

Ansys Access on Microsoft Azure

How to receive technical Support

v 1.0

/ HOW TO CREATE SUPPORT CASES

- Submit a Support Case via the Ansys Customer Support Space: <https://customer.ansys.com/>
- Family: "Cloud Platform"
- Application: "Ansys Access on Microsoft Azure"

/ CHANNEL PARTNERS

- Can open Support Cases for themselves or on behalf of their customers

/ SYSTEM INTEGRATORS

- System Integrators can open requests for themselves and not on behalf of the customer

/ CUSTOMERS DIRECTLY SUPPORTED BY ANSYS

- Standard support process

/ CUSTOMERS SUPPORTED BY A CHANNEL PARTNER

- Please report the problem to the Channel Partner in charge of your support.

/ End of document /