

## **Power Virtual Agents**

Microsoft Power Virtual Agents offer roundthe-clock assistance, providing instant responses to customer queries. Automating routine inquiries allows human agents to focus on more complex issues, leading to improved service quality and faster resolution times.

By automating routine inquiries, employees can forget about mundane tasks and focus on providing superior care to their patients. Save valuable time and effort using Power Platform capabilities for your operations.



We have been recognised by Microsoft with six global awards including winning the inaugural award for Diversity and Inclusion partner of the year.



## Why Ingentive?

At **Ingentive**, we specialise in unleashing the full potential of Microsoft's business applications, orchestrating complex Azure deployments, and navigating the intricacies of Microsoft Modern Workplace, Power Platform and Cyber Security.

What sets us apart is our unwavering focus on infusing every solution with the transformative power of AI.





Partnering with Ingentive means tapping into our knowledge to empower your organisation. Let our expertise elevate your business securely and safely.

<u>Contact us today</u> to start your journey.