

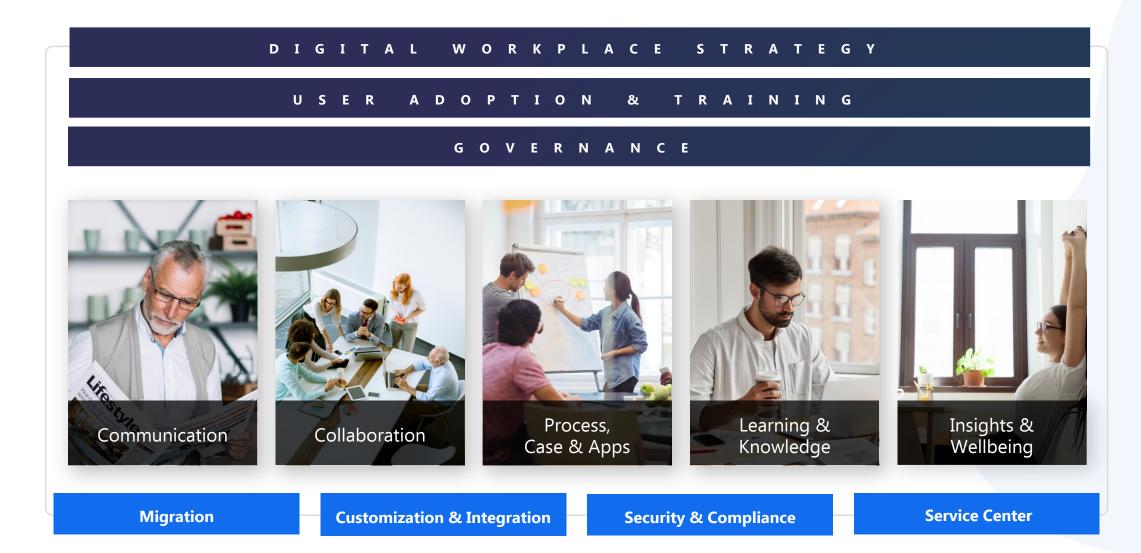
# Your Intranet on M365

**OUR APPROACH TO EMPLOYEE COMMUNICATION & ENGAGEMENT** 





# **Employee Experience Offering**



# a.











































**Employee** 

Experience

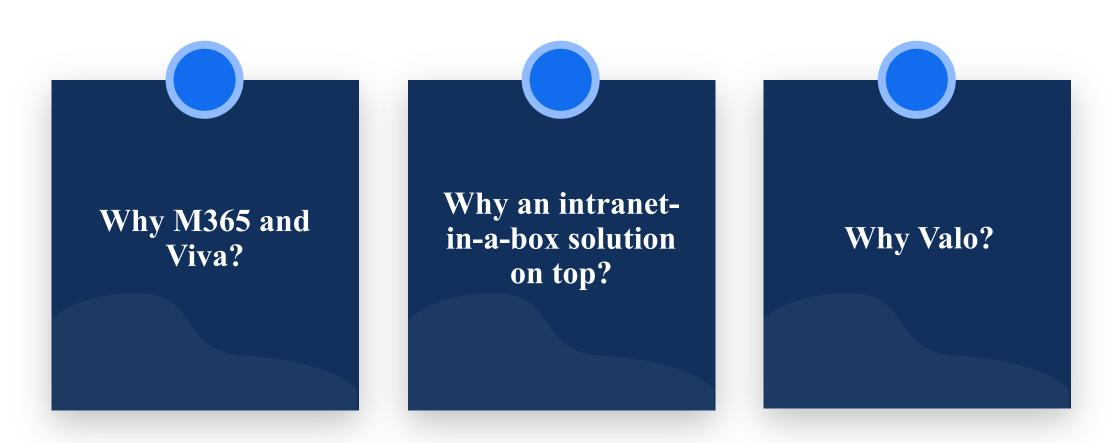
**Customers** 



# **Intranet Technology**

a.

**3-Stage Decision Process** 





### Intranet as part of the Intelligent Workplace

Search and content intelligence
Easily discover relevant documents and communities

### Blend web content, documents and social aspects

Modern & attractive content

Large number of useful page components

2-way social interaction

### **Tight integration with Microsoft Teams**

The intranet + Microsoft Teams = 1



### Some intranet features still missing in M365 & Viva

Who-is-who

Personalization

Powerful navigation options

### Simple and powerful authoring/management

Consistent content creation experience

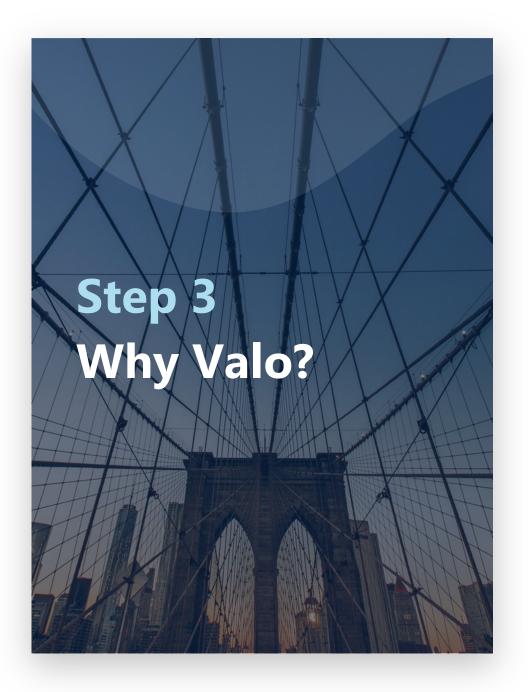
Automation: auto-feeding highlighted news, ...

Advanced content governance

### More advanced branding options

Prebuilt UI templates

Style editor



### Complete feature set

Intranet-specific page components
Authoring dashboard
Advanced Teams integration

### Fully integrated with M365 & Viva

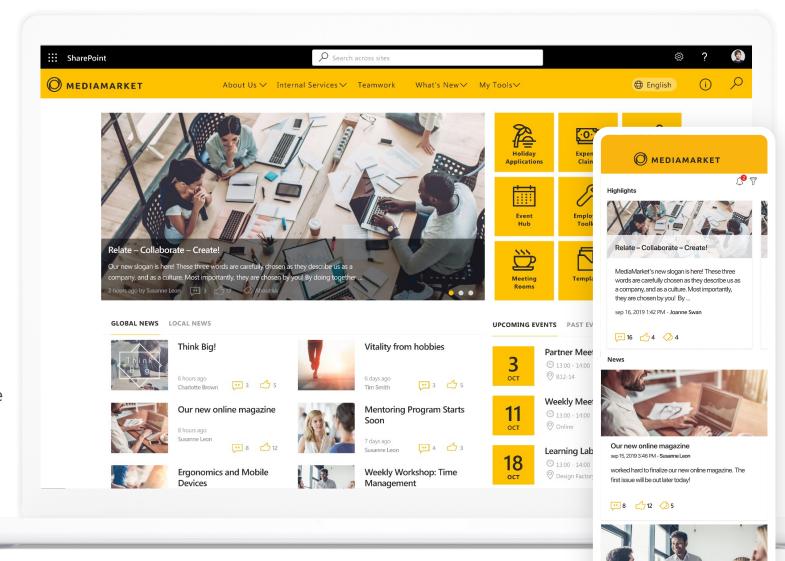
Leverage 2 sources of innovation: Microsoft & Valo 100% compliance with Microsoft standards Fully integrated into Teams

# Great value for money

Attractive license models

#### **Featured Solution Benefits:**

- + Beautiful ready-to-use intranet themes pick one!
- User-friendly content creation and editing experience
- + Bring all M365 content together and find the relevant content with advanced search.
- Target content and reach right people with Valo Audiences
- Find your colleagues with Our People, People
   Search, and People Directory
- Stay up to date with personal subscription topics
- Consistent and inclusive content sharing with multilingual feature
- Bring your social media updates to your employee with Social Hub
- Engage your employees with Ideation and Innovation management





# Platform and technology are

30%

of a successful employee engagement project.

70%

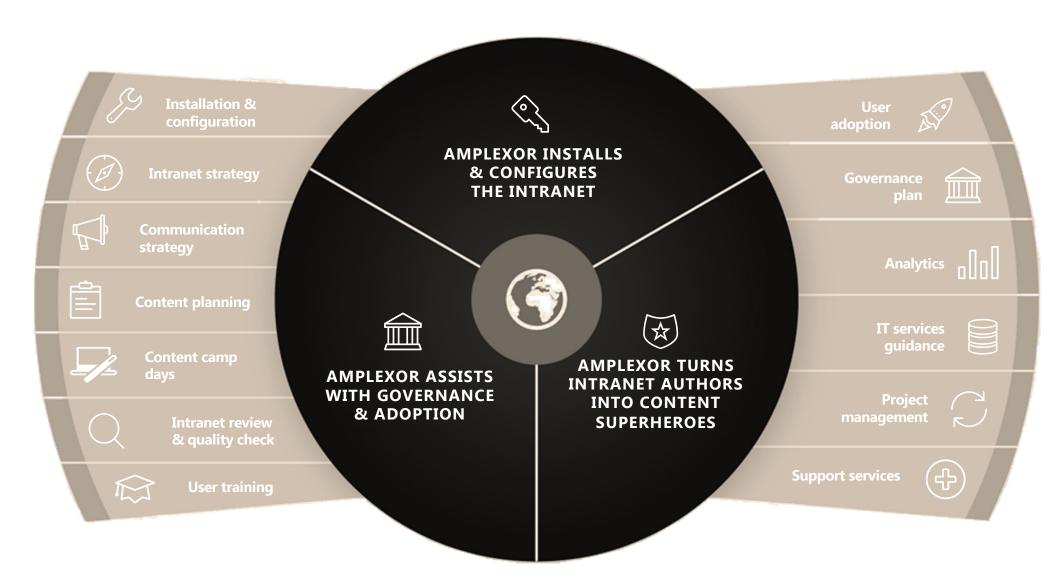
**Microsoft** 

Research

is the approach.

# **The Acolad Intranet Offering**

### A Holistic Approach



# **The Acolad Intranet Offering**

**a**.

# 3 Project Packages

|      |                                     |                           | <del></del>       |                     |
|------|-------------------------------------|---------------------------|-------------------|---------------------|
|      |                                     | <b>Essential Intranet</b> | Advanced Intranet | Enterprise Intranet |
| Prep | Analysis: number of workshops       | 2                         | 3                 | Min. 3              |
|      | Workshop report                     |                           | ✓                 | ✓                   |
|      |                                     |                           |                   |                     |
|      | Newsfeeds                           | 1                         | Max. 2            | Max. 10             |
|      | Customized information architecture |                           | ✓                 | ✓                   |
| 2    | Support different editor groups     |                           | ✓                 | ✓                   |
| 2    | Intranet deployment                 | ✓                         | ✓                 | ✓                   |
|      | Platform                            |                           | Viva Connections  | Viva Connections    |
|      |                                     | Viva Connections          | +                 | +                   |
|      |                                     |                           | Valo Intranet     | Valo Intranet       |
|      | Basic training                      | ✓                         |                   |                     |
| 4)   | Extended training                   |                           | ✓                 | ✓                   |
|      | Content camp days                   |                           | ✓                 | ✓                   |
| 5    | Multilingual support                |                           | ✓                 | ✓                   |
| 5    | Support custom branding             |                           |                   | ✓                   |
|      | Governance plan                     |                           |                   | ✓                   |
|      | User adoption plan                  |                           |                   | ✓                   |
|      | -                                   |                           |                   |                     |

# **The Acolad Intranet Offering**

## a.

### **3 Support Packages**

#### **Essential Support**

**Dedicated Service Center** 

JIRA Issue Tracking System Access
(1 named user)

2 Hours/Month Support Package Included

Incident Mgt Problem Mgt Key User Support Change & Release Mgt

#### **Advanced Support**

**Dedicated Service Center** 

JIRA Issue Tracking System Access

4 Hours/Month Support Package Included

Incident Mgt Problem Mgt Key User Support Change & Release Mgt

Valo Upgrade Guidance & Installation

(1 tenant included)

**Advanced Service Level Agreements** 

Service Management

#### **Enterprise Support**

**Dedicated Service Center** 

JIRA Issue Tracking System Access
(2 named users)

8 Hours/Month Support Package Included

Incident Mgt Problem Mgt Key User Support Change & Release Mgt

Valo Upgrade Guidance & Installation

(2 tenants included)

**Enterprise Service Level Agreements** 

**Service Management** 



# **Daikin Europe**





#### Multi-country, multilingual intranet on O365/Valo

- Modern content items combining text, video, images, forms, ...
- News feeds combining EMEA news with local news
- Separate spaces per region (BE, NL, UK, IT, Middle East) with multilingual pages, navigation and content
- · Powerful integrated people search
- Desktop and mobile access
- Detailed analytics and reporting capabilities



# End-to-end intranet project execution (roll-out and gradual improvements)

- Functional requirements analysis and information architecture (multiple regions involved)
- Technical implementation/configuration
- Template creation and authoring support
- Project management



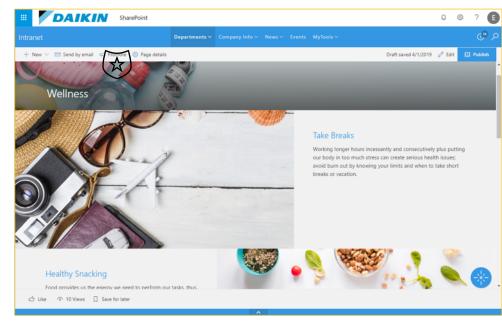
#### End user and technical training, including documentation



#### **Governance setup**

- Team setup and authority matrix (global intranet owners, regional intranet owners, departmental authors)
- Approval flows for content promotion





# **Unilin**





#### Multi-country, multilingual intranet on O365/Valo

- Single Intranet across several entities and physical locations
- Extreme personalization features, based restricted access and/visibility for specific user groups
- Provide a mix of group, local and cross-division news
- Separate spaces per region (NL, FR, EN, RU, ...) with multilingual pages, navigation and content
- Diverse workforce (White-Collars & Blue-Collars) with adjusted licensing approach
- Focus on uniform look & feel for desktop & mobile
- Powerful integrated people search



#### **End-to-end intranet project execution (roll-out and gradual improvements)**

- Functional requirements analysis and information architecture (multiple regions involved)
- Technical implementation/configuration
- Template creation and authoring support
- Project management

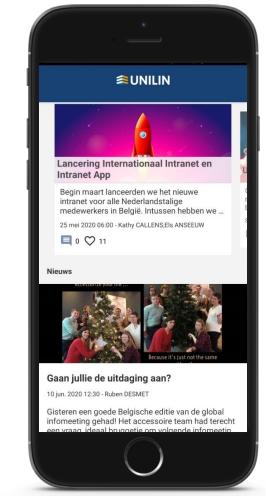


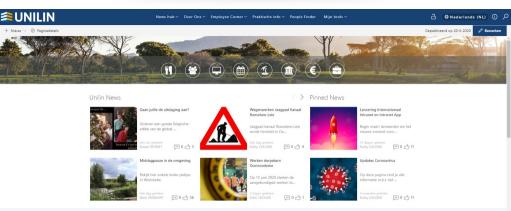
#### End user and technical training, including documentation



#### **Governance setup**

- Metadata based page permissions for complex content targeting
- Approval flows for content promotion





l.

# Multipharma





#### Multilingual intranet on O365/Valo

- Modern content items combining text, video, images, forms, ...
- Multiple news feeds (General, New products, Operational) and location-based targeting
- · Powerful integrated people search
- Integrated digital library with search function
- Quick access to most-used apps group-level and personalized
- Search-driven secondary navigation
- Desktop and mobile access



#### **End-to-end intranet project execution**

- Functional requirements analysis and information architecture
- Technical implementation/configuration
- Template creation and authoring support
- Project management



End user and technical training, including documentation



**User adoption via Champions Program** 





#### In dit deel

(C) Sport en Fun







