Agilisys

Teams Rapid Deployment

Agilisys Overview - What we do

Making digital perform for public sector

Proven Implementers
We have migrated over 130,000 users to 365 services

Public service experts
Many of our 1500 employees have worked directly in the public sector

Tried & Tested Methodology
Structured & detailed approach based on best practice, experience & lessons learnt from many implementations

Teams specialists

Microsoft **Preferred** Content Services

Microsoft **Content Services Partner Program Charter Member**

Microsoft Partner

Gold Application Development
Gold Application Integration
Gold Collaboration and Content
Gold Cloud Platform
Gold Cloud Productivity
Gold Communications
Gold Data Analytics
Gold Datacenter
Gold Data Platform
Gold Enterprise Mobility Management
Gold Messaging
Gold Project and Portfolio Management
Gold Security
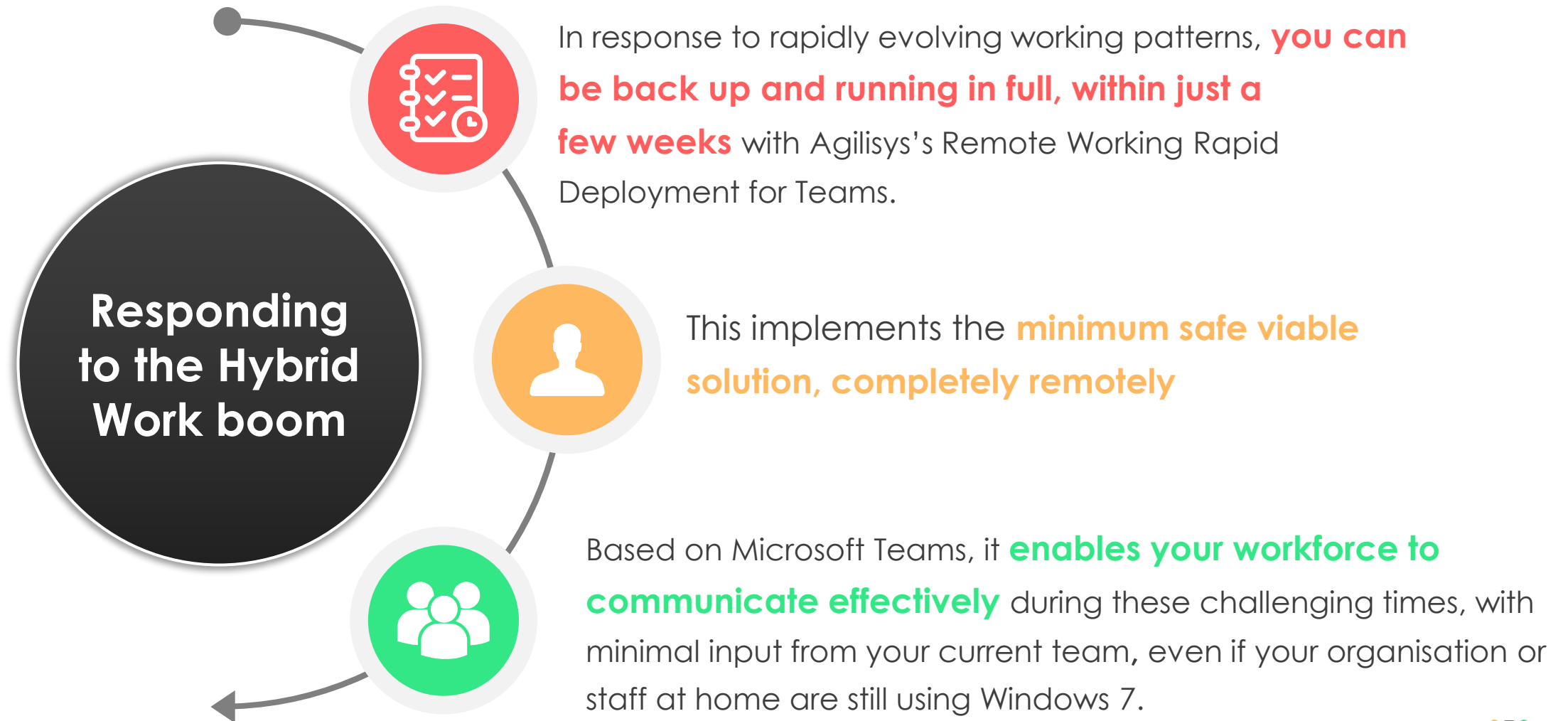
Microsoft Certified Adoption and Change Management, Windows Server and SQL Server Migration to Microsoft Azure, and Microsoft Windows Virtual Desktop Advanced Specialization

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Hybrid Working Challenges

URGENT NEED TO FACILITATE HOME WORKING: Organisations are faced by an unprecedented need to quickly facilitate home working for employees due to the shift towards hybrid or mobile working.

EMPLOYEES MAY NEED TO USE THEIR PERSONAL DEVICES FOR HOME: WORKING They may not have enough mobile working equipment to provide laptops to all employees, so need to consider BYOD scenarios

SECURITY AND COMPLIANCE NEEDS TO BE MAINTAINED: Need to move quickly to avoid employees using personal solutions for communication and information sharing, e.g. DropBox, Google Drive, WhatsApp etc.

ORGANISATIONAL DATA MUST BE SECURED: Organisations must provide a safe enterprise solution which will reduce data leakage and risk exposure.

IMPLEMENTING TEAMS IS ON THE FUTURE ROADMAP FOR MOST PUBLIC SECTOR ORGANISATIONS: Implementing Teams now will enable staff to make calls, video conference and collaborate on documents with colleagues wherever there is an internet connection – on corporate devices, home computers or smartphones.

REMOTE WORKING CRISIS

MANY ORGANISATIONS **DO NOT HAVE THE TECHNOLOGY SOLUTIONS TO ENABLE ALL THEIR STAFF TO WORK FROM HOME**

THEY ARE STRUGGLING WITH **LEGACY SYSTEMS THAT DO NOT SCALE** TO MEET CURRENT DEMAND

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How we can support you

Responding to the Hybrid Work boom

In response to rapidly evolving working patterns, **you can be back up and running in full, within just a few weeks** with Agilisys's Remote Working Rapid Deployment for Teams.

This implements the **minimum safe viable solution, completely remotely**

Based on Microsoft Teams, it **enables your workforce to communicate effectively** during these challenging times, with minimal input from your current team, even if your organisation or staff at home are still using Windows 7.

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How Teams can help support hybrid working

High velocity Team Collaboration
Users at **any location**, using **any device with internet access** can call, video conference, chat or collaborate on documents

Internal & External Collaboration
for **Employees/Staff,** with external Partners, Associates, Agencies, Consultants, Patients, Students & Citizens

Any Device, Anywhere
Rapidly deploy Teams across **personal &corporate devices**, allowing fixed desk workers to work flexibly and remotely. Teams can also be installed on **smartphones / tablets** as well

Online Meetings & Calling
with Audio/Video, Chat, Presentations, Desktop sharing

Facilitate Effective Remote Working
Rapidly empower your workforce to collaborate and communicate from home

Promote Health & Wellbeing
Teams can help people engage with colleagues in a way that provides "face-to-face" contact and supports positive mental health & wellbeing during a difficult time

Windows 7 – replace with hybrid working
Our rapid deployment allows even those on windows 7 to be able to use Teams effectively to support remote working

Safe & Secure
Our deployment of Teams provides the minimum security required for safe collaboration and reduces the need for alternative shadow IT

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Rapid Deployment Options

Communication
Teams – Locked Down

- Teams like Skype for Business
- Calls, chats, meetings including Teams live events
- No Teams-based collaboration functionality
- Safe governance for BYOD
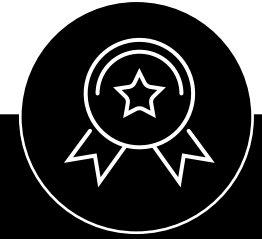
Collaboration
Internal Collaboration

- Calls, chats, meetings, live events
- Full internal-only Teams collaboration
- Safest minimum governance & compliance for deployment inc. BYOD
- Manual creation of new Teams

Collaboration+
External Collaboration

- Calls, chats, meetings, live events
- Full Teams collaboration
- Safest minimum governance & compliance for deployment inc. BYOD
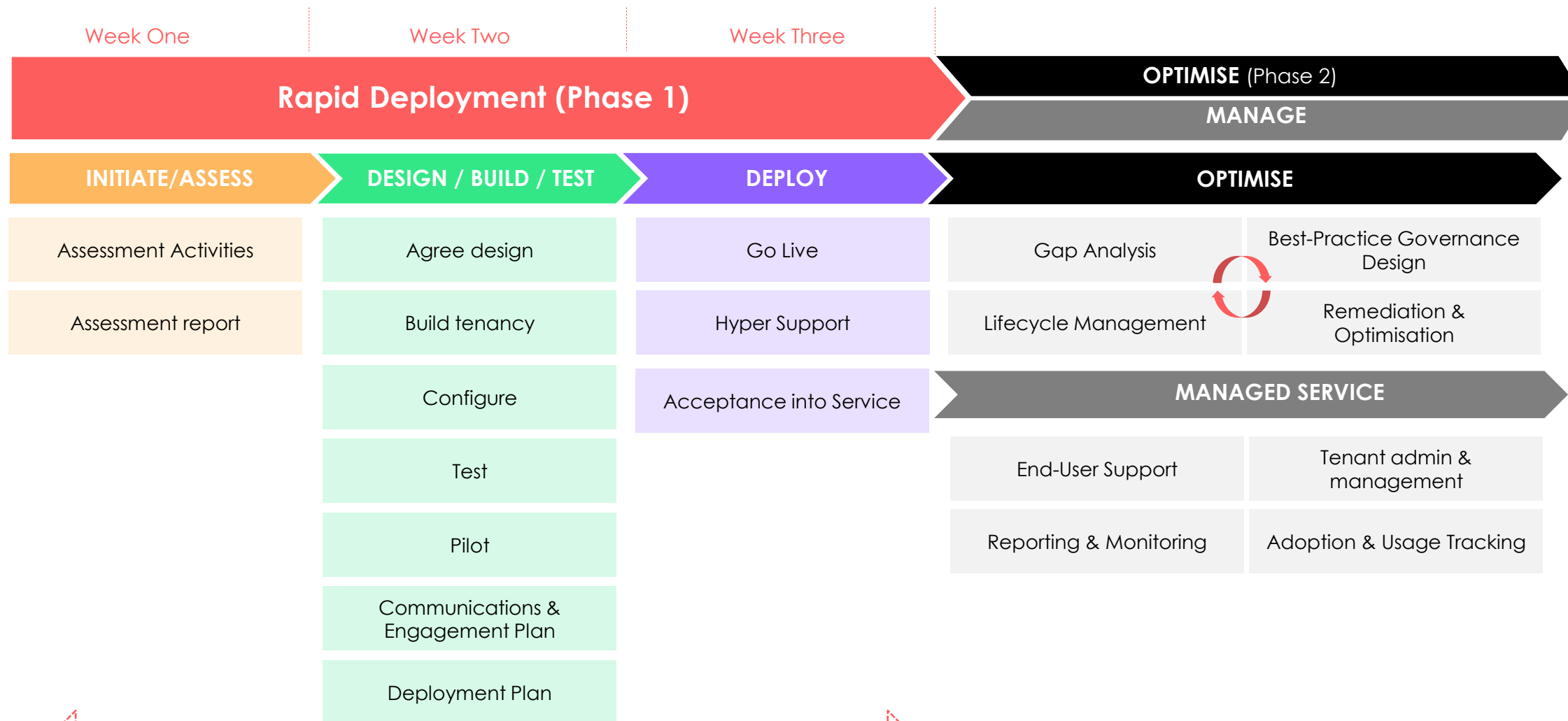- Simple self-serve Teams creation – including guest access

Phase 2
Best-Practice Governance

- Fully governed deployment
- Automated provisioning solution
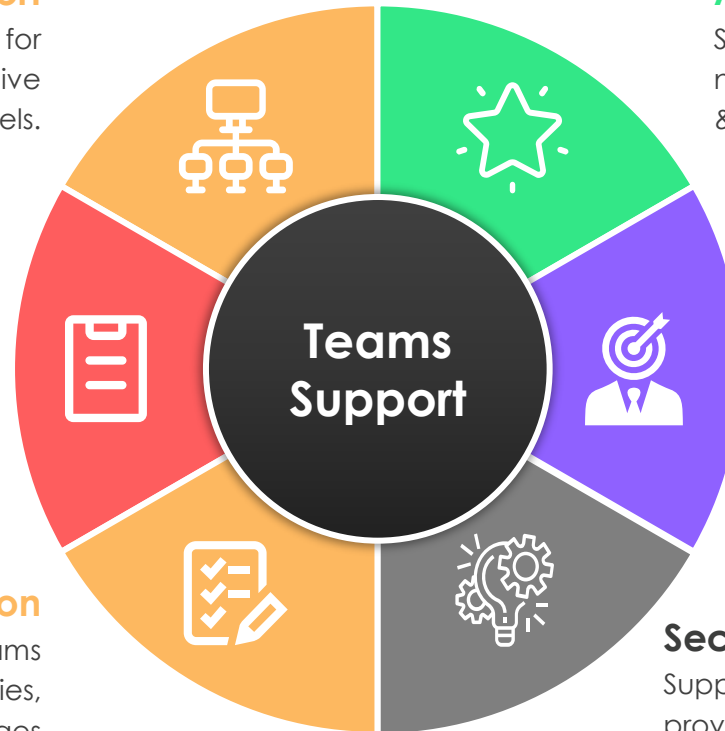- Retrofit best-practice governance
- Tenant-wide scope

NB: implementation of these options may be constrained by existing production configurations

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Our Rapid Deployment Approach

| Week One | Week Two | Week Three | | |

| Rapid Deployment (Phase 1) | | | OPTIMISE (Phase 2) | |
| | | | MANAGE | |

INITIATE/ASSESS	DESIGN / BUILD / TEST	DEPLOY	OPTIMISE	
Assessment Activities	Agree design	Go Live	Gap Analysis	Best-Practice Governance Design
Assessment report	Build tenancy	Hyper Support	Lifecycle Management	Remediation & Optimisation
	Configure	Acceptance into Service	MANAGED SERVICE	
	Test		End-User Support	Tenant admin & management
	Pilot		Reporting & Monitoring	Adoption & Usage Tracking
	Communications & Engagement Plan			
	Deployment Plan			

Implementation timescales may vary from
3-5 weeks – subject to pre-requisites

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Teams Managed Service: Optional Add on

End-User Support

Support for end-user requests and incidents for chat, meetings, audioconferencing, live events, Teams sites and channels.

Administration of Teams

Support end-users with provision of new teams, permissions management & other standard admin tasks.

Monitoring & Reporting

Monitor health, alerts and usage of your Teams platform

Teams Support

Adoption & Change

Provide ongoing adoption metrics and intelligence, and ongoing user comms to drive quick adoption

Tenant-Level Administration

Management of your Microsoft Teams Admin centre, including policies, feature management and changes

Security, Governance & Provisioning

Support, manage and maintain the governance and provisioning process of Teams creation. Baselining and improving the security posture of Teams policies

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