Teams Phone System for Microsoft 365- 1 week Workshop

TrueOrg provides consulting service for setting up Phone System--Microsoft's technology for enabling call control and Private Branch Exchange (PBX) capabilities in the Microsoft 365 cloud.

Agenda

Day 1 to 3

Choose your Teams Solution

- Phone System with Calling Plan
- Phone System with your own PSTN carrier with Operator Connect
- Phone System with your own PSTN mobile carrier with Teams Phone Mobile
- Phone System with your own PSTN carrier with Direct Routing
- A combination solution that uses Phone System with Calling Plan, Phone System with
- Operator Connect, and/or Phone System with Direct Routing

Phone System key features and functionality

- Auto attendants and call queues
- Cloud Voicemail
- Calling identity

Phone System with services

- Auto attendant
- Call queues
- Voicemail

Day 4 to 7

Set up Phone System

- Step 1: Buy and assign a Phone System license
- Step 2: Choose a PSTN connectivity option
- Step 3: Get phone numbers for your users
- Step 4: Get phone numbers for services
- Step 5: If you want to set up a call queue
- Step 6: If you want to set up an auto attendant
- Step 7: Set up communication credits for toll-free numbers

Implementation and Support

Deliverables

- Plan your Teams voice solution
- Learn Phone system features and usage
- Deploy Phone System licenses once the customer is ready