Introduction to RapidSUITE

Solution Overview

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Scope

/ Introduction to RapidSUITE

/ Office Digitization with Intelligent Document Processing

/ Content Governance, Search, and Render with Content Services

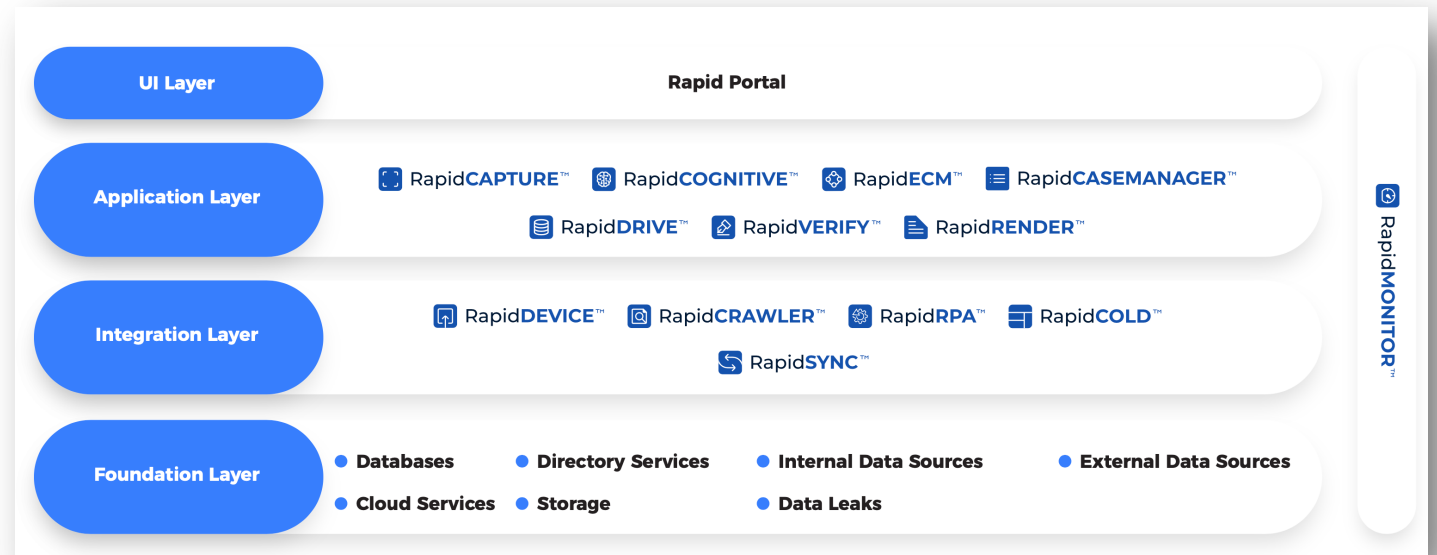/ Business Process Management with Case Management

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Introduction to RapidSUITE

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RapidSUITE

Content Digitization and Automation

/ A portfolio of content automation services

/ Standalone or Fit-for-Purpose Solutions

Layer	Contents
UI Layer	**Rapid Portal**
Application Layer	RapidCAPTURE™ RapidCOGNITIVE™ RapidECM™ RapidCASEMANAGER™ RapidDRIVE™ RapidVERIFY™ RapidRENDER™
Integration Layer	RapidDEVICE™ RapidCRAWLER™ RapidRPA™ RapidCOLD™ RapidSYNC™
Foundation Layer	● Databases ● Directory Services ● Internal Data Sources ● External Data Sources ● Cloud Services ● Storage ● Data Leaks

RapidMONITOR™

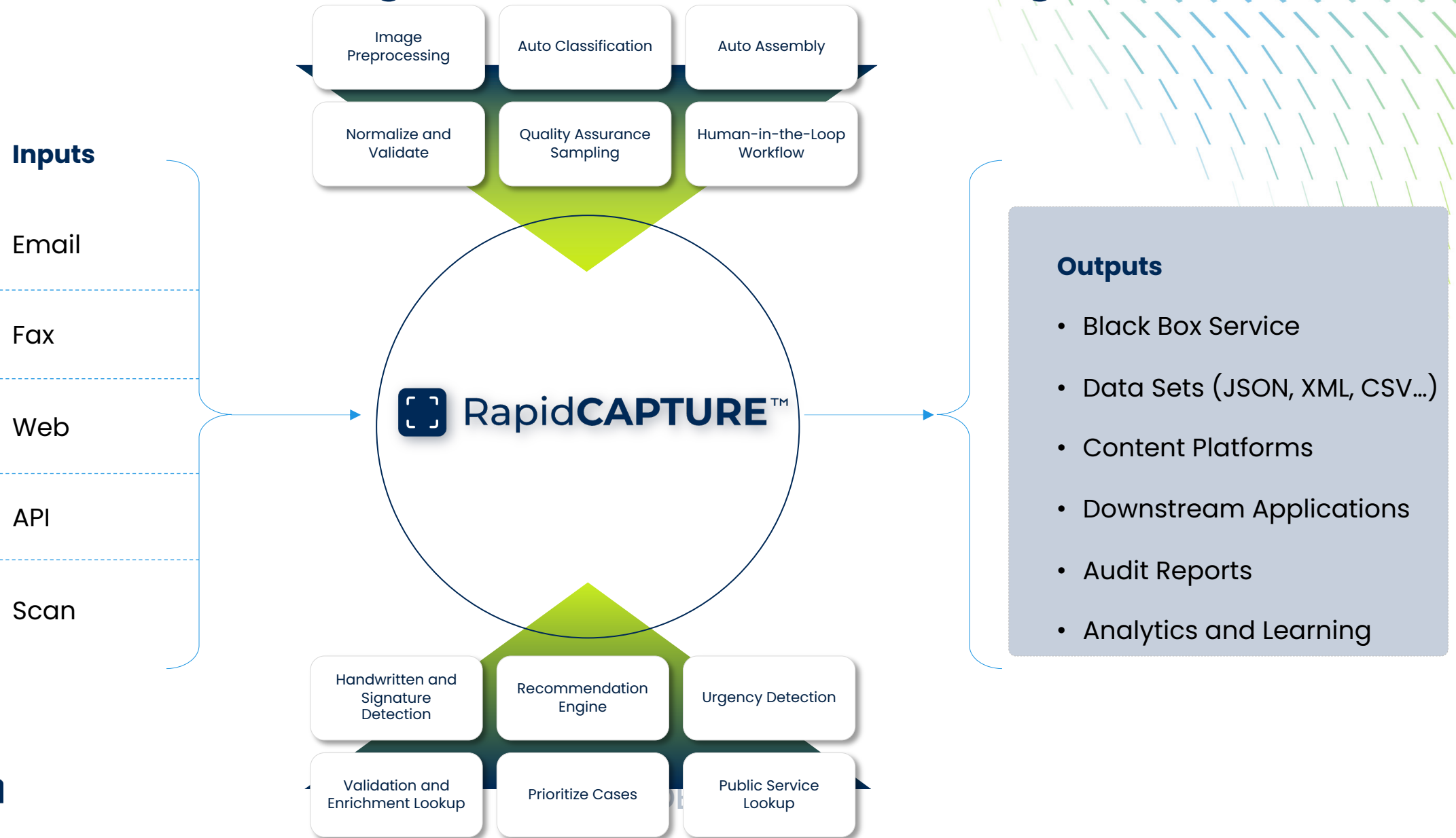Alithya

Office Digitization

Back Scan Paper Archives

Machine Learning Correspondence Processing

Machine and Handwritten Data Extraction

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RapidCAPTURE Intelligent Document Processing

Inputs

Email

Fax

Web

API

Scan

Image Preprocessing

Auto Classification

Auto Assembly

Normalize and Validate

Quality Assurance Sampling

Human-in-the-Loop Workflow

RapidCAPTURE™

Outputs

- Black Box Service
- Data Sets (JSON, XML, CSV...)
- Content Platforms
- Downstream Applications
- Audit Reports
- Analytics and Learning

Handwritten and Signature Detection

Recommendation Engine

Urgency Detection

Validation and Enrichment Lookup

Prioritize Cases

Public Service Lookup

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Content Governance, Search, and Render

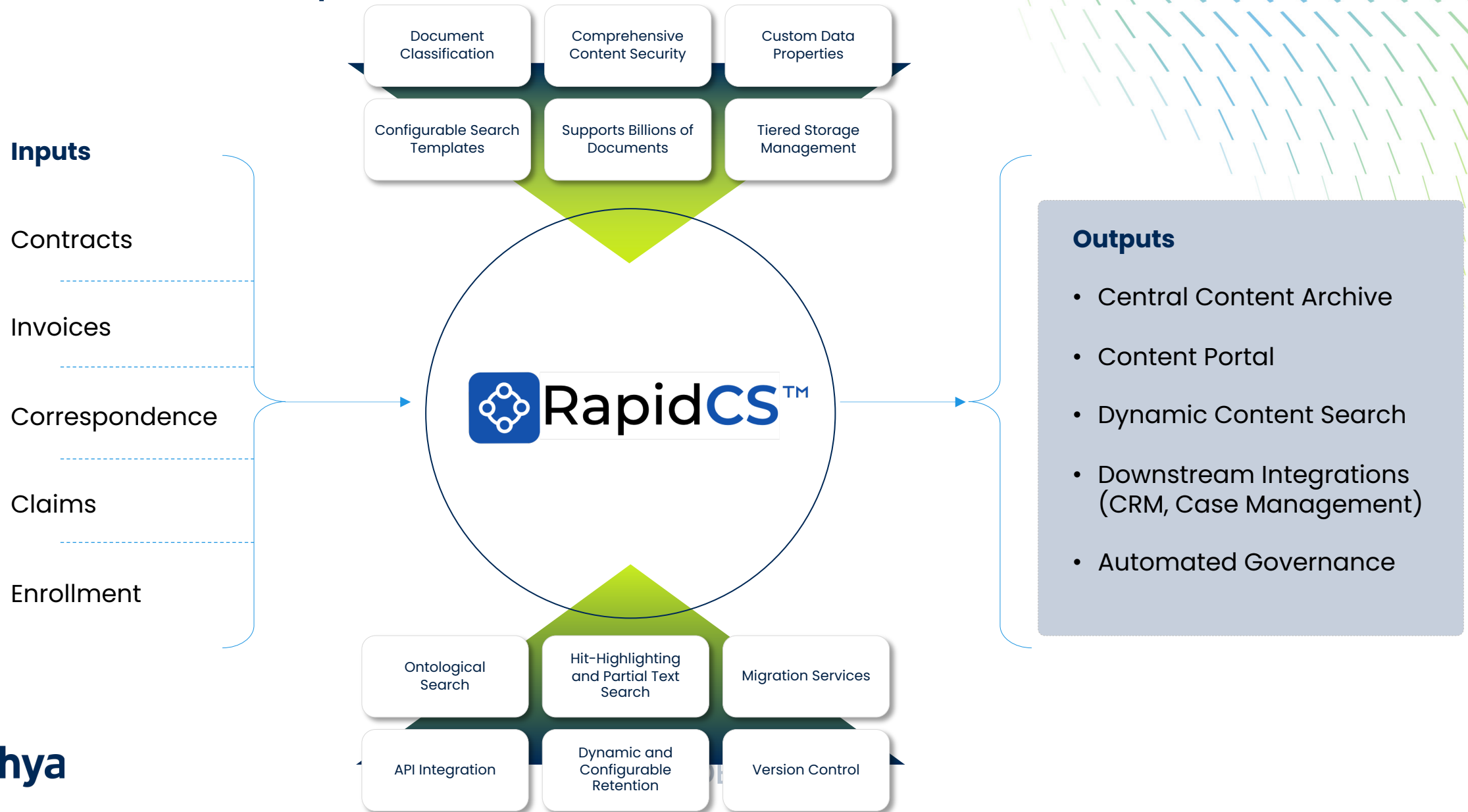Long-Term Centralized Content Storage

Dynamic Image and Content Viewer with Ontological Search

Retention Policies and Governance

RESTful APIs for Integration with CRM and Other Enterprise Platforms

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RapidCS – Enterprise Content Services

Document Classification	Comprehensive Content Security	Custom Data Properties
Configurable Search Templates	Supports Billions of Documents	Tiered Storage Management

Inputs

Contracts

Invoices

Correspondence

Claims

Enrollment

RapidCS™

Ontological Search	Hit-Highlighting and Partial Text Search	Migration Services
API Integration	Dynamic and Configurable Retention	Version Control

Outputs

- Central Content Archive

- Content Portal

- Dynamic Content Search

- Downstream Integrations (CRM, Case Management)

- Automated Governance

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Business Process Management

Dynamic Repeatable Workflows

Customizable and Configurable by Use Case

Content-Driven Events

Role-Based Experience

Comprehensive Task Sort & Filter

Integration Services

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RapidCASEMANAGEMENT – Business Process Management

Events

Project Onboarding

Certificate & License Expiration Renewal

Financial Review

eSigning Collaboration

Estimate Proposals

Configurable Workflows

Dynamic and Repeatablee within a Case

Custom Data Properties

Content-Driven

Related-Content Search

Related-Case Search

RapidCASEMANAGER™

Role-Based Access

Powerful User Experience Portal

Queue Management

Task Sort and Filter

Event-Driven

Reporting & Analytics

Outcomes

- Enhanced Collaboration (Internal and External)

- Comprehensive Audit Trail

- Digital Efficiency

- Process Standardization

- Decision Automation

- Case Performance Insights

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Our expertise and experience

Business Strategy

/ Strategic Consulting

/ Digital Transformation

/ Employee experience and transformative change enablement (Vitalyst)

/ Organizational Performance

/ Enterprise Architecture

Application Services

/ Digital Applications Development

/ Legacy Systems Modernization

/ Control/Software Engineering

/ Cybersecurity

/ Cloud and Infrastructure

Enterprise Cloud Solutions

/ Enterprise Resource Planning (ERP)

/ Corporate Performance Management (CPM/EPM)

/ Customer Relationship Management (CRM/CXM)

/ Human Capital Management (HCM)

Data & Analytics

/ Business Intelligence

/ Data Management

/ Artificial Intelligence and Machine Learning

/ Internet of Things (IoT)

Digital Skilling and Change Enablement

Discussion and Next Steps

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