

# Managed Services

**Alfa Connections M365 Managed Service** is designed to enhance your workforce experience by supporting your organization on planning, enablement, implementation, and adoption.

M365 Managed service offering 18/6 email/call support for your organization for any obstacle surfaced within Microsoft 365.

As part of the offering, we provide subscription, advisory, enablement, governance and operation service related to Office 365/Microsoft 365. Our offering is a 12-month contractual service that provides advisory on various services and products to enrich the value of your investment and it includes:

- Customizable scope to meet your business need
- End to end support through managed service
- Drive faster deployment & adoption
- On-demand cloud recordings for knowledge transfer
- Price is based on the scope requested; it may vary based on customer requirement during pre-engagement.