



# Value-Based Care as a Service

Healthcare Vertical

# **Digital Innovation Partner**



4400+

**Global Team Members** 

25+

**IP Accelerators** 

1500+

**Projects Delivered** 

170+

Clients (Long-term Relationships)



Backed by Capital Square Partners, TA Associates, True North and CPPI



US-headquartered Tech Services firm with 100% focus on Innovation & Product Engineering



Culture of Outcome, Transparency, Work-life Balance, Innovation & Lifelong Learning



#### **HOW WE WORK?**

#### Data at Heart

Accion Labs reimagines the possibilities for digital transformation from innovation to growth

#### **Digital in Thinking**

Scalability, manageability, robustness, and efficiency are always our top priorities

#### **Innovation in Approach**

Everything is planned to minute detail, ensuring high-quality deliveries to clients every time

#### **INDUSTRY CERTIFIED**

ISO

ISO

ISO

9001:2015

27001:2013

27701:2019

**CMMI** 

**PCI DSS** 

HIPAA

V2.0 Level 3

Compliant

Compliant



Fastest Growing Tech
Services Firm for 5 years in
a row. Organic Growth & 9
Capability-centered
acquisitions



Emerging Tech first approach - Al/GenAl Applications, investments in IP, Tooling and Innovation



Hands-on Management with Entrepreneurial, Engaged and Value-based Leadership Style

### **Global Presence and Business Overview**





4400+

**Global Team Members** 

23+

Global Delivery Locations

34+

Proprietary IPs Developed

41+

Centers of Excellence Driving Innovation

50+

GenAl Implementation Delivered

### Microsoft credentials and awards



Microsoft Partner
Winner

2023 Partner of the Year
Analytics Award



Infrastructure





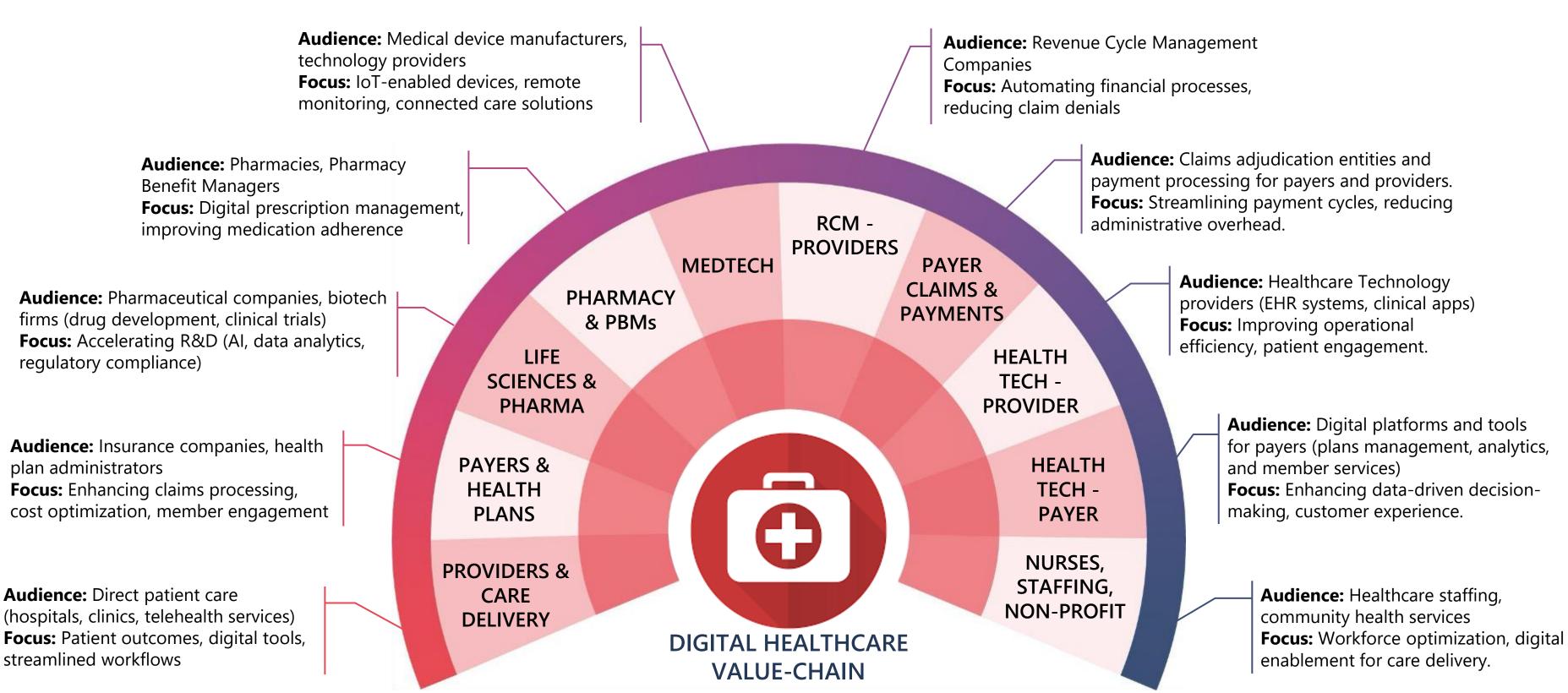


# Accion's Healthcare Expertise

# **Enabling Digital Transformation Across Healthcare**



Trusted by clients across all major segments of healthcare value-chain



### **Accion's Healthcare Offerings**

Accionlabs

Accelerate Digital Adoption with Accion Solution Accelerators and Frameworks

#### **Digital Healthcare Offerings**

Provider Workflow Innovation	CAHPS And NPS
Smart Hospitals / Hospital Of The Future	Optimize Diagnostic Workflows
Enhance Care Coordination With Actionable Insights	Transform Image Sharing & Patient Care Coordination
Enhance Clinician & Employee Experiences	Analytics And Insights On Imaging
Enhance Patient Engagement & Experience	Optimize Operations & Data Insights
Population Health Management	Core Operations Modernization
Prior Authorization	Care Management
Revenue Cycle Management	Ai-powered Contact Center
Smart Doctor/Nurse/ Staff Scheduling	Optimized Supply Chain
SAP on Azure	Cloud Migration
Legacy/Application Modernization	DevSecOps & AI-Powered Operations

#### **Accion Solution Accelerators**



Agentic AI for Care & **Operations Automation** 

Azure

**CTaaS** 



#### **VBCaaS**

Value-based Care As a Service



#### **Azure IoT Accelerator**

Reference framework and accelerator



#### **SAP on Azure**

Al-driven automated cloud migration and operations

Claims Testing as a Service



#### Legacy **Modernization**

3X faster Cobol/Legacy AIdriven code modernization

#### **Accion Healthcare Services**

#### **Innovation Consulting**

Healthcare Digital Strategy Value Chain & Process Assessments Al. Data & Cloud Readiness Assessment Design Thinking

#### **Design & Execution**

Agentic Al Solutions & Intelligent Automation

Data Platform, Fabric, and Analytics Implementation

Legacy Modernization to Cloud-Native Azure

#### **Accelerators & Microsoft** Alignment

Faster Execution with Ready Accelerators

Strong governance, security & compliance

Eligible for ECIF, Azure Innovate, Assessments, Design Wins





### **Overview**



Value-Based Care (VBC) is a healthcare delivery model that prioritizes patient outcomes and cost efficiency over service volume. Providers are incentivized to deliver high-quality, coordinated care that improves health outcomes while reducing unnecessary costs.

#### Key Objectives:

- Improve clinical quality and close care gaps.
- Enhance patient experience and engagement.
- Optimize financial performance through risk adjustment and cost management.
- Support population health and risk stratification.

#### **Benefits:**

### Reduced

Cost of care through efficient resource utilization.

### **Better**

Health outcomes for patients.

# **Improved**

Provider performance and contract alignment

### Comprehensive

Insights and reporting for claims, denials, and administrative processes.

## Value-Based Care – Microsoft Fabric Analytics Solution **Accelerator**





**OLTP or ODS** 



Enterprise Data Warehouse



Semistructured Data



**Cloud Services** 



**Hadoop Data** Lake





Claims Data



Pharmacy/PBM



Payer Data



Care Management





**BRONZE** 

As-is format

(HL7, X12, CSV,

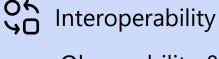
JSON, FHIR

bundles)

Raw Files



Terminology & Semantic Services



Observability & Monitoring



Fact-tables, Dimensions, KPI datasets,

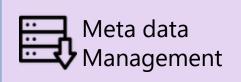
**SILVER** 

Schemas by domain, Partitioning & clustering

Lakehouse

**GOLD** 

**Delta Tables** 









### **Insights and Analytics**

Financial & Contract Performance

Clinical Quality & Care Gaps

Risk Adjustment & Documentation (RAF/HCC)

Population Health & Risk Stratification

Care Management **Operations** 

Provider Performance

**Utilization Management** 

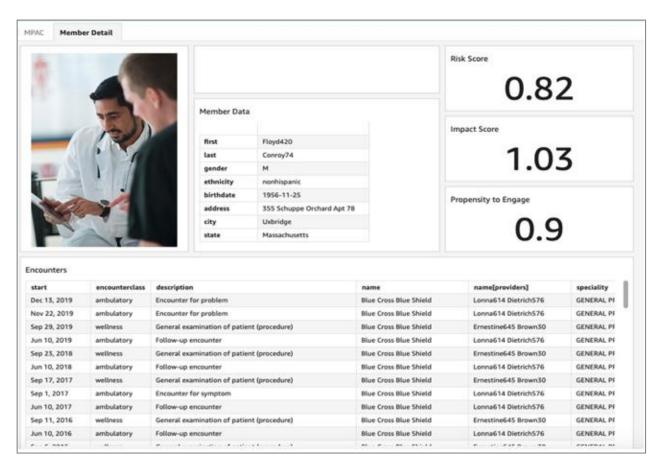
Patient Experience & Engagement

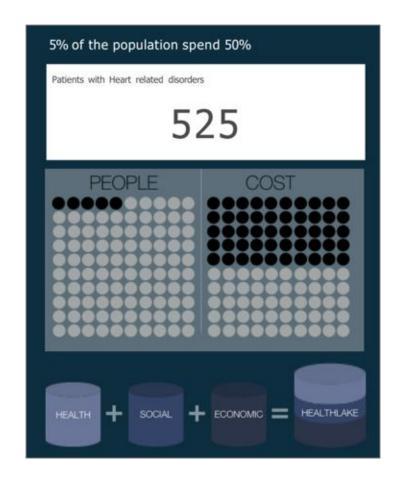
Claims, Denials & Admin Reporting

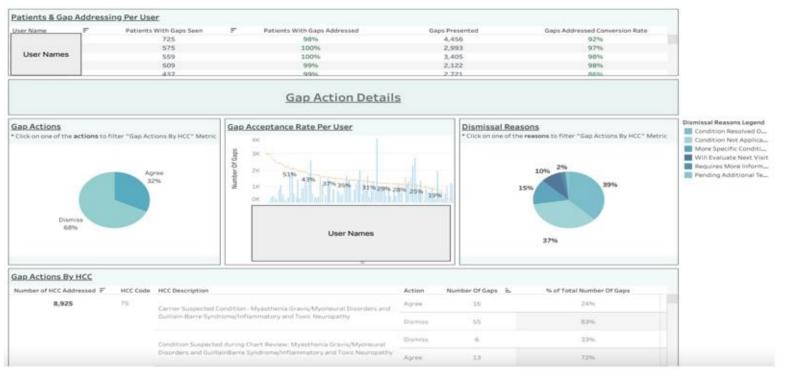
# Value-Base Care Analytics Platform – Sample Dashboard

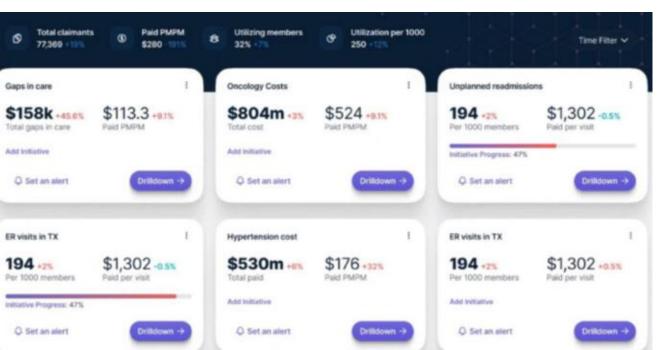
















## **Driving Customer Success in Healthcare**





**Provider:** Enhance care management with actionable insights / precision health

#### **Intelligent Care** Management & **Authorization Platform**

Real-time insights and Intelligent workflows reducing ED visits, hospitalizations, and PA delays resulting in 30–60% reduction in manual caremanagement tasks



Provider:

experience

**Provider:** 

experience

Enhance employee

**Enhance** patient

engagement &

### **Digital Platform** Seamless, unified digital check-

in process integrating practice management (Encompass) and EHR platform to eliminate paper-based workflows, reduce manual scanning, and ensure compliance through digital signatures and PDF generation

**Patient Experience** 



Payor: **Core Operations** Modernization

#### **Pharmacy Benefits** Management

Al-driven system to streamline the manual testing process of Claims management and hi-speed comparison algorithm to find mismatches



#### **Patient Engagement & Abbott** Self-Service

We used advanced analytics and AI to quantify Libre's impact on A1c, ED avoidance, and total cost of care, helping Abbott prove measurable VBC value to payers and ACOs.



#### **AI-Powered Staffing**

accelerating matching of 2M+ healthcare workers to 190K+ active job orders with proactive candidate-fit intelligence



Payor/Provider: Revenue Cycle Management



#### **Platform for Healthcare Payments**

Automated Al appeal generation from claim denial codes—saving providers 70% in manual effort while increasing successful appeals by 25%.

Provider: **Enhance** patient engagement & experience

# **Staffing Process Automation**

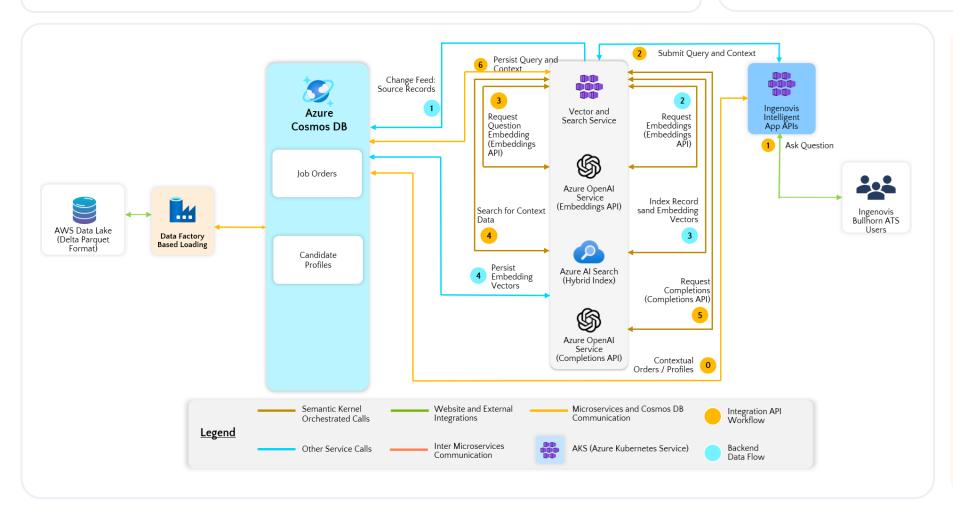


#### **Overview**

Build Intelligent APIs on Azure using Azure OpenAI to expedite matching ~2M candidates with ~190K active jobs orders and proactively identifying candidate fit

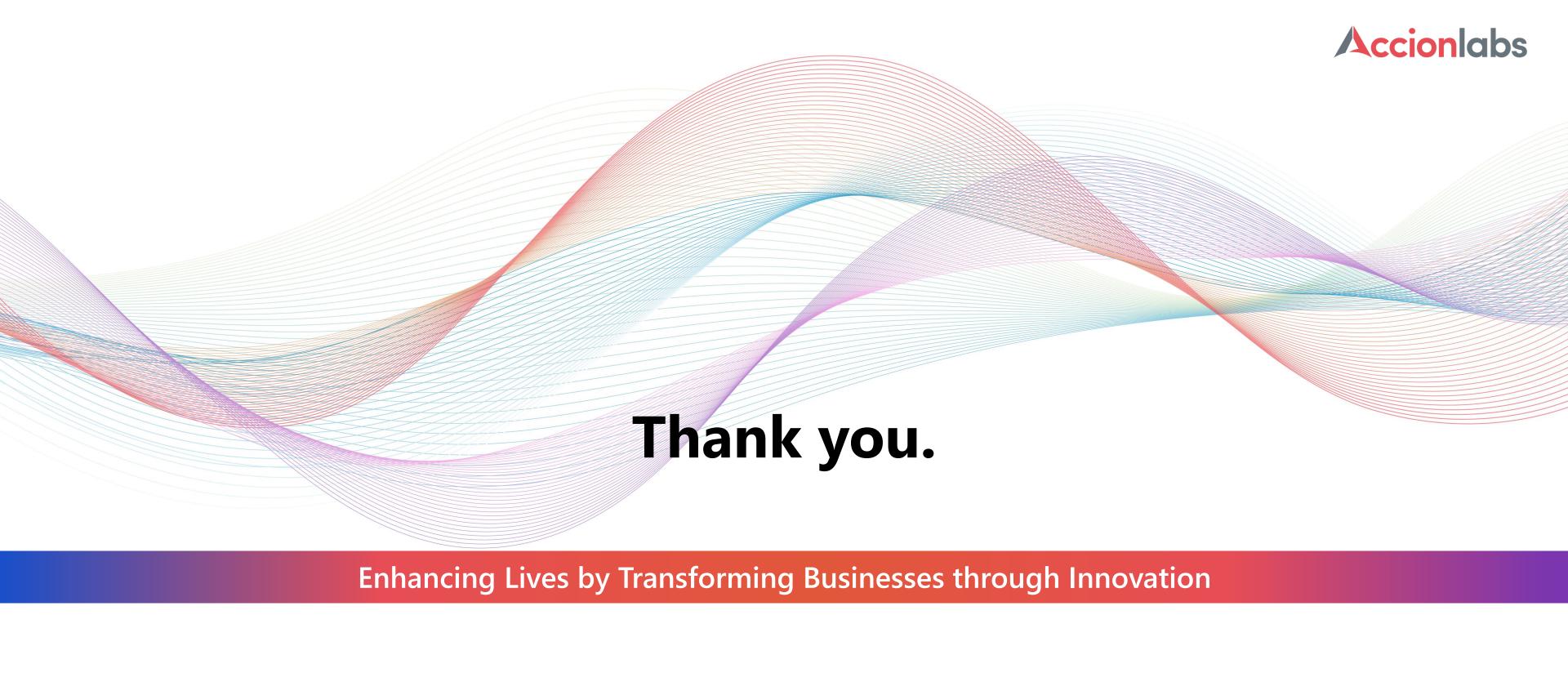
### **Purpose Solved**

- Order Prioritization 106 attributes-based scoring and ranking for likelihood of filling job by Al Model.
- Qualification Match LLM understands requirements, evaluate candidates and provide structured, actionable results to Recruiters.
- Candidate Prioritization Model evaluates specific attributes and provide per candidate's score of likelihood to accept.
- Auto-match / Recommendation Model matches incoming orders to available candidates automatically. For candidates with complete profile, Recruiters just need consent to submit.



#### **Business Deliverables**

- 1. Qualification Matching and Candidate Prioritization:
  - A. Contextual results personalized for the recruiters.
  - B. Results generated PI for qualification matches and candidate's prioritization.
- 2. Recommendation Engine
  - A. Identify Top N candidates for a given job order.
  - B. Identify candidates that are most likely to accept.
- 3. Auto Matching and Candidate API
  - A. On arrival of new records (Job Orders / Candidates) automatically match profiles.
  - B. Notify Recruiters of missing data / low probability closures and proposed action items for resolution.
- 4. Central Monitoring Dashboard
  - A. Monitor performance of the Platform accuracy of Qualification Match, Candidate Prioritization. time taken to close job orders, Automatic job to Candidate matching success rate and more.





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