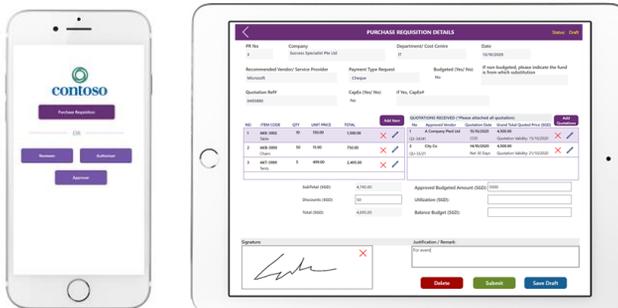


Front Line Worker (FLW) Solutions

ALFA Connections delivers a broad range of Frontline Worker focused - customized applications and digital workflow solutions for the retail and manufacturing industry.

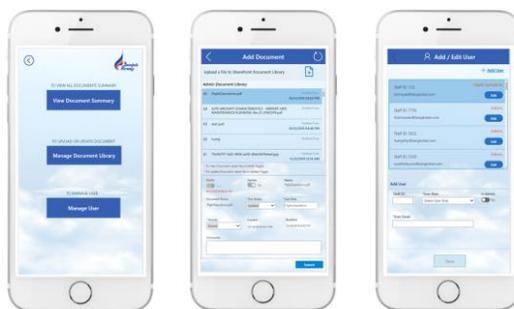
Business Request Applications

Front-Line Worker based digital workflows that include raising a request through mobile devices and creating the workflow for necessary approvals.



Documentation Management System

Facilitates document distribution among Front Line Workers and tracking document actions and audit trail. Supports company audit and compliance requirements.



Operations Management Applications

Provides real time feedback to operations teams and supports Front-Line Worker in delivering a high service level to their clients.



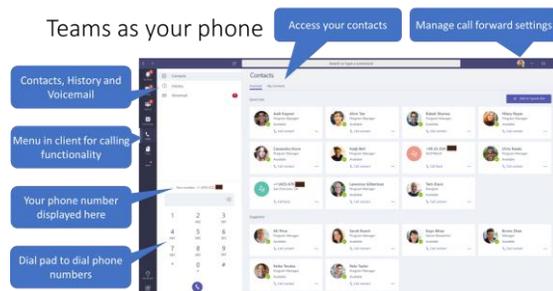
Our Value Proposition

Delivering End to End Service – Envisioning, Onboarding and driving Customer success

#1 Digitize manual processes

Improve Firstline efficiency by automating task & service processes with custom apps and digital workflows.

Leverage ALFA's Power Platform capabilities to drive Rapid Digitization of Manual Workflows and integration to Microsoft Teams



#2 Accelerate onboarding

Onboard employees quickly and enable them to build skills from virtually anywhere. Maximize return of investment through driving usage of Microsoft 365 workloads.

Leverage ALFA's FastTrack benefits to gain access to Subject Matter Experts and User Onboarding to ensure customer success.



#3 Securing Devices

Manage and secure FLW devices through identity, email and device protection. Leverage ALFA's Managed Services.

Leverage ALFA's system integration services to set up conditional access to secure FLW devices, identity and company data.



#4 Protect your organization

Take advantage of Microsoft 365's built-in security and compliance features that safeguard your business without slowing Firstline performance.

Leverage ALFA's managed services for ongoing monitoring and management of your company's Microsoft 365 environment.



ALFA Power Platform 7 Days Workshop

The Power Platform 7 days workshop is a great way to kickstart or accelerate your FLW digital transformation journey as it brings together different functions of your organisation to learn, envision, design, and implement a digital solution together.

Outcomes & Objectives

- ✓ Accelerate development of Front Line Worker solutions
- ✓ Complimentary assessment of an existing manual workflow
- ✓ Deliver one *complete, digital workflow based on customer requirements using Microsoft Power Platform
- ✓ Learn to use Power Platform to build digital workflows by understanding fundamentals and with hands on practice



Who is this workshop for?

- ✓ Line of Business Application Users
- ✓ Business support functions e.g. HR, Procurement, Marketing
- ✓ Application development team
- ✓ Best suited for enterprises with existing manual forms and workflows



“Complete the workshop with one working app and the knowledge to build more...”

Powerful alone. Better together.



Some of our projects

Delivering FLW projects across ASEAN in Local Knowledge and Language

Retail Store Front Management App

Help HQ maintain branding consistency across outlets and consistent customer shopping experience through an application that provides real time store front checking for HQ approval.

- A Singapore fast-fashion footwear and accessories retailer and manufacturer
- With a global footprint of >300 stores across Asia Europe, Latin America and Africa



Document Management System

Update crew members with mission critical information and ensuring all crews adhere to aircraft operation guidelines.

- Boutique Airline of South East Asian country
- Employing >3,000 employees



Airport Maintenance Equipment App

Track and manage airport maintenance equipment to ensure adherence to strict customer service level agreement.

- Leader in self-serve luggage cart, electronic locker, strollers and massage chair operations
- 1,200 airports, train stations, malls and entertainment facilities around the world.



Location Tracing Application

Real time reporting and improved visibility of staff movements to ensure there is no intermingling to prevent spread of Covid-19.

- South-East Asian arm of a US-based multinational electronics solutions company
- 7,500 staff spanning a 413,000 square feet facility



We are reimagining the Future of Work in ASIA

Trusted partner in Modern Workplace across Asia. Delivering best practices in Digital Transformation as a Microsoft FastTrack Partner. Experts in Workflow Digitalization and Front-Line Worker Solutioning



Gold Security
Gold Datacenter
Gold Cloud Platform
Gold Cloud Productivity
Gold Application Development
Gold Collaboration and Content
Gold Enterprise Mobility Management
Gold Small and Midmarket Cloud Solutions

Silver Messaging
Silver Data Analytics
Silver Windows and Devices



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Presence in 7 countries
Customers across 14 countries

Contact us now

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*Terms and conditions apply.