Agentic AI Copilot

Universal Enterprise AI Copilot with Agentic Reasoning & Orchestration

Aisera's universal enterprise AI Copilot leverages agentic AI architecture that empowers users with a personal companion for answering questions, analyzing data, providing proactive recommendations, and getting work done. It harnesses domain-specific LLMs grounded in customer data and seamlessly handles intentless natural language requests, proactively and autonomously making decisions and taking actions to drive business outcomes. With its AI search capability, users can perform enterprise-wide searches using natural language. The enterprise AI Copilot understands complex requests conducts federated searches, and generates secure, private, and permission-aware answers and summaries.

90% Cost Savings

80% Improved Productivity

85% CSAT Improvement

Aisera Customers

BDO · GAP · GILEAD · OnTrac. · Alcon · vmware · CENTENE Corporation · workday.

BDO
Adam Dallaire
Senior Manager

"We were looking to boost productivity with increased auto-resolution and allow us to drive our AI IT chatbot journey. We are very pleased with the roll-out of AiseraGPT and are looking forward to expanding our footprint and capabilitieswith Aisera."

GAP
Daniel Heras
Product Manager

"Our Vision was to create a one-stop across IT, HR, Store Support, and Aisera helped us realize that vision with their AI Copilot powered by AiseraGPT & Generative AI."

Dave
David Wilk
CEO & Founder

"DaveGPT, powered by Aisera, fundamentally impacts how we scale by automating simple interactions and generating value through efficiency and supporting our members"

Key Use Cases

Engineering
Code and Test Script Generation, Code Explanation, Debugging, Refactoring, Security Recommendations

Marketing
Email & Social Media Campaigns, Content Generation, Report Summarization, Hot Leads Recommendations

Finance
Automated Data Reconciliation & Analysis, Report Generation & Summarization, Customer Communications

HR
Job Description Generation, Year-end Performance Analyses, Proactive Skill Gap Identification

Sales
Account Summarization, Sales Report Generation, Recommendation of New Opportunities, Email Generation

IT
Proactive Endpoint Management & Troubleshooting, License Utilization Analysis, Software Recommendations

Key Capabilities

Universal Enterprise AI Copilot

With a universal enterprise AI Copilot, you can deliver a single interface for user requests and proactive support across channels and AI agents. It seamlessly orchestrates third-party and internal systems, streamlining workflows and optimizing cross-department processes and integrations

Agentic Reasoning & Orchestration

Aisera's agentic reasoning and orchestration autonomously understand natural language and context to fulfill requests through AI agents. It verifies responses, ensuring personalized, relevant answers and actions for effective resolutions

Domain-specific LLMs Grounded in Your Data

Leverage domain-specific LLMs that are grounded to customer data to increase accuracy while generating accurate, personalized, and contextually relevant responses every time

Enterprise-wide AI Search

Personalize your search results with an up-to-date knowledge graph, presenting relevant information based on context, individual interactions, location, profile, known preferences, behavior, and search history. Facilitate task completion and save time with micro-actions that will allow users to take actions within AI Copilot portal

Build Your Own AI Agent

Create custom AI agents on Aisera's Agentic AI platform with low-code/no-code tools like Prompt Studio, Event Studio, and Workflow Studio. These tools help design AI agents tailored to your business, boosting efficiency and productivity

Responsible Agentic AI with Aisera's TRAPS Framework

Deploy Agentic AI securely with Aisera's TRAPS Framework, addressing biases, and compliance with industry regulations to ensure a trusted, responsible, auditable, private, and secure solution.

Agentic AI Copilot Insurance

> Run a report to fetch all policy changes/activity in the last 3 days

I understand you want me to **generate a report on policy activity in the last 3 days.**

Introduction: The following report provides a summary of all claims filed under the ACME company health insurance plan in the last month. The data includes the Claim ID, Policy Number, Policyholder Name, Type of Claim, Date, Amount Paid, and Status for each claim.

Claim ID	Policy Number	Policyholde
CLM129	PN795	David Wilso
CLM130	PN796	Emily Taylor
CLM131	PN797	Samantha C

Show More ⌄

Link to report(s):

🎤 Ask me anything...

Agentic AI Copilot HR

> Create a comprehensive job description for a data analyst role

To proceed, I will need some **additional information from you.**

Can you please provide the location and experience required for the Data Analyst role?

> Palo Alto, 5yoe

Job Title: **Data Analyst**

The Role

We are looking for an experienced Data Analytics to join our team in Palo Alto, CA. Your expertise in product development and understanding of Data Analytics concepts will be valuable in shaping our innovative solutions and enhancing our existing products. This role is based out of our Palo Alto, CA
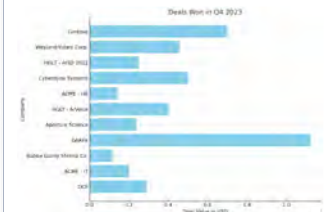
🎤 Ask me anything...

Agentic AI Copilot Sales

> Generate a bar chart report on last quarter's won deals, & calculate the total value

Sure, I can help with that! Here's the report you requested from Salesforce for all the deals we won last quarter (Q4 2023)

Deals Won in Q4 2023

Link to report(s):
Sales Opportunity Data: All-Time

Draft an Email   Convert to a table

🎤 Ask me anything...

Integrations

Built-in Integration with 500+ backend connectors and out-of-the-box set of reports and dashboards for advanced analytics.

Contact Center
GENESYS   AVAYA   8x8   NICE · inContact

Subscription Management
ORACLE   ZUORA   Anaplan   ARIA

Service Cloud
salesforce   SAP   zendesk   servicenow

SaaS Applications
SAP   Magento   NETSUITE   workday

Workflows
servicenow   UiPath   workato

Knowledge Base
Adobe   Dropbox   SharePoint