

MICROSOFT TEAMS VOICE ASSESSMENT

MODERN CALLING MADE EASY



Are You Ready to Replace Your Phone System with Microsoft Teams?

Many businesses are still relying on outdated PBX systems, inflexible desk phones, or clunky third-party platforms that don't integrate well with their modern Microsoft 365 environment. As the workforce becomes more mobile, hybrid, and cloud-first, these legacy systems are holding teams back from collaborating effectively.

Microsoft Teams now offers a secure, cloud-based telephony solution that enables full PSTN calling functionality directly within Teams. But enabling Teams Voice isn't as simple as flipping a switch—it requires thoughtful planning, licensing considerations, technical validation, and end-user readiness.

That's where we come in.

Introducing the Microsoft Teams Voice Assessment

Our Microsoft Teams Voice Workshop is designed to help your organisation assess, plan, and enable Microsoft Teams as your cloud-based phone system. Whether you're looking to replace a traditional PBX, integrate with your existing SIP or Direct Routing solution, or evaluate Microsoft Calling Plans, we'll help you determine the best approach for your environment.

Delivered by ABT's experienced Microsoft consultants, this workshop gives you the knowledge, technical assessment, and next steps you need to move forward with confidence.

What's Included

Our three-phase workshop framework covers:



Discuss

- Project drivers and telephony goals
- Teams administration and security considerations
- Implementation approach and support needs



Discover

- Existing telephony infrastructure and dependencies
- User personas and usage requirements
- Microsoft 365 tenant configuration readiness



Design

- Suitable PSTN integration method (Direct Routing, Operator Connect, Calling Plans)
- Licensing model and pre-requisites
- Roadmap for enablement and adoption

Following the workshop, you'll receive a tailored readiness report outlining recommendations, technical requirements, and actionable next steps.

Why This Matters

Modernising your phone system is more than a tech upgrade—it's a shift toward better collaboration, flexibility, and cost control.

- Empower users to make and receive calls anywhere, on any device
- Unify communication and reduce reliance on separate phone systems
- Simplify management and scale easily with your Microsoft 365 environment
- Prepare your environment for secure, reliable voice services
- Get expert advice and avoid costly missteps during deployment

Whether you're at the start of your Teams Voice journey or ready to go live, this workshop sets the foundation for a smooth and successful rollout.

About ABT

Alliance Business Technologies (ABT) is a Microsoft Solutions Partner supporting mid-sized Australian organisations with cloud, collaboration, and security expertise. From modern workplace enablement to advanced security frameworks, we deliver strategic, technically sound solutions aligned to your business needs.

Let's modernise your telephony—together.

www.abtechnologies.com.au | 1300 705 062
sales@abtechnologies.com.au