

Risk, Compliance & Data Security

Agic's service helps customers translate Italian and European regulatory pressure into a concrete, evidence-based programme — protecting information, data and IT operations across the entire organisation.

Regulatory pressure on Italian organisations has never been higher. GDPR, NIS2 (D.Lgs. 138/2024), DORA, PCI DSS, ISO/IEC 27001 and AgID requirements for the Pubblica Amministrazione all overlap on the same processes, data and IT systems. Treating them as separate silos multiplies effort, blurs accountability and leaves the organisation exposed where the frameworks disagree.

Agic unifies these obligations into a single, integrated programme: we map every applicable regulation against the customer's processes, data flows and IT architecture, assess current maturity, quantify residual risk on information and IT operations, and design a remediation plan that satisfies multiple frameworks at once — with information and data security as the common backbone.



WHAT WE DELIVER

- 1 Compliance Assessment**
Controlled review against ISO/IEC 27001, GDPR, NIS2, DORA, PCI DSS, AgID, ACN, D.Lgs. 231/2001, with a maturity rating per control area.
- 2 Gap Analysis**
Control-by-control comparison between as-is and target framework(s), with prioritised gaps, evidence requirements and effort estimates.
- 3 Risk Analysis on data and IT**
Identification, classification and scoring of risks on information assets, IT services, third parties and supply chain, aligned with ISO/IEC 27005 and NIST RMF.
- 4 Procedural Assessment**
Review and redesign of policies, procedures and operational controls (incident, data breach, access, change, vendor, continuity) so that written, approved and actual practice align.

All four streams keep a strong focus on information and data security — data classification and mapping, RoPA, DPIA, encryption and key management, retention and deletion, secure operations. The deliverable is an executive report with the current compliance posture, a residual risk map and a multi-phase remediation roadmap that the board, the regulators and the operational teams can all use.

HOW THIS SERVICE HELPS YOU GET MORE FROM MICROSOFT AZURE

Agic's professional services help customers get started with and extend their use of Microsoft Azure by embedding compliance and data protection directly into the cloud platform — so regulatory obligations become an enabler of safe Azure adoption rather than a blocker.

- **Govern Azure to your frameworks** — map GDPR, NIS2, DORA and ISO 27001 controls onto Azure and enforce them with Microsoft Purview, Azure Policy and Defender for Cloud regulatory compliance.
- **Protect data in the cloud** — data classification, RoPA, encryption and key management implemented with Azure Key Vault and Purview Information Protection.
- **Optimise and scale securely** — a prioritised roadmap that lets teams expand Azure workloads with continuous, evidence-based assurance and lower compliance risk.

FRAMEWORKS, REGULATIONS & SERVICES

- ISO/IEC 27001
- ISO/IEC 27701
- ISO/IEC 27017 & 27018
- ISO/IEC 22301
- ISO/IEC 42001 (AI Mgmt)
- GDPR & IT Privacy Code
- NIS2 (D.Lgs. 138/2024)
- DORA (EU 2022/2554)
- PCI DSS 4.0
- AgID Linee Guida (PA)
- Perimetro Cibernetico Nazionale
- ACN guidelines
- Banca d'Italia & IVASS ICT
- EU AI Act & AgID AI
- D.Lgs. 231/2001 Models
- NIST CSF 2.0 / 800-53
- Compliance Assessment
- Gap Analysis
- IT & Information Risk Analysis
- Procedural Assessment
- Data Classification & RoPA
- DPIA — Data Protection IA
- Third-Party / Supply-Chain Risk
- BC & DR Assessment
- Remediation Roadmap

OUR PORTFOLIO

TECHNOLOGY SERVICES

- Microsoft Security Technology
- Azure Apps, Infra, Data & AI
- Microsoft 365, Office 365
- Teams & Teams Platform
- Managed Security
- Managed Services
- Dynamics 365 Solutions
- Low-Code / No-Code
- ISV

ADVISORY SERVICES

- Security Strategy & GRC
- Technology
- Business Change Enablement
- IT M&A

INDUSTRIES SERVED

- Agriculture
- Architecture & Engineering
- Consumer Packaged Goods
- Energy & Utilities
- Financial Services
- Government
- Health & Life Sciences
- Legal Services
- Manufacturing & Distribution
- Retail
- Transportation

ABOUT AGIC

A leading Italian Company with 30+ years in digital transformation. 400+ professionals across 9 Italian offices and a Tirana dev hub, serving 400+ enterprise customers.

CERTIFICATIONS

ISO 9001:2015	Quality Management
ISO 14001:2015	Environmental Mgmt
ISO 45001:2018	Health & Safety
ISO 27001:2022	Information Security
ISO 27701:2019	Privacy Information Mgmt
ISO 37001:2025	Anti-bribery Management
UNI PdR 125:2022	Gender Equality
PAS 24000:2022	Social Responsibility

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Contact us today to learn more about Agic solutions.

PHONE +39 06 888851

E-MAIL info@agic.it

WEBSITE agic.it