

Microsoft Teams is a Better Choice For Your Business

Teams enables productive, intelligent, and secure collaboration with several built-in features not included with Zoom

Meet and Collaborate Seamlessly as a Team From Anywhere

	Teams	vs.	Zoom
Simulate in-office discussions with online meeting basics like 7x7 video grid, custom backgrounds, virtual hand-raising, and breakout rooms	✓		✓
Get more done with fewer meetings in a single place that brings together meetings, calling, chat, calendar, files, co-authoring, and shared notes with strong search capabilities and organized channels	✓		✗
Help users collaborate productively before, during, and after meetings , with persistent meeting context (chats, meeting recordings, shared notes), a dedicated document library to quickly share and access the most current files, and Intelligent Capture processing for analog whiteboards	✓		✗
Easily team up with partners or vendors outside your organization with plug-in free meetings and secure access to critical resources and applications for collaboration that extends beyond meetings	✓		✗
Lower TCO and reduce management complexity with a single collaboration suite	✓		✗
Use templates to create rich collaboration spaces , preinstall apps to pull in mission-critical content and services, and streamline team lifecycle management	✓		✗
Overcome language barriers through real-time translation in live events and chats in over 50 oanguages	✓		✗
Support accessibility with real-time AI-based speaker-attributed captions, dedicated disability answer desk, voicemail transcription and unified search across chats, meetings, and channels	✓		✗
Deliver live events for up to 10,000 attendees as easily as a meeting, at no extra cost	✓		✗ ¹

¹ Zoom provides live events as a paid add-on based on the number of event attendees, charged per month/per license

Make Work Easier With Integrated Apps, Bots, and Automated Workflows

	Teams	vs.	Zoom
Improve productivity , easily navigate project management, or address industry or job-specific use cases from a library of over 800 applications, checked for accessibility	✓		✗
Quickly build custom apps and digital tools with little or no development experience to improve efficiency, agility, and productivity	✓		✗
Write, package, and distribute custom apps in-house to create rich experiences and meet unique business needs that extend beyond meeting and chat integrations	✓		✗

Protect Users and Data So You Can Work With Confidence

	Teams	vs.	Zoom
Help ensure meetings stay secure with options to prevent meetings from being forwarded, specifying who can take remote control of a screen, and setting	✓		✗
Set risk-based policies with access specific to user context, device health, and location	✓		✗
Protect files, chats, and content from being exposed accidentally through built-in data loss prevention and sensitivity labels	✓		✗
Protect users from malicious software hidden in links and attachments with Microsoft Defender Advanced Threat Protection	✓		✗
Get support for 90+ national, regional, and industry-specific compliance requirements and standards	✓		✗
Foster a safe, inclusive workplace minimizing communication risk by detecting and acting on inappropriate messages with communication compliance	✓		✗
Comply with policies and regulations more easily , with built-in tools for legal hold, data retention, and case management (eDiscovery, Legal hold, Audit log, Content search)	✓		✗