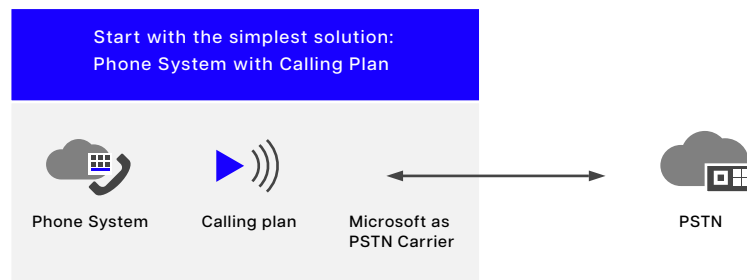


Microsoft Teams: Calling Plan (Service C)

Helping customers enable the modernize communications by adding the functionality such as making, receiving Phone calls to Microsoft Teams.

Phone System with Calling Plan is Microsoft's all-in-the-cloud voice solution for Teams users. It is the simplest option that connects Phone System to the PSTN. With this option, Microsoft acts as your PSTN carrier, as shown in the following diagram:



BENEFITS	INCLUSIONS
<ul style="list-style-type: none"> You get Phone System with added Domestic or International Calling Plans that enable calling to phones around the world. Users can use Teams to place and receive Phone calls, transfer calls You don't require deployment or maintenance of an on-premises deployment—because Calling Plan operates out of Microsoft 365. 	<ul style="list-style-type: none"> Implementation services for Microsoft Teams Calling Plan Pilot user test (limited to 5 users) 2 sessions of User Training on Microsoft Teams calling Admin Knowledge Transfer session Modernize Communications Workshop Alfa Managed Service (1-year) - 10 support tickets
Service C	
<ul style="list-style-type: none"> Configuration Onboard to FastTrack service (150 seats and above) Training on usage of Teams call Admin Knowledge transfer Modernize Communications Workshop 	<ul style="list-style-type: none"> Alfa Managed Service (1-year) 10 support tickets Support coverage: <ul style="list-style-type: none"> Exchange Online Teams Enterprise Mobility + Security (AATP, MIP, Defender, Intune)