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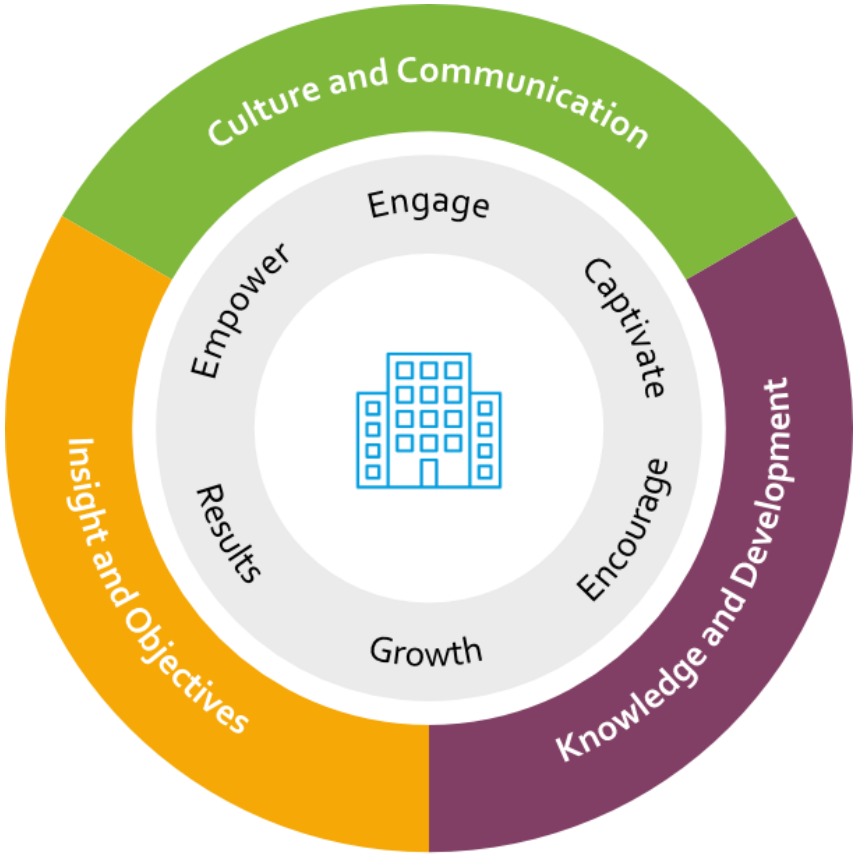
Microsoft Viva

Optimizing employee experience

"I would like…."

Employee



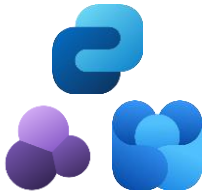
Organisation

Microsoft Viva solutions

Application

Connect, involve, contribute, captivate, engage, empower

Communication and Culture



Connections
Engage
Topics

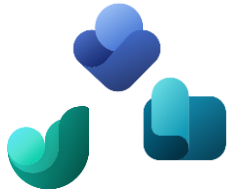
Learning, growth, success, contribute, captivate, encourage

Knowledge and Development

Learning
Topics
Insights
Engage

Balance, results, succes, Involve, growth, empower

Insight and Objectives



Insights
Goals
Learning

A typical journey for Microsoft Viva from kick-off to success

1. Identify
2. Build
3. Operate
4. Customer success

Identify (governance) strategy

Application foundations

Leadership and projectteam buy-in

Milestones and goals

1. Identify

2. Build

3. Operate

4. Customer success

Persona & targetgroup identification

Functional designs & Usecase

Train the Trainer & communities

Corporate communications

1. Identify

2. Build

3. Operate

4. Customer success

End-user training & workshops

Functional support desk

Support materials & content

Corporate communications

1. Identify

2. Build

3. Operate

4. Customer success

Support efficient business rhythms

Ongoing support

Measuring success

Continuous improvement

1. Identify

2. Build

3. Operate

4. Customer success

Area's where we support our customers

Viva Connections

Culture & communication

Example service

Identify
Channel strategy
Requirement research

Build
Functional design
Content training

Operate
Support materials
Change communications

Viva Insights

Productivity & wellbeing

Example service

Identify
Governance Workshop
Goals and KPI's

Build
Building templates
Organisations com's

Operate
Analyse ways of working
End-user support

Viva Topics

Knowledge & expertise

Example service

Identify
Knowledge deep dive
Design curation model

Build
Awareness campaign
Kick-start curation

Operate
Organisational com's
Crowd-sourcing support

Viva Learning

Learning & growing

Example service

Identify
Learning strategy
Content providers

Build
Persona identification
Pilot User Support

Operate
End-user support
End-user communication

Viva Goals

Purpose & alignment

Example service

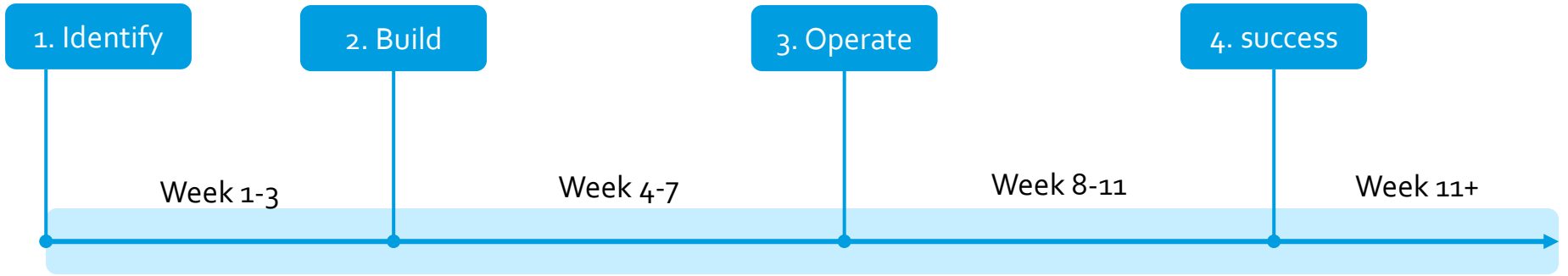
Identify
OKR deep dive
OKR fundamentals

Build
Train-the trainer: OKR's
Understanding software

Operate
End-user support
Business rhythms

Timeline

Viva project timeline



Strategy & allignment
Governance & planning

Stakeholder workshops
Functional designs
Kick-start

End-user support
Communication campaign

Measuring success
Continuous improvement
Expand

Resources

Strategic adoptionconsultant

Strategic adoptionconsultant

Communication support

Trainer // Coach

Projectmanager

1uur.nu

1uur.nu specializes in the adoption of digital resources. To this end we focus on digital skills, collaboration, productivity and work processes.

Practical

Personal

Effective

Founded in 2016

Number of customers: 150+

Number of professionals: 80+

Gold Microsoft Partner

Microsoft

Adoption and Change Management Advanced Specialization

Finalist Partner of the Year 2022