## Executing the approach



# I would like personal support, for a direct impact on the way I work

Increased productivity through personal coaching

We don't focus on tools, we teach skills. One by one we coach your employees to the next level. Our IT coach teaches every employee a smarter way to use the software and devices they think they already know. And we help them to become productive with new digital resources and work routines.

# **IT Coaching**

# Improving people's digital skills and the way they work

# Get the best out of your personal modern workplace

Do you want your employees to learn a smarter way to use the digital resources available in their workplace? Then one hour with our IT coach really makes the difference - for everyone, regardless of their position, department or digital skill level. Daily, time-consuming chores and work frustrations are our point of departure. We help employees discover, experience and use features of their digital resources they didn't know were there. We dig deep, so everyone gets the most out of that one hour, enabled to practice directly what was learnt.

#### How does it work?

You select candidates for IT coaching, we take care of the rest. They get an invite with a number of one-hours slots to choose from. We then set the date and deliver. That simple! After a day of sessions, the coachees share tips and tricks, making them all the more self-reliant. The organization gets an FAQ summary, for reference purposes.

### The next step

Developing skills and new behaviours through coaching and training. Setting up a Functional Support Desk. Providing learning tools for employees, to make them self-reliant.

Adoption interventions to drive digital transformation