



# APaaS

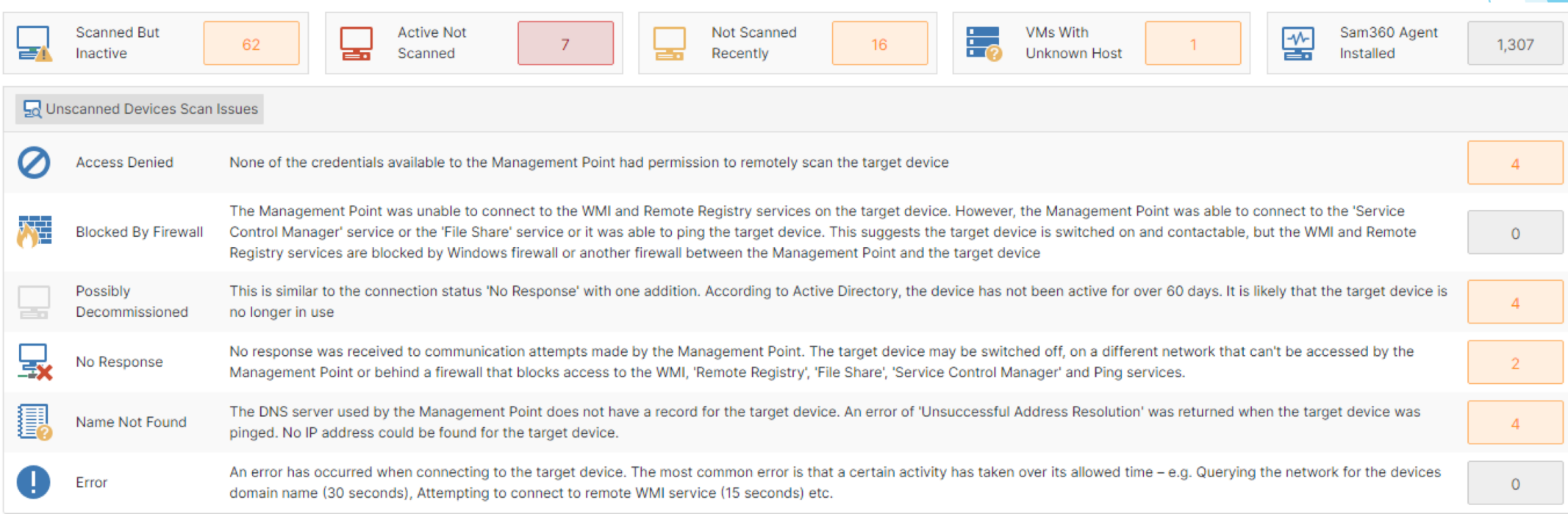
Modern IT Management

APaaS360 Demo Pack

# Remote Device Scan Status



- ▶ Simple dashboard that provides assistance with identifying and fixing device discovery and remote scan issues



# Hardware Information



- Collects 100s of attributes of devices during a standard scan. This dashboard demonstrates the optional geolocation feature plus basic hardware details

The screenshot shows a dashboard with a map view and a table view. The map view displays several red location pins across Europe, North Africa, and the Middle East, with labels such as 'NY-TERM-1930', 'LN-NB-2796', 'DESKTOP-B43SR81', and 'A-PC'. The table view below the map lists hardware details for 528 devices.

DEVICE NAME	[OS] FULL NAME	SYSTEM M	SYSTEM PRODUC	PROCESSOR NAME	TOTAL RAM (GE	LOGICAL DI	% TOTAL DISKS
NY-NB-1616	Windows 10 Enterprise	Dell	Latitude 7290	Intel(R) Core(TM) i7-8650U CPU @ 1.90GHz	15.88	1	99%
LN-NB-2468	Windows 10 Enterprise	Dell	Latitude 7280	Intel(R) Core(TM) i7-7600U CPU @ 2.80GHz	7.88	1	98%
LN-NB-2538	Windows 10 Enterprise	Dell	Precision 7520	Intel(R) Core(TM) i7-7820HQ CPU @ 2.90GHz	63.85	1	98%
NY-NB-1602	Windows 10 Enterprise	Dell	Latitude 5590	Intel(R) Core(TM) i5-7300U CPU @ 2.60GHz	15.86	1	98%
LN-NB-2669	Windows 10 Enterprise	Dell	Latitude 7290	Intel(R) Core(TM) i7-8650U CPU @ 1.90GHz	15.88	1	98%
LN-NB-2551	Windows 10 Enterprise	Dell	Precision 7520	Intel(R) Core(TM) i7-7820HQ CPU @ 2.90GHz	63.85	1	98%
SRV-LN-LON333	Windows Server 2016 Standar	Microsoft	Virtual Machine	Intel(R) Xeon(R) Silver 4110 CPU @ 2.10GHz	64.00	1	97%
LN-NB-9450	Windows 10 Enterprise	Dell	Latitude 5500	Intel(R) Core(TM) i5-8365U CPU @ 1.60GHz	7.82	1	97%
LN-NB-2514	Windows 10 Enterprise	Dell	Latitude 7290	Intel(R) Core(TM) i7-8650U CPU @ 1.90GHz	15.88	1	96%
SH-DSK-0567	Windows 7 Professional	VMware	VMware Virtual Pl	Intel(R) Xeon(R) CPU E5-2650 0 @ 2.00GHz	4.00	1	95%
LN-SRV-CRM02	Windows Server 2016 Standar	Microsoft	Virtual Machine	Intel(R) Xeon(R) Silver 4116 CPU @ 2.10GHz	64.00	1	94%
TKY-NB-3875	Windows 10 Enterprise	Dell	Latitude 5580	Intel(R) Core(TM) i5-6300U CPU @ 2.40GHz	7.88	1	94%
SH-DSK-0372	Windows 10 Pro	VMware	virtual	Intel(R) Xeon(R) Gold 5218 CPU @ 2.30GHz	4.00	1	94%
LN-NB-9571	Windows 10 Enterprise	Dell	Latitude 5500	Intel(R) Core(TM) i5-8365U CPU @ 1.60GHz	15.82	1	94%
LN-NB-2704	Windows 10 Enterprise	Dell	Latitude 7290	Intel(R) Core(TM) i7-7600U CPU @ 2.80GHz	15.88	1	93%

# Installed Products - Version, Editions



- ▶ This is the list of all installed product titles. All records are cleansed, normalised and matched with the APaaS360 product catalogue (including a basic product description, category, license requirement etc) This report show the different versions and editions of each title that has been installed.

All Product Titles

General details for all product titles

2,360 Product Titles

VENDOR	NAME	PRODUCT Catego	PRODUCT DESCRIPTION	#EDITIONS	EDITIONS	#VERSIONS	VERSIONS	#DEVICES
Adobe	Acrobat	PDF	User-friendly and rich-featured program that helps you manag	3	Pro, Standard	3	23, DC 22, XI	236
Adobe	Creative Cloud	Office Suite	A handy software utility that helps users manage their Adobe (	2	Express	3	6, 5, 2	198
Adobe	Premiere	Audio/Video Production	Create astonishing video stories and export them to other dev	1	Pro	3	2024, 2023, 2021	10
Adobe	Photoshop	Graphic Design	Organize large photo collections, and enhance the quality of y	1		3	2024, 2023, 2022	9
Adobe	Illustrator	Graphic Design	Create resolution graphics and printed materials, and experim	1		3	2024, 2023, 2022	7
Adobe	After Effects	Animation Design	Well-rounded and powerful program which enables you to cre.	1		1	2024	4
Adobe	Lightroom	File/Disk Catalog	A photo editor and organizer with integrated cloud sharing cap	1		1	6	3
Adobe	InDesign	Graphic Design	Design professional-looking layouts for print and digital publi	1		2	2024, 2023	3
Adobe	Premiere Rush	Multimedia Tool	Go shoot.	1		1	2	2
Adobe	Character Animator	Multimedia Tool	Add animations to your character and make it move as realisti	1		1	2023	2
Adobe	Capivate	Education	Create e-learning and authoring projects, attract learners and	1		1	12	1
Adobe	Adobe XD	Programming Tool	UX tool for businesses of all sizes that helps with content desi	1		1	57	1
Adobe	Lightroom Classic	Graphic Design	Complex utility for editing and managing raw images, packed	1		1	12	1
AgileBits	1Password	Password Manager	Introducing the best ever 1Password sidekick for Microsoft Ed	1		1	8	17
Ahsay Systems	AhsayOBM			1		1	8	1
Apple	iTunes	Multimedia Tool	Enables you to manage contents such as music, movies, TV ε	1		3	12131, 12, 12130	37
Apple	iCloud	Cloud Drive	With iCloud for Windows, you'll have your photos, videos, mai	1		2	15, 14	4
Atlassian	SourceTree	Programming Tool	Open, explore and modify GitHub projects, as well as quickl	1		1	3	1
Atomi Systems	ActivePresenter	Multimedia Tool	A reliable application that allows users to record their screen	1		1	8	1
Autodesk	Navisworks	CAD		3	Freedom, Manage, Si	9	2023, 2020, 2024, 2022, 2019, ;	757
Autodesk	DWG TrueView	CAD	A stand-alone DWG viewer that enables you to open and view	1		7	2023, 2020, 2024, 2019, 2022, ;	532
Autodesk	AutoCAD	CAD	A professional 2D drawing tool designed specifically for users	10	LT, Plant 3D, 360, Me	10	2023, 2022, 2024, 2020, 2021, ;	131
Autodesk	Revit	CAD	Completely design a 2D structural and 3D model of a building	2	LT	8	2022, 2021, 2023, 2020, 2018, ;	56
Autodesk	FormIt Converter for Revit	CAD	Move created data between RevIT and FormIt applications	2	LT	8	2022, 2021, 2020, 2023, 2018, ;	56
Autodesk	Cloud Models for Revit			1		5	2022, 2021, 2020, 2023, 2024	56
Autodesk	Desktop Connector			1		2	16, 15	53
Autodesk	BIM 360		BIM 360 is built to support construction project teams, includin	1	Glue	2	4, 1	33

# Installed Products - Details



- ▶ This is similar to the previous report. It shows where the various titles have been installed - Windows clients, server, virtual machines etc

All Product Titles

General details for all product titles

2,360 Product Titles

VENDOR	NAME	PRODUCT CATEGORY	PRODUCT DESCRIPTION	#DEVICES	#CLIENT INSTALL	#SERVER INSTALLS	#VMS
Microsoft	Visio	Graphic Design	Visio is a diagramming and vector graphics application and is part of the M 62	62	0	0	1
Microsoft	Project	Project Management	A powerful project management application that allows easy task planning	40	40	0	1
Microsoft	Defender For Endpoint			19	0	19	12
Microsoft	Azure Advanced Threat Protec		Azure Advanced Threat Protection (ATP) is a cloud-based security solution	18	0	18	14
Microsoft	Visual Studio	Development Environment	Take advantage of a rich development toolbox and a user-friendly, familiar	14	10	4	4
Microsoft	Power BI	Business Intelligence	Power BI is used by developers, analysts, IT, and other business users.	6	6	0	0
Microsoft	Office	Office Suite	Suite of desktop productivity applications that is designed specifically by M	4	0	4	4
Microsoft	Forefront Endpoint Protection	Security Tool		2	0	2	1
Microsoft	Sway	Presentation Tool	Create visually-appealing presentations, reports and research notes, add i	2	2	0	0
Microsoft	System Center Endpoint Prote	Security Tool	Security and management have traditionally existed as two separate disci	2	0	2	1
Microsoft	Exchange Server	Email Server	Provides built-in protection technologies to help keep the email system up	1	0	1	1
Microsoft	SharePoint Designer	Web Design	A powerful and reliable application that provides a professional set of tools	1	1	0	0
Microsoft	Dynamics NAV Service			1	0	1	0
Microsoft	Powerpoint	Presentation Tool	Create personalized presentations using transitions, animations and effect	1	1	0	0
Mozilla	Firefox	Browser	Improve your browsing experience by getting your hands on the latest editi	23	23	0	0
NCH Software	VideoPad Video Editor	Multimedia Tool	Edit movies and other video recordings, cut parts of them or merge multipl	1	1	0	0
NCH Software	Prism Video File Converter	Audio/Video Converter	A useful, reliable and handy application worth having when you want to cor	1	1	0	0
NetWrix	Event Log Manager	Server Admin	Monitor and collect audit event logs from multiple servers and network corr	1	0	1	1
Newforma	Project Center	Project Management	Newforma helps over 1,350 AEC firms manage their project information an	6	6	0	0
Nitro	Nitro			11	11	0	0
Oracle	Primavera P6	Project Management	A program designed to handle large-scale and multifaceted projects	55	55	0	0
PaperCut Software li	PaperCut MF			11	8	3	10
PlotSoft	PDFill PDF Editor	PDF	It adds an extension to the user's Internet Explorer web browser.	3	3	0	0
PostgreSQL	PostgreSQL	Database Server	All industries, all sectors, all countries	1	0	1	0
RushForth Projects	RushForth Tools For Revit 201			2	2	0	0
Sam360	Discovery Agent	IT Asset Management		1,301	1,191	109	112









# Installed Products - Titles

- ▶ It's possible to filter the product list to see which product titles are in the same category and could possibly be standardised/rationalised (e.g. cloud drives)

All Product Titles

General details for all product titles

4 Products

VENDOR	NAME	PRODUCT CATEGORY	PRODUCT DESCRIPTION	#DEVICES	#CLIENT INSTALLS	#SERVER INSTALLS	#VMS
 Microsoft	 OneDrive	Cloud Drive	An application that runs as an interface between you and the OneDrive storage system,	1,166	1,164	1	45
 Dropbox	 Dropbox	Cloud Drive	Store and sync your files on the cloud and also share any of them effortlessly with your f	22	22	0	0
 Apple	 iCloud	Cloud Drive	With iCloud for Windows, you'll have your photos, videos, mail, calendar, files, and other	4	4	0	0
 Box	 Box	Cloud Drive		1	1	0	0

# Installed Products - Titles



- ▶ Same as before but for collaboration tools

All Product Titles

General details for all product titles

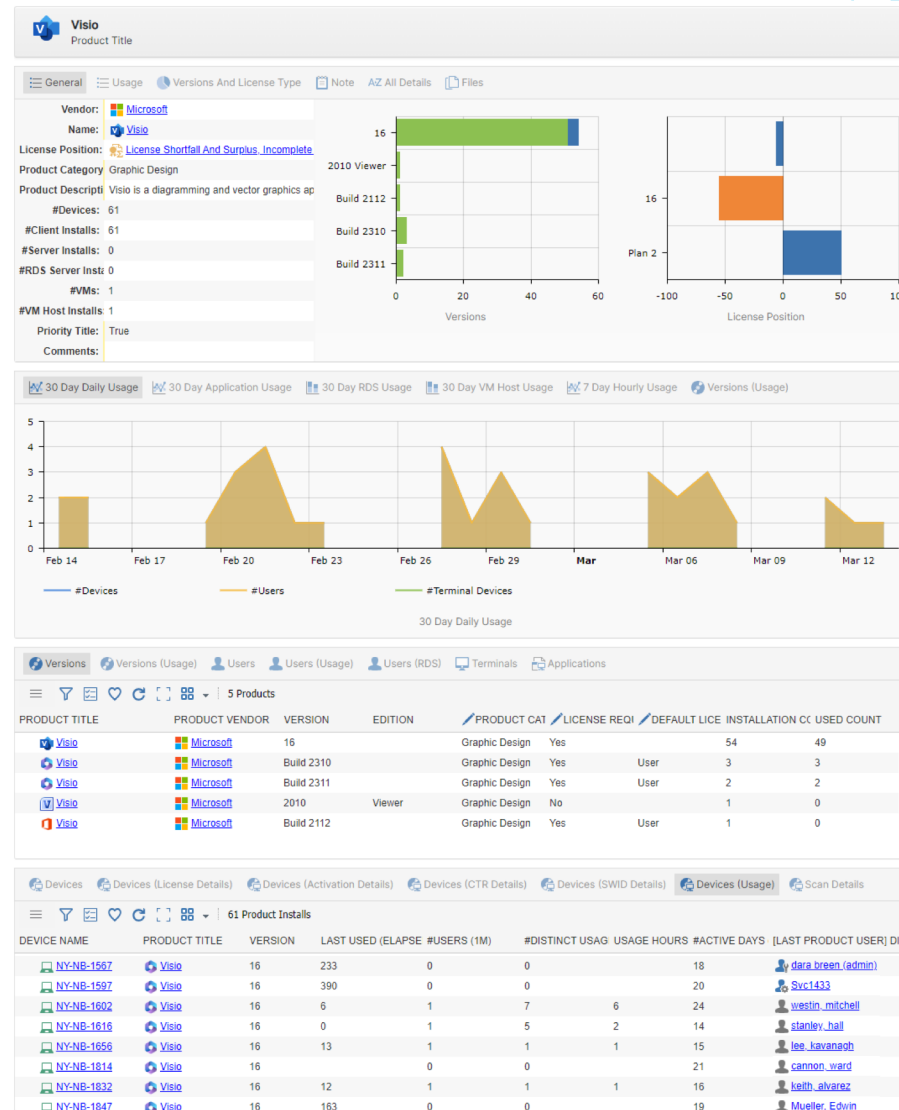
9 Products

VENDOR	NAME	PRODUCT CATEG	PRODUCT DESCRIPTION	#EDITIONS	EDITIONS	#VERSIONS	VERSIONS	#DEVICES
<input type="checkbox"/> Microsoft	Teams	Collaboration	Effortlessly chat, collaborate on projects, and transfer files within a business-lil	2	Classic	4	1, 24, 23, 22	1,168
<input type="checkbox"/> Zoom	Zoom	Collaboration	Zoom, the cloud meeting company, unifies mobile collaboration, cloud video c	1		2	5, 4	181
<input type="checkbox"/> LogMeIn	GoToMeeting	Collaboration	Schedules meetings and keeps your agenda up to date	1		1	10	81
<input type="checkbox"/> Microsoft	Whiteboard	Collaboration	Interactive canvas that allows multiple users to collaborate in real time, from a	1		2	53, 21	44
<input type="checkbox"/> Cisco	Meetings	Collaboration	For all businesses.	1		6	44, 42, 43, 41, 39	30
<input type="checkbox"/> Cisco	WebEx	Collaboration	Work better, together.	1		2	43, 42	6
<input type="checkbox"/> Facebook	Workplace	Collaboration	Where teams connect to get work done.	1		1	155	3
<input type="checkbox"/> Google	Meet	Collaboration	Connect with your team from anywhere.	1		1	1	2
<input type="checkbox"/> StarLeaf	StarLeaf	Collaboration	Video conferencing solution that helps SMBs and large organizations with dat	1		1		1

# Product Title Details



- ▶ This is the standard product title dashboard. This specific example is for Visio. It shows...
  - ▶ Which versions/editions are installed
  - ▶ Graph of usage of Visio / day
  - ▶ All people who have used the product, how often, for how long etc
  - ▶ All devices with the product installed. Has the title been used, how often, how long, by who etc





# Device Details



- ▶ This is the Device Details dashboard. It shows...
- ▶ Software
  - ▶ Add/Remove Programs packages
  - ▶ AppV packages
  - ▶ AppX (Windows Store) packages
  - ▶ Recently Uninstalled packages
  - ▶ Browser Extensions
- ▶ Usage
  - ▶ Users
  - ▶ Used executables and product titles
  - ▶ Netstat snapshots
  - ▶ CPU/Memory/Disk usage statistics
- ▶ Hardware
  - ▶ General details
  - ▶ Drives
  - ▶ Network devices
  - ▶ OEM Warranties
- ▶ Configuration
  - ▶ VPNs
  - ▶ Available Networks

The screenshot displays the 'Device Details' dashboard for device EI-7FTBL3. The interface is organized into several sections:

- General Information:** Includes Device Name (EI-7FTBL3), Device Domain (WORKGROUP), Device State (Live), Scan Status (Success), Environment Type (Windows 10 Enterprise), OS Full Name (Windows 10 Enterprise), OS Version (10.0.19045), VM Host Device Name, Distinct Host Names (3), Last User Display Name (Paul Brochy), #Users (3), Geo Physical Address, and Agent Version (5.00.26).
- Hardware & System Info:** Shows AD Short Path, AD SPN (Short), OEM Vendor (Dell), System Product Name (Latitude 5540), Processor Details (1x 13th Gen Intel(R) Core(TM) i7-1365U (10 Core, 12 Thread)), Total RAM (15.66 GB), % Total Disks Used (24%), IP Addresses (10.0.18.108), OS Installation Date (2024-01-08), and Warranty End Date (2026-08-13).
- Product Inventory:** A table listing installed products with columns for Product Vendor, Product Title, Version, Edition, Product Cat, License Req, Package Title, and Last Used (Elapsed Days).

PRODUCT VENDOR	PRODUCT TITLE	VERSION	EDITION	PRODUCT CAT	LICENSE REQ	PACKAGE TITLE	LAST USED (ELAPSED DAYS)
Microsoft	HEVC Video Extensions	2		System Tool	Yes	Microsoft.HEVCVideoExtension	
Microsoft	OneDrive	24		Cloud Drive	Yes	Microsoft.OneDrive	33
Microsoft	Windows	10	Enterprise	Operating System	Yes	Windows.10.Enterprise	1
Microsoft	Teams	24		Collaboration	Yes	MSTeams	0
Microsoft	Microsoft 365 Apps	16		Office Suite	Yes	Microsoft.365 - #E#	0
Microsoft	Microsoft 365 Apps	16	Enterprise	Office Suite	Yes	Microsoft.365.Apps.for.enterprise - en-us	0
Microsoft	Teams	1		Collaboration	Yes	Teams.Machine-Wide.Installer	54
Microsoft	OneNote			Build 1909 Microsoft Store Note Manager	Yes	Microsoft.Office.OneNote	
- Used Applications:** A table showing executable files with columns for File Name, Product Name, Product Title, Version, and First Run Date.

FILE NAME	PRODUCT NAME	PRODUCT TITLE	VERSION	FIRST RUN D.	LAST RUN T
ms-teams.exe	Microsoft Teams (work or school)	Teams	23	41	21
ms-teams.exe	Microsoft Teams (work or school)	Teams	24	12	12
ms-teams.exe	Microsoft Teams (work or school)	Teams	24	8	0
NitroPDF.exe	Nitro PDF Pro	PDF	14	57	20
NxPdfCreator.exe	Nitro PDF Pro	PDF	14	55	55
OneDrive.exe	Microsoft OneDrive	OneDrive	24	65	33
OUTLOOK.EXE	Microsoft Outlook	Microsoft 365 Apps	16	13	9
- OEM Warranties:** A table listing warranty details with columns for Name, Description, Generation, Start Date, and End Date.

NAME	DESCRIPTION	GENERATION	START DATE	END DATE
Collect and Return Support		Base Warranty	2023-08-12 23:00:00	2024-08-13 22:59:59
Onsite Service After Remote Diagn	Extended Warranty	Extended Warranty	2024-08-13 23:00:00	2026-08-13 22:59:59
Onsite Service After Remote Diagn		Base Warranty	2023-08-12 23:00:00	2024-08-13 22:59:59
- Logical Drives:** A table showing drive details with columns for Details, Volume Type, File System, Conversion Status, Logical Disk Size (GB), and Used Percentage.

DETAILS	VOLUME TYPE	FILE SYSTEM	CONVERSION STATUS	LOGICAL DISK SIZE (GB)	USED PERCENTAGE
Local Disk (D:) (C:)	OS Volume	NTFS	Fully Encrypted	474.15	24%

# User Details



- ▶ This is the User Details dashboard. It shows...
- ▶ General details including AD, Entra ID, Exchange identity info
- ▶ Subscriptions & Licenses assigned to the user (including cost)
- ▶ Group memberships
- ▶ Software usage including
  - ▶ Software title
  - ▶ Executable used
  - ▶ Frequency, Duration, Last used date
  - ▶ Website usage
  - ▶ Entra ID SSO apps
- ▶ Hardware used by user
  - ▶ Computers
  - ▶ Mobile devices
  - ▶ This clients

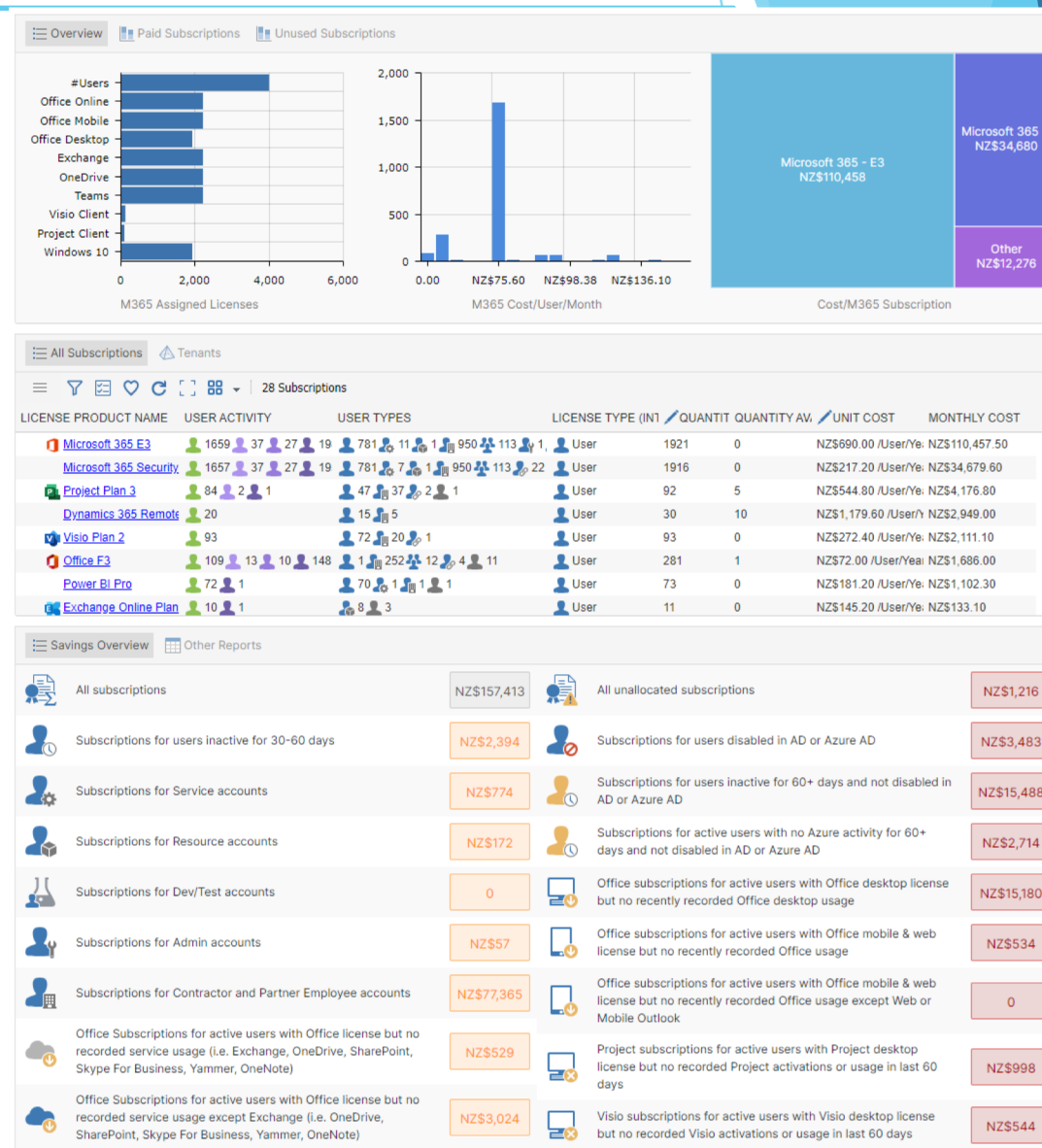
The screenshot displays the 'User Details' dashboard for Paul Brophy. It is organized into several sections:

- General:** Shows user information such as Display Name (Paul Brophy), Windows User Name (pbrophy), and various AD and Exchange details. It also lists M365 subscriptions and their costs.
- Licenses:** A table listing assigned licenses with columns for License Product Name, Expired, Product Family, License Enc, Commitment, Quantity Avail, Unit Cost, and Annual Cost. Licenses include Architecture Engineering & Construction, BIM Collaborate, and various Microsoft 365 plans.
- Products Used (90 days):** A table showing application usage with columns for Product Vendor, Product Title, Version, Edition, License Required, Distinct Dates, Activity Date, and Duration (mins). Applications listed include Edge, Chrome, Windows, and Teams.
- Computers:** A table showing hardware used by the user, including device name, domain, environment type, device state, OS, and user last event.
- Applications:** A table showing application sign-in summaries with columns for Application Name, Internet Gateway, Country, Distinct Dates, Signin Date, and Authentication Success.

# Subscription Optimisation












- ▶ This Microsoft 365 Optimisation dashboard usually identifies between 5-15% in potential savings on M365 expenditure. It quickly identifies
  - ▶ Unallocated subscriptions
  - ▶ Subscriptions allocated to users that are
    - ▶ Disabled in Active Directory or Azure AD
    - ▶ Inactive on-premise or in the cloud
  - ▶ Users with over-spec'd subscriptions E.g. Users with
    - ▶ PC/Mac Office client entitlement but only using mobile client
    - ▶ Office client entitlement but only using Exchange Online
    - ▶ Visio or Project entitlement but no recorded usage
    - ▶ Azure AD Premium entitlement but not using SSO
  - ▶ Users with any entitlement duplication E.g. Users with
    - ▶ 'Office 365 Without Audio Conferencing E5' and 'Microsoft 365 Phone System'
    - ▶ 'Teams (Exploratory)' and 'Exchange Online (Plan 1)'
  - ▶ Service, Resource, Admin & Test accounts with full user subscriptions
  - ▶ Similar reporting is available for subscriptions from all vendors



# Security - Bitlocker Status

- ▶ This reports shows devices that do not have disk encryption enabled, which is particularly important for mobile devices

					
 Bitlocker encryption in progress	0	0	0	0	0
 Bitlocker encryption in paused	0	0	0	0	0
 Mixed Bitlocker status (E.g. Drive 1: Encrypted, Drive 2: Decrypted)	0	0	0	4	5
 All drives are decrypted	9	330	0	478	62








# Security Endpoint Protection

- ▶ This report shows which devices have disabled or out of date Anti-Malware, Anti-Virus or Firewall software

Endpoint Protection Status					
	Smartphone	Tablet	Server	Desktop	Laptop
Firewall partially enabled	1	177	0	0	0
Firewall disabled	3	70	0	9	1
AntiMalware signature out of date	0	0	0	0	0
AntiMalware partially enabled	0	0	0	0	0
AntiMalware disabled	0	1	0	0	0
AntiVirus signature out of date	0	0	0	0	0
AntiVirus partially enabled	0	0	0	0	0
AntiVirus disabled	0	1	0	0	0

# Security - Windows Updates

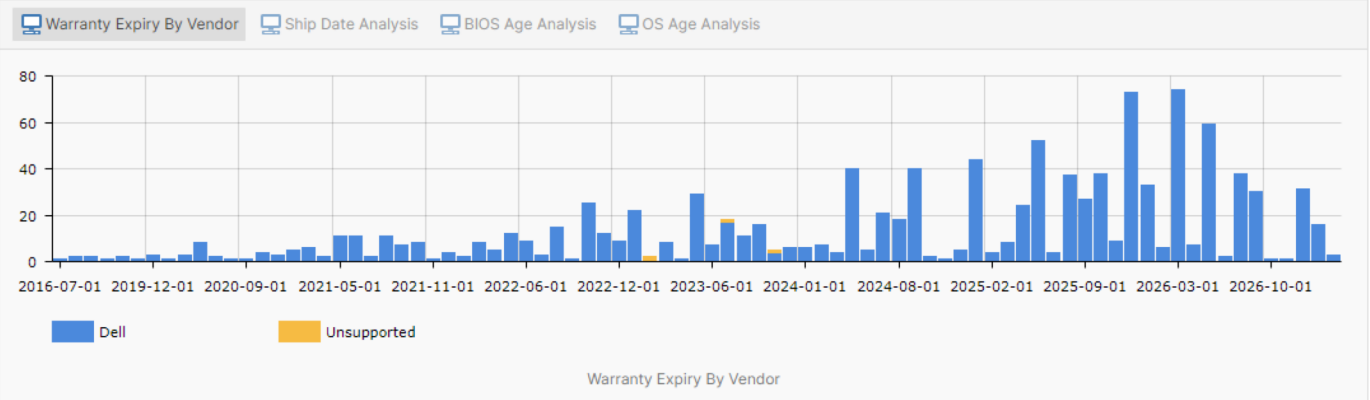
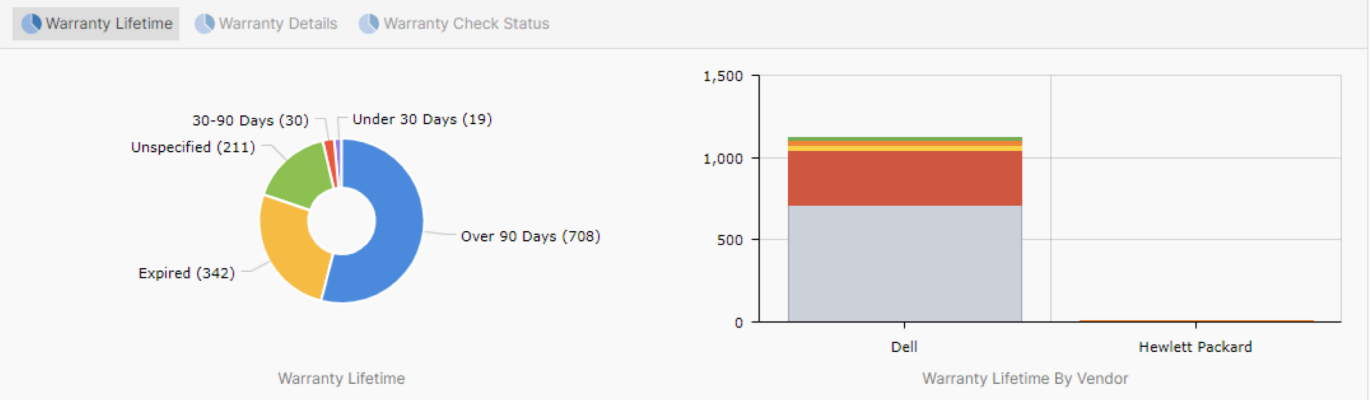
- ▶ This report shows devices where Windows Update is disabled or Updates are missing

					
 Security Related Windows Updates Missing	2	10	0	222	450
 Windows Update Service Disabled	0	0	0	2	0

# Hardware Warranty



▶ This report shows the status of OEM warranties for scanned devices



Out Of Warranty   Out Of Warranty In 30 Days   Out Of Warranty In 90 Days   All Devices

160 Devices

DEVICE NAME	[OS] FULL NAME	SYSTEM MANUFACTU	BIOS SERIAL NUMBEF	WARRANTY NAME	WARRANTY GENERAT	WARRANTY ENI
<a href="#">LN-NB-9564</a>	<a href="#">Windows 10 Enterprise</a>	Dell	H9L9Y33	ProSupport with Next Bi Extended Warranty		-246
<a href="#">LN-NB-9570</a>	<a href="#">Windows 10 Enterprise</a>	Dell	JVD9Y33	ProSupport with Next Bi Extended Warranty		-246
<a href="#">LN-NB-9571</a>	<a href="#">Windows 10 Enterprise</a>	Dell	8KL9Y33	ProSupport with Next Bi Extended Warranty		-246



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