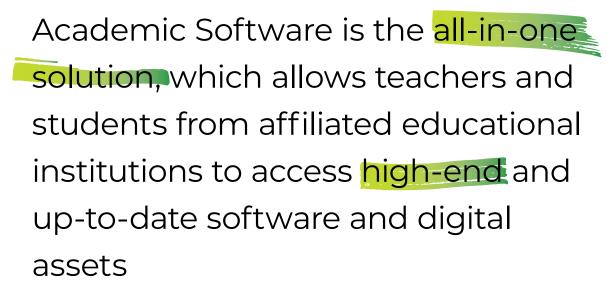


## academic software

How do we provide a solution?

# general overview

academic software .com



Which they need in their educational trajectory through their school account, enriching the teaching and learning experience and increasing the quality of education.

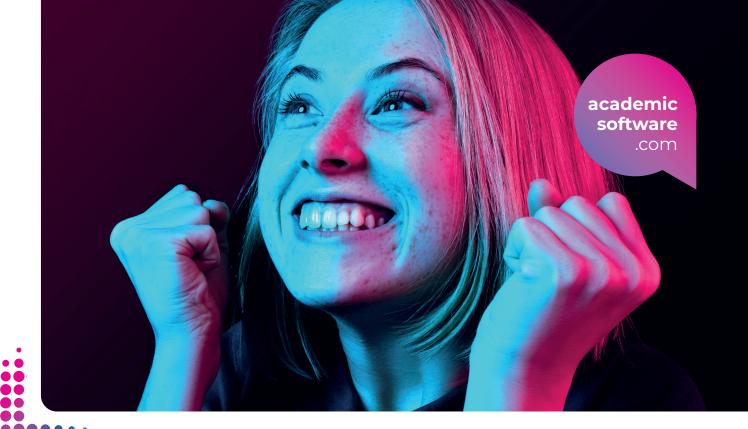
Our platform integrates with existing user management systems and works with automated, uniformed licencing and deployment methods. Our goal is to unburden students, teachers, staff and internal services while focusing on an optimal end-user experience.

#### **Teachers**

Software, learning platforms and digital tools are increasingly used in the classroom and at home. To guarantee high-quality education, the right digital tools must be made available and used. As a teacher, it is difficult to ensure that all students have the right tools. It is important that teachers can focus on their main task: teaching, without having to worry about installation or activation problems.

How do you ensure that every student has the right version and knows how to use the software without your school having to provide support?





#### **ICT**

The ICT team has to manage hundreds of different applications, both on the school's devices and on those of students and staff. In addition, ICT coordinators must ensure that these users have access to their Cloud applications, licences and installation files. How can this time-consuming process be facilitated?

#### Management

The average university uses more than 250 different software programs, but...

How do you guarantee that this software is legally installed and sufficiently used? How do you ensure that the end-user (both teacher and student) knows how to use this software? How do you ensure that resources (both financial and HR) are used rationally?

#### End users (student, teacher, staff)

To ensure that students get the most out of their education, it is important that they know how to use, install and activate these tools correctly. In addition, teachers and staff should be able to use the right tools and platforms in a targeted manner during the lessons, but also use these digital assets in an accessible way.

How do they get easy access to the correct legal tools and licences in the most favourable way? Who do they contact in case of problems?



## Login with school account

The users log in with their login details from school. The system automatically reads which group the user is in. This way, only the tools that this user is entitled to are made available to this user.

## All digital assets available in one place

The user can install and/or activate the application in the same easy way every time, whether it is an online tool, a Cloud application or installable software. Licences are automatically allocated in real time, so the user can use the application immediately.

## **Easy deployment methods**

All digital tools can be offered through
Academic Software: Cloud applications,
VDI and installable software etc.
Furthermore, they can be licenced and used
without the intervention of the ICT service.

#### All software programs

We ensure that all software, including less well-known applications, is made legally available via the platform.

#### All devices

The tools are made available on both the school's and students' devices. We ensure that all tools work on every device, regardless of the operating system.

## Monitoring licence use

Through the platform, you can ensure that licences are used optimally. As licences are provided via the platform, you know exactly who is using which tools and licences.

Moreover, you only need licences for those who actually use the software, as licences are allocated in real time. We ensure that the most favourable licencing models are used.

#### **Manuals & tutorials**

Each software program comes with a step-by-step guide describing the installation and, if necessary, activation of the software. In addition, we offer answers to common software problems via our online Help Centre and provide tutorials.

### Helpdesk

The end user can contact our multilingual helpdesk directly via chat, email and telephone. We help them install and activate the software. This way, we ensure that everyone can use the tools without burdening internal departments or teachers. If necessary, we take over the screen to solve the problem. If our helpdesk staff cannot solve the problem immediately, our product specialists will help the user out.

#### **Self-service**

After the user's request, the licences are allocated fully automatically. The consoles, APIs and tools of the various suppliers are linked. In combination with the installation guides and our helpdesk, this allows users to install and activate all the necessary digital tools by themselves.





