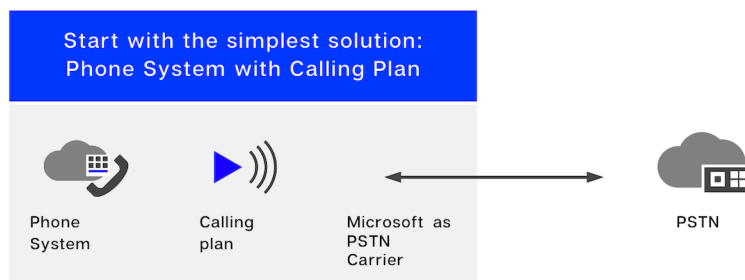


Alfa Connections Managed Teams Phone - Calling Plan

Helping customers enable the Teams Phone by adding the functionality such as making, receiving Phone calls to Microsoft Teams.

Phone System with Calling Plan is Microsoft's all-in-the-cloud voice solution for Teams users. It is the simplest option that connects Phone System to the PSTN. With this option, Microsoft acts as your PSTN carrier, as shown in the following diagram:



BENEFITS	INCLUSIONS
<ul style="list-style-type: none"> You get Teams Phone features with added Domestic or International Calling Plans that enable calling to phones around the world. Users can use Teams to place and receive phone call, transfer calls You don't require deployment or maintenance of an on-premise deployment - because Calling Plan operates out of Microsoft 365 	<ul style="list-style-type: none"> Establish project team, objectives, requirements, and schedule Discovery session Implementation services for Microsoft Teams Calling Plan Pilot user test (25 users to 50 users) Assign user with Microsoft 365 Phone System and phone number 2 sessions of User Training on Microsoft Teams calling Admin Knowledge Transfer session Service Warranty (1 week) FastTrack Plus on M365 Workload - 24 hours (6 - mths)

Alfa Connections Managed Team Phone - Calling Plans

- Questionnaire
- Preparation checklist
- Discovery and pilot session
- Configuration
- Pilot user onboarding
- Production users onboarding
- Training on usage of Teams call.
- Admin Knowledge transfer
- Operation Overview
- 2 sessions x End user training for Teams Phone Calling
- FastTrack Plus on M365 Workload (6 Months)
- 24 hrs duration
- Support Coverage:
 - Exchange Online
 - OneDrive/SharePoint
 - Teams
 - Enterprise Mobility + Security (AADP, MIP, Defender, Intune)