



Microsoft 365 Keep On Track Advisor

Let us guide you through the clouds

KEEP ON TRACK
MICROSOFT 365



The Microsoft 365 cloud environment is developing rapidly

Challenges

- Monitoring changes takes time
- Reacting to changes requires agility
- Interpretation of changes requires expertise
- Adaptation requires that you know your own organization's situation, needs and technical boundary conditions

Consequences

- Changes take effect unexpectedly
- Effects of changes are unknown
- Development opportunities are missed
- The potential benefit from the licenses remains underused



Advania Microsoft 365 Keep on Track Advisor Service

Take control of Microsoft 365 with Advania's advisory service. We will help you to:

- To discover and prioritize Microsoft 365 cloud changes
- To adapt the end-user experience to changes in the technical environment in a controlled manner
- To take advantage of the opportunities brought by the development of Microsoft 365 in business
- Develop a strategic planning model
- Develop the organization's IT change management ability
- Interpret your own organization's use of Microsoft 365

We know you *and* Microsoft cloud.

Microsoft 365 Keep On Track Advisor Services

Microsoft 365 Keep on Track Advisor:

- Starts at 590 € /month
- Including :
 - Message Center Actions meetings / monthly
 - Microsoft Roadmap review meetings / quarterly
 - Microsoft 365 environment analytics monitoring / quarterly
 - Tracking Short List
 - Mutual Action Plan

Microsoft 365 Keep on Track Strategy Advisor :

- Starts at 890 € /month
- Includes *in addition* to the 590 €/month package
 - Analytics monitoring of Microsoft 365 services and user groups / quarterly
 - Microsoft's vision and strategy - future business benefits workshop twice a year
 - Microsoft Ignite pre- & after review
 - Deep Dive reviews & workshops on topics of your choice twice a year
 - Microsoft Finland events review

Microsoft 365 Message Center Actions

Microsoft 365 Admin -portal's internal information channel for all cloud service changes

Service includes:

- Microsoft 365 Message Center Actions – management model establishment
 - Responsibilities, methods of operation, scheduling
- Planner-synchronizing
 - Allows you to focus on the desired changes
 - Procedures, schedule, responsibilities per change
- Message Center Actions -change management
 - Advania's consultant analyzes the changes in advance
 - Joint meeting monthly



Message center

Preferences Planner syncing

Filters: Service Tag Message state Relevance Status for your org Platform

<input type="checkbox"/>	Message title	☆	Service	Relevance ⌵ ↑
<input type="checkbox"/>	Microsoft Online Services Subprocessor List	⋮	Microsoft 365 suite	High
<input type="checkbox"/>	Microsoft Purview Exact Data Match to support up t...	⋮	Microsoft 365 suite	Medium
<input type="checkbox"/>	Microsoft Teams: New Layouts Available in the View O...	☆	Microsoft Teams	Low
<input type="checkbox"/>	Microsoft Teams: Information Barrier not supported i...	⋮	Microsoft Teams	Low
<input type="checkbox"/>	Loop experiences admin policy setting update	☆	Exchange Online Microsoft...	Low
<input type="checkbox"/>	Live Captions Usability Improvement in Teams Meetings	⋮	Microsoft Teams	Low
<input type="checkbox"/>	Meeting Recap Enhancements	⋮	Microsoft Teams	Low
<input type="checkbox"/>	New Microsoft Edge updater for macOS	⋮	Microsoft 365 suite	Low
<input type="checkbox"/>	Power Platform admin center – Automatic deletion of ...	☆	Dynamics 365 Apps Microsoft...	Low
<input type="checkbox"/>	Microsoft 365 admin center: Teams apps Usage Tracki...	⋮	Microsoft 365 suite	Low
<input type="checkbox"/>	Collaborative Meeting Notes	☆	Microsoft 365 Apps Microsoft...	Low
<input type="checkbox"/>	Microsoft Search: Graph connector results in Bing 'All'...	⋮	Microsoft 365 suite	Low
<input type="checkbox"/>	Microsoft Purview eDiscovery (Premium): Enhanceme...	⋮	Microsoft 365 suite	Low
<input type="checkbox"/>	Microsoft Teams: Intelligent Meeting Recap (Premium)	⋮	Microsoft Teams	Low

Microsoft Viva: Viva Pulse

Viva Pulse is a feedback tool that empowers managers to get day to day feedback on projects and team dynamics, resulting in quicker action. Using smart templates, research-backed questions, and analytics, Viva Pulse enables teams to use their voice so they can help managers pinpoint what's working well and which areas to focus on over time

Feature ID: 117393

Added to roadmap: 4/6/2023

Last modified: 4/6/2023

Product(s): Microsoft Viva

Cloud instance(s): Worldwide (Standard Multi-Tenant)

Platform(s): iOS, Android, Desktop, Web, Teams and Surface Devices

Release phase(s): General Availability



Preview Available: June

Rollout Start: July 2023

<input type="checkbox"/> Access	<input type="checkbox"/> Microsoft Defender for Office 365	<input checked="" type="checkbox"/> Microsoft Viva
<input checked="" type="checkbox"/> Azure Active Directory	<input type="checkbox"/> Microsoft Edge	<input type="checkbox"/> Office 365
<input type="checkbox"/> Bookings	<input checked="" type="checkbox"/> Microsoft Graph	<input type="checkbox"/> Office app
<input type="checkbox"/> Excel	<input type="checkbox"/> Microsoft Information Protection	<input checked="" type="checkbox"/> OneDrive
<input type="checkbox"/> Exchange	<input type="checkbox"/> Microsoft Intune	<input type="checkbox"/> OneNote
<input type="checkbox"/> Forms	<input checked="" type="checkbox"/> Microsoft Power Apps	<input type="checkbox"/> Outlook
<input checked="" type="checkbox"/> Microsoft 365	<input type="checkbox"/> Microsoft Purview compliance portal	<input type="checkbox"/> Planner
<input type="checkbox"/> Microsoft 365 admin center	<input type="checkbox"/> Microsoft Search	<input type="checkbox"/> Power Automate
<input checked="" type="checkbox"/> Microsoft 365 Defender	<input checked="" type="checkbox"/> Microsoft Stream	<input type="checkbox"/> Power BI
<input type="checkbox"/> Microsoft Defender for Endpoint	<input checked="" type="checkbox"/> Microsoft Teams	<input type="checkbox"/> PowerPoint
<input type="checkbox"/> Microsoft To Do	<input type="checkbox"/> Project	

Microsoft 365 Roadmap

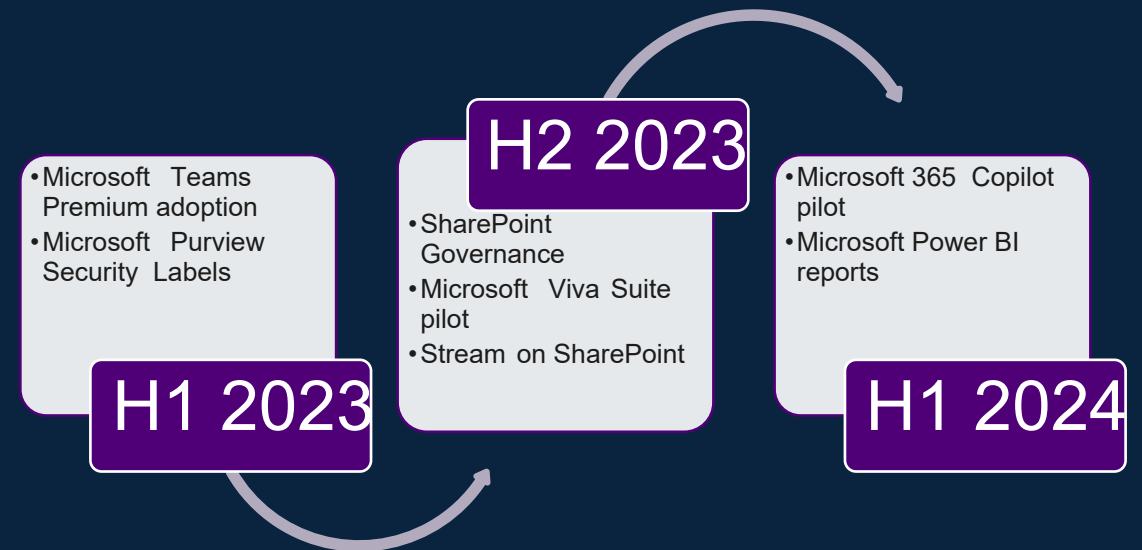
Periodic review of Microsoft's public Microsoft 365 roadmap

- In focus: Recently Launched , Rolling Out ja General Availability –status objects
- More detailed monitoring of customer –specific interests
- Joint meeting quarterly

Mutual Action Plan

A customer-specific strategic and operational plan for utilizing Microsoft's cloud service

- Long-term roadmap for small development & projects
- Synchronization of the tasks of the operational Planner plan with the strategic roadmap
- Resourcing and scheduling



Adoption Score

Adoption Score provides insights into your organization's digital transformation journey through its use of Microsoft 365 and the technology experiences that support it. Your organization's score reflects people and technology experience measurements and can be compared to benchmarks from organizations similar to yours.

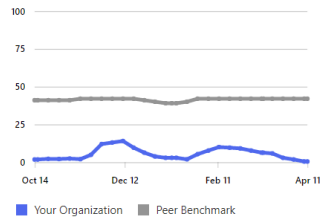
Overview

People experiences

Communication

Organizations that use a variety of ways to communicate support different work styles, needs, and preferences.

Communication score trend



Teamwork: 6/100 points

When people share information and collaborate in a shared workspace, they can save up to 4 hours a week.

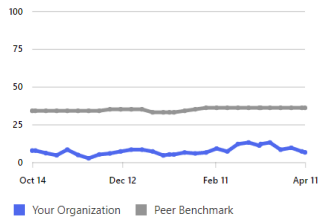
Teamwork score trend



Content collaboration: 7/100 points

When people collaborate with online files, they can save up to 100 minutes a week.

Content collaboration score trend



Mobility: 8/100 points

Access to email and files, and communication with teammates on any device help people get work done on their schedule.

Mobility score trend



Your organization's score: **34%**

Total score: **125/500 points**



Your organization's Adoption Score is the total of its people experiences and technology experiences scores, which are each comprised of several categories of data. Scores are not provided at the individual user level.

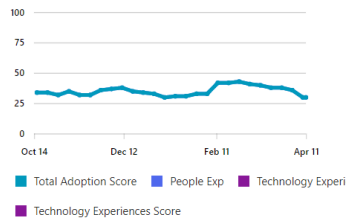
Score components **21/500 points**

People experiences: **21/500**

▲ Peer Benchmark

[Learn about how your org's score is calculated](#)

Your organization's score history



Microsoft 365 Analytics

Microsoft 365 offers versatile tools for monitoring the organization's usage rate and the implementation of services.

In the Keep On Track Advisor service, we review **quarterly**

- Adoption Score situation review
- Usage Data analysis
- Review of service development proposals

In addition, the Keep On Track Strategy Advisor service includes

- Service-specific analysis of selected Microsoft 365 services
- User group analysis of selected user groups



