MAXIMIZE YOUR ENTERPRISE INFRA WITH AZURE MANAGED SERVICE BY AIS

Improve continuously

Expertise in advice

Business Agility

360°

AIS AZURE

Managed Service

allows your organization to successfully gain..

Execution Excellence

Market-led Technology

Cost efficiency

Time effectiveness

Resource & productivity

Why choosing Azure Managed Service with AIS ?

Proactive Service

- Monitoring your cloud infrastructure and resources 24x7. We monitor your system resource utilization and availability. With the alert, escalation, and problem resolution services, we maximize your critical cloud infrastructure, availability, and performance to fit your needs.
- We provide you with a monthly report and recommendations to improve and optimize your cloud infrastructure.

Operation and Optimization

- With complete infrastructure management, your infrastructure management has never been easier.
- We analyze your azure usage data to optimize your cloud spend, scaling up and down when appropriate.

Securities

Our certified security experts proactively monitor, manage, and support your cloud environment to ensure your organization remains secure and protected.

Advisory Service

Our certified engineers are available to provide consultancy and support your requirements and resolve any issue In partnership with Microsoft premier support, our engineers engage worldwide Microsoft experts to remedy your infrastructure issues with high priorities.

Service Catalog

Service Description	Essential	Premium
Monitoring & Alert 24x7		
Based on Azure Monitor	●	●
Availability	●	●
Performance	●	●
Critical Alert	●	●
Service Desk 24x7		
Online Ticket Portal	●	●
Ticket Operation	●	●
Open case to Microsoft (Premier Support)	●	●
Standard Monthly Report		
Availability, Capacity, Performance	●	●
Ticket and Service Request	●	●
SLAs	●	●
Service Management		
SLA Report	●	●
Incident Management	●	●
Service Request Management	●	●
Problem Management	●	●
Change Management	●	●
OS Administration		
Incident, problem solving and system restoration	-	●
Configuration change support	-	●
Quarterly patch deployment	-	●
Zero-day patch deployment	-	●
Firewall Administration (3Rd Party)		
Incident, problem solving and system restoration	●	●
Configuration change support	●	●
Quarterly patch deployment	●	●
Zero-day patch deployment	●	●
Cloud Platform Administration		
Incident, problem solving and system restoration	●	●
Configuration change support	●	●
Native Cloud Backup Management	●	●
Cost Optimization Quarterly Review	●	●
Annual Full Architect Review *based on Microsoft guideline*	●	●
Virtual Network & Firewall Administration (Native Cloud)		
Incident, problem solving and system restoration	●	●
Configuration change support	●	●

AIS
Business Cloud

The completed cloud ecosystem
for enterprise to accelerate
and simplify their digital transformations.