

## Office 365 Migration Engagement

### Overview

This engagement helps customers migrate from Gmail, local web providers, or on-premise mail systems into Office 365, ensuring secure data transfer, minimal downtime, and adoption success. Licenses are supplied via Advant as the indirect reseller.

### Migration Preparation

- Source system discovery
- Mailbox inventory
- DNS/domain planning

### Migration Execution

- Data transfer
- Cutover/hybrid migration
- User provisioning

### Security & Compliance

- MFA & Conditional Access
- Data Loss Prevention
- Retention policies

### Adoption & Change Management

- Training
- Knowledge transfer
- Support transition

### Roadmap

- Pre-migration tasks
- Migration phases
- Post-migration optimization