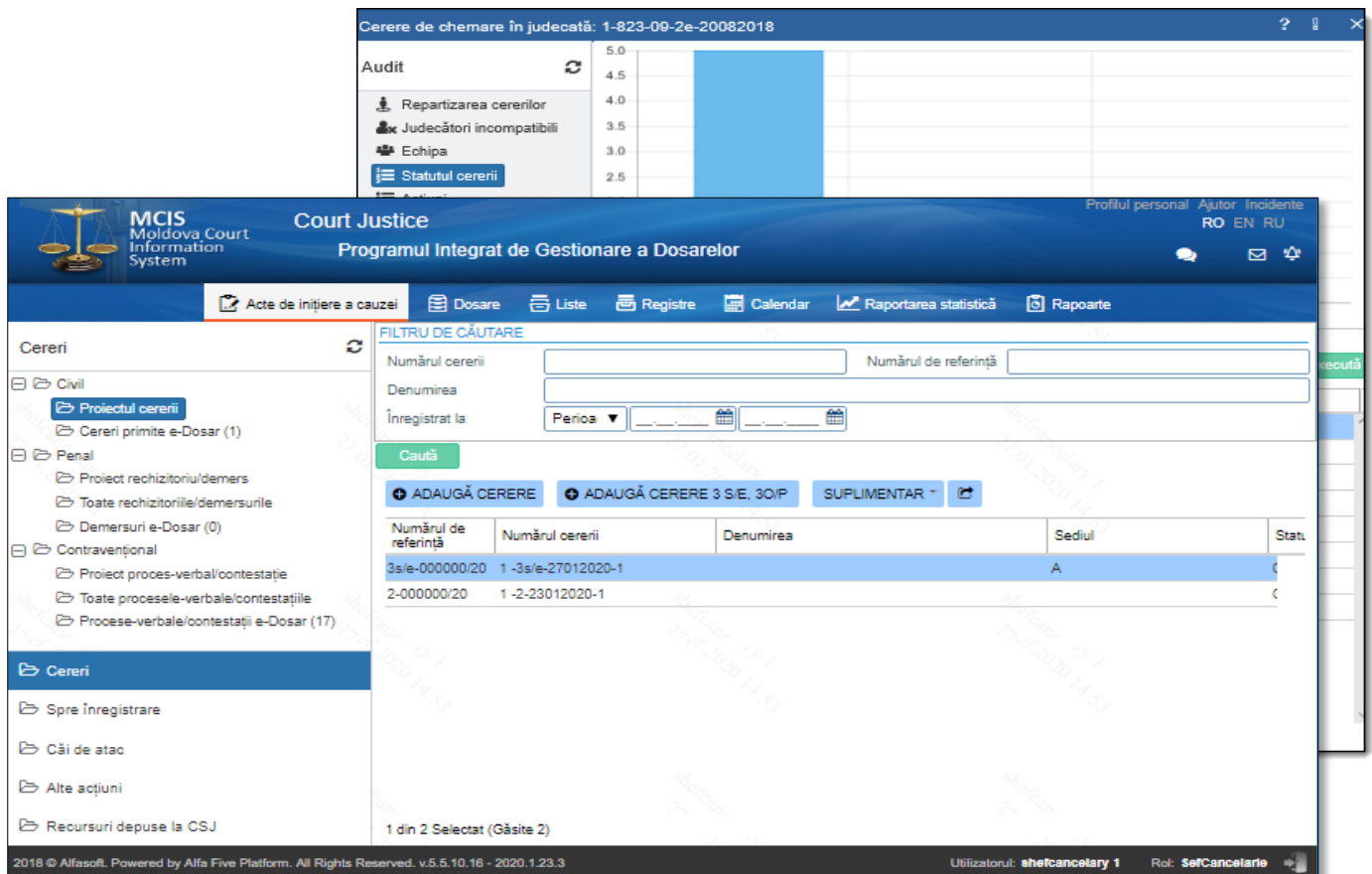


Integrated Case Management System

During the period from February 2018 to May 2019, AlfaSoft srl development team was subcontracted by Millennium DPI Partners LLC to develop the Integrated Case Management System (ICMS/PIGD) for Ministry of Justice of Moldova, under the USAID-funded Open Justice Project in Moldova.

The Integrated Case Management System (ICMS), a nation-wide electronic tool to reduce corruption, promote transparency and increase efficiency in the justice system. The use of ICMS in all courts will

drive qualitative changes in the judicial system by ensuring transparency, judicial accountability, constraining court staff misconduct, and increasing public access to information. The courts will also use ICMS to streamline case management and evenly distribute cases, monitor performance and identify areas of needed reform and intervention. Data extraction and real-time statistics from ICMS will help court leadership better monitor court's activity and ensure a more efficient activity, thus saving time and litigants' resources.



The screenshot displays the 'Court Justice' application interface. The main window is titled 'Programul Integrat de Gestionare a Dosarelor'. It features a sidebar with a tree view of case categories: 'Civil', 'Penal', and 'Contravențional'. The main area shows a search filter and a table of cases. The table has the following data:

Numărul de referință	Numărul cererii	Denumirea	Sediul	Stat.
3s/e-000000/20	1 -3s/e-27012020-1		A	
2-000000/20	1 -2-23012020-1			

At the bottom of the interface, it says '1 din 2 Selectat (Găsite 2)'. The footer contains copyright information: '2018 © AlfaSoft. Powered by Alfa Five Platform. All Rights Reserved. v.5.6.10.16 - 2020.1.23.3' and user information: 'Utilizatorul: shefcancelary 1 Rol: SetCancelary'.

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Core Features of ICMS

- Full lifecycle Case Management for all Moldovan Courts of Justice, i.e. the First Instance, the Appellate Court and the Supreme Court of Justice;
- Random claim/case distribution in accordance with case complexity;
- Automatic anonymization of ruling and decision for publishing on public portal;
- Integration of ICMS with court audio recording systems “SRS Femida”;
- Various reports based on Commission for the Efficiency of Justice of the Council of Europe (CEPEJ) methodology and Business Intelligence module (OLAP);
- Integration through MConnect government service bus with other IT systems of public authorities and state institutions, and joint platform services: MSign - digital signature, MPass – state authentication, MPay – governmental payment gateway, MNotify and MLog).
- Migration of all historic data (more than 1M cases and claims migrated from 24 database sources), migrated databases cumulatively size more than 6TB.

Customer Benefits

ICMS covers full cycle of Case Management on all levels as well as Case horizontal (between Courts of the same level) and vertical (from First Instance to Appeal, from Appeal to Supreme Court of Justice) transfers. In addition to Case management, system manages Courts, their offices and session rooms as well as Courts staff, judicial teams and panels. ICMS provides various reports for its Users depending on their access permissions including statistical data in line with CEPEJ methodology. Business Intelligence module uses data from the whole judiciary system stored in ICMS and provides flexible and informative reporting outputs. .

ICMS has e-Filing (redevelopment) subsystem for online application and access to Claims and Cases. Persons and Entities (Participants) and their legal representatives (Lawyers) are using e-Filing for submitting Claims online, access Cases they are assigned to in order to see their statuses, provide documents, get summons, rulings and decisions, appeal the Cases, make payments etc.

ICMS is integrated with external governmental services for – authentication (MPass), digital signature (MSign), online payment (MPay), logging (MLog) and notification (MNotify). ICMS uses and provides data from/to various state registries over MConnect (National Data Bus) – Registry of Population, Registry of Legal Entities, General Prosecutor’s Office, Ministry of Internal Affairs, Department of Penitentiary Institutions, Office of Executors.

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