

# Dynamics 365 Field Service: 1 week assessment

This comprehensive 1-week assessment aims to optimize your Dynamics 365 Field Service implementation by identifying strengths, weaknesses, and opportunities for improvement. Our team of experts will conduct a thorough review of your current system and provide actionable recommendations to enhance your field service operations.



## Benefits:

- Improved efficiency and effectiveness of field service operations
- Clear understanding of current system performance
- Strategic roadmap for future enhancements

## Assessment Plan:

### Day 1: Kickoff and discovery

- Initial meeting with key stakeholders
- Overview of current Dynamics 365 Field Service setup
- Gather requirements and pain points

### Day 2: System review

- Technical audit of the current implementation
- Functional review of key modules (work order management, scheduling, asset management)

### Day 3: Process analysis

- Analyze current field service processes and workflows
- Identify inefficiencies and gaps

### Day 4: Best practices and recommendations

- Benchmark current setup against industry best practices
- Develop a list of recommendations for improvements and optimizations

### Day 5: Report and roadmap presentation

- Present findings and recommendations to stakeholders
- Provide a detailed audit report and an implementation roadmap for suggested improvements

## Target audience

**Business owners and IT managers**

Decision-makers responsible for the urgent migration process and ensuring alignment with business objectives.