



AlfaPeople Copilot in a Day

Workshop



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Exploring the Future of Artificial Intelligence with Microsoft Copilot



www.alfapeople.com

What is a **copilot**?

Intelligent AI assistants that use **generative AI** and **large language models** to assist humans with **complex cognitive tasks**.

Multi-lingual and
multi-channel chat
experiences

Query business data
and knowledge in
seconds

Dynamically interact
with LoB systems and
workflows

Workshop agenda



Introduction

(1 hour with a 15 min break)

- The current role of AI in productivity and business transformation.
- General concepts of AI, including Generative AI, and its application in the business environment.
- Overview of Copilots within Dynamics 365 and other platforms.
- Specific features and benefits of selected Copilot.
- The role of Copilot Studio in customizations, extensions, and integrations.
- Overview of Azure AI Services and its fundamental architecture.



Practical demo

(1 to 1.5 hours with a 15 min break)

- Demonstration of how the technologies work in practice in a demo session guided and presented by the AlfaPeople instructor. Due to configuration restrictions, participants will follow the presentation without interaction at this time.
- Presentation of exemplary use cases in productivity and processes.
- Demonstration of the specific Copilot: configurations, functionalities and customizations.
- Other complementary tools and integrations with other platforms.



Wrap up

(0,5 hours)

- Questions & Answers.
- Next steps.

Why choose the Copilot in a Day Workshop?

Exploring functionalities

It allows your team to explore the capabilities of Microsoft Copilot first-hand, understanding how it can be configured and customized to meet the specific needs of your business.

Identifying opportunities

It helps to identify new areas and processes within the organization that can be optimized with the support of AI, generating greater efficiency and value.

Accelerating adoption

It reduces barriers to implementation by demonstrating how the technology works in a practical and intuitive way, promoting confidence and engagement among end users.

Exploring functionalities

It provides insights and direct suggestions from AlfaPeople's expert consultants, aligning technology with your organization's goals and challenges.

Informed decision-making

It offers a solid basis for making decisions about future investments in AI, exploring real scenarios and tangible benefits for the business.

The opportunity for conversational AI



80% of enterprise applications

will embed a virtual conversational assistant to fulfill content fetching and content generation tasks by 2025. ¹



\$80 billion reduction

in agent labor costs by using conversational artificial intelligence deployments within contact centers by 2026. ²



80% of Conversational AI offerings

will have embedded Generative AI by 2025. ¹

Bend the curve on innovation

Optimize business processes

Enrich customer and employee experiences

Improve efficiency & time to value

Reduce development costs & risks

Source:

1. 2023 Gartner® - The Impact of Generative AI on the Conversational AI Market

2. 2022 Gartner - Forecast Analysis: Hyperautomation Enablement Software, Worldwide

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Inspiring, Leading and, Servicing



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