

KognitiveWorks

The Agentic AI Platform for Insurance

Configure any agent. IDP-grade intake built in. | An Acxhange Solution

August 2026



Confidential – Not for distribution



Why - Three Gaps Keep Insurance Operations Manual



THE DATA GAP

80-90%

of enterprise data is unstructured (IDC)

The inputs aren't fields

Some data sits structured in your core systems - but most still arrives as documents, emails and images.



THE SYSTEMS GAP

29%

of the ~900 apps in a typical enterprise are integrated (MuleSoft)

People are the integration layer

Every process crosses applications that don't talk - so people read, rekey and route between them.



THE DECISION GAP

40%

of underwriters' time goes to admin - only 30% to underwriting (Accenture)

Every task ends in a decision

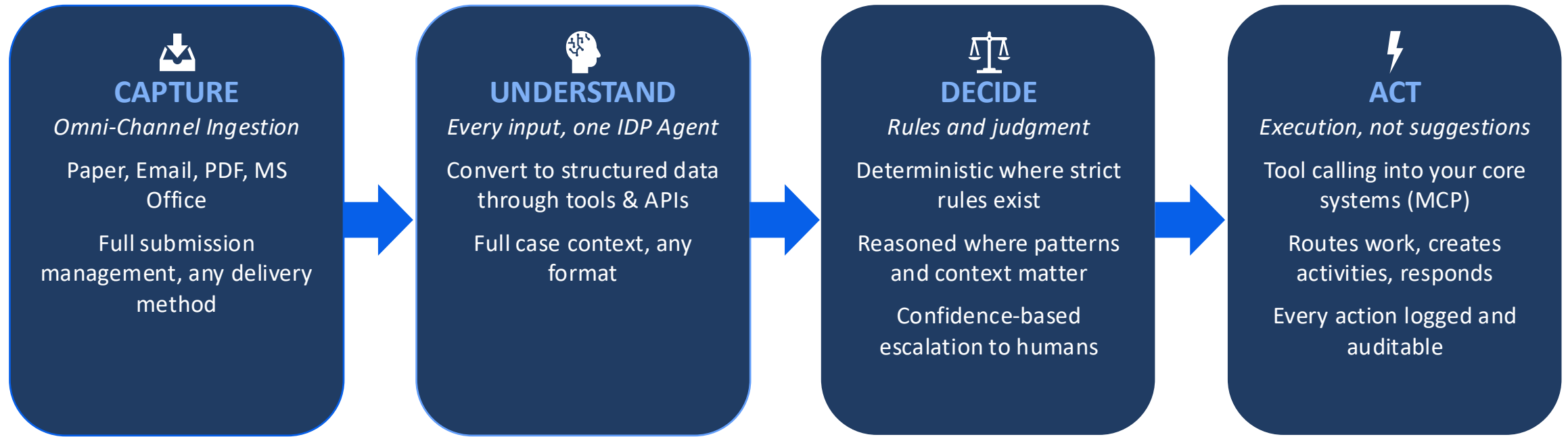
Some decisions follow strict rules; others take judgment from patterns and context. Both queue for the same experts.

AI-Enabled Transformation Requires Addressing All Three Gaps

You need a platform that understands the data, applies the rules, reasons through expert judgment calls - and acts across your systems.

Why Now – AI Agents Can Understand Unstructured Data, Capture, Decide and Act

“At least 15% of day-to-day work decisions will be made autonomously through Agentic AI by 2028 - up from 0% in 2024.” - Gartner

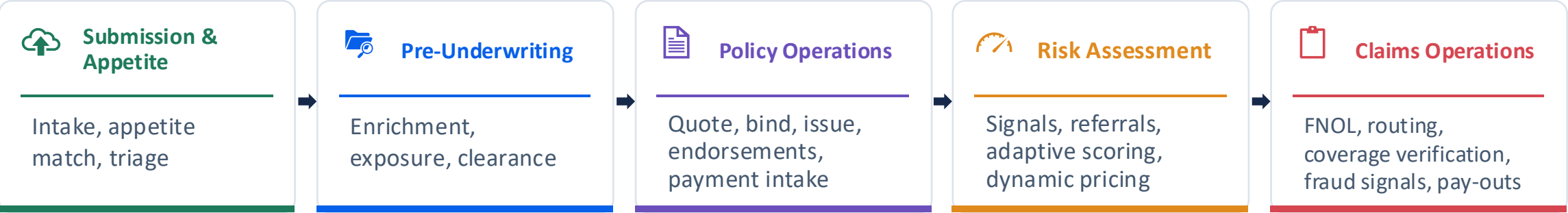


Point AI tools close one gap at a time - and create new silos.

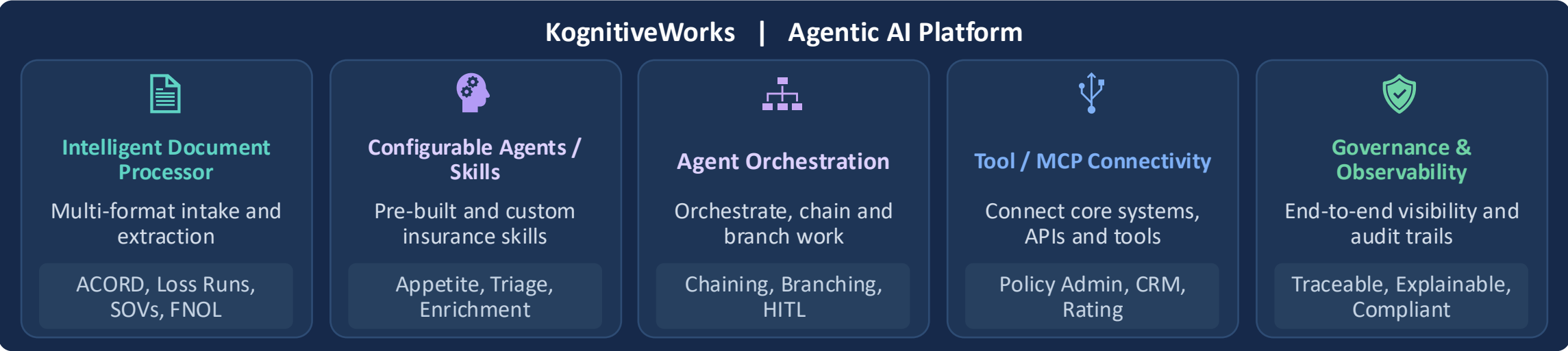
An Agentic Platform to Close all four stages: configure agents, orchestrate them across your systems, govern every decision.

KognitiveWorks - An Agentic Platform for Insurance

Agents across the Insurance Value Chain



powered by



 *Configure agents, chain workflows, plug into your systems - across submission to claims.*

Pre-Built Agents – From IDP to Policy and Claims Management



INTAKE / IDP AGENT

The intelligent document processing you know - now a pre-built agent on the platform.

ACORDs, loss runs, SOVs, FNOL docs

Any source, any format

Proven at 2M+ documents a year



APPETITE AGENT

Match risk to appetite



SUBMISSION AGENT

Analyze, classify, extract



UNDERWRITING AGENT

Assess risk, recommend



QUOTE COMPARISON AGENT

Surface the best options



CLAIMS AGENT

Triage and manage claims



DEMAND PACKAGE AGENT

Compile and deliver packages



AUDIT & COMPLIANCE AGENT

Monitor and validate

+ YOUR OWN AGENT

Configure it - no rebuild required

All Agents run on a unified Agentic AI Framework - orchestrated, connected to your systems via MCP, governed and observable.

The Value for Carriers, MGAs & Brokers



FASTER OUTCOMES

Near real-time intake, routing and decisions - cycle times drop from days to minutes.



LOWER COSTS

Agents absorb the repetitive work; your teams focus on judgment, exceptions and customers.



BETTER DECISIONS

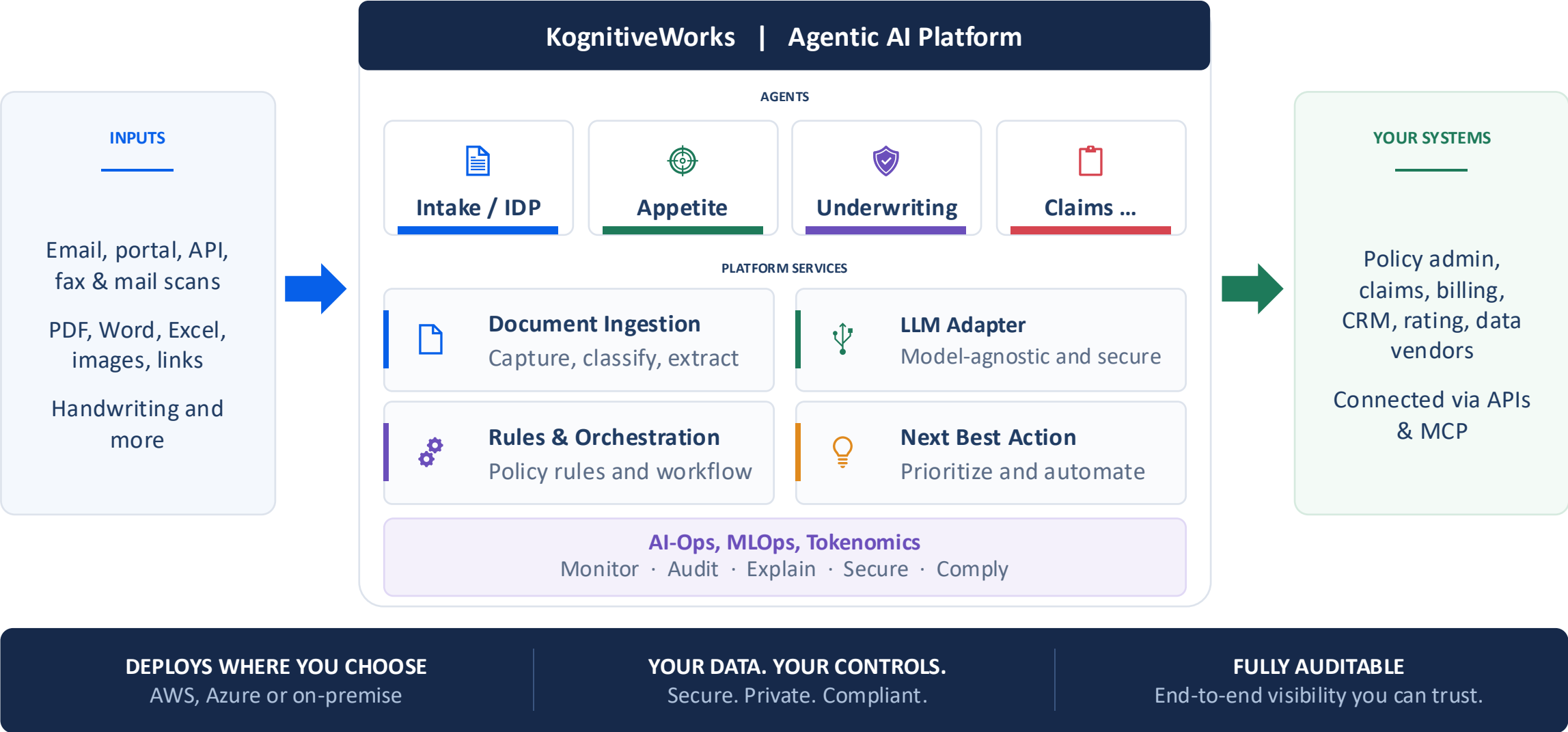
Consistent, data-driven recommendations with the full document and system context behind them.



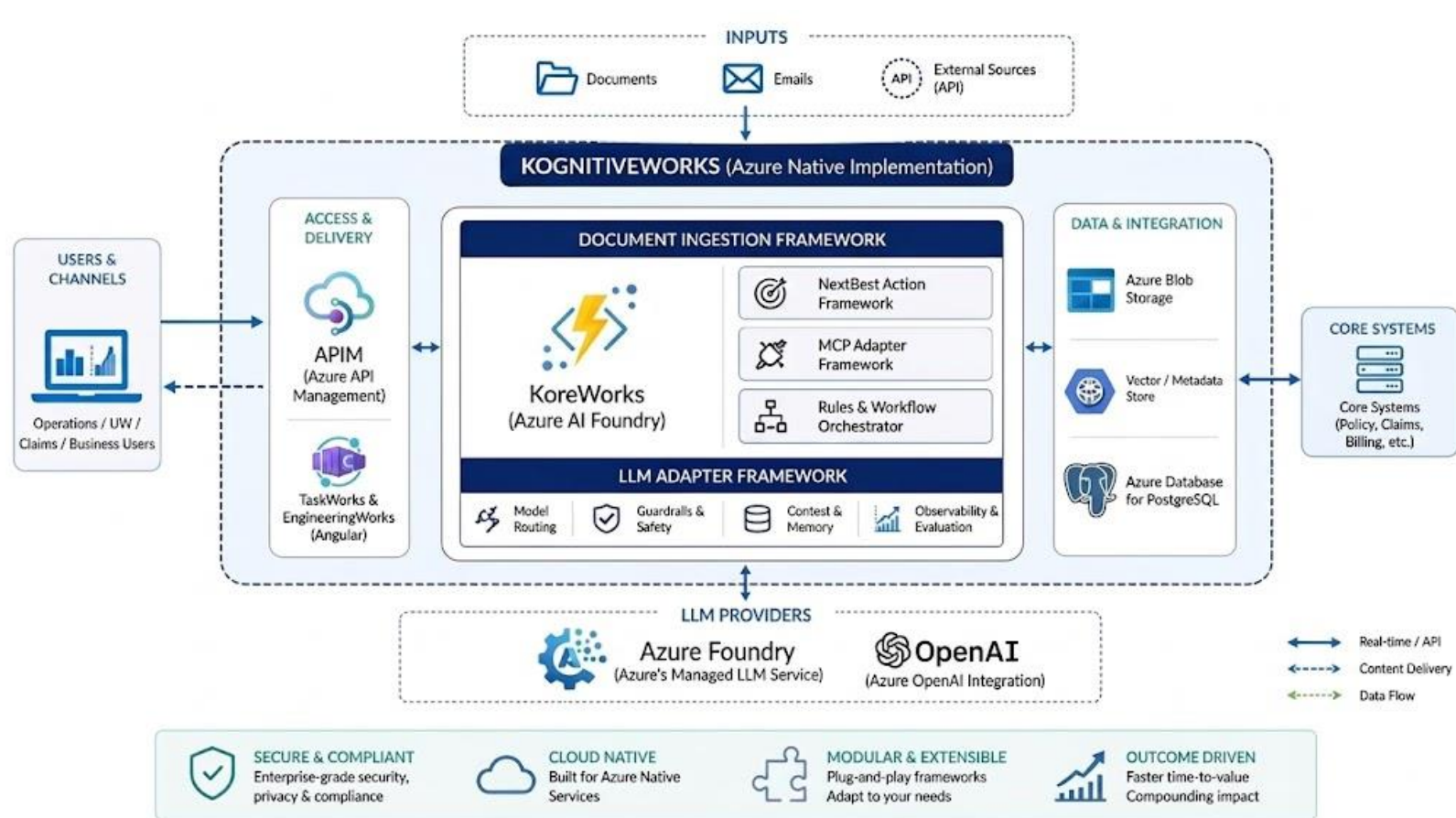
TRUST BUILT IN

Human-in-the-loop by design - every agent action is explainable, auditable and compliant.

How It Works - One Agentic Platform, Plugged Into Your Enterprise Systems



Your Azure Cloud, Our Solution



SECURE & COMPLIANT
Enterprise-grade & compliant

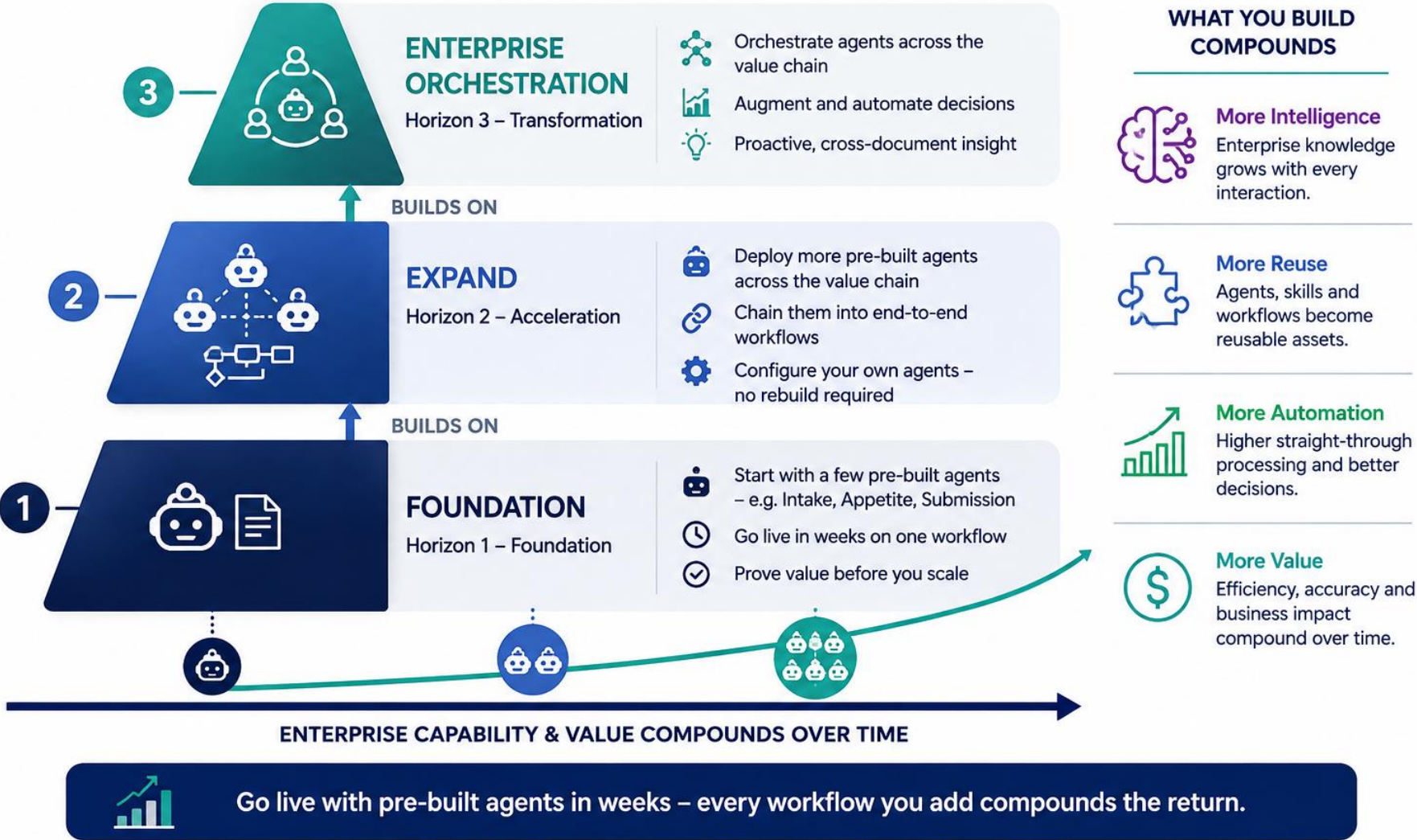
AZURE NATIVE
Built for Microsoft Azure

MODULAR & EXTENSIBLE
Plug-and-play frameworks

OUTCOME DRIVEN
Faster time-to-value

Step In. Scale Up. Transform.

From classification to cognition –
value that compounds with use.



Why KognitiveWorks - Built for Insurance, Proven in Production



IDP-GRADE INTAKE

Document understanding is the hard part. Ours runs in production today on roughly 4M claims documents a year.



PRE-BUILT, NOT A TOOLKIT

Eight insurance agents mapped to the value chain on day one — you configure them, you don't build them.



YOUR CLOUD, YOUR DATA

Deploys into your own AWS or Azure tenant. Your documents never leave your data boundary.



VALUE COMPOUNDS

Every workflow you add reuses the same agents, skills and connectors — the asset grows with use.

Start at zero commercial risk — signed ZERO \$ SOW, first readout in two weeks.

Thank you!

