CoPilot for Azure

Client Director
Date

Service Structure

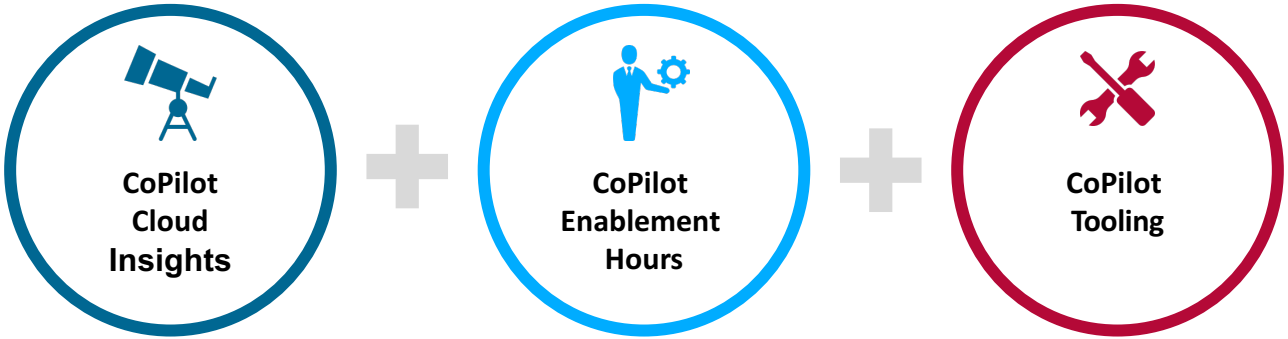
CoPilot for Azure

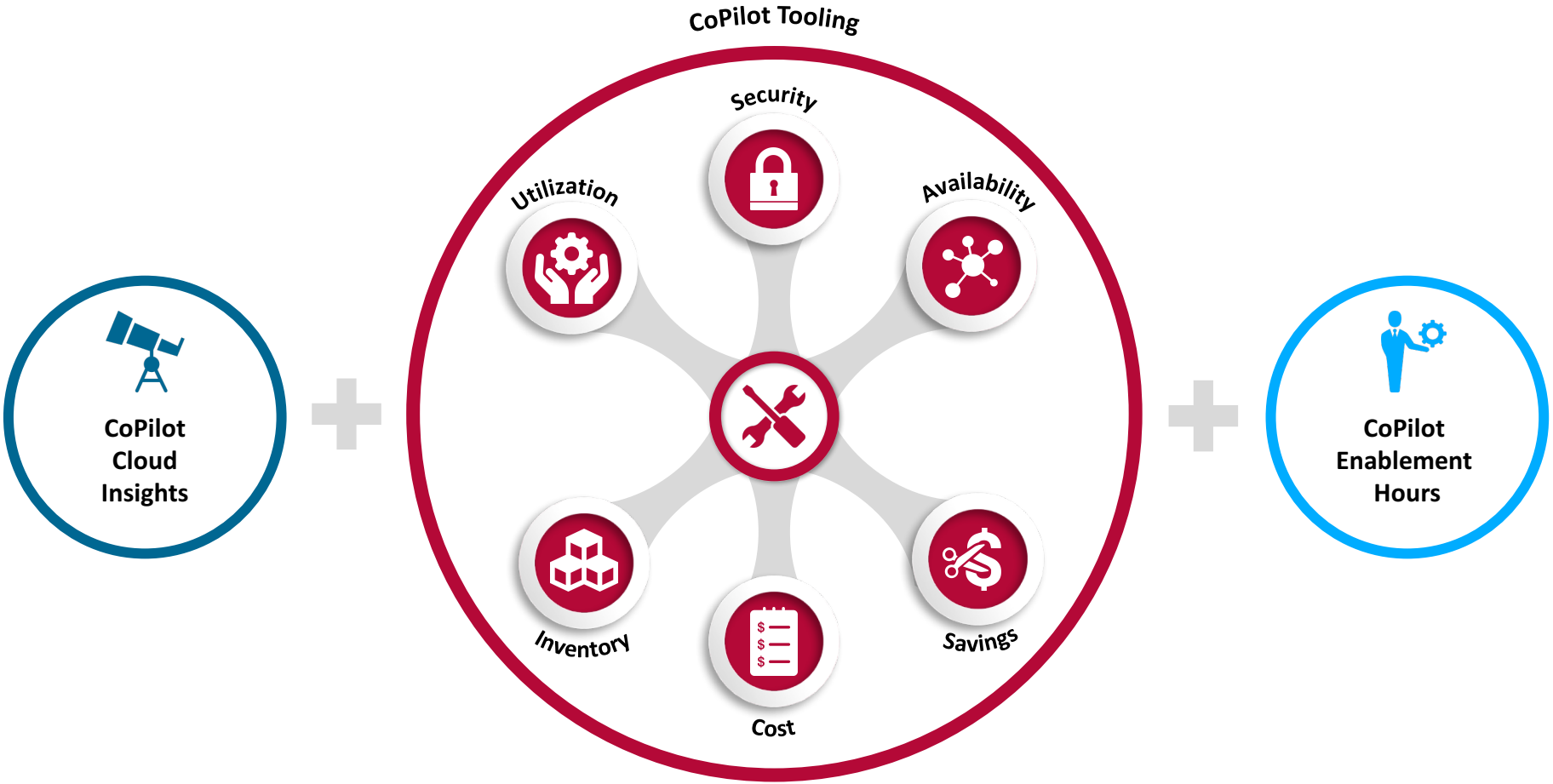
AHEAD®

Service Overview

CoPilot for Azure allows Client to continue optimizing their environment with the help of the AHEAD team of certified Azure engineers. Client can subscribe to Cloud Insights for optimization recommendations and Enablement Hours for help with remediation, configuration, and other technical requests. CoPilot provides a **consistent AHEAD point-of-contact, monthly Cloud Insights, Cost Optimization and Best Practice Tooling** and **access to Azure engineers.** Based on CoPilot Cloud Insights recommendations or specific customer initiatives, the CoPilot team will help maintain peak efficiency through Enablement Hours.

AHEAD recommends monthly **Cloud Insights** and **20 Enablement Hours** per month over a service period of one year for Client.




CoPilot Tooling
Security
Utilization
Availability
Inventory
Savings
Cost
CoPilot
Cloud
Insights
CoPilot
Enablement
Hours

CoPilot Enablement Hours

CoPilot Enablement Hours provides help with remediation, configuration and other technical requests. AHEAD recommends **20 Enablement Hours** per month over the course of one year for this Service. During this time, Client will be able utilize AHEAD subject-matter experts who specialize in various areas of the Azure platform including:

- Cost Optimization
- Accounts and Subscriptions
- Azure Networking
- Azure Virtual Machines
- Monitoring and Operations
- Azure Storage, Backup and Recovery
- Best Practice Review
- Azure Resource Management Tasks
- Automation (ARM/Terraform)
- Policy Templates
- RBAC Controls
- Service Principals
- Azure Key Vault
- Tagging Automation

CoPilot Assists your Team

Client Request via Service Portal

Review Request and Scope Total Effort

Request Change Approval from Client

CoPilot Team Completes Service Delivery

Ticket/Change Completion and Resolution

CoPilot Cloud Insights

CoPilot Cloud Insights leverage AHEAD's extensive engineering resources and cloud expertise to perform a deep analysis of the Client cloud environment to optimize usage and configurations based on customer requirements. Cloud Insights are delivered as a monthly report to customers presented by a CoPilot cloud engineer to provide additional details and remediation steps including:

- Usage Analysis
- Cost and Savings Analysis
- Reserved VM Instance Analysis
- Utilization Analysis
- Security Analysis
- Best Practice Analysis
- ChatOps

CoPilot Reports on your Environment

Client Selects CoPilot Monthly Insights

CoPilot Team Reviews Environment

CoPilot Team Identifies Improvements

CoPilot Team Provides Monthly Report

Customer Defines Changes to Environment

CoPilot Tooling

CoPilot Tooling provides a consolidated view across Azure accounts for visibility into cost, configuration and security. AHEAD will provide Tooling access for up to three (3) Client stakeholders. The CoPilot Tooling will be accessible via the CoPilot SSO portal. Tooling will provide detailed information about the Azure environment including:

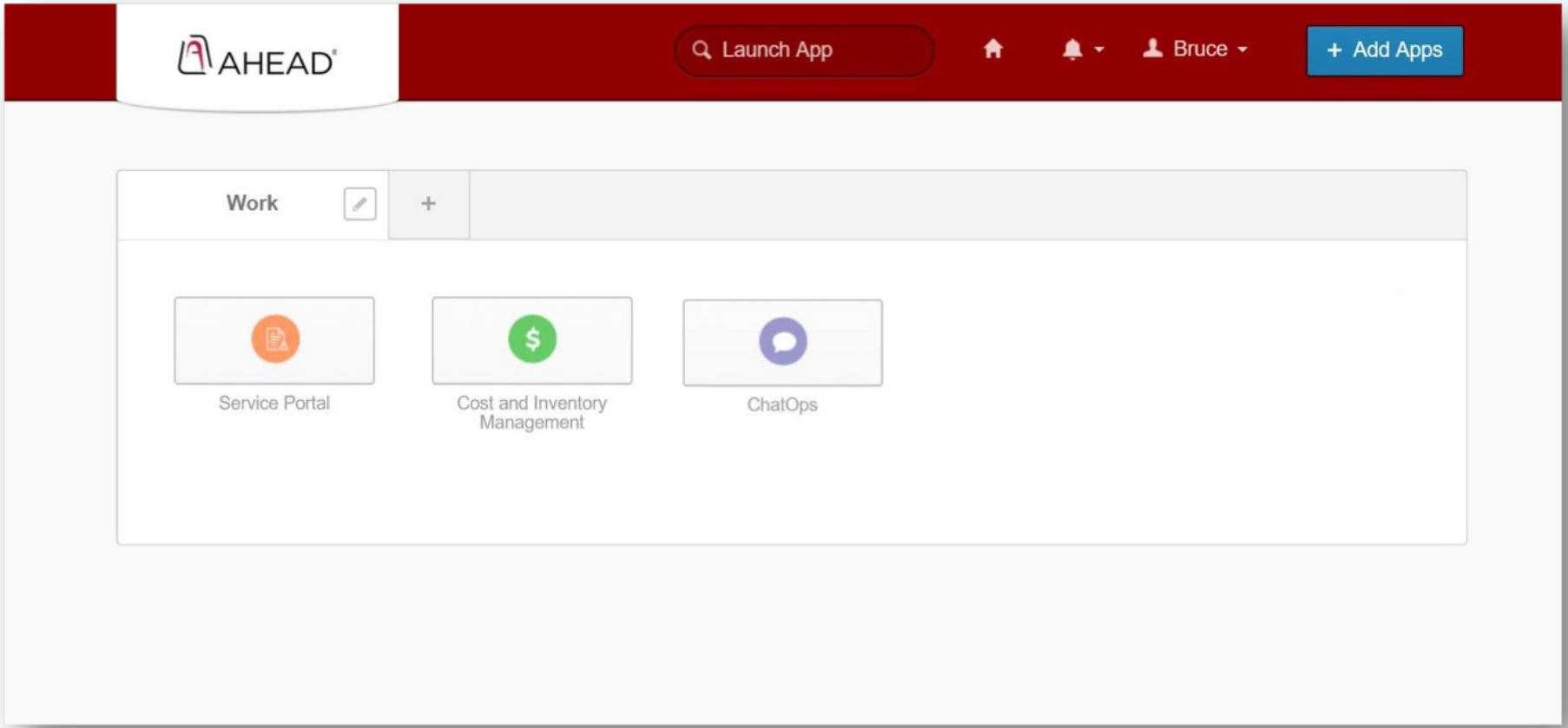
- Savings
- Cost
- Inventory
- Utilization
- Availability
- Best Practices
- Security

Platform Overview

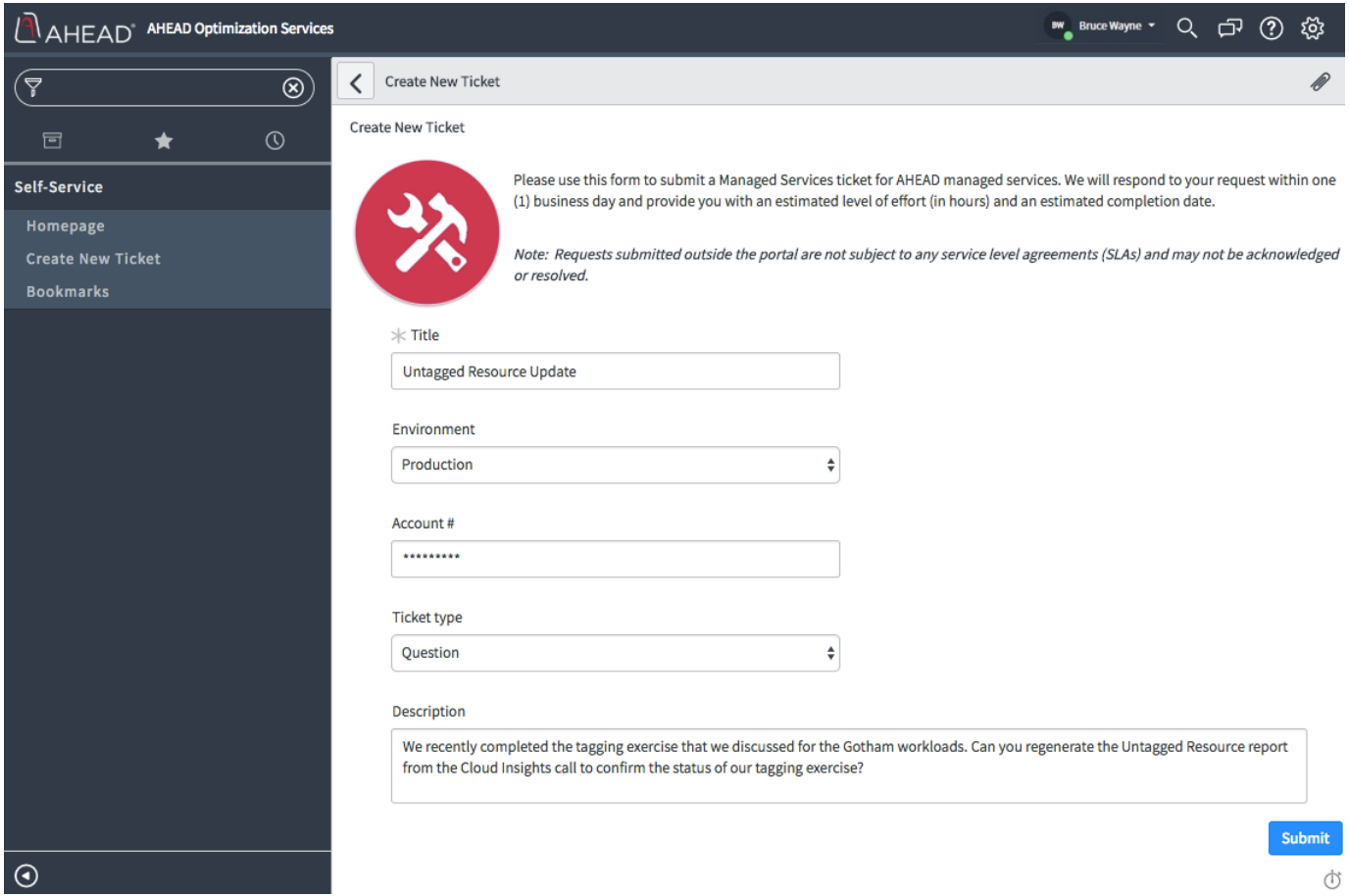
CoPilot for Azure

AHEAD®

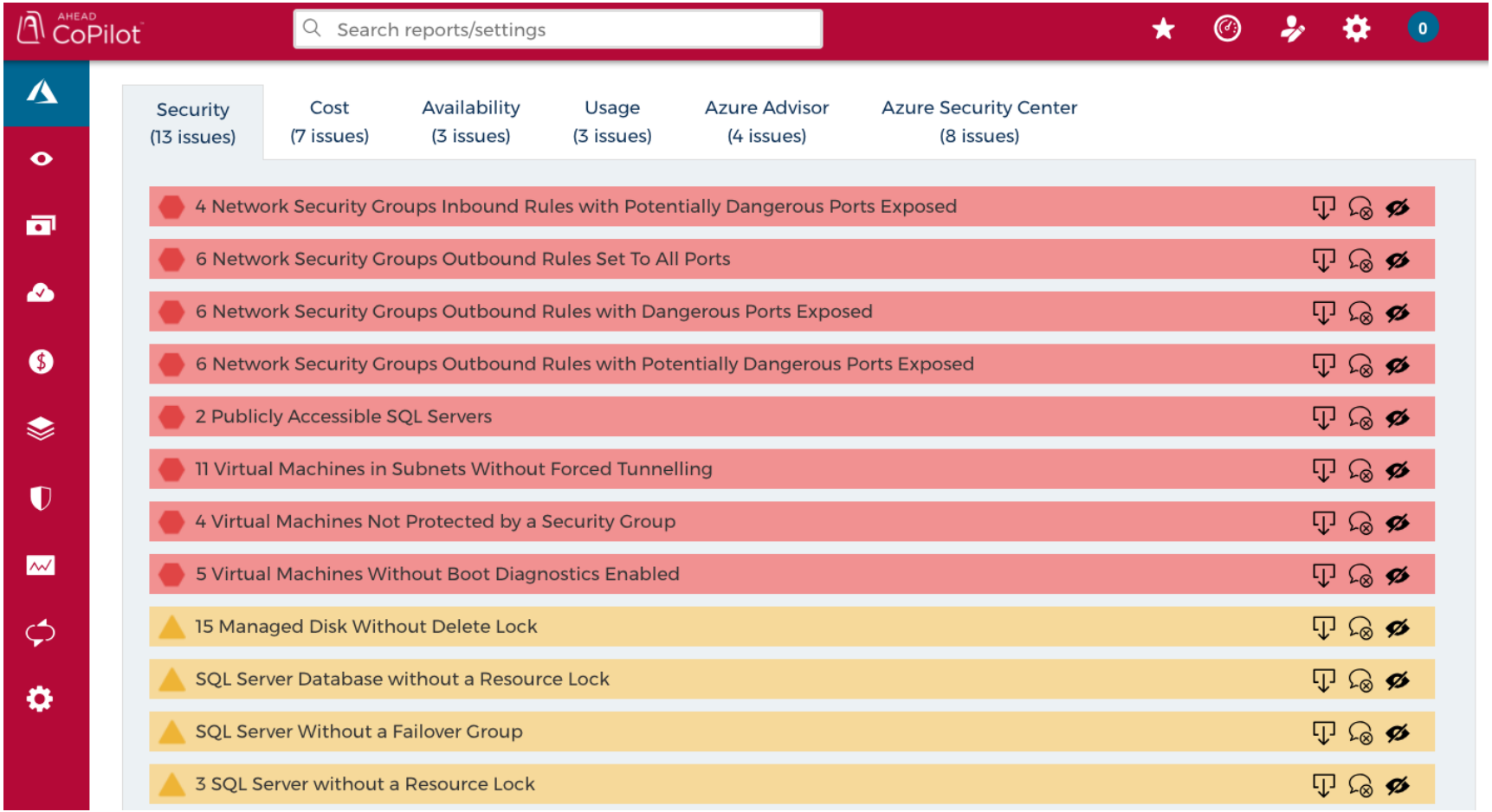
Single sign-on



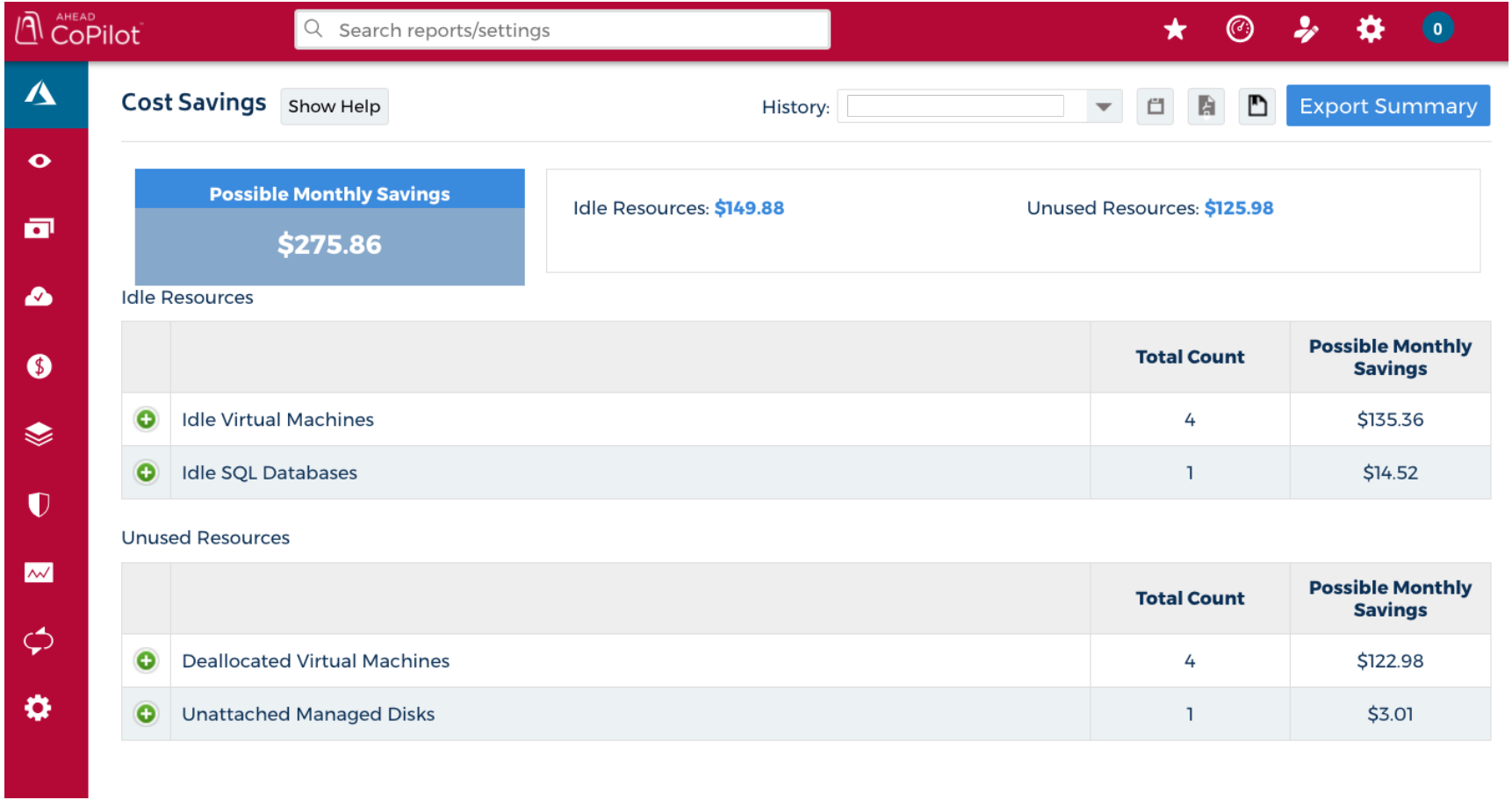
Service Portal



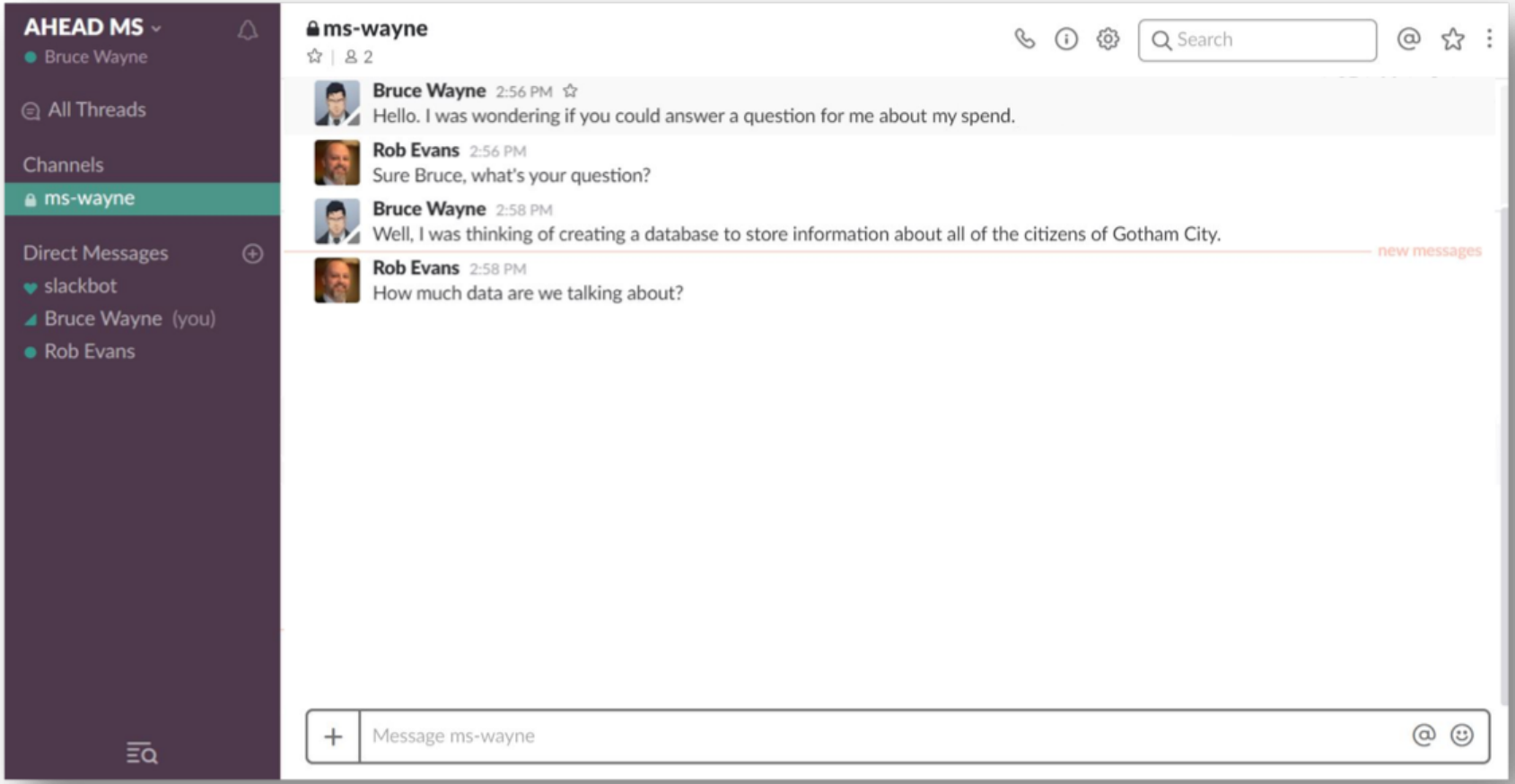
Best Practices



Cost Savings



ChatOps


AHEAD MS
Bruce Wayne
All Threads
Channels
ms-wayne
Direct Messages
slackbot
Bruce Wayne (you)
Rob Evans
ms-wayne
2
Search
Bruce Wayne 2:56 PM
Hello. I was wondering if you could answer a question for me about my spend.
Rob Evans 2:56 PM
Sure Bruce, what's your question?
Bruce Wayne 2:58 PM
Well, I was thinking of creating a database to store information about all of the citizens of Gotham City.
new messages
Rob Evans 2:58 PM
How much data are we talking about?
Message ms-wayne

Experts in Enterprise Cloud

thinkahead.com