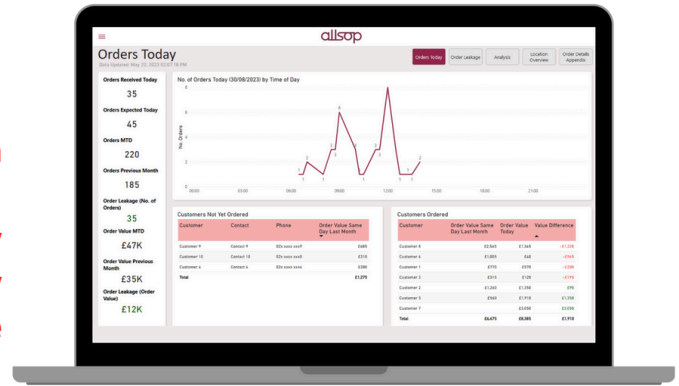# Customer Order Management

Automated Customer Order Processing with 99.9% accuracy.

Digitally Transform how your company processes e-mail orders, increasing capacity with less resources, while enhancing employee and customer experience

How Does It Work?

1. Order received

Orders received via email mailbox, Procurement platforms, etc.

2. Allsop AI Process Automation

AI analysis - Order is analysed based on configured AI template model. Source document, metadata and analysis results are stored for processing.

Order Processing - Business logical applied through rules configuration, data validation & data mapping. Exceptions raised for manual intervention, reporting or re-training of AI models.

3. ERP Integration and Reconciliation

Confirm - Send confirmations to confirm order receipt Allsop AI automatically integrates information back to ERP for transactional processing. Order follows standard business operating process and is delivered to customer.

Main Benefits

✅ **Automate and Integrate – Seamless Order Fulfilment**

Allsop integrates with today's Inventory, Delivery, CRM and ERP systems to provide end to end Order Fulfilment.

✅ **Increase Capacity and Efficiency**

Allsop Digital Process Automation allows you to increase internal capacity and deliver more products, to more customers, without additional human resources.

✅ **Mitigate Risk – Improve Customer Service**

Avoid costly errors, missed deliveries or costly out of sequence delivery or returns stemming from human manual data entry in your order process.

✅ **Reduce Costs – Order to Cash**

Remove the human cost currently required to manually open, filter, extract and re key order info required to check stock and arrange delivery.

<u>Read our client successes on our website</u>