Build your own Microsoft 365 Copilot Center of Excellence

adaQuest | Copilot
Microsoft Partner

Features highlights

- SharePoint lists
- SharePoint pages
- SharePoint site navigation
- Teams channels
- Teams tabs for specific channels
- Welcome messages for specific Teams channels

A **Center of Excellence (CoE)** is an integrated community to communicate with your Copilot users and is an essential step in driving healthy usage of and excitement for Microsoft 365 Copilot.

With **CoE as a Service**, adaQuest can help your organization build and manage these channels for into any existing community you already have.

Your own Microsoft 365 Copilot

Copilot for Microsoft 365 is a Center of Excellence-as-a-Service that fosters continuous learning, collaboration, and technological fluency in organizations. It positions organizations at the forefront of digital innovation.

Partner of Record and GDAP of Customer's Office 365 and Azure Tenants

Provide point of contact for escalation, issue resolution, and decision-making

Support and Service provided online via Microsoft Teams or Phone

Center of Excellence as a Service

Areas of Focus for the Center of Excellence include

| Configuring and maintaining Copilot for 365 | Managing and maintaining a Teams group | Monitoring and responding to Copilot-related questions | Providing technical support to IT, and more |

Ask Me Anything Monthly Session

- 1-hour monthly session
- Personalized support and guidance
- Address technical issues
- Facilitate accessibility and support

⚙	Configure or review and maintain Copilot for 365 Configurations	Ensure optimal performance and user experience
👥	Manage and maintain a Teams Group	Named 'Copilot for Microsoft 365'
💬	Maintain a communication channel	Provide latest news and enhancements on Copilot for Microsoft 365
⚠	Monitor and respond to Copilot-related questions	In the 'Ask us Anything' Channel
📊	Create metrics and report them	Via Executive Lounge Channel
👤	Provide Technical Support to IT Team	
🖥	Provide ongoing Copilot for Microsoft 365 Workshops and Support Sessions	

Why adaQuest?

adaQuest is a Microsoft Solution Partner specializing in security and modern work. We provide managed services engagement that includes the following services:

- Provide continuous fine-tuning of Sentinel alerts and playbooks
- Provide regular alerts and monitoring of Azure cloud consumption and costs
- Service support and assistance during alert triage specializing in security and modern work

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