

# Agilisys

## M365 Intelligent Intranet Solution

based on Microsoft SharePoint Online,  
Microsoft Teams and Microsoft Viva Connections



# Contents

Who needs an Intelligent Intranet?

Why have an Intelligent Intranet?

Why work with Agilisys?

The Microsoft Intelligent Intranet Solution

Our approach to delivery

The added value we bring

Agilisys accreditations and Certifications

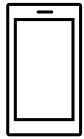


# Who needs an Intelligent Intranet?



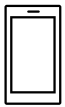
Information Worker

*Normally, I am busy responding to issues faced by citizens, patients or frontline staff. It is frustrating to spend so much time searching for relevant information, because this leaves me little time to carry out more value-adding activity. Our existing Intranet always seems out-of-date and most of the information on the Intranet does not seem that relevant to the work I do.*



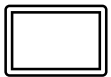
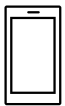
Frontline Worker

*I work directly for citizens, patients or victims, but I don't always feel fully engaged with the organisation and cannot keep up with the pace of change. I am new to the job, and I have difficulty finding and interpreting policies, procedures & the latest organisational news. Our Intranet does not work well on my mobile device, and it is difficult to find appropriate information when I need it.*



Manager

*I often need to make important decisions without having all the necessary information to hand. When members of my team leave it takes too much time and effort to bring new starters up to speed. Our existing Intranet is difficult to navigate, the search facility does not work well, and the content isn't that relevant to my role within the organisation. Updating the Intranet is challenging for all our Subject Matter Experts (SMEs).*



Senior Leader

*I am unsure if all employees are engaged and aligned with our organisational objectives. Our existing intranet is static and suffers from a lack of adoption. We need to improve communication within the organisation without building an expensive new Intranet as we have a limited budget.*

# Why have an Intelligent Intranet?

In the hybrid workplace, **1 hour is lost every day** searching for information, **60%** of employees are **less connected**, only **15%** feel **engaged**, **56%** say their job is **more demanding** and **85%** report a **decrease in wellbeing**



**60%**

are less connected



**15%**

feel engaged at work



**26%**

feel up-to-date on company news

## Key Benefits of an Intelligent Intranet

- ✓ Allows us to **increase employee engagement & connection**
- ✓ Allows us to **share important authoritative information** across the organisation
- ✓ Improves the quality of **decision making**
- ✓ **Increases the relevance** of content for different roles (or personas)
- ✓ **Amplify organisational culture**
- ✓ **Reach everyone** everywhere
- ✓ **Reduce time wasted** searching for information
- ✓ **Increase Intranet adoption**



**56%**

say their job is more demanding



**1 hour**

per day lost searching for information



**85%**

decrease in wellbeing

# Why work with Agilisys?



## Our Approach

The Intelligent Intranet is one of our key propositions. We focus on the **articulation of a desired future state** which we develop into both an **action-oriented roadmap** and a **target operating model** to help our partners realise their employee experience ambitions.



## Our Services

The services we offer have an **organisation-wide focus**. We know for a strategy to be truly embedded in a public body, **benefits and buy-in need to be recognised from top-to-bottom**.



## Our Team

Our Modern Work Team is a **multi-disciplinary, diverse** set of technical architecture specialists & engineers with in-depth knowledge of **Microsoft Viva & Microsoft 365**. This allows us to regularly draw on **colleagues from across the practice to enhance our service when value-add opportunities arise**.

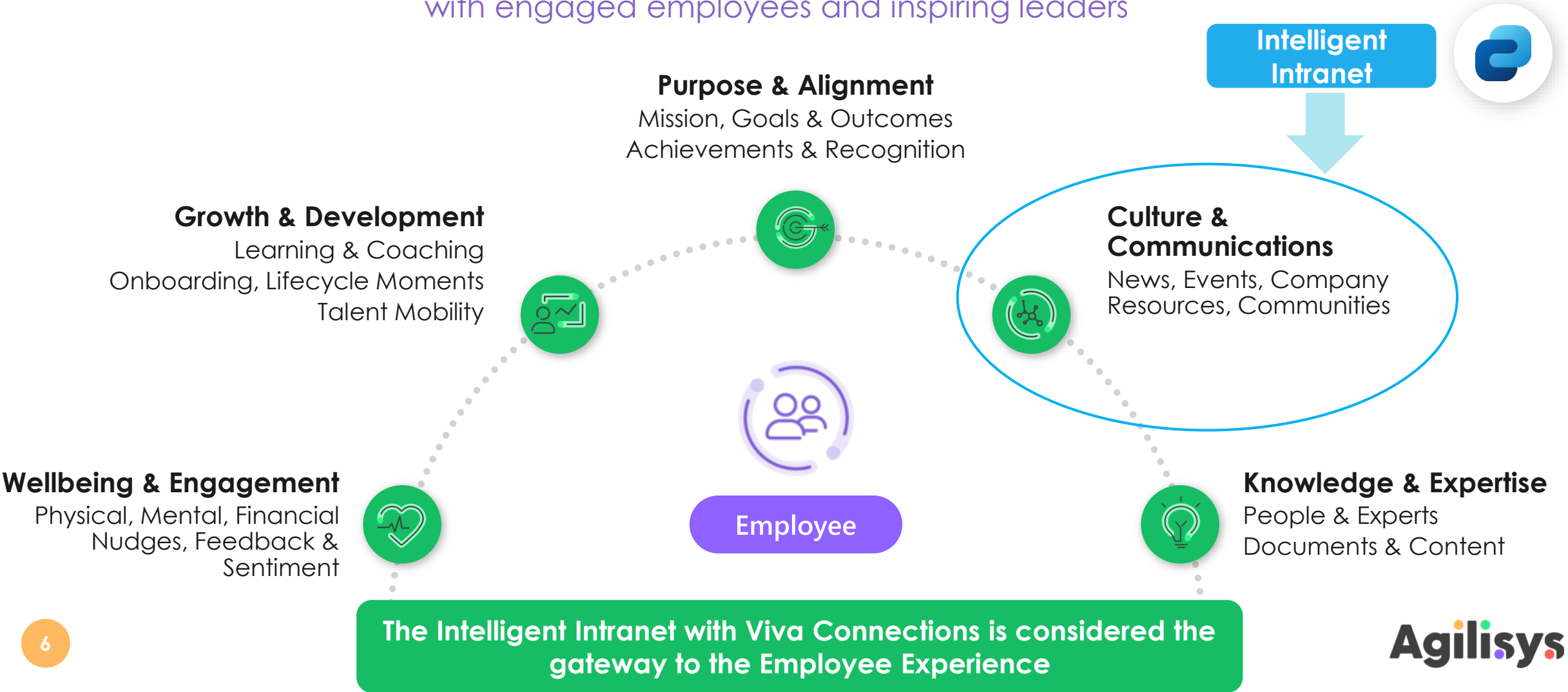


## Our Experience

At Agilisys we leverage **our expert and current knowledge** to help clients across regional and central government, NHS Trusts, and police forces maximise the potential of their content, processes & data.

# The Microsoft Employee Experience Platform: Microsoft Viva

A digital platform that helps organizations create a thriving culture with engaged employees and inspiring leaders

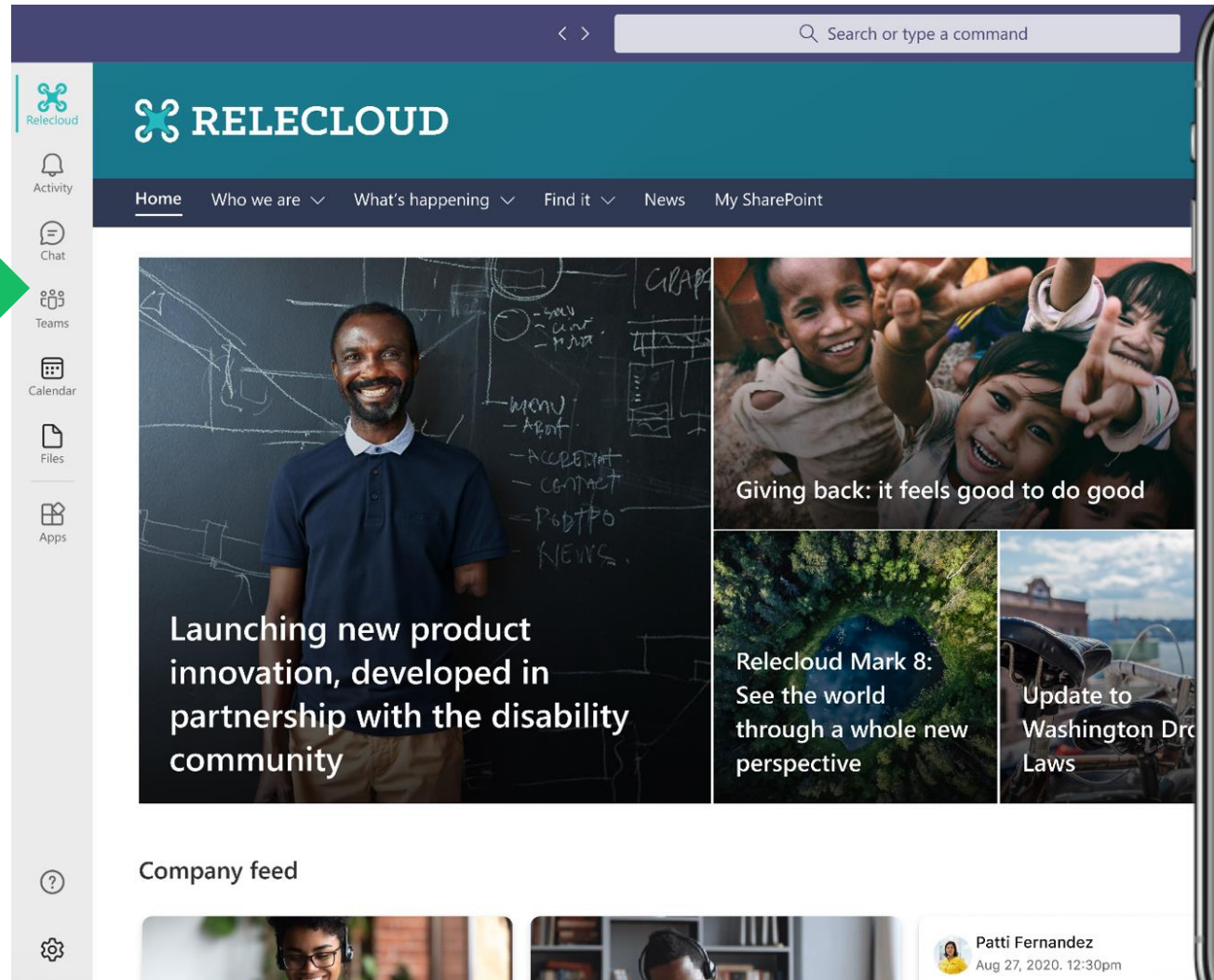




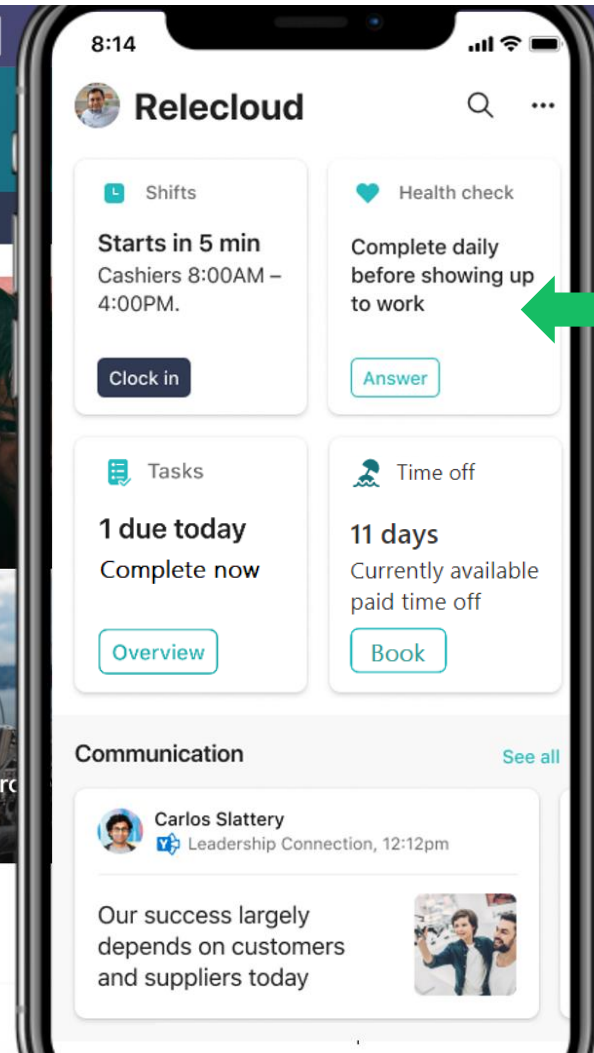
# The Intelligent Intranet with Microsoft Viva Connections



Desktop View



Mobile View



Microsoft Teams



SharePoint Online

# Agilisys Intelligent Intranet Solution options



## Intranet MVP

SharePoint Online  
Configuration

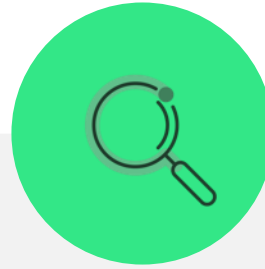
Viva Connections  
Configuration

Look book install

Starter Kit install

Simple Navigation

1 Month



## Full Intranet Build

**Intranet MVP +**

Site Hierarchy

Navigation

Personalisation

Classification

Advanced Search

Related Content

Simple Integration

2-3 Months



## Intranet Migration

**Full Intranet Build +**

Assess existing Intranet

Data Analysis

Information Architecture

Migration Mapping

Migrate existing content

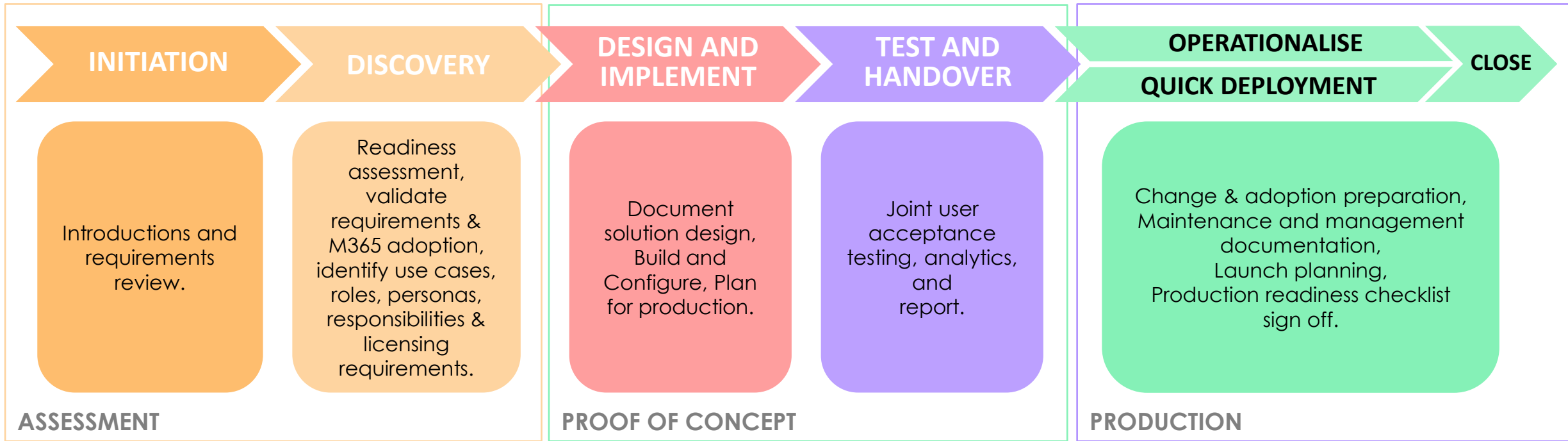
Custom feature development

Custom Apps Integration

4-6 Months



# Intelligent Intranet – a path from assessment to production



# Our approach to delivery

- We have experience of delivering Microsoft SharePoint Online Intranets for **multiple Local and Regional Government organisations, policing organisations and healthcare providers**.
- We can undertake a **gap analysis against your existing operating model** to highlight implementation gaps and develop remediation plans.
- We can support you to identify **use cases** and develop **proofs of concept** to demonstrate the value of implementing targeted initiatives.



Deploy a **multi-disciplinary team** with strategy and operating model **specialists**



Identify pain points and undertake **root cause analysis**



Determine the prioritisation and sequencing of **capability maturity**



**Align** the strategy to the existing **business plan**



Construct the strategy in a way that is **easily understood by everyone** in the organisation



Centralise **stakeholder engagement** to gather contextual information



Provide a **holistic overview** of your approach to your Intranet, beyond just the technical aspects



Outline a **tangible and action-oriented blueprint or change**

# The added value we will bring

Across the portfolio of projects, we work on, **our team of Intranet specialists look to add value to delivery at every opportunity**. Just some of the ways we do this are outlined below.



## Proven Track Record of Partnership

- ✓ Our preferred way of doing business is to work together to tackle challenges and create solutions.
- ✓ We understand what it takes to build enduring relationships founded on trust and would set about achieving this with you from day 1.
- ✓ 4 out of 5 of the organisations we work with ask us to support them with further projects.



## Technology Specialists

- ✓ Optimising an organisation's employee experience is in our DNA. We helped Microsoft shape Microsoft Viva & we have unlocked new technologies for public sector clients for over 20 years.
- ✓ Our Tier 1 Microsoft Partnership status affords us privileges we are able to pass on to the organisations we work with, helping them to utilise ever-growing employee experience features & improvements.



## Experienced teams able to roll up their sleeves

- ✓ Unique blend of experts who combine strategic thinking with deep technical expertise.
- ✓ We understand that investing in technology only delivers results when you give equal thought to the people, process and governance elements of transformation work.



## Knowledge Transfer

- ✓ We pride ourselves on our approach to knowledge transfer and the focus we put on this from the outset of our projects.
- ✓ Our key principles are that Knowledge Transfer starts on day 1, is collaborative and tailored to your specific circumstances and capacity.

# Accreditations and Certifications

In addition to these certifications, we are also:

- A Power Platform and Power BI partner
- A charter member of the Microsoft Content Services Partner Program (since its inception in 2018)
- A member of the UK jumpstart & early adopters programmes for Microsoft Viva & Modern Endpoints



Gold Application Integration  
Gold Application Development  
Gold Cloud Platform  
Gold Cloud Productivity  
Gold Collaboration and Content  
Gold Communications  
Gold Datacenter  
Gold Data Analytics  
Gold Data Platform  
Gold Messaging  
Gold Project and Portfolio Management  
Gold Security  
Gold Enterprise Mobility Management  
Gold DevOps



Advanced  
Specialisation



Silver Windows and Devices  
Silver Small and Midmarket Cloud Solutions  
Silver Cloud Business Applications

Windows Server and SQL Server Migration to Azure  
Teamwork Deployment  
Azure Virtual Desktop  
Adoption and Change Management



Agilisys

An abstract graphic featuring four colored lines (orange, green, purple, and red) that intersect at a central point. The orange line is a thick arc curving from the top left towards the center. The green line is a thick vertical line extending from the top center. The purple line is a thick vertical line extending from the bottom center. The red line is a thick arc curving from the bottom right towards the center. Each line ends with a small dot of the same color. The word "Agilisys" is written in a bold, dark grey sans-serif font, centered horizontally and partially overlaid by the lines and dots.

**Agilisys**

# How we work collaboratively with our Partners to achieve incredible outcomes

