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Adoption & Change Readiness Assessment

Agilisys Overview - What we do

Making digital perform for public sector

Proven Implementers

We have migrated over 130,000 users to 365 services

Public service experts

Many of our 1500 employees have worked directly for Local Government

Tried & Tested Methodology

Structured & detailed approach based on best practice, experience & lessons learnt from many implementations

Microsoft Specialists

Microsoft Preferred Content Services

Microsoft Content Services Partner Program Charter Member

Microsoft Partner

- Gold Application Development
- Gold Application Integration
- Gold Collaboration and Content
- Gold Cloud Platform
- Gold Cloud Productivity
- Gold Communications
- Gold Data Analytics
- Gold Datacenter
- Gold Data Platform
- Gold Enterprise Mobility Management
- Gold Messaging
- Gold Project and Portfolio Management
- Gold Security

Microsoft Certified Adoption and Change Management, Windows Server and SQL Server Migration to Microsoft Azure, and Microsoft Windows Virtual Desktop Advanced Specializations

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Adoption & Change Management is Not Just Comms & Training

Typical approach to people change

Sponsors	Champions	Coaching	Comms	Training	Resistance Management	Adoption Measurement & Monitoring	Rewards & Recognition
Create active and visual executive engagement	Engage and empower key employees to be the face of the change	Enable leaders and managers to have effective conversations about change	Communicate the business reasons for the change and how it impacts employees	Gain knowledge and ability to help transition the future state	Identify, measure and counteract resistance	Measure adoption rates and define actions to enhance adoption	Reward new behaviours and celebrate success

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Our Approach

We work with our clients to define a detailed approach covering five key facets of change adoption.

Each of these must have the right amount of focus to ensure they are delivered successfully.

Failure to manage any of these areas' risks derailing your programme.

Stakeholder Engagement

A structured approach to the identification and engagement of the programme stakeholders

Communications

Impactful, business focused communications

Training

Ensuring end users have the capability to perform in the new ways of working

Change Readiness

Champion Network

A group of peers endorsing and driving the change from within

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Adoption & Change Readiness Assessment Approach

Typically, 2 Weeks

Inputs

- 1-2 kick off workshops
- Stakeholder Interviews

Activities

- Review existing practices
- Interview key people
- Review existing workloads in use & current adoption statistics

Outputs

- Adoption & Change Readiness assessment presentation with recommendations

Outcomes (Benefits)

- Readiness to adopt key change principles evaluated
- Improvements to current processes and activities identified
- Risks identified in doing nothing

Impacts (Benefits)

- Lower risk to the organization
- Strategic roadmap to implement additional successful change.
- Enhanced employee engagement and well being
- A roadmap with clear actions required for increasing adoption & engagement

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