deleted Items	5

☒ Date Filter

From: 8/23/2024 To: 8/23/2024

☒ Item Type Filter

☒ Email ☒ Journal ☒ Task ☒ Contacts ☒ Calendar/Appointment

☒ Exclude Deleted folder

☒ Exclude empty folders

☒ Select if you want to save all data hierarchy into a separate folder

Jai

☐ Same as source file name

Set operation timeout for larger emails while uploading/downloading

20 Min

☒ Skip Previously Migrated Items (Incremental)

☐ Select if migrating to Office365 Group

Cancel

I am OK, Start Migration

Step 13: The software will show the live migration process.

Filter Selection

Review PST Folders to Migrate

Folder Path

Item Count

Summary

PST File	Folder	Status	Item Count
C:\Users\JaiB\Downloads\Kernel-cont...	Deleted Items	Success	5
C:\Users\JaiB\Downloads\Kernel-cont...	Inbox	Success	92
C:\Users\JaiB\Downloads\Kernel-cont...	Sent Items	Success	3
C:\Users\JaiB\Downloads\Kernel-cont...	Contacts	Success	1
C:\Users\JaiB\Downloads\Kernel-cont...	Contacts\hidde...	Success	49
C:\Users\JaiB\Downloads\Kernel-cont...	Calendar\Unite...	Success	134
C:\Users\JaiB\Downloads\Kernel-cont...	Sync Issues	Success	4
C:\Users\JaiB\Downloads\Kernel-cont...	Archive	Success	3
C:\Users\JaiB\Downloads\Kernel-cont...	Drafts	Success	18
C:\Users\JaiB\Downloads\OUTLOOK...	Deleted Items	Success	1781
C:\Users\JaiB\Downloads\OUTLOOK...	Inbox	Success	45
C:\Users\JaiB\Downloads\OUTLOOK...	Inbox\Advertising	Success	56
C:\Users\JaiB\Downloads\OUTLOOK...	Inbox\Applicati...	Success	25
C:\Users\JaiB\Downloads\OUTLOOK...	Inbox\ARCSI	Success	18
C:\Users\JaiB\Downloads\OUTLOOK...	Inbox\Clean Fo...	Processing..	16
C:\Users\JaiB\Downloads\OUTLOOK...	Inbox\Client Em...	Pending	4
C:\Users\JaiB\Downloads\OUTLOOK...	Inbox\Credit C...	Pending	176
C:\Users\JaiB\Downloads\OUTLOOK...	Inbox\Database	Pending	7
C:\Users\JaiB\Downloads\OUTLOOK...	Inbox\Eagletreerv	Pending	1

Stop

Set

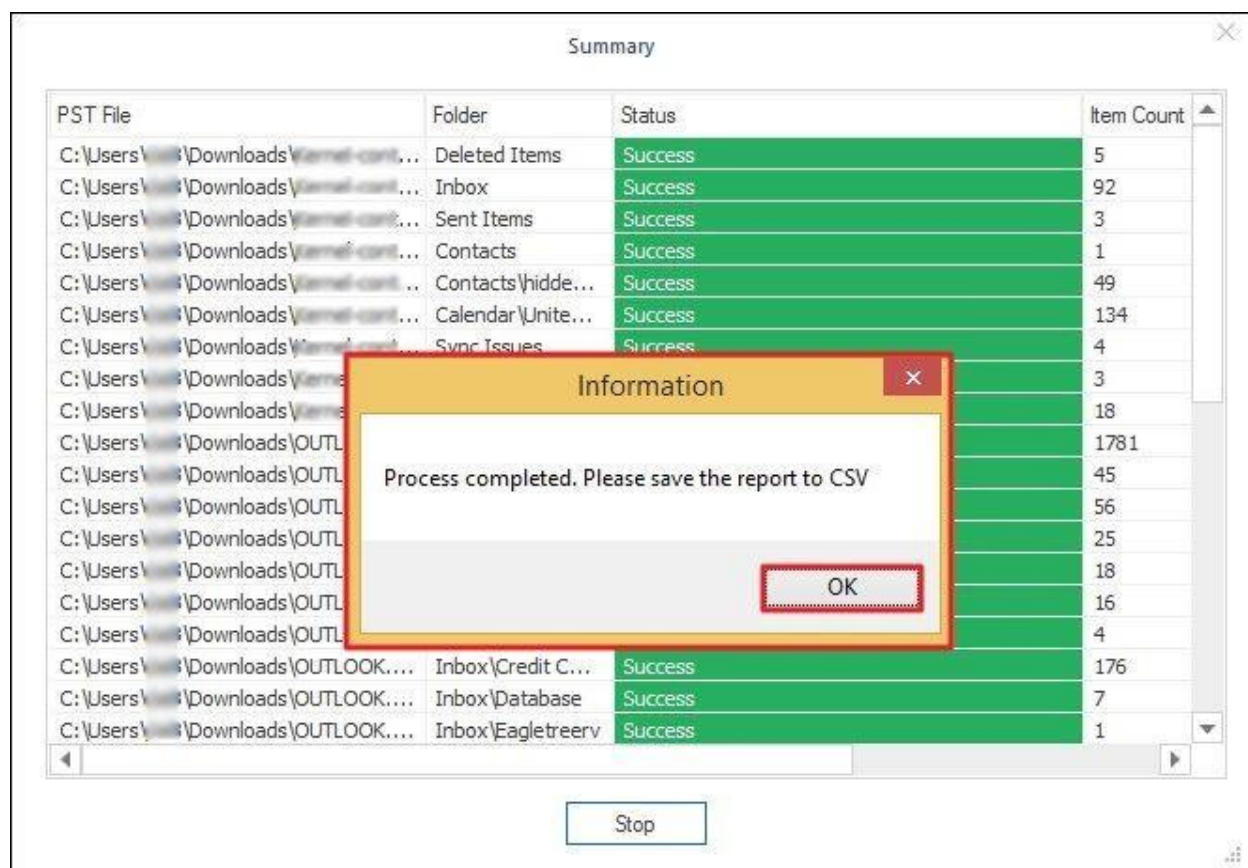
☒ Skip previously migrated items (incremental)

☐ Select if migrating to Office365 Group

Cancel

I am OK, Start Migration

Step 14: Once the restore process is completed, the software will show **Process completed**. Please save the report to CSV and click on **OK**.

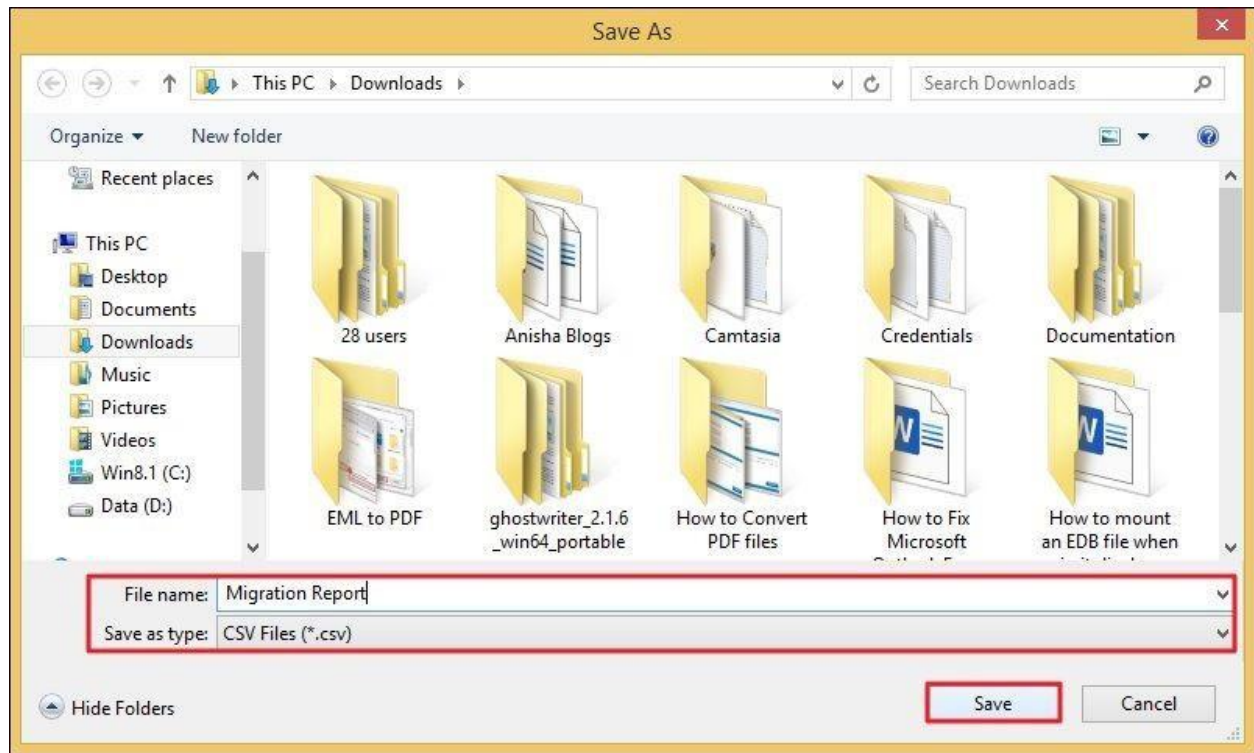


Step 15: To download a detailed migration report, click **Save report to CSV**.

PST File	Folder	Status	Item Count
C:\Users\...Downloads\kernel-cont...	Deleted Items	Success	5
C:\Users\...Downloads\kernel-cont...	Inbox	Success	92
C:\Users\...Downloads\kernel-cont...	Sent Items	Success	3
C:\Users\...Downloads\kernel-cont...	Contacts	Success	1
C:\Users\...Downloads\kernel-cont...	Contacts\hidde...	Success	49
C:\Users\...Downloads\kernel-cont...	Calendar\Unite...	Success	134
C:\Users\...Downloads\kernel-cont...	Sync Issues	Success	4
C:\Users\...Downloads\kernel-cont...	Archive	Success	3
C:\Users\...Downloads\kernel-cont...	Drafts	Success	18
C:\Users\...Downloads\OUTLOOK...	Deleted Items	Success	1781
C:\Users\...Downloads\OUTLOOK...	Inbox	Success	45
C:\Users\...Downloads\OUTLOOK...	Inbox\Advertising	Success	56
C:\Users\...Downloads\OUTLOOK...	Inbox\Applicati...	Success	25
C:\Users\...Downloads\OUTLOOK...	Inbox\ARCSI	Success	18
C:\Users\...Downloads\OUTLOOK...	Inbox\Clean Fo...	Success	16
C:\Users\...Downloads\OUTLOOK...	Inbox\Client Em...	Success	4
C:\Users\...Downloads\OUTLOOK...	Inbox\Credit C...	Success	176
C:\Users\...Downloads\OUTLOOK...	Inbox\Database	Success	7
C:\Users\...Downloads\OUTLOOK...	Inbox\Eagletreerv	Success	1

Ok Save report to CSV

Step 16: The software will pop up a **Save As** prompt, select preferred location, enter the file name, and click **Save**.



Step 17: Finally, click on **OK** to close the migration process.

Summary

PST File	Folder	Status	Item Count
C:\Users\... \Downloads\Kernel-cont...	Deleted Items	Success	5
C:\Users\... \Downloads\Kernel-cont...	Inbox	Success	92
C:\Users\... \Downloads\Kernel-cont...	Sent Items	Success	3
C:\Users\... \Downloads\Kernel-cont...	Contacts	Success	1
C:\Users\... \Downloads\Kernel-cont...	Contacts\hidde...	Success	49
C:\Users\... \Downloads\Kernel-cont...	Calendar\Unite...	Success	134
C:\Users\... \Downloads\Kernel-cont...	Sync Issues	Success	4
C:\Users\... \Downloads\Kernel-cont...	Archive	Success	3
C:\Users\... \Downloads\Kernel-cont...	Drafts	Success	18
C:\Users\... \Downloads\OUTLOOK....	Deleted Items	Success	1781
C:\Users\... \Downloads\OUTLOOK....	Inbox	Success	45
C:\Users\... \Downloads\OUTLOOK....	Inbox\Advertising	Success	56
C:\Users\... \Downloads\OUTLOOK....	Inbox\Applicati...	Success	25
C:\Users\... \Downloads\OUTLOOK....	Inbox\ARCSI	Success	18
C:\Users\... \Downloads\OUTLOOK....	Inbox\Clean Fo...	Success	16
C:\Users\... \Downloads\OUTLOOK....	Inbox\Client Em...	Success	4
C:\Users\... \Downloads\OUTLOOK....	Inbox\Credit C...	Success	176
C:\Users\... \Downloads\OUTLOOK....	Inbox\Database	Success	7
C:\Users\... \Downloads\OUTLOOK....	Inbox\Eagletreerv	Success	1

Ok

 Save report to CSV