



Centre of Excellence.

Think Bigger.



What is a Centre of Excellence (CoE)?

A CoE is a centralised unit of dedicated people who streamline access to scarce, high-demand capabilities for rapid execution across the business. The CoE hones expertise in a specific subject area and standardises best practices for wide-scale adoption.

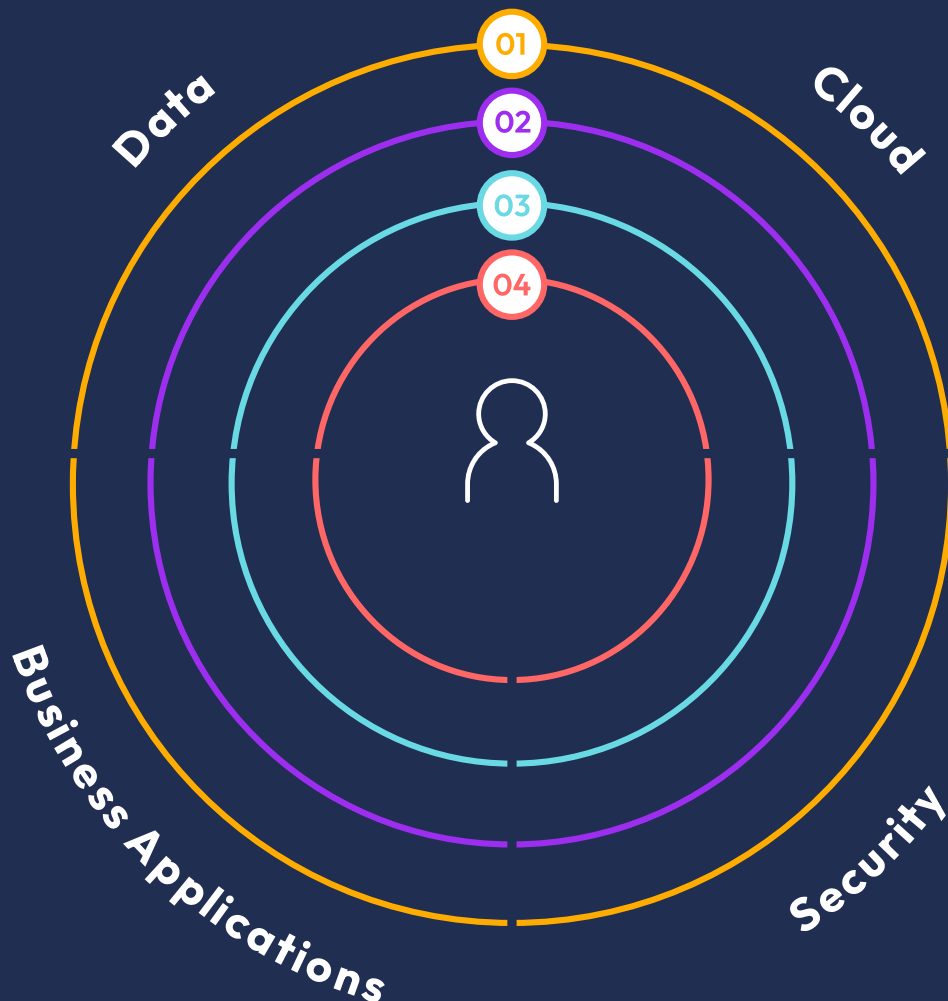
ANS' CoE is designed to give you the ability to tap into a rich pool of skills and resources as and when you need them, without the burden of having to build your own in-house capability.

To keep pace in today's cloud and digital world, you need services that can be continually developed, engineered and optimised, and to do this, you need a CoE.



ANS' CoE structure.

The ANS CoE structure comprises of a multi-faceted team with the technical capability to deliver any project, any size. With a dedicated Customer Success Manager and a dedicated team aligned to your service requirements, ANS' CoE can deliver value at speed.



01 Customer Success Manager (CSM)

Your constant point of call throughout your service

Responsibilities

- Owner of the relationship
- Responsible for the success of the service
- Will host regular service reviews

02 Project Manager

Managing your project from end to end

Responsibilities

- Point of contact
- Sprint planning & allocating

03 Customer Success Architect (CSA)

The architect is responsible for the success of your operation

Responsibilities

- Transposing business problems into technical solutions
- Defining & estimating technical initiatives
- Proactively recommending & developing the backlog

04 CoE Engineers Capabilities

The engine of CoE implementing the service to best practice standards

Responsibilities

- Execute engineering work against a pre-agreed backlog
- Improve functional and nonfunctional areas of the technology
- Work in a continuous and agile manner to maximise

Our Centre of Excellence customers benefit from



Access to in demand skills, on demand

Tap into a broad range of highly demanded



Significant cost savings

Avoid having to pay for very expensive



Get up and running faster

Save months or years by avoiding having to



Implement changes rapidly

Utilise ANS' own intellectual property to action



Bespoke solutions

If needed, we'll engineer capability from the

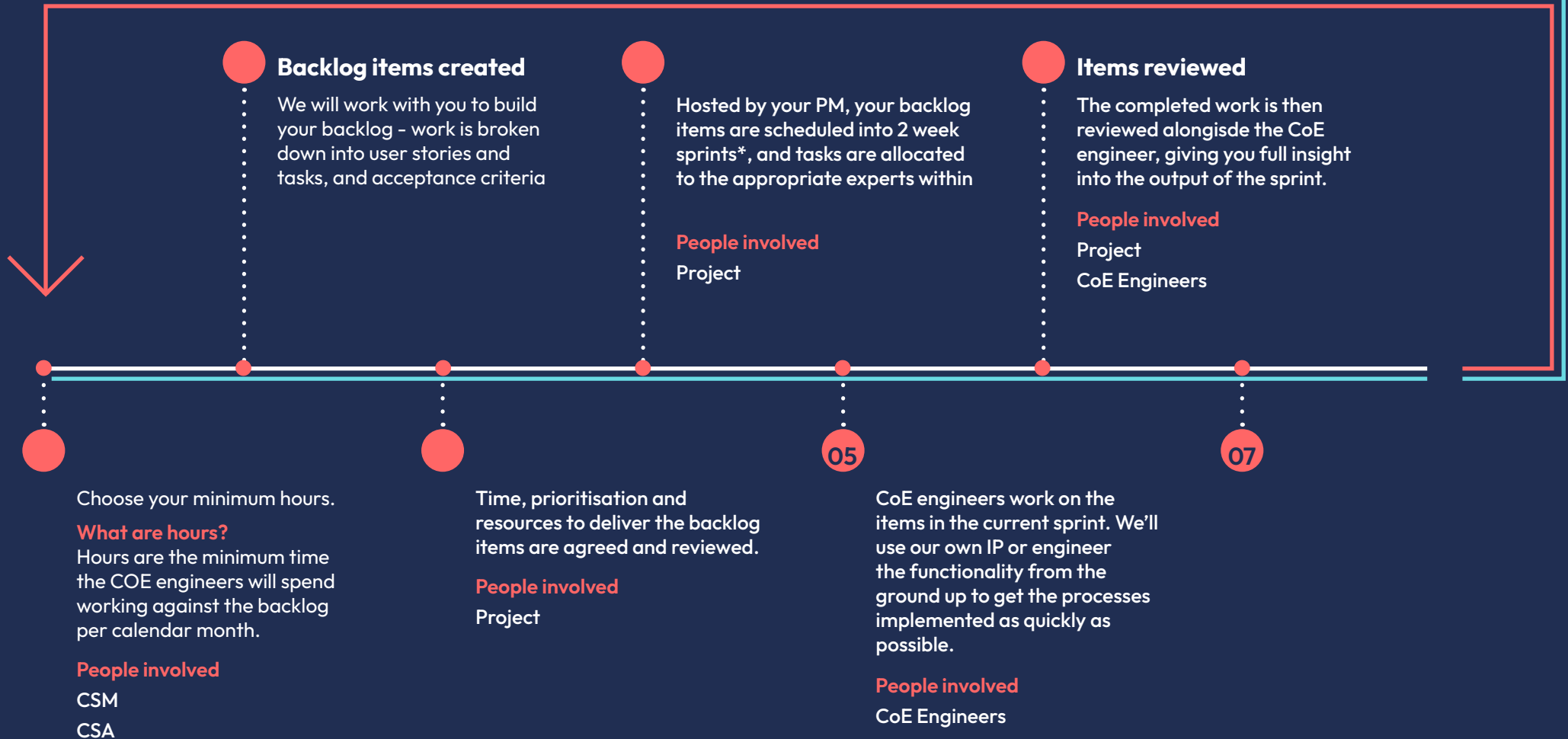


How it works.

Take a look at our continuous 7-steps CoE process along with the

CSA Reviews






Your standard CSA service reviews will drive change, aligned to your



*Depending on hours purchased

What outcomes can you expect?

You will benefit from

-  Periodic reviews of your environment – including configuration, best practice and new technology releases
-  A turnkey Centre of Excellence combining people, processes and tooling
-  Full customer success plan to drive maturity and operational excellence
-  The ability to transform operational capability into an agile, robust function
-  Agility and control over prioritisation of work items and tasks



Get in touch.

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