REZOLVE.ai

Rezolve.ai
VS
Your ITSM Solution

Rezolve.ai is a specialized solution for AI ITSM and employee support - not a generic platform.

Here is your virtual support agent provider compared to Rezolve.ai

🔗 www.rezolve.ai

How does Rezolve.ai compare to your current AI ITSM or Virtual Support Agent?

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REZOLVE.ai	**ADOPTION RATE**	**Your current AI ITSM/ Virtual support agent**
55% to **80%** common adoption rate for end users.		What is your **adoption rate**?
Best-in-class **MS Teams** and **Slack** interface.		Are you certain your **MS Teams** and **Slack** interface look user-friendly?
Amazing GenAI capabilities; ◆ Ability to upload documents		◆ Does it offer **modern knowledge management**?
◆ Great conversational flexibility		◆ Is the knowledge management manual and **labor-intensive**?
◆ Point-to-knowledge and forget system		◆ Is it really **GenAI** or simple keyword search functionality?
◆ Proprietary **RAG** algorithm (GenAI does not 'hallucinate') ◆ Switchable LLMs (Redundancy and virtually no downtime)		◆ Is it just another **generic GenAI** within a wrapper?
Users can solve most of their issues with **self-service conversational AI**.		What is your **CSAT** with current Competitor platform?

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Your current AI ITSM/ Virtual support agent

◆ **150+** Integrations available

◆ Modern **low-code bot studio** to create custom workflows

Is there an **automation studio** available for all customers?

◆ Reusable components and **APIs**

◆ Deploy **automation** within days, not months

Are custom **configuration** and **inputs** limited?

ROI

25% - 35% Tickets deflected within first **3-months** of implementation

Are you getting any **meaningful ROI** or is it still **a cost** for you?

Many of our clients have achieved **40%** to **50% ROI** by **2nd year**

Do you think that **next year** will be better for your **ROI** on this platform?

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What do our customers say?

> ## We have about **30%** of our issues now that don't even get a ticket. Which is huge.
>
> ### - Lyle Florence
> **my eye Dr.**

Why choose Rezolve.ai?

Rezolve.ai works collectively with its customers, takes and implements meaningful feedback, and is known in the industry to listen to its customers and improve the product as per their needs. It is also the most modern conversational GenAI solution in the market and offers purpose-built intelligent service desk functionality to enterprises.

Learn more Rezolve.ai

BOOK A TIME

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REZOLVE.ai
AITSM

SOC 2 TYPE II CERTIFIED

GDPR

HIPAA COMPLIANT

ISO 27001:2013 Certified

| Momentum Leader SPRING 2024 | Easiest To Do Business With SPRING 2024 | High Performer SPRING 2024 | Rated #1 Users Most Likely To Recommend SPRING 2024 | High Performer Mid-Market SPRING 2024 |

Also Rated **#1** in Surveys, **#1** in Likelihood to Recommend, **#1** in Good Partner in Doing Business.

Trusted by leading companies

University of Evansville

NYC Buildings

JLL

Minnesota Timberwolves

Patelco CREDIT UNION

24 seven HOTELS

Moody's

BART ba

Great Seal of the State of New Mexico 1912

Scripps Research

G2 ★★★★★ **4.8** RATING

Microsoft AppSource ★★★★★ **4.9** RATING

GenAI SideKick to your support teams @