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Accenture Introduces Trusted Agent Huddle to Allow Seamless, First-of-its-Kind Multi-System AI Agent Collaboration Across the Enterprise

- Will enable secure agent-to-agent interoperability across partners including Adobe, Amazon Web Services (AWS), Databricks, Google Cloud, Meta, Microsoft, NVIDIA, Oracle, Salesforce, SAP, ServiceNow, Snowflake and Workday
- In addition to using common communication protocols, Trusted Agent Huddle will leverage a proprietary algorithm to evaluate agent performance
- FedEx working with Accenture to use Trusted Agent Huddle to drive greater resilience

NEW YORK; April 28, 2025 – Accenture (NYSE: ACN) has introduced Trusted Agent Huddle™ to allow first-of-its-kind multi-system agent collaboration across the enterprise.

Part of AI Refinery,™ the Trusted Agent Huddle will allow secure and seamless agent-to-agent interoperability across partners including Adobe, AWS, Databricks, Google Cloud, Meta, Microsoft, NVIDIA, Oracle, Salesforce, SAP, ServiceNow, Snowflake and Workday. Agents developed by enterprise users will be able to seamlessly work together in a single platform, allowing organizations to select and manage the right agents for specific tasks and business objectives.

Lan Guan, chief AI officer of Accenture, said, "With the proliferation of AI agents across the enterprise, trust is the only limit to AI reaching its full potential, and seamless and secure multi-system collaboration between agents will further the impact and promise of what agentic AI can achieve. With the launch of Trusted Agent Huddle, for the first time, companies will be able to connect and orchestrate agents from different enterprise platforms within AI Refinery, enabling boundaryless capability and unprecedented levels of innovation."

With the use of Trusted Agent Huddle to publish and onboard agents into AI Refinery through open standardization protocols, such as Agent2Agent and Model Context Protocol, organizations can transform entire workflows, rather than isolated processes within single domains or systems. Additionally, the Trusted Agent Huddle will leverage a proprietary algorithm to evaluate and align agent performance. This certification process lays the foundation for future development of an agent trust score. Organizations with pre-existing agents based on cloud-hosted models would seamlessly integrate those agents into AI Refinery without impacting functionality, enabling future agents to be built on the platform. Accenture's agent builder can be used to adapt agents as business requirements change.

FedEx is working with Accenture and NVIDIA to explore uses of Trusted Agent Huddle to drive greater resilience.

"FedEx is a trusted player at the center of the supply chain ecosystem. We work to make supply chains smarter for everyone, bringing people and businesses together to drive new efficiencies and growth," said Sriram Krishnasamy, chief transformation officer and chief digital & information officer, FedEx Corporation. "The Trusted Agent Huddle enables agents from different platforms to collaborate as one team and will help FedEx seamlessly engage and orchestrate information across the supply chain to accelerate innovation."

"With the launch of Trusted Agent Huddle, we're helping enterprises like FedEx future proof their innovation and AI investments," said Karthik Narain, group chief executive—Technology and chief technology officer, Accenture. "Collaboration is the competitive differentiation of the future. Companies can best address today's volatility, while positioning themselves for future innovation and resilience, if they are able to harness AI innovation from across the ecosystem and not be limited to a single agent ecosystem."

Accenture AI Refinery—which is built on NVIDIA AI Enterprise—helps accelerate AI across the SaaS and cloud AI ecosystem. The new Trusted Agent Huddle can be used with the NVIDIA Agent Intelligence toolkit which provides seamless, heterogeneous connectivity between agents, tools and data.

"Collaboration and integration across platforms and systems is key to running AI agents that can reason and complete complex tasks," said Justin Boitano, vice president of Enterprise AI Software Products at NVIDIA. "Accenture AI Refinery, built with NVIDIA, offers a Trusted Agent Huddle to let enterprises orchestrate interoperable agent teams to drive efficiency and innovation across virtually every business function."

Accenture expands
AI Refinery & integrates new
agents from trusted partners
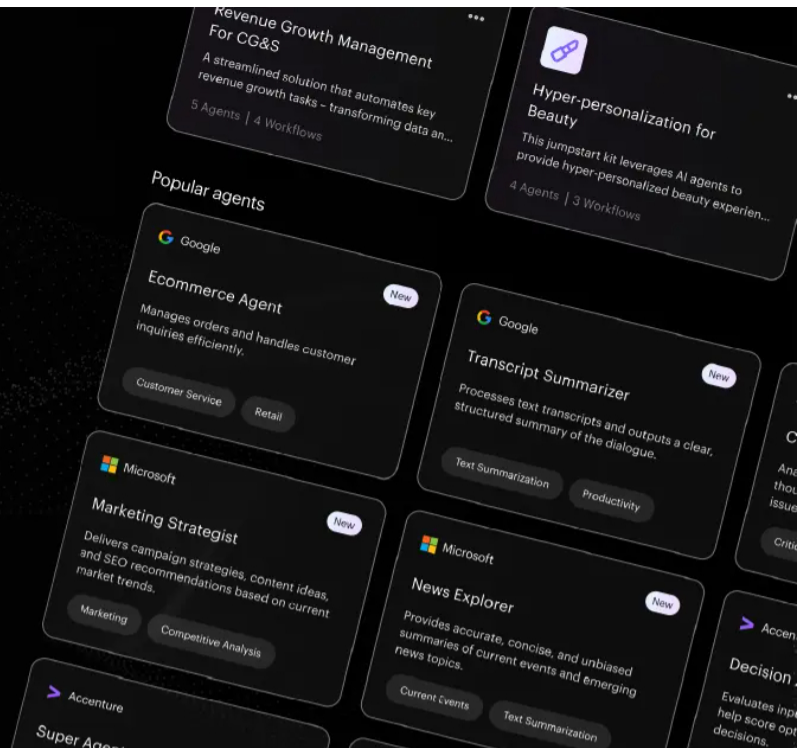
About Accenture

Accenture is a leading global professional services company that helps the world's leading businesses, governments and other organizations build their digital core, optimize their operations, accelerate revenue growth and enhance citizen services—creating tangible value at speed and scale. We are a talent- and innovation-led company with approximately 801,000 people serving clients in more than 120 countries. Technology is at the core of change today, and we are one of the world's leaders in helping drive that change, with strong ecosystem relationships. We combine our strength in technology and leadership in cloud, data and AI with unmatched industry experience, functional expertise and global delivery capability. Our broad range of services, solutions and assets across Strategy & Consulting, Technology, Operations, Industry X and Song, together with our culture of shared success and commitment to creating 360° value, enable us to help our clients reinvent and build trusted, lasting relationships. We measure our success by the 360° value we create for our clients, each other, our shareholders, partners and communities. Visit us at accenture.com

Forward-Looking Statements

Except for the historical information and discussions contained herein, statements in this news release may constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Words such as "may," "will," "should," "likely," "anticipates," "aspires," "expects," "intends," "plans," "projects," "believes," "estimates," "positioned," "outlook," "goal," "target" and similar expressions are used to identify these forward-looking statements. These statements are not guarantees of future performance nor promises that goals or targets will be met, and involve a number of risks, uncertainties and other factors that are difficult to predict and could cause actual results to differ materially from those expressed or implied. These risks include, without limitation, that the use of AI could harm our business, damage our reputation or give rise to legal or regulatory action, as well as the risks, uncertainties and other factors discussed under the "Risk Factors" heading in Accenture plc's most recent Annual Report on Form 10-K and other documents filed with or furnished to the Securities and Exchange Commission. Statements in this news release speak only as of the date they were made, and Accenture undertakes no duty to update any forward-looking statements made in this news release or to conform such statements to actual results or changes in Accenture's expectations.

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