



Syntphony Connected Healthcare

We empower healthcare professionals to transform healthcare delivery by addressing inefficiencies, integrating data-driven insights, and facilitating patient-centered care. NTT DATA's composable Syntphony platform improves digital therapeutics, optimizes operations, and accelerates innovation across healthcare systems.



syntphony

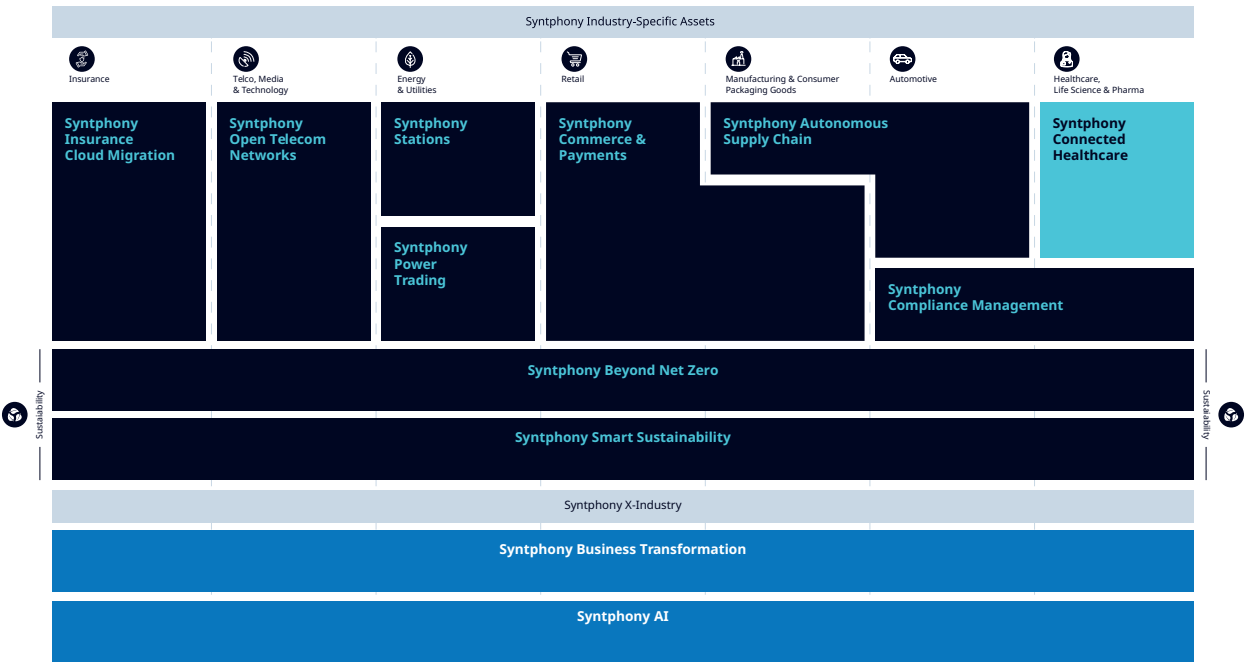
We develop products and solutions that are in tune with businesses



Syntphony is the composable platform of digital products and solutions from NTT DATA, created to help global organisations accelerate innovation, align business strategy with technology, and scale transformation initiatives with speed and efficiency.

Designed for enterprises that demand flexibility, modularity and integration, Syntphony offers a portfolio of ready-to-deploy, enterprise-grade digital products developed by NTT DATA's global talent network. By combining business consulting expertise, proprietary technologies and industry knowledge, the Syntphony ecosystem multiplies the value for clients, reducing time to market and unlocking synergies across multiple domains.

Syntphony is the most valuable Product Composable Platform of NTT DATA, enabling clients to orchestrate scalable, resilient, and future-ready business solutions.



Syntphony Connected Healthcare

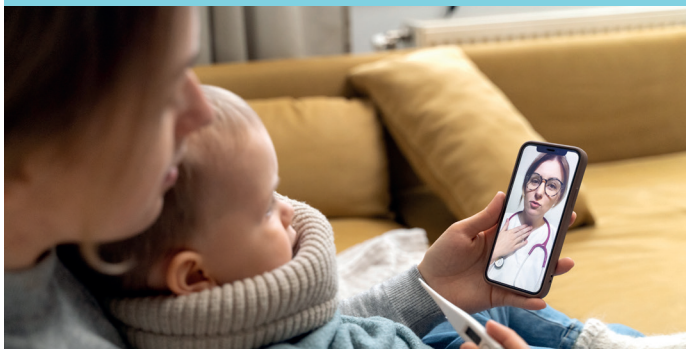
Our modular platform integrates virtual care, health applications, data-driven insights, and automation tools, enabling healthcare organizations to scale services, reduce costs, improve outcomes, and transform the delivery of digital therapies in a secure, rapid, and sustainable manner.

We offer a certified, composable digital health platform transforming healthcare delivery by optimising resources, enabling **patient-centred** care and **addressing inefficiencies**.

Our interoperable, secure platform integrates virtual care and digital therapeutics acceleration with the healthcare & life sciences provider ecosystem, improving outcomes, enhancing experiences and reducing costs while ensuring rapid time to value and maximizing patient convenience.

Virtual Care

We offer a scalable, patient-centred telehealth platform integrating clinical systems, remote monitoring, multi-channel portals, improving efficiency, enhancing outcomes and enabling secure, personalised, data-driven healthcare experiences.



Digital Health Builder

We simplify digital health development, offering composable technology and services enabling efficient, compliant, patient-focused digital therapeutics, reducing complexity and risks.



Virtual Care

Virtual Care

Digital Health Builder

Patient-centred telehealth platform that improves safety and quality of care.
Virtual care, patient monitoring and population management on a single platform.

Virtual care is no longer just an option—it's the foundation for modern, scalable healthcare. As the global market accelerates towards **USD 18.79 billion by 2029**, health systems must move beyond fragmented tools and analogue processes.

Syntphony Virtual Care offers a composable, interoperable platform that integrates hospital systems, electronic health records and remote monitoring devices to deliver safer, more connected care. Designed by healthcare professionals, it enables smarter population health management and patient engagement. The opportunity is here—and those who embrace it will unlock efficiency, clinical excellence and long-term impact. Transformation is no longer an ambition. It's the new standard.

Hybrid care needs more than video calls. It needs a system that connects people, processes and data—securely and at scale. Syntphony Virtual Care answers this with a composable, patient-centred platform structured in three core areas:

Patient App, Professional Workspace and Clinical Back End. All patient information is integrated in one place to support care and clinical decision-making across digital and in-person journeys. With multi-channel access—via mobile, web and clinical portals—it enables seamless interaction at every touchpoint.

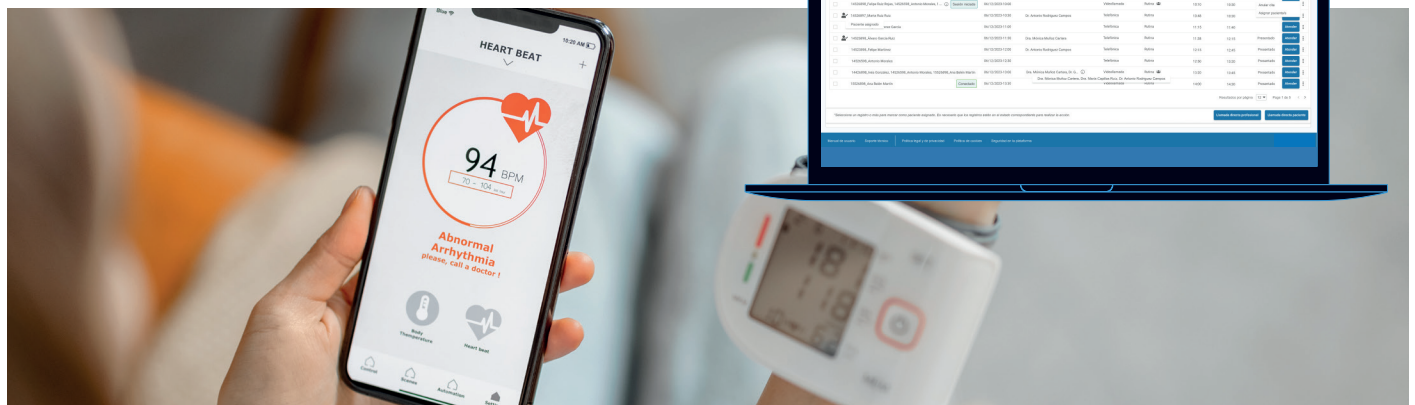
Professionals simply log in through the Clinical Portal; patients use the mobile app or portal to access their care. Delivered as SaaS or on-premise, it's flexible, ready and proven.

We don't just provide tools.
We empower smarter care.

Our platform transforms raw data into actionable insight, supporting health systems under pressure.

- **Case-based evolution analysis** to personalise care and detect trends
- **Cluster-based epidemiological modelling** to predict disease spread
- **Dynamic dashboards of ICU capacity and resource availability**
- **Advanced foresight into professional availability and scenario planning**

These aren't generic metrics—they're designed for decision-makers. Our difference is measurable: faster onboarding, earlier clinical impact and a resilient foundation that scales with your system.



Benefits

Improved access to health services

Delivers timely care to all, regardless of location or status.

Care available anytime, anywhere

24/7 digital care.

Quality, safety and seamless care coordination

Rapid diagnosis and clinical decision-making optimisation

AI-powered early intervention.

Boosts efficiency across healthcare operations

Improved patient experience and satisfaction

Less waiting, more connection.

Human-centric technology

Frees clinical time.

Patients take control of their own health

Cost reduction and health system resilience

Fewer hospitalisations, better planning

Cost-effective investment

Low complexity, fast ROI.

Flexible, scalable, interoperable and secure

Error reduction and patient safety through automation

Progressive rollout

Smooth phased adoption.

Rapid time to value

Early wins, proven deployment.

Features

- Self-assessment and counselling services
- Videoconferencing and Care Services
- Integrated videoconferencing and chat
- Secure Mailbox
- Clinical documentation access
- Remote monitoring devices integration
- Backoffice Management and indicators
- Information sharing space
- Dynamic questionnaires and forms
- Appointment scheduling and work agenda
- Single access to external Platforms
- Platform personalisation
- Remote Care Processes Implementation
- Proactive Health promotion and education
- Enhanced access to Healthcare services
- Rapid diagnosis and clinical process optimization
- Continued treatment and care coordination
- Patient engagement and prevention
- Responsive Public Health Management

Use cases

Telehealth / Remote Monitoring

Video consultations and remote vitals monitoring support early intervention, chronic care and infection prevention.

Occupational Health Management Systems

Tracks employee health and risks to improve workplace safety and compliance.

Chronic Disease Management

Empowers patients and providers for continuous, personalised care.

Population Monitoring using CRM

Enables risk-based health strategies through segmentation and real-time analysis.

Integrated Vital Signs Recording

Captures real-time data via IoMT, boosting care accuracy.

Questionnaire Data Collection

Gathers structured patient data pre-visit, reducing admin time.

Platform Use in APP

Brings full platform access to mobile for care anytime, anywhere.



Digital Health Builder

Virtual Care

Digital Health Builder

Lead Digital Health development to a new approach, also thanks to a proper family of related services. Modular platform designed to support developing digital health solutions, including software for regulated medical use.

Digital Health Builder is a modular platform designed to accelerate the development of regulated digital health solutions.

By offering a flexible technological engine and an integrated family of services, it enables sponsor companies to reduce risks, costs, and time to market.

Supporting the entire lifecycle—from identifying unmet needs and clinical validation to regulatory alignment and long-term operations—this approach ensures safe, standardised, and efficient software solutions for diverse therapeutic areas and user needs.

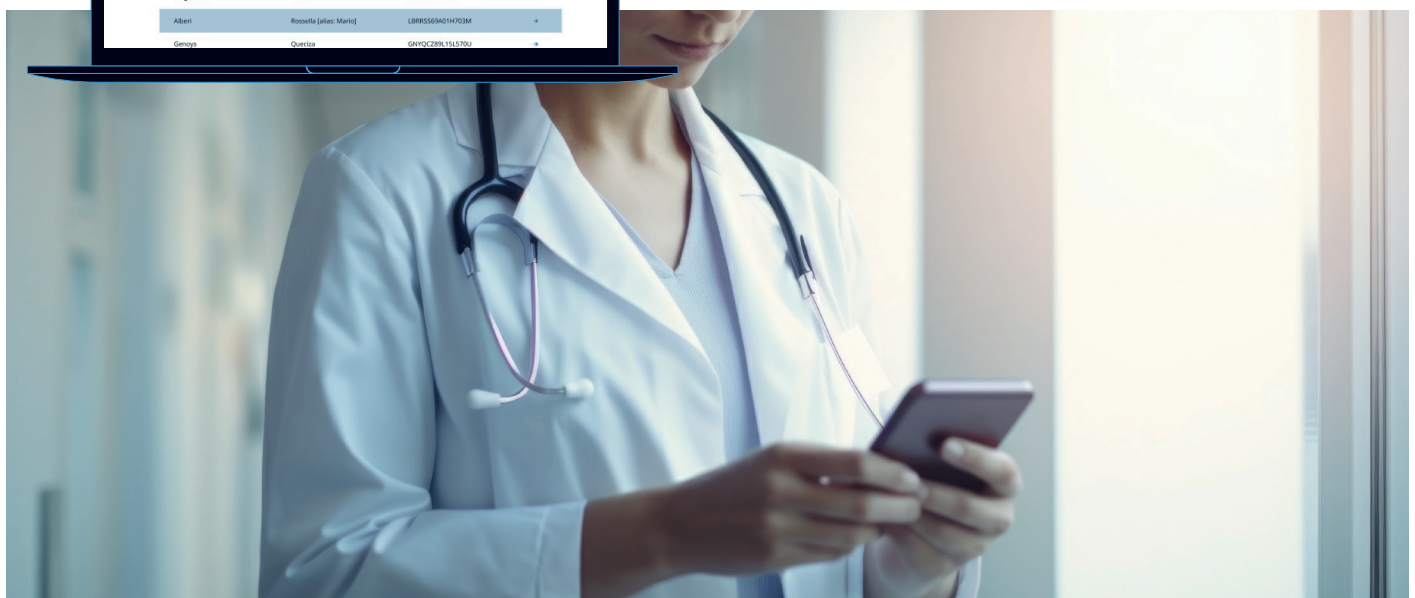
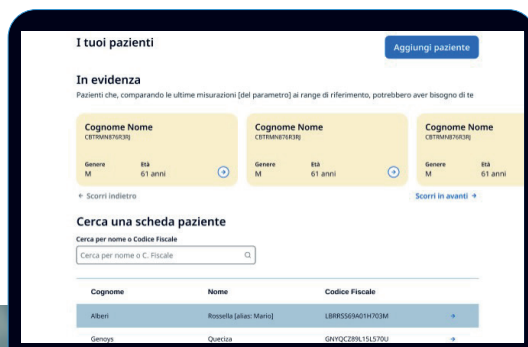
Healthcare and life sciences companies often struggle to develop digital health solutions due to complex, fragmented regulatory landscapes and high compliance barriers. This creates significant delays, increased costs, and project abandonment risks, particularly when scaling prototypes to market-ready products.

Digital Health Builder addresses these challenges by offering a modular framework that simplifies regulatory alignment, enabling sponsors to navigate certification pathways confidently while ensuring their solutions meet both patient needs and evolving healthcare ecosystem demands.

A modular platform accelerating the development of regulated digital health and DTx solutions. It includes:

- **Modular architecture:** Independent modules with backend, frontend, APIs, optimised UX/UI.
- **Pre-configured features**

Our services ensure strategic planning, regulatory alignment, clinical validation, and operations for scalable, compliant, efficient projects.



Benefits

- Business opportunities**
Evolve offerings and drive impactful commercial actions.
- Adaptability to Sponsor Needs**
Supports any project type.
- Structured Development Process**
Ensures compliance.
- Full-Cycle Solution Development**
Covers entire lifecycle.
- Precision Execution**
Delivers validated solutions.

- Industrialisation of PoCs**
Transforms concepts.
- Comprehensive Documentation**
Simplifies certification.
- Market-Driven Features**
Based on research.
- Reduced Development Time and Costs**
Uses modular design.
- Scalability**
Grows with needs.
- Support for Innovation**
Enables agile development.

Features

- Patient, Business & Technical Fit
- Digital Therapeutic & Platform Customisation
- Clinical Validation & Regulatory Pathway
- Deployment, Integration & Market Readiness
- Lifecycle & Business Model Flexibility
- In-Depth Project Assessment
- Target Health Users Analysis
- Market Fit & Sustainability Evaluation
- User Engagement & Advocacy Strategies
- Pre-Built Modules Configuration
- System Architecture Optimisation
- UX/UI Testing
- Agile & Microservices Development
- Validation Planning
- Regulatory Documentation & Compliance Audits
- Seamless Market Deployment

Use cases

Type 2 Diabetes Management
Facilitates patient self-management of glucose, medication, and lifestyle habits through intuitive tools and educational content. Enables healthcare providers to monitor progress remotely, providing timely interventions, reducing unnecessary visits, and enhancing patient engagement.

Hypertension Management
Promotes healthier lifestyles, medication adherence, and behavioural change. The app allows real-time data tracking, helping healthcare professionals adjust treatments efficiently, while fostering a collaborative doctor-patient relationship and improving overall health outcomes.





About NTTDATA

NTT DATA - a part of NTT Group - is a trusted global innovator of IT and business services headquartered in Tokyo. We help clients transform through consulting, industry solutions, business process services, IT modernization and managed services. NTT DATA enables clients, as well as society, to move confidently into the digital future. We are committed to our clients' long-term success and combine global reach with local client attention to serve them in over 50 countries.