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Innovation inhibitor #1 ?

According to Forrester: Business applications

62%

Require help of another person or team to access some data

75%

Struggling to log into multiple apps, forgetting login or confusion over location

38%

Unable to access data and apps **inside** and outside the office

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How much screen hopping?

61%

Of knowledge workers use 4 or more systems daily

13%

Of knowledge workers actually use over 11 different systems every day

36%

Amount of productive time wasted looking for & consolidating information

Figures by IDC

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How many clouds?

508 Average number of different applications used in the enterprise (Source: Forbes)

36 Cloud services are actively used by the average employee (Source: McAfee)

83% Of company workloads are done in the cloud (Source: Forbes)

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Good Afternoon, Henry

Demo mode active

Ask the AI
Try "I want to create an IT ticket"

Notifications 8

My Profile

Server Status

Mars: down
4 hours ago

Jupiter: up
3 hours ago

Saturn: down
6 hours ago

DevOps Dashboard

My Approvals

Feedback
3 hours ago

Requirement to hire
Key Account Manager for region: east 2
5 hours ago

PTO Request
James Cook, 8 hours
a day ago

News Feed

New Wi-Fi enabled product line
We called our new series "Toasti-Fi" because consumers should have access to their home appliances everywhere and anytime. With...
2 hours ago

Grand Opening of a New Plant in China
On Monday, the new plant of Toaster Inc. was officially opened at Chuansha, Shanghai.
8 hours ago

Opening of new logistics and distribution center
The new 10,000 square meter distribution centre in Edison, New Jersey will offer a wide range of logistics services. Together the two Toaster...
a day ago

All News

Open Issues

Outlook crashes with error 0x43a4b227fd21
3 hours ago

cannot open VPN connection

Open Tickets

When will I receive my order?
an hour ago

Cannot finish checkout process.
7 hours ago

Locked out of my account, no access to email.
a day ago

Request product exchange.
a day ago

All tickets

New Leads

Rigoberto Okuneva
Leannon - Roob
Open • an hour ago

Daniella Kub
McLaughlin, Cummerata and Crona
Open • 3 hours ago

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How does Digital Assistant help?

Automatically checks and aggregates your business app notifications into one place, e.g. a new approval, new ticket, server gone down

Avoid constant window hopping with an AI chatbot you can ask anything instead of having to hunt for the information yourself

Pin interesting Cards to a personalized Board so you can quickly check in on your favorite sources

Always be connected to your workplace – even outside the office; with chatbots for popular enterprise chats like Slack or MS Teams

Quickly integrate the Assistant with your existing data, with dozens of plug-and-play API integrations from the Card Hub

Delight and empower your employees: Award-winning digital workplace; proven to improve workplace satisfaction by 17%

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How does Digital Assistant help?

5 Ways Digital Assistant innovates the employees experience for users

1. Receive **smart notifications** from any data source or cloud app
2. Use AI to **find anything or start requests** within seconds
3. **Fill out forms** on the go, or inside chat tools
4. **Take your data with you** via web app or chatbot in Teams or Slack
5. Find Cards **embedded into the Intranet or Search** and pin them

5 Things Digital Assistant can do for users in under 1 minute

1. **Look up and request PTO** and manage PTO requests
2. **Find and reserve a meeting room** and order catering
3. Get recent **service desk issues** or start a new issue yourself
4. **Approve expenses** or submit an expense report
5. Look up a colleague and find the **best way to reach them**

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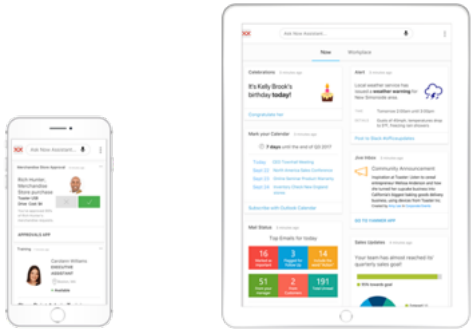
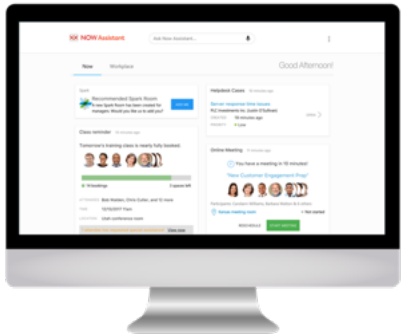
Use it on any channel

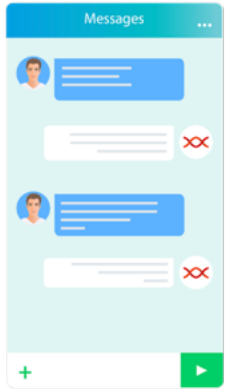


Mobile Web App

Smart Speakers

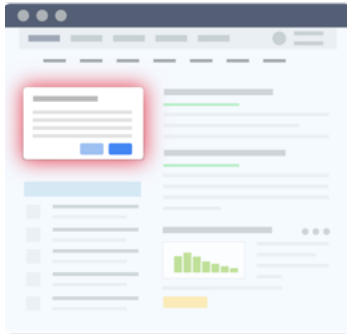


Desktops



Chatbots & Webchat

Browser Extension



Embedded into Intranets

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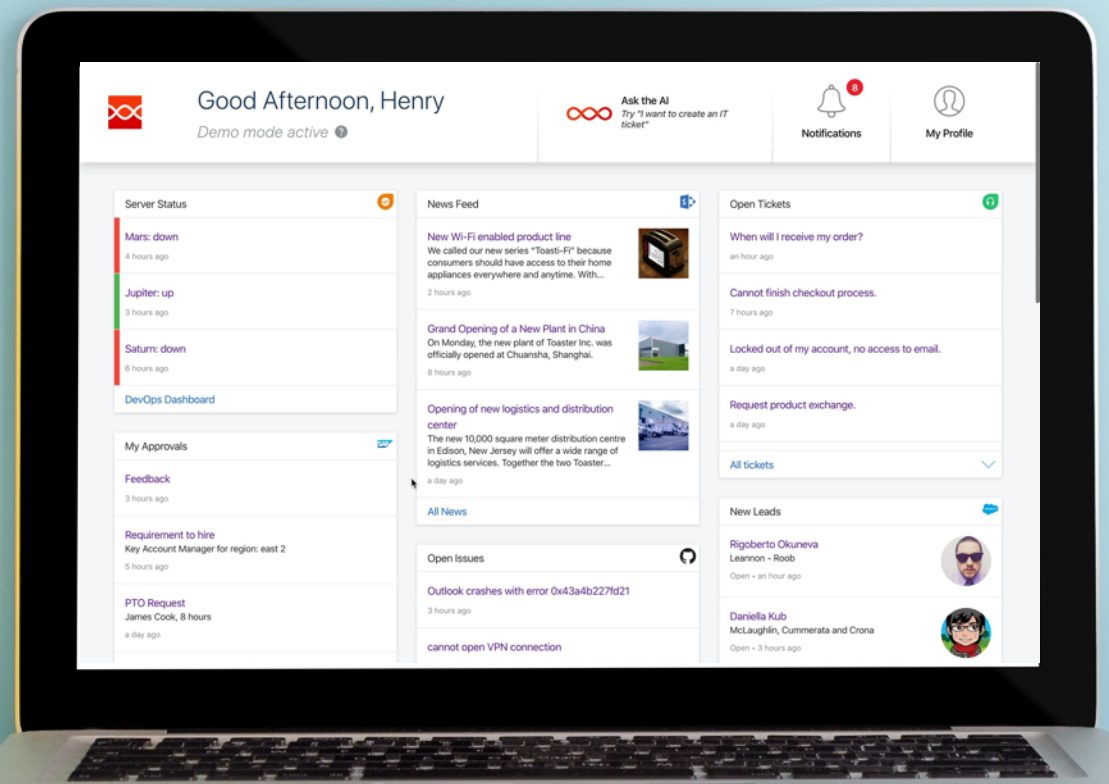
Works with any API or database



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Connectors

Plug-and-Play

- Ready to use Connector and integrations from Card Hub
- To all major SaaS applications

- Fully integrated identity management

Custom Connectors

- On-premises databases and APIs via Proxy
- RESTful APIs via Postman

- Webhooks

- Node.js

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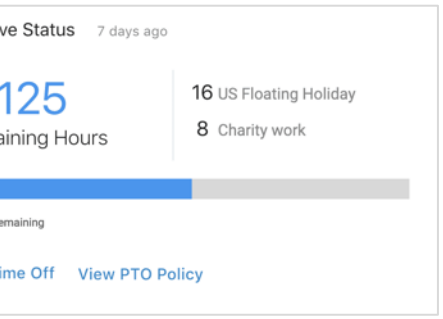
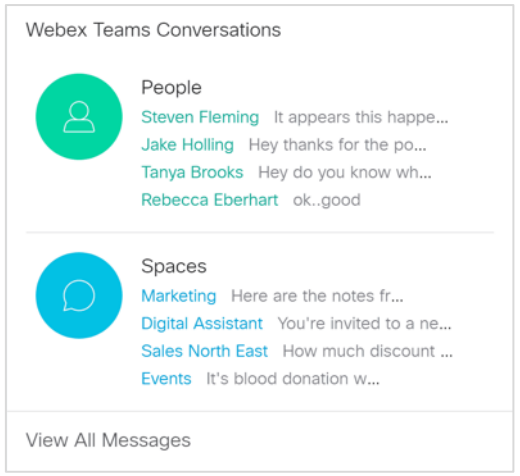
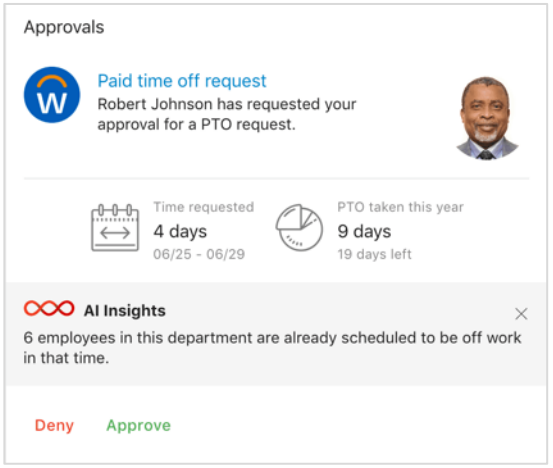
Cards

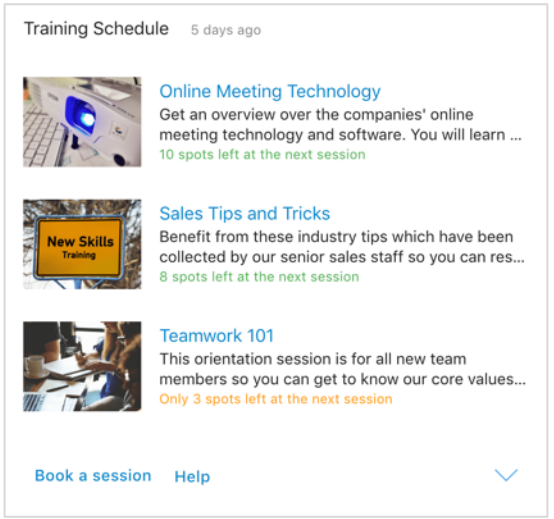
Plug-and-Play

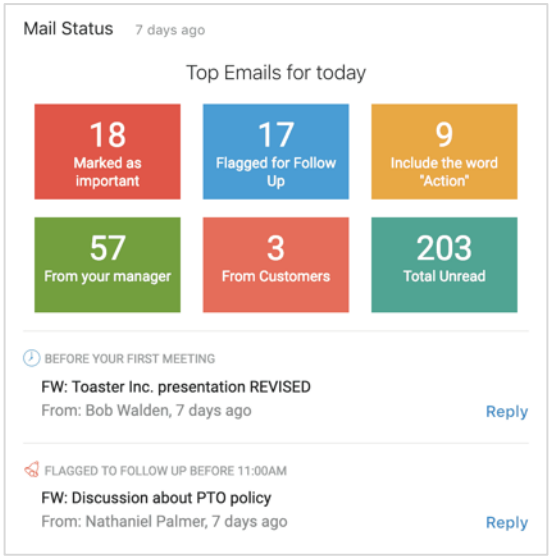
- Ready to use Card templates from the Card Hub
- Ideal for IT, Productivity, Sales, Dashboards

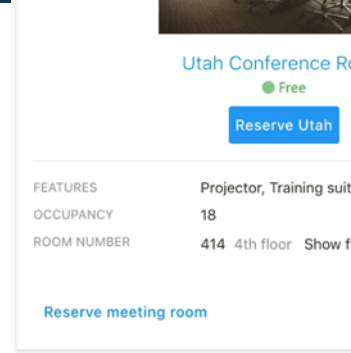


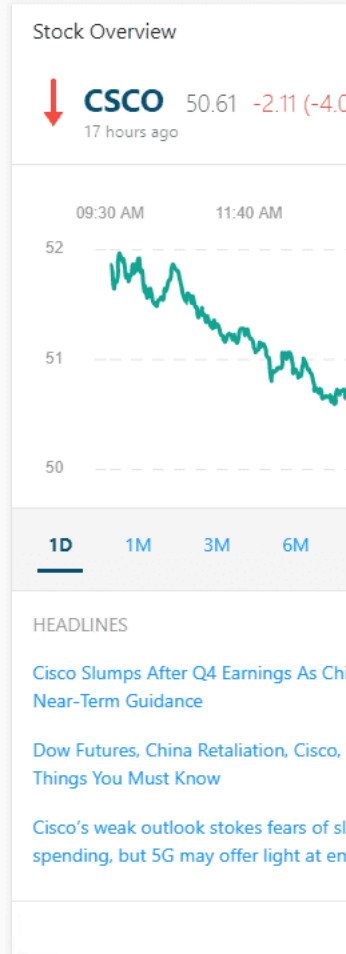












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Cards

Plug-and-Play

- Ready to use Card templates from the Card Hub
- Ideal for IT, Productivity, Sales, Dashboards

Custom

- Customized HTML Cards with built-in Card Designer tool
- Microsoft Adaptive Cards

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Awarded design and proven benefits

digital workplace OF THE YEAR 2018

CorporateLiveWire INNOVATION & EXCELLENCE AWARDS 2018 — WINNER —

Great User Experience 2018 Award Awarded by FinancesOnline

CrowdReviews.com TOP 3 BASED ON CLIENT REVIEWS Portal Software

CISCO found Digital Assistant contributed towards:

- 17% improvement in workplace satisfaction
- 15% improvement in work/life balance
- $60m lowered attrition rate

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How much can your organization save?

Impact Calculator

Number of applications	200
with unified authentication (%)	50%
with mobile access (%)	30%
Annual revenue ($)	$2,000,000
Number of employees	100
Average annual salary ($)	$20,000

$1,125,000

Potential annual revenue impact from saving 36% of time wasted looking for information

How much time is your organization wasting? Fill out this impact calculator and see how much you could save with a digital workplace assistant.

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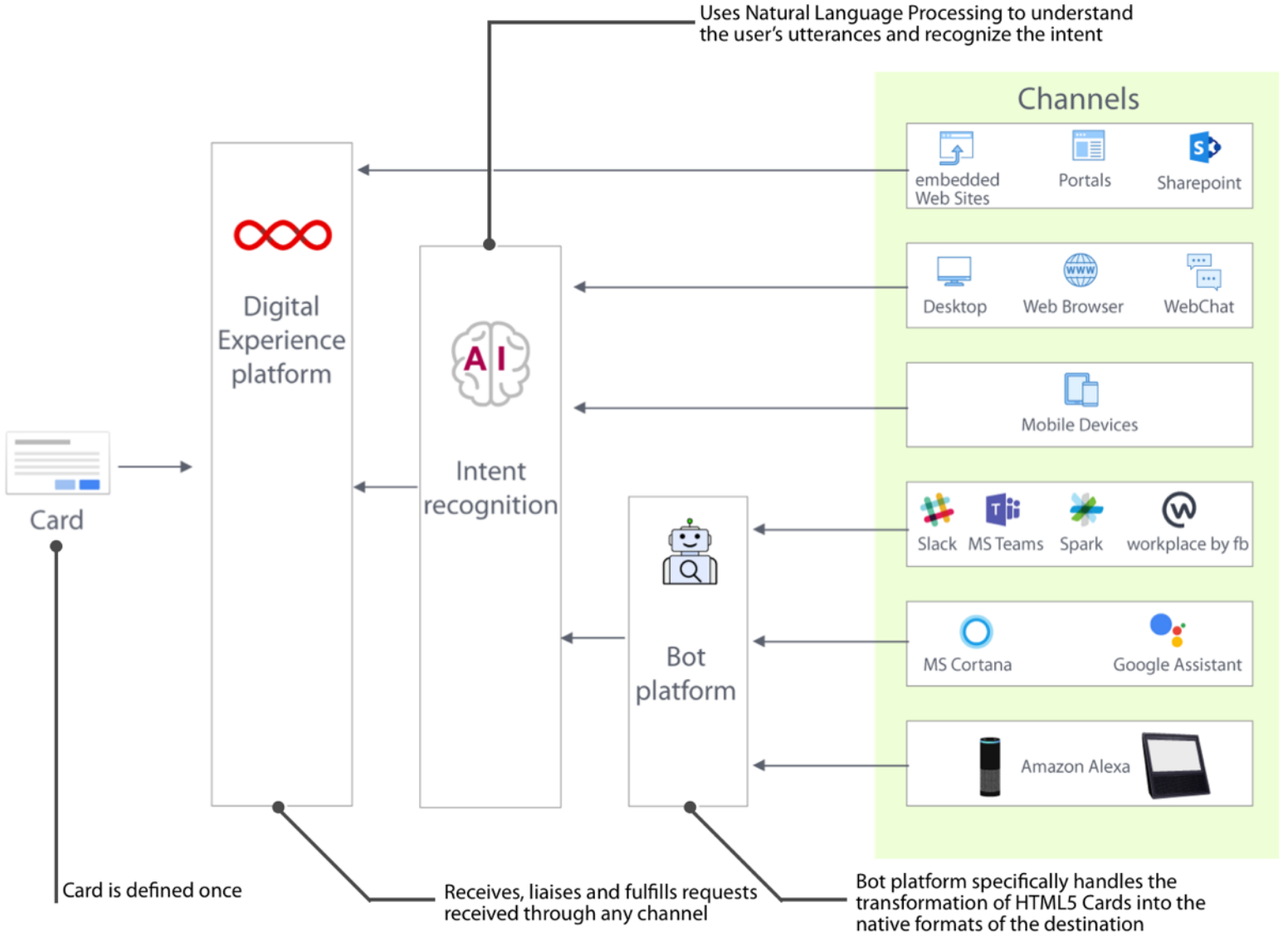
Architecture: Digital Experience Platform



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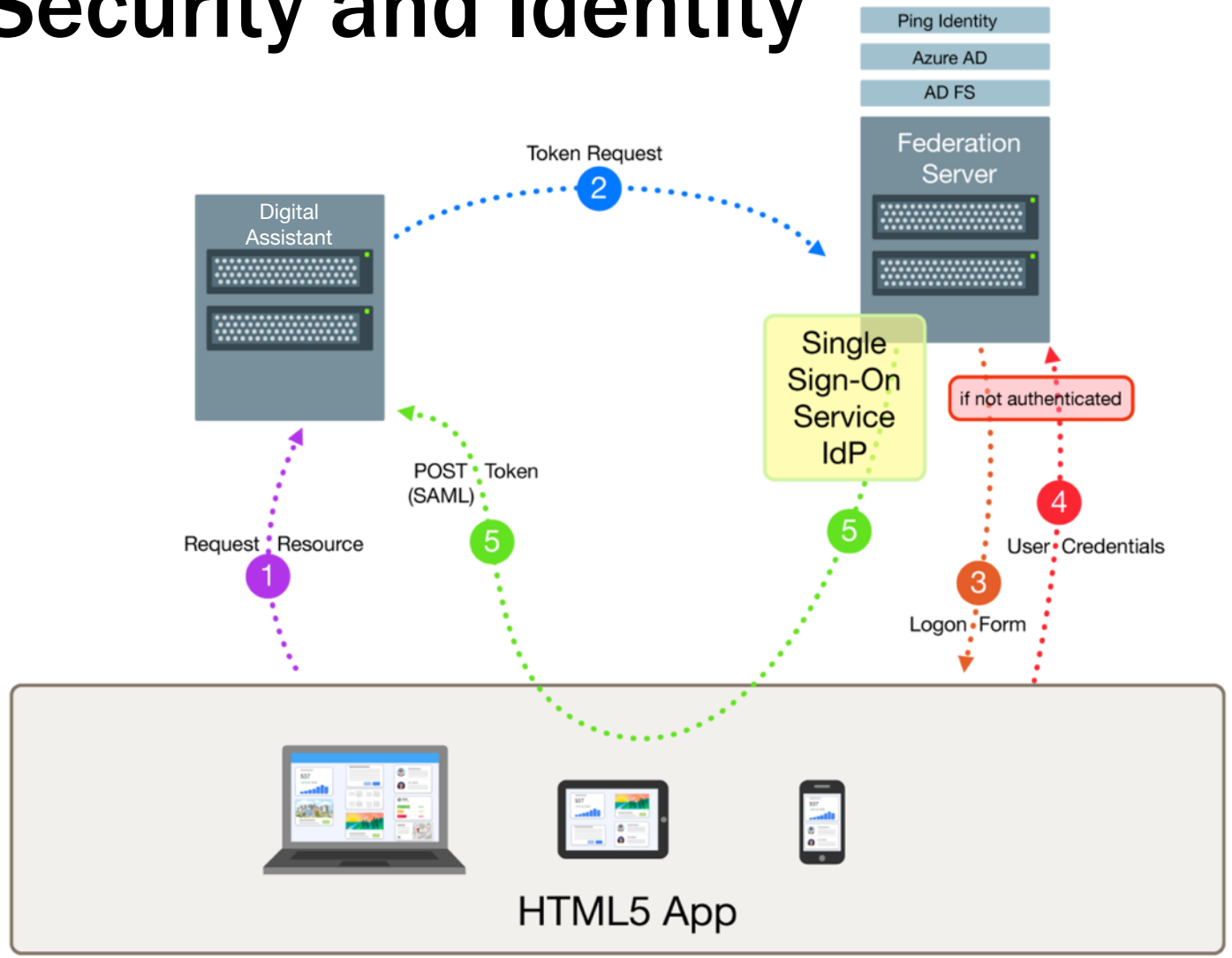
Architecture: Security and Identity



1 App makes a request

2 Token requested from Federation Server

3 4 If required: User logs in

5 Federation Server returns Claims back to Now Assistant (automatic when SSO is enabled)

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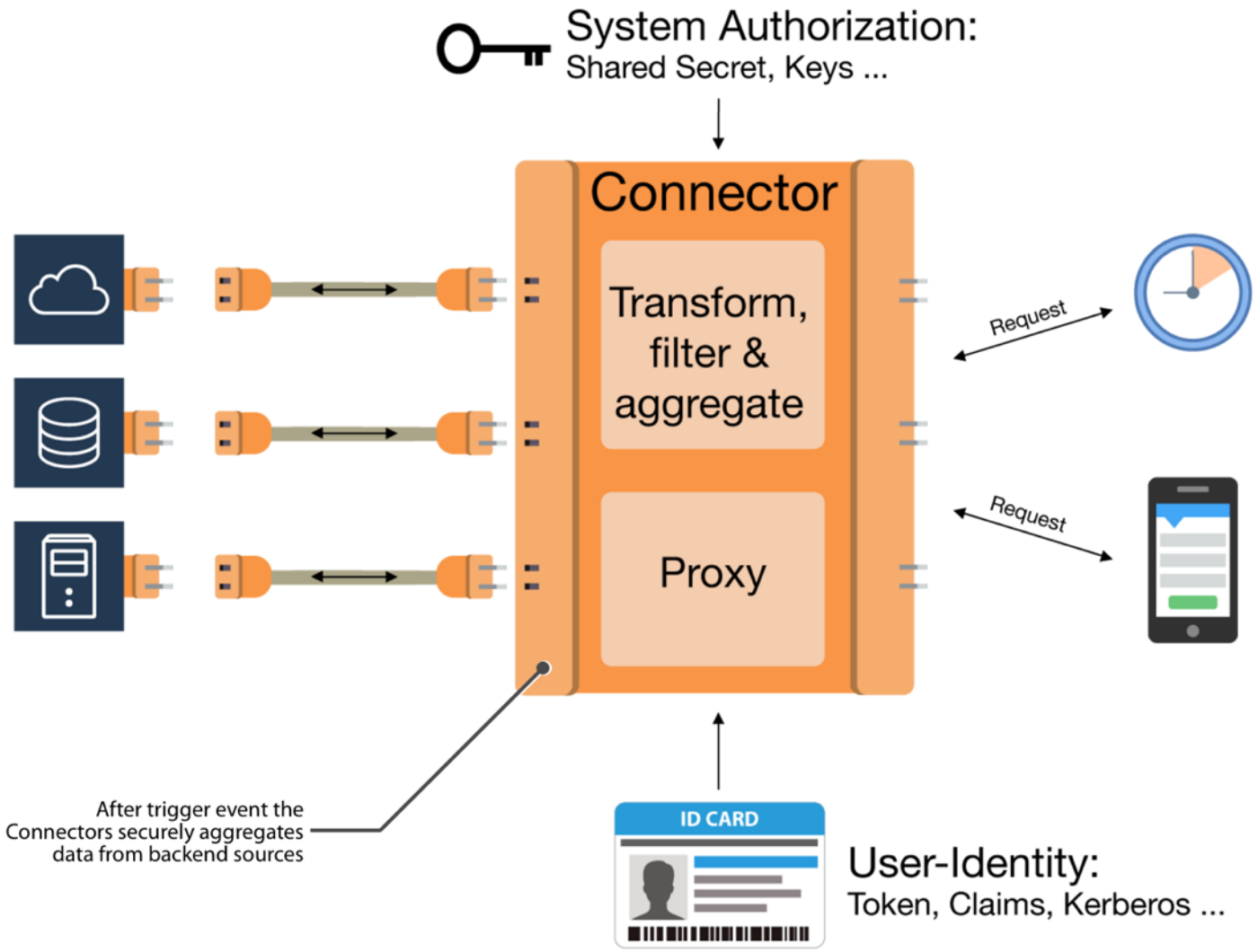
Architecture: API Connectors



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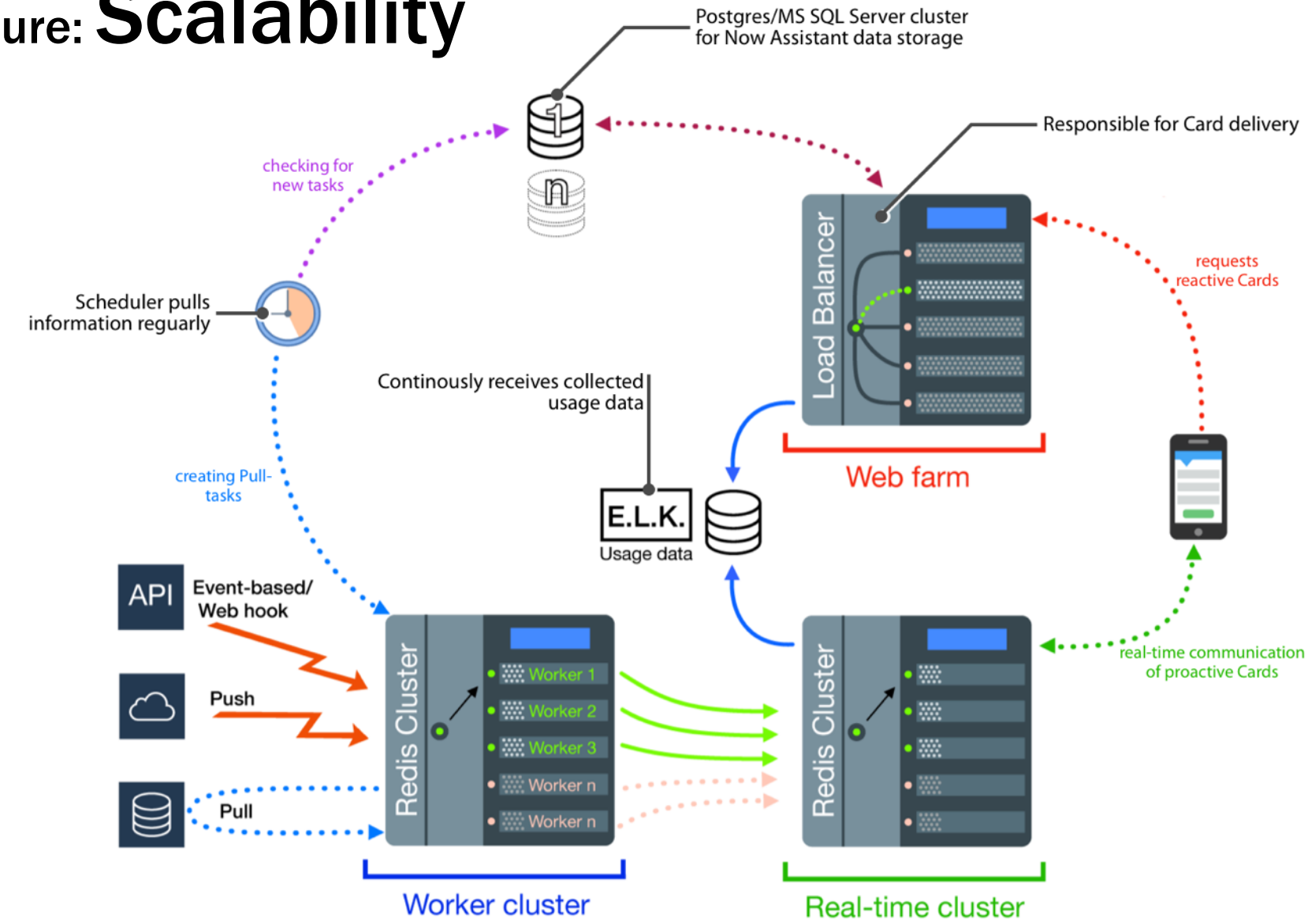
Architecture: Scalability



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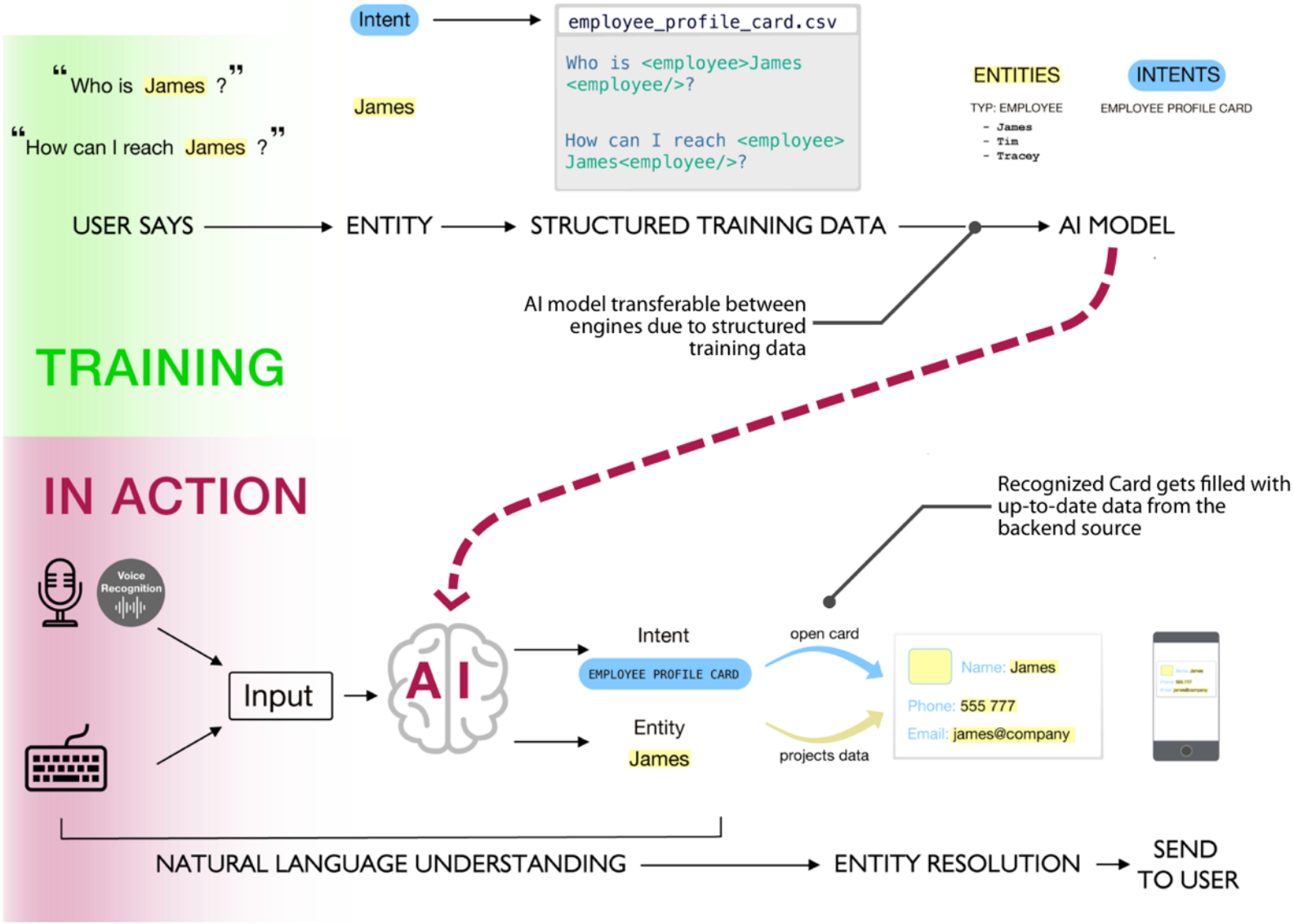
Architecture: AI Engine



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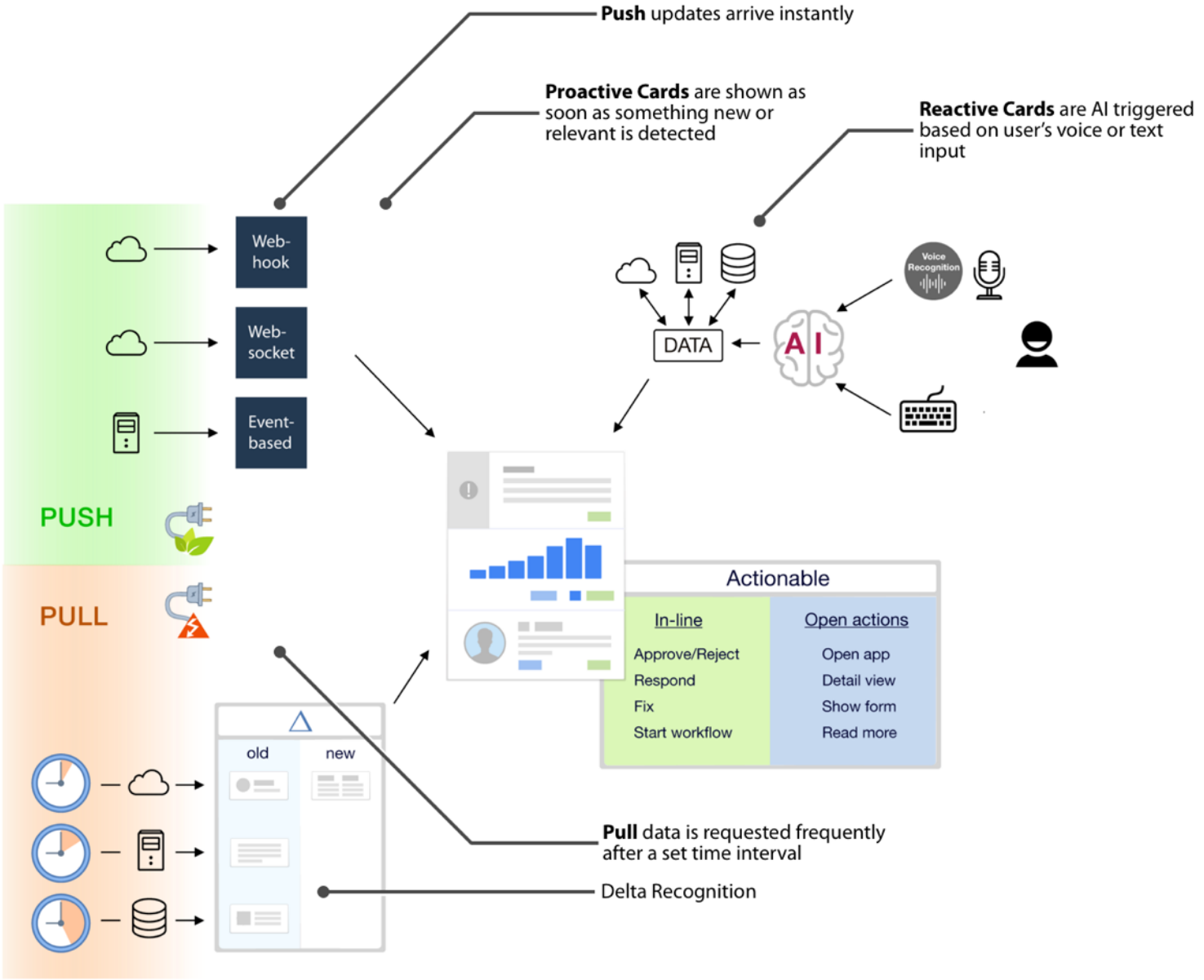
Architecture: Proactive and Reactive Cards



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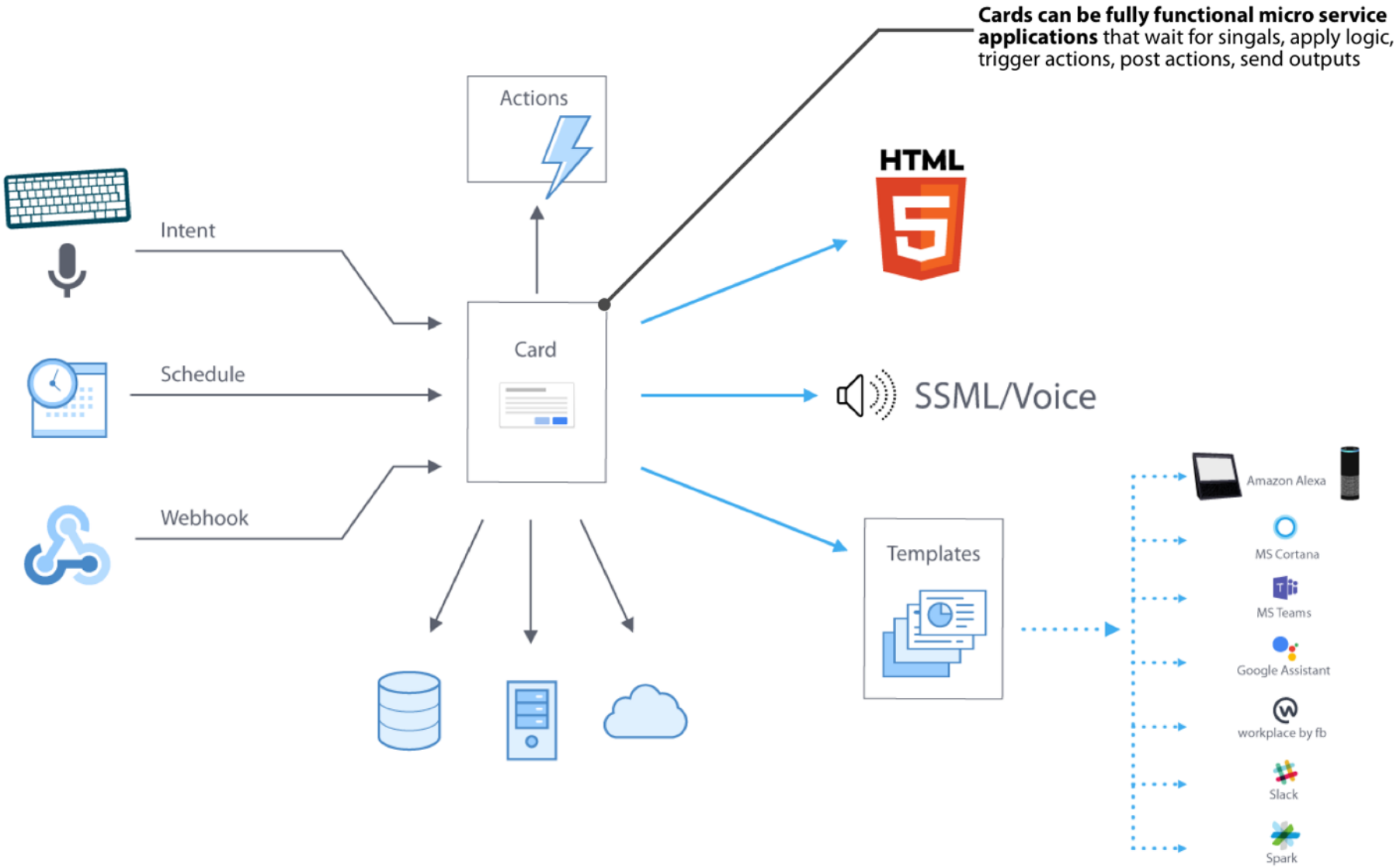
Architecture: Cards as Micro Service



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What next?

Contact adenin Sales

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T: (617) 977-6746

Start your own free Assistant

See pricing and benefits

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