

## Quick Technical FAQ

### Where is our data processed?

Data is processed on the client's cloud, with no API calls or other traffic exiting the Virtual Machine besides the response back to the client's user.

### Is data encrypted?

All of the traffic is encrypted using HTTPS with secure certificates.

### Is any data stored somewhere?

No. The add-in is stateless, and no data is stored. The API respond back to the user, and data is not saved anywhere.

### What versions of MS Outlook are supported?

Both online [outlook.office.com](https://outlook.office.com) and installed desktop app are supported. Windows and Mac operating systems are supported.

Note: We also offer a Microsoft Word Add-in that has most of the same features

### How will we receive the files?

Docker Hub ([hub.docker.com](https://hub.docker.com)) or Nexus Repo Manager. Other preferences can be discussed.

### Do you offer COM/VSTO Add-in as well?

No, COM/VSTO Add-ins (details [here](#)) are currently not offered.

### How big is the backend to host?

The approximate size is 2-3 GB data.

### We currently have no setup to host files, can you support?

Yes, if you do not yet have a solution for hosting static files, advaisor AG can provide a web server to setup your cloud.

### What cloud setups do you support?

Optimally you run on MS Azure cloud.

Other setups (e.g. AWS, GCP, IBM cloud, self-hosted) are generally possible, however, need to be discussed to assess in detail.

### Where do I find more detailed instructions?

On [this Confluence page](#) you find all necessary details.